



No. RCIL/WR/MUMBAI/Mktg/25-26/40/Corrigendum – I

Dated: 26.02.2026

**Corrigendum – I**

**Sub:** Expression of Interest for Selection of Partner from Empanelled Business Associate for “The Procurement Of Ai/ML Based Solution For Monitoring And Investigation Of Fraud, Waste & Abuse Of Health Insurance Claims”

**Ref:** RCIL/WR/MUMBAI/Mktg/25-26/40 dated 25th Feb 2026

With reference to the aforementioned open EOI, amendments to the EOI conditions enclosed as Annexure – A are being issued (amended clauses/amendments only are being published with the rest of the document remaining as it is).

All other terms & conditions of EOI documents remain the same.

This is issued with the approval of Competent Authority.



(Viplov Nath Mishra)  
Senior Deputy General Manager/Marketing  
For & on behalf of RailTel Corporation of India Ltd.

**DA:** (i) Annexure – A (total 01 page)

**Annexure - A**

| S. No. | Page No | Document Reference | Point No.          | Existing Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Amendment                                                                                                      |
|--------|---------|--------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| 1      | 10      | EOI                | Table: Point v)    | OEM Authorization<br>i) The bidder must be an authorized partner/reseller of OEM for solution being proposed.<br>ii) The bidder should have a direct back-to-back support agreement with the OEM.                                                                                                                                                                                                                                                                                                                                                                                           | Removed                                                                                                        |
| 1      | 10      | EOI                | Table: Point vii)  | The OEM for Insurance Claim Fraud Analytics solution should have an office in India as on date of tender submission<br>AND<br>having operating revenue of more than INR 200 Crore per year in India for the last three financial years. (2022-23, 2023-24, 2024-25)<br>(Exemption is provided for MSME categories as per prevalent regulations. The condition of prior turnover and prior experience may be relaxed for Start-ups (registered by Department for Promotion of Industry and Internal Trade), provided that the Start-up meet the necessary quality & technical specifications | Removed                                                                                                        |
| 1      | 10      | EOI                | Table: Point viii) | The OEM should have a ready and tested Health Claim Fraud Analytics solution which can be further customized as per the need of NIACL                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Removed                                                                                                        |
| 1      | 11      | EOI                | Table: Point ix)   | The proposed Insurance fraud analytics solution should provide deployment options on cloud and be cloud vendor agnostic to deploy on any MeitY approved private cloud infrastructure.                                                                                                                                                                                                                                                                                                                                                                                                       | Removed                                                                                                        |
| 1      | 11      | EOI                | Table: Point x)    | The proposed solution should be offered as a single integrated solution with all components (as per SOW)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Removed                                                                                                        |
| 1      | 11      | EOI                | Table: Point xi)   | The proposed OEM should have an existing capability and infrastructure to provide technical support as per SLA.                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | The proposed SI should have an existing capability and infrastructure to provide technical support as per SLA. |

