

Corrigendum – 1

To,

All Eligible Bidders,

Subject: Expression of Interest for selection of suitable partner from Empaneled Business Associate for Exclusive Pre-Bid teaming arrangement For “Selection of Business Associate for RailTel for participation in bid for Engagement of an Agency for Development & Deployment of AI integration on the Ministry of Culture Website and subsequent Maintenance & Support of Customer”.

EOI Ref. No: RailTel/EOI/COMKTG/EB/MOC/2025-26/E-54384 Dated 18-02-2026

Please find the following changes in the EOI:

Clause 5: Eligibility Criteria for Bidding Business Partner of RailTel

S N	Parameter	Qualifying Criteria	Clause may be read as
2	Turnover	Average annual turnover of at least Rs. 22.5 Cr from IT/ITES activities over the last three financial years (2022-23 to 2024-25)	Cumulative turnover of at least Rs. 30 Cr from IT/ITES activities over the last three financial years (2022-23 to 2024-25) Documents to be provided: Same as mentioned in the EOI Document
3	Working experience	The Bidder must be a established company/firm in the field of IT/ITeS/ICT Services for at least 3 years prior to the bid submission. Specifically, the firm must have core competencies in portal development in the following: • AI/ML integration, • Advanced data search systems • Cyber Security application	The Bidder must be a established company/firm in the field of IT/ITeS/ICT Services for at least 3 years prior to the bid submission. Specifically, the firm must have core competencies in portal development comprising any two of following: • AI/ML integration, • Advanced data search systems • Cyber Security application • UNMS/SIEM application Documents to be provided: Same as mentioned in the EOI Document

S N	Parameter	Qualifying Criteria	Clause may be read as
4	Technical Experience	Execution of AI/ML/LLM/Cyber Security application development in the last 3 financial years: - One work of Rs. 45 Lakhs OR - Two works of Rs. 27 Lakhs each	No Change in the criteria Documents to be provided: Submit work order and the completion certificate of similar nature of qualifying works Or Work order with User Acceptance Testing (UAT). For ongoing projects: Work Order along with Customer Confirmation certifying satisfactory execution of partial work or ongoing project status
5.	Quality Certifications	Bidder must possess valid ISO 9001:2015, ISO 27001:2022, and CMMI Level 5	Bidder must Submit valid (any two) of the below Certifications: - ISO 9001:2015, - ISO 27001:2022, - CMMI Level 3 Documents to be provided: Same as mentioned in the EOI Document
6.	Manpower Strength	At least 27 full-time professionals specialized in AI-ML/LLM engineering on payroll as of bid submission	No Change in the criteria Documents to be provided: Submit a Certificate duly attested by the HR Head
7	Technical Presentation	The bidder must present their understanding of the MoC solution, including: - RAG Architecture design. - DLO (Dynamic LLM Orchestration) strategy Live POC demonstrating semantic search on at least 3 ring-fenced cultural websites.	The bidder must present their understanding of the MoC solution, including: - RAG Architecture design. - DLO (Dynamic LLM Orchestration) strategy Documents to be provided: Technical Presentation deck, wherein the relevant functionalities shall be demonstrated during the presentation itself as part of the evaluation.

S N	Parameter	Qualifying Criteria	Clause may be read as
	Clause 5 (a): Technical Presentation Evaluation	Component: Demonstration of semantic search (30 Mark) Key Evaluation Areas: Proof of Demonstration of semantic search	Component: Demonstration of semantic search (30 Mark) Key Evaluation Areas: Demonstration of semantic search capabilities, to be presented as part of the Technical Presentation during the evaluation. Note: As the Customer RFP includes a requirement for conducting a POC on any one of the three ring-fenced websites specified in the Customer RFP (Page 22, Clause 4(vii)), the successful bidder of the RailTel EOI shall demonstrate the same to RailTel prior to conducting the POC at the customer end.

2. All the terms and conditions will remain the same.

AGM/BD/CO
For RailTel Corporation of India Ltd. /CO