

RAILTEL CORPORATION OF INDIA LIMITED

REPORT ON ACTIVITIES DURING VIGILANCE AWARENESS WEEK-2023

As per the CVCs directives, Vigilance Awareness Week was observed in RailTel from October 30, 2023 to November 5, 2023 with the theme **"Say no to corruption; commit to the Nation"**; **"भ्रष्टाचार का विरोध करें; राष्ट्र के प्रति समर्पित रहें.** The week began with integrity pledge to RailTel officials administered by CMD on 30.10.2021. The officials from Regional/Territorial Offices also joined through RailTel's in-house Telepresence services (Video Conferencing).

A. Awareness activities conducted During VAW-2023:

As a part of observance of VAW, 2023 especially from 30th October, 2023 to 5th November, 2023, a number of vigilance awareness activities were carried out and events organized involving RailTel's officials as well as citizens. A brief of such activities is as under:

(i) With the taking of **Integrity Pledge** on 30th October, 2023 RailTel had interesting **Nukkad Natak** performance by RailTel employees focusing on awareness about **Public Interest Disclosure & Protection of Informer (PIDPI) complaints**. RailTel had **Quiz competition** on the first day.



(ii) On 31st October, 2023 Mrs Arti C Srivastava, Addl. Secy, CVC was invited as a Guest of Honor who spoke about awareness of **Public Interest Disclosure & Protection of Informer (PIDPI)**. Among others, she highlighted the

importance of "moving from preventive vigilance to participative vigilance and technology is the driver for reducing complaints".



(iii) On 1st November, 2023, Additional Secretary from CVC, Dr Praveen Kumari Singh and Shri B.K. Singh, Dy. Legal Adviser, CBI were invited. Dr Praveen Kumari Singh spoke about "**Good Governance**", and highlighted that we need to see the public money is spent in the right manner. She talked at length about **individual good v/s public good**. While talking about the 5-areas of capacity building, the stress was about **cyber hygiene** and growing use of **e-platform** and associated threat thereof. She rightly mentioned that **technology is not benevolent, technology is an enabler**. On **procurement**, when comes to Ethics and Good Governance, people's accountability, transparency, established rule of law in the organisation are important premises. Creating a culture of ethics and values through actions of BoD and higher management was stressed. There should not be any dichotomy between "act" and "talk". She talked that 17 SDGs can be achieved if corruption is reduced. Shri B.K. Singh, DLA, CBI's talk about "**Departmental Misconduct and Criminal Misconduct**" was also very useful.



(iv) On 2nd November, 2023 RailTel had 4-regions presentation followed by talk from Director (Finance), **on Financial Prudence in RailTel.**



v) RailTel concluded the Vigilance Awareness Week observance on 3rd November, 2023 though the 3-months campaign went till 15th November, 2023. On concluding day, Shri S.P.Beck, ED(Vigilance/ S&T), Railway Board was invited who besides delivering a **talk on importance of honesty, integrity and probity in life** also handed over the certificates to the various prize winners. In addition, on this day the **Vigilance Bulletin** was launched carrying among other, the systemic improvements that have been brought since 2020.



CVO summarized the activities undertaken during the 3- months campaign so far and activities during the VAW. He also acknowledged the cooperation extended by CMD to the Vigilance Team in observance of this Vigilance Awareness Week and in conducting various activities. Active participation of Directors, 4 Regions, all others were recognized including Social Media team for coverage of the event.

B. Activities conducted During 3-months campaign on Preventive Vigilance Measures:

As a prelude to Vigilance Awareness Week (VAW), 3-months campaign was undertaken from 16th August, 2023 to 15th November, 2023 on Preventive Vigilance Measures, namely;

- a. Awareness Building about Public Interest Disclosure and Protection of Informers (PIDPI) Resolution,
- b. Capacity Building Programs,
- c. Identification and implementation of Systemic Improvement Measures,
- d. Leveraging of IT for Complaint Disposal,
- e. Updation of Circulars/ Guidelines/ Manuals,
- f. Disposal of complaints received before 30.06.2023.

