

**RAILTEL CORPORATION OF INDIA LIMITED**  
(A Govt. of India Undertaking)

**Expression of Interest for Selection of Partner from Empaneled Business Associate for  
EXCLUSIVE PRE-BID TEAMING ARRANGEMENT**

**For**

**“Implementation of Maharashtra Unified  
Citizen Data Hub for Digital Delivery of Benefits and Services for  
Government of Maharashtra”**

**EOI No: RailTel/EOI/COMKTG/EB/MAHA-IT/2022-23 dated 22<sup>nd</sup> July 2022**

## EOI NOTICE

**Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023EOI**

**Notice No: RailTel/EOI/COMKTG/EB/MAHA-IT/2022-23 dated 22<sup>nd</sup> July 2022**

RailTel Corporation of India Ltd., (here after referred to as “RailTel”) invites EOIs from RailTel’s Empaneled Partners for the selection of suitable partner as Exclusive pre bid teaming arrangement for **“Implementation of Maharashtra Unified Citizen Data Hub for Digital Delivery of Benefits and Services for Government of Maharashtra”**.

The details are as under:

|   |                                                                      |                                           |
|---|----------------------------------------------------------------------|-------------------------------------------|
| 1 | Last date for submission of Technical Packet against EOIs by bidders | 25 <sup>rd</sup> July 2022 at 11:00 Hours |
| 2 | Opening of Technical Bid of EOIs                                     | 25 <sup>rd</sup> July 2022 at 11:15 Hours |
| 3 | Number of copies to be submitted for scope of work                   | One                                       |
| 4 | EOI fees inclusive tax (Non-refundable)                              | Rs. 50,000/-                              |
| 5 | EMD for Pre-Bid Arrangement                                          | Rs. 10,00,000/-                           |

The EMD should be in the favor of RailTel Corporation of India Limited payable at Delhi through online bank transfer. **Partner needs to share the online payment transfer details like UTR No. date and Bank along with the proposal.**

RailTel Bank Details: Union Bank of India, Account No. 340601010050446, IFSC Code - UBIN0534064.

Eligible Business Associates are required to direct all communications related to this Invitation for EOI document, through the following Nominated Point of Contact persons:

**Level:1** Contact: Vrishad Shahade  
Designation: Senior Manager/Mktg  
Email: [vrishad.shahade@railtelindia.com](mailto:vrishad.shahade@railtelindia.com)  
Contact: +91-9717644181

**Level:2** Contact: Shashidhar Uppal  
Designation: Addl. GM/EB  
Email: [shashi\\_uppal@railtelindia.com](mailto:shashi_uppal@railtelindia.com)

**Level:3** Contact: Vineet Singh  
Designation: ED/EB  
Email: [vineet69@railtelindia.com](mailto:vineet69@railtelindia.com)

Note:

1. Empaneled partners are required to submit soft copy of technical packet through an e-mail at **eoiebc@railtelindia.com** duly signed by Authorized Signatories with Company seal and stamp.
2. The EOI response is invited from eligible **Empaneled Partners of RailTel only**.
3. All the document must be submitted with **proper indexing** and **page no**.
4. This is an **exclusive pre RFP partnership arrangement with empaneled business associate of RailTel for participating in the end customer RFP**. Selected partner's authorized signatory has to give an undertaking they will not submit directly or indirectly their bids and techno-commercial solution/association with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to end customer organization by RailTel). This undertaking has to be given with this EOI Response.
5. Partner can submit their response as an individual organization or a consortium of maximum two (2) organizations (1 Lead Bidder + 1 Consortium Members). Any of the consortium members can be the Lead Bidder. The Lead Bidder has to be an empaneled partner of RailTel.
6. **Transfer and Sub-letting**. The Business Associate has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

**RailTel Corporation of India Limited (RailTel)**, an ISO-9001:2000 organization is a Mini Ratna Government of India undertaking under the Ministry of Railways. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999. RailTel is a wholly owned subsidiary of Indian Railways.

For ensuring efficient administration across India, country has been divided into four regionsnamely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. These regionsare further divided into territories for efficient working. RailTel has territorial offices atGuwahati, & Bhubaneswar in East, Chandigarh, Jaipur, Lucknow in North, Chennai & Bangalore in South, Bhopal, and Pune & Ahmedabad in West. Various other territorial officesacross the country are proposed to be created shortly.

### Licenses & Service portfolio:

| Core Services                                                                                                                                                                | Value Added Services                                                                                                                                                                                                                                                                                                                                       | Emerging Services                                                                                                                                                                                                          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• MPLS VPN</li> <li>• Internet Leased Line</li> <li>• Transport Services</li> <li>• Dark Fibre</li> <li>• Tower Colocation</li> </ul> | <ul style="list-style-type: none"> <li>• Tele-Presence as a Services (HD Video Conferencing)</li> <li>• RailWire (Broadband Services)</li> <li>• Data Centre Services</li> <li>• Turnkey Solutions in ICT</li> <li>• Digital Service (Aadhaar based solution, Railwire Saathi, Online Tendering, WiFi as a Service, Predictive maintenance etc)</li> </ul> | <ul style="list-style-type: none"> <li>• Station Wi-Fi</li> <li>• Content on Demand (COD)</li> <li>• Video Surveillance Services</li> <li>• Railway Display Network (RDN)</li> <li>• High Speed Mobile Corridor</li> </ul> |

**a) Carrier Services**

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

**b) Enterprise Services**

- Managed Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
- MPLS VPN: Layer-2 & Layer-3 VPN available for granularities from 2 Mbps & above
- Dedicated Internet Bandwidth: Experience the "Always ON" internet connectivity at your fingertips in granularities 2 Mbps to several Gbps

**c) DATA CENTER**

- Infrastructure as a service (IaaS), Hosting as Services, Security operation Centre as a Service (SOCaaS): RailTel has MeitY empaneled two Tier-III data centres in Gurgaon & Secunderabad. Presently RailTel is hosting critical applications of Indian Railways, Central & State government/ PSUs applications. RailTel will facilitate Government's applications
- Hosting services including smooth transition to secured state owned RailTel's Data Centers and Disaster Recovery Centres. RailTel also offers SOC as a Service 'SOCaaS'. In addition, RailTel offers VPN client services so that employees can seamlessly access government's intranet, applications securely from anywhere without compromising security.

**d) National Long Distance:**

Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators

- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

**e) High-Definition Video Conference:**

RailTel has unique service model of providing high -definition video conference bundled with Video Conference equipment, bandwidth and FMS services to provide end to end seamless services on OPEX model connecting HQ with other critical offices. RailTel also offers application-based video conference solution for employees to be productive specially during this pandemic situation.

**f) Retail Services – RailWire**

RailWire: Triple Play Broadband Services for the Masses. RailTel has unique model of delivering broadband services, wherein local entrepreneurs are engaged in delivering &

maintaining broadband services and upto 66% of the total revenues earned are shared to these local entrepreneurs in the state, generating jobs and revitalizing local economies. On date RailTel is serving approx. 4,68,000 subscribers on PAN Indian basis. RailTel can provide broadband service across– Government PSU or any organization’s officers colonies and residences.

## 2. Project Background and Objective of EOI

RailTel intends to participate in **RFP floated** by end Customer organization for “**Selection of System Integrator for Implementation of Maharashtra Unified Citizen Data Hub for Digital Delivery of Benefits and Services for Government of Maharashtra**” with tender Ref. No. MahaIT/TC500/001/039 dated 15.06.2022.

RailTel invites EOIs from RailTel’s Empaneled Partners for the selection of suitable partner for participating in above mentioned work for the agreed scope work. The empaneled partner is expected to have excellent execution capability and good understanding customer local environment.

## 3. Scope of Work

The scope of work will be as mentioned in the end Customer organization Tender for Implementation of Maharashtra Unified Citizen Data Hub for Digital Delivery of Benefits and Services for Government of Maharashtra” with reference no. - MahaIT/TC500/001/039 dated 15.06.2022 with latest amendment/ Corrigendum/ Clarifications.

The broad scope of deliverables is provided below for reference: -

1. Data Management Services
2. Participating department and databases
3. Citizen Master Data
4. MH-UCDH Portal
5. Citizen’s facing mobile App
6. Dashboards and Reports
7. Interactive Analytical Platform
8. Self Service and ad-hoc Reporting
9. Alert and Investigation
10. Linkages to watch listed individuals/ households
11. Scheduler, SMS/Mail Integration
12. Search Services
13. Application Scrutiny
14. Language Services
15. Audit, monitoring Portal
16. MH-UCDH API Services
17. User Management Portal
18. Third Party Integration
19. Educational Contents
20. Solution Security
21. Infrastructure.