(i) As already mentioned, on 31st October, 2023 Mrs Arti C Srivastava, Addl. Secy, CVC was invited as a Guest of Honor and she delivered a lecture about awareness of Public Interest Disclosure & Protection of Informer (PIDPI). PAN-India all Offices and employees were connected through Tele-Presence. During 3 – months campaign, Public Interest Disclosure & Protection of Informer (PIDPI) Banner/Posters were displayed at all PAN- India Offices of RailTel (Regional Offices, Territory Offices, Data Center, Network Operation Centers (NOCs)) in 6

languages (Hindi, English, Bengali, Odia, Telugu and Marathi as per areas falling under official language act). Public Interest Disclosure & Protection of Informer (PIDPI) Video and Jingles were circulated and played in all offices during the campaign. In addition, in-house poem/song on PIDPI composed by one of the employees, which was performed during VAW.

ii) Under **Capacity Building Programs**, RailTel had very fruitful sessions on 5-themes, namely, systems and procedures, cyber hygiene & security, procurement, role of IO/PO in conducting inquiries and HR systems & procedures. Sessions were very educative and had very healthy discussion especially in the Procurement and role of IO/PO conducting inquiries deliberations. The sessions were chaired by CMD.

- a) **Systems and procedures and Ethics and Governance Session** held on 10th October, 2023, the important take-ways were *rotational transfer of sensitive posts* and *use of discretionary powers* only on exceptional situation **rather than a rule**.
- b) **Cyber hygiene & security session** held on 17th October, 2023, the take-ways were *complacency* (taken for granted) and *procrastination* (tomorrow will do it) will make insecure so far as data are concerned. October being **Cyber Jagrookta Month**, the session held on Cyber hygiene & security was too apt.
- c) **Procurement Session** was held on 20th October, 2023. All aspect of Procurement and contract management were discussed.
- d) **Role of IO/PO in conducting inquiries** was held on 25th October, 2023. The importance of session was highly appreciated by all as understanding role of IO/PO in conducting inquiries was important.
- e) **HR systems and procedures Session** was held on 27th October, 2023. The important suggestions in aspect of recruitment came during the session were, (i) Guidelines for Shadow Panel to be done, (ii) Composition of Scrutiny Committee need to be looked into, and (iii) Check-list for Scrutiny Committee to be issued by HR Department. The need for having a SPARROW type APAR/CR in ERP Module of RailTel was discussed.

iii) On 14th November, 2023, the updated Procurement Manual was released by RailTel in line with manuals of Department of Expenditure, M/o Finance and relevant existing policies approved in RailTel.

C. Outreach activities organized as under:

- i) *E-pledge*: E-pledge link with request to take integrity pledge was posted on RailTel's website and promoted through social media platforms for public awareness.
- ii) *Nukkad Natak*: A Nukkad Natak on Public Interest Disclosure & Protection of Informer (PIDPI) was organized by employees at foyer of Corporate Office for awareness purpose on 30.10.2023.
- iii) *Social Media*: All the events were highlighted through RailTel's Twitter @RailTel, Facebook and Instagram account for public awareness duly tagging CVC.
- iv) *Banners and posters*: During 3 – months campaign and Week, Banners and Posters related to Public Interest Disclosure & Protection of Informer (PIDPI) and vigilance measures were displayed across all offices i.e., Corporate Office, Data Center, Network Operation Centers and Regional/Territorial offices including at reception as well as outside and inside of the building for awareness of the employees, visitors and general public.
- v) *Vendors Meet*: Organized Vendor meets at Regional Offices and Corporate Office during Vigilance Awareness Week 2023.
- vi) In addition, there were other competitions like Essays/Article writing, Poem, Speech and Posters during this 3-months campaign. There has been enthusiastic participation by employees, especially their children in poster competition.