The above scope of work is indicative, and the detailed scope of work is given in the end customer tender documents with latest amendments and clarifications.

In case of any discrepancy or ambiguity in any clause / specification pertaining to scope of work area, the RFP and corrigendum/addendum released by end customer organization shall supersede and will be considered sacrosanct. (All associated clarifications, response to queries, revisions, addendum, and corrigendum, associated prime service agreement (PSA)/MSA/SLA also included.)

Business associate can participate as a sole bidder or as a consortium (maximum two members are allowed in the consortium). In case of consortium, lead bidder of the consortium must be RailTel's empaneled partner (BA/DSP/SDWAN/SI) and will be responsible for all the conditions mentioned in the end customer RFP.

**Special Note: RailTel may retain some portion of the work mentioned in the end organization RFP, where RailTel has competence so that overall proposal becomes most winnable proposal.**

#### **4. Response to EOI guidelines**

##### **4.1 Language of Proposals**

The proposal and all correspondence and documents shall be written in English in soft copy through an email.

##### **4.2 RailTel's Right to Accept/Reject responses**

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time prior to selecting the partner, without thereby incurring any liability to the affected bidder or Business Associate or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

##### **4.3 EOI response Document**

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed by the bidder including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

##### **4.4 Period of Validity of bids and Bid Currency**

Bids shall remain valid for a period of 180 days from the date Bid submission date issued by the end Customer organization for which bid is going to submit.

##### **4.5 Bidding Process**

The bidding process as defined in para 4.10 & 7.

##### **4.6 Bid Earnest Money (EMD)**

- 4.6.1** The Business Associate shall furnish a sum as given in EOI Notice via online transfer or Bank Guarantee from any scheduled bank in India in favour of "RailTel Corporation of India Limited" along with the offer. This will be called as **EOI EMD**.

**4.6.2** Offers not accompanied with valid EOI Earnest Money Deposit shall be summarily rejected.

**4.6.3** In case of Sole partner/ consortium offer is selected for bidding, Sole partner/ consortium has to furnish Earnest Money Deposit (for balance amount as mentioned in the customer's Bid **as and if applicable**) for the bid to RailTel. The selected Business Associate shall have to submit a Bank Guarantee against EMD in proportion to the quoted value/scope of work to RailTel before submission of bid to end customer as and if applicable. The EMD to be submitted in the form of Bank guarantee is Rs. 5,90,00,000/- if selected as a bidding partner and before the submission of bid to end customer.

**4.6.4 Return of EMD for unsuccessful Business Associates:** EOI EMD of the unsuccessful Business Associate shall be returned without interest after completion of EOI process.

**4.6.5 Return of EMD for successful Business Associate:** EOI-EMD & Earnest Money Deposit (balance proportionate EMD) if applicable of the successful bidder will be discharged / returned as promptly as possible after the receipt of RailTel's EMD/BG from the Customer and or on receipt of Security Deposit Performance Bank Guarantee as applicable (clause no. 4.7) from Business Associate whichever is later.

**4.6.6 Forfeiture of EOI EMD or EOI EMD & EMD (balance proportionate EMD) and or Penal action as per EMD Declaration:**

**4.6.6.1** The EOI EMD may be forfeited and or penal action shall be initiated if a Business Associate withdraws his offer or modifies the terms and conditions of the offer during validity period.

**4.6.6.2** In case of non-submission of SD/PBG (as per clause no. 4.7) lead to forfeiture of EOI EMD, EMD (balance proportionate EMD) if applicable and Integrity Pact BG and or suitable action as prescribed in the EMD Declaration shall be initiated as applicable.

#### **4.7 Security Deposit / Performance Bank Guarantee (PBG)**

**4.7.1** In case the bid is successful, the PBG of requisite amount proportionate to the agreed scope of the work will have to be submitted to RailTel.

**4.7.2** As per work share arrangements agreed between RailTel and Business Associate the PBG will be proportionately decided and submitted by the selected Business Associate.

#### **4.8 Last date & time for Submission of EOI response**

EOI response must be submitted to RailTel at the email address specified in the preamble not later than the specified date and time mentioned in the preamble.

#### **4.9 Modification and/or Withdrawal of EOI response**

EOI response once submitted will be treated, as final and no modification will be permitted except with the consent of the RailTel.

No Business Associate shall be allowed to withdraw the response after the last date and time for submission.

The successful Business Associate will not be allowed to withdraw or back out from the response



commitments. In case of withdrawal or back out by the successful business associate, the Earnest Money Deposit shall be forfeited, and all interests/claims of such Business Associate shall be deemed as foreclosed.

#### **4.10 Details of Financial bid for the above referred tender**

Business Associate meeting eligibility criteria and securing **highest score in evaluation criteria (Annexure-A)** will be selected for exclusive pre-bid arrangement for optimizing technical and commercial solution so that most winnable solution is submitted to end customer.

In case if there are Two or more Business Associate meeting eligibility criteria and securing equal marks in the evaluation criteria, then price bid will be sought from these Sole partner/ consortiums in the second stage for the given scope of the work and Sole partner/ consortium with overall lowest (L1) offer will be selected for exclusive pre bid arrangement for optimizing technical and commercial solution.

The final bid for the tender will be prepared jointly with the selected Business Associate so that the optimal bid can be put with a good chance of winning the Tender.

#### **4.11 Clarification of EOI Response**

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the Business Associate for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered or permitted.

#### **4.12 Period of Association/Validity of Agreement**

RailTel will enter into a pre-bid agreement with selected bidder with detailed Terms and conditions.

## 5. Eligibility Criteria for Bidding Business Partner of RailTel

| S No.     | Particulars                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Criteria for Tender Package<br>(Mandatory Compliance & Document Submission)                                                                                                                                                                                                            |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>A)</b> | <b>Financial Conditions</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                        |
| i)        | Sole partner/all consortium members should be registered under Companies Act, 1956 or Companies Act 2013 or as amended and should have at least 3 years of operations in India as on bid submission date.                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <ol style="list-style-type: none"> <li>1. Certificate of Incorporation</li> <li>2. GST Registration</li> <li>3. PAN Card</li> </ol>                                                                                                                                                    |
| ii)       | Sole Participating partner/ consortium partners should have cumulative annual turnover of at least INR 450 Cr. for last three years (FY 18-19, 19-20, 20-21).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Turnover Certificate issued by the Chartered Accountant for sole partner / consortium partners. Certificate should contain UDIN no. issued by ICAI                                                                                                                                     |
| iii)      | Sole partner/ all consortium members should also have a positive net worth & be profitable in each of the last 3 financial years (i. e. FY 2018-19, FY 2019-20, FY 2020-21).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Positive Net Worth and Profitability Certificate issued by the CA for the last three financial years (i. e. FY 2018-19, FY 2019-20, FY 2020-21). Certificate should contain UDIN no. issued by ICAI.                                                                                   |
| <b>B)</b> | <b>Technical Conditions</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                        |
| iv)       | Sole Bidder / all Consortium Members must be in the business of IT/ITeS and should have successfully undertaken software development or IT project implementation anywhere in India within a period of at least three (03) years as on date of bid submission.                                                                                                                                                                                                                                                                                                                                                                                                                        | Work Order of the latest software development or customization or IT implementation project awarded to the Bidder for a work in India (clearly indicating date of award).                                                                                                              |
| v)        | <p>Sole Bidder/Consortium must have been awarded at least the following IT Turnkey Projects for Central Govt. / State Govt. / Urban Local Bodies / PSUs sector in India during the last 10 years (counted from the date of submission of bids):</p> <ul style="list-style-type: none"> <li>• One (01) project, not less than the amount INR 40 Cr.;</li> <li>OR</li> <li>• Two (02) projects, each of which is not less than the amount equal INR 20 Cr.;</li> <li>OR</li> <li>• Three (03) projects, each of which is not less than the amount equal INR 15 Cr.</li> </ul> <p>NOTE: In case of a consortium, consortium members may jointly satisfy one of the above conditions.</p> | <p>Work Order + Completion Certificates from the client</p> <p>OR</p> <p>Work order + Self certificate of completion (Certified by the authorized signatory);</p> <p>OR</p> <p>Work Order + Phase Completion Certificate from the client OR self-certified by authorized signatory</p> |
| vi)       | Sole Bidder/Consortium should have Experience of implementing at least 3 (three) Analytics / Data management projects in at least last 10 years from the date of submission of bid.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <p>Work Order + Completion Certificates from the client OR</p> <p>• Work order + Self certificate of completion (Certified by authorized signatory); OR</p> <p>• Work Order + Phase Completion Certificate from the client OR self-certified by authorized signatory</p>               |

| S<br>No. | Particulars                                                                                                                                                                                                                                                                                                                                                                           | Criteria for Tender Package                                                                                                                                                                                                                                                                                                                                          |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          |                                                                                                                                                                                                                                                                                                                                                                                       | (Mandatory Compliance & Document Submission)                                                                                                                                                                                                                                                                                                                         |
|          | <p>AND</p> <p>Out of the above project, at least one (01) project should be with Central Govt. / State Govt. / Urban Local Bodies / PSU's</p>                                                                                                                                                                                                                                         | <p>NOTE: 1. Completion / Phase Completion Certificate / Work Order shall include the Scope of Work that has been executed.</p> <p>2. Bidder shall highlight the same in their documentation submitted as part of the Bid.</p> <p>3. Phase completion certificate to indicate at least 50% of completion of scope of work.</p>                                        |
| vii)     | <p>Sole Bidder/ Consortium must have at-least any one of the following certifications:</p> <ol style="list-style-type: none"> <li>1. CMMI Level 3 or above.</li> <li>2. ISO 9001</li> <li>3. ISO 20000</li> <li>4. ISO 27001</li> </ol>                                                                                                                                               | <p>Copy of the Valid Certificate issued by the Competent Authority which needs to be self-signed and stamped by the authorized signatory of Sole Bidder / Consortium</p> <p>Note: Each consortium member must have at least one of the certifications mentioned above.</p>                                                                                           |
| viii)    | <p>Sole Bidder/Lead Bidder in case of Consortium, must have at the time of bidding at least 100 resources delivering IT / ITeS-related services on its payroll</p>                                                                                                                                                                                                                    | <p>Certificate from HR Department of Sole Bidder/ Lead Bidder in case of Consortium, in case of a Consortium.</p>                                                                                                                                                                                                                                                    |
| ix)      | <p>Sole Bidder/All members of the Consortium must be registered with the Goods and Service Tax (GST) Authorities</p>                                                                                                                                                                                                                                                                  | <p>Valid Goods and Service Tax (GST) Registration Certificate.</p>                                                                                                                                                                                                                                                                                                   |
| x)       | <p>Sole Bidder/ Lead Bidder in case of Consortium shall have an office of at least 50 seats within the limits of Mumbai Metropolitan Region (MMR). In case the Sole Bidder/ Lead Bidder in case of Consortium, does not have an existing office, they shall submit an undertaking indicating that they shall setup the indicated office within 15 days of being awarded the work.</p> | <p>Letter from the Sole Bidder/Consortium, indicating their presence within the limits of Mumbai Metropolitan Region (MMR) along with complete address of the facility and contact details of facility administrator</p>                                                                                                                                             |
|          | <p><b>OEM Documents:</b></p>                                                                                                                                                                                                                                                                                                                                                          | <p>In case of OEM documents, it is preferred that following prescribed documents from respective OEMs are to be submitted.</p> <p>However, in case on non-availability of these documents, an Undertaking on <b>partner's Letter Head to be submitted that</b> the required OEM documents shall be submitted before submission of the final bid to end customer.</p> |
| xi)      | <p>The proposed OEM should be in Leader Category of latest Gartner/IDC/Forrester Market Research Reports in at least two out of the following five:</p> <ol style="list-style-type: none"> <li>a) Data Quality Solutions</li> <li>b) Data Science and Machine Learning</li> </ol>                                                                                                     | <p>Self-attested reference documents to be provided.</p>                                                                                                                                                                                                                                                                                                             |

| S<br>No.  | Particulars                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Criteria for Tender Package                                                                                                                                                                 |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | (Mandatory Compliance & Document Submission)                                                                                                                                                |
|           | Platforms<br>c) Data Integration Tools<br>d) Analytics and Business Intelligence Platforms<br>e) Metadata Management Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                             |
| xii)      | <p>1) Minimum 3 orders (direct or through Authorized partner) from different Central Govt. departments/ State Govt. departments/ Urban Local Bodies / PSU's in India in which software license value in each order should be minimum INR 5 Crores or above in Data Management/ Advanced Analytics in last 5 years from the date of submission of the RFP.</p> <p>OR</p> <p>Minimum 2 orders (direct or through Authorized partner) from different Central Govt. departments/ State Govt departments/ Urban Local Bodies / PSU's in India in which software license value in each order should be minimum INR 5 Crores or above in Data Management/ Advanced Analytics <b>AND</b> Minimum 1 order (direct or through Authorized partner) from global project in which software license value in each order should be minimum INR 10 Crores or above in Data Management/ Advanced Analytics in last 5 years from the date of submission of the RFP.</p> | <p>Purchase Order Copies OR Agreement Copies</p> <p>OR</p> <p>Work Order specifying value of licenses</p> <p>OR</p> <p>OEM Self Certification by authorized signatory is to be provided</p> |
| xiii)     | The proposed COTS OEM product should be offered as a single integrated solution with all components (end to end data management, data quality, advanced analytics, alerting and investigation, monitoring, and visualization capabilities) from a single OEM.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | MAF with proposed product listing and self-certification from OEM.                                                                                                                          |
| xiv)      | The proposed COTS OEM product license should be perpetual in nature                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | OEM Self certificate.                                                                                                                                                                       |
| <b>C)</b> | <b>Annexures</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                             |
| x)        | <b>Annexure 1</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Covering Letter:</b> Self-certification duly signed by authorized signatory on company letter head.                                                                                      |
| xi)       | <b>Annexure 2</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | The Partner should agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted.                                               |
|           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Self-certification duly signed by authorized signatory on company letter head.                                                                                                              |

| S<br>No. | Particulars                          | Criteria for Tender Package                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          |                                      | (Mandatory Compliance & Document Submission)                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| xii)     | <b>Annexure 3</b>                    | An undertaking signed by the Authorized Signatory of the company to be provided on letter head. The Bidder should not have been blacklisted/debarred by any Governmental/Non-Governmental Organization in India as on bid submission date.                                                                                                                                                                                                                                                    |
| xiii)    | <b>Annexure-4</b>                    | Format for Affidavit to be uploaded by sole partner/ all consortium partners along with the tender documents.                                                                                                                                                                                                                                                                                                                                                                                 |
| xiv)     | <b>Annexure-5</b>                    | Non-disclosure agreement with RailTel.                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| xv)      | Power of Attorney                    | <p>In case of Sole Partner: Power of Attorney and Board Resolution in favour of one of its employees who will sign the Bid Documents.</p> <p>In case of consortium:</p> <p>1) Board resolution of each consortium members authorizing and appointing the authorized signatory for signing the EOI documents.</p> <p>2) Power of Attorney by all the members of consortium in favor of the lead member</p> <p>3) Consortium Agreement duly signed by all authorized members of consortium.</p> |
| xvi)     | Additional Documents to be Submitted | Technical Proposal with overview of the project with strength of the Partner.                                                                                                                                                                                                                                                                                                                                                                                                                 |

\* Scope of consortium bid % of each of the partner and scope of work may be defined for signing pre bid agreement.

## 6. Bidder's Profile

The bidder shall provide the information in the below table:

| S.<br>No. | ITEM                                                                                                                                                  | Details |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| 1.        | Full name of bidder's firm                                                                                                                            |         |
| 2.        | Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office            |         |
| 3.        | Name, designation and full address of the Chief Executive Officer of the bidder's organization as a whole, including contact numbers and emailAddress |         |
| 4.        | Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender                               |         |

|    |                                                                                                                                                                                             |  |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 5. | Name, designation and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile, Fax and email address |  |
| 6. | Bank Details (Bank Branch Name, IFSC Code, Account number)                                                                                                                                  |  |
| 7. | GST Registration number                                                                                                                                                                     |  |

## 7. Evaluation Criteria

- 7.1 The Business Associates are first evaluated on the basis of the Eligibility Criteria as per clause 5 above.
- 7.2 The Business Associate who fulfills the Eligibility criteria of Bidding Sole partner/ consortium shall be further evaluated on the basis of Technical Evaluation as per Annexure -A.
- 7.3 The Business Associate with **securing highest marks** in Evaluation Criteria (Annexure-A) will be selected for exclusive pre-bid arrangement for optimizing technical and commercial solution so that most winnable solution is submitted to end customer.
- 7.4 In case if there are two or more Sole partner/ consortium meeting eligibility criteria and securing equal marks in the evaluation criteria, then the price bids will be sought from these Sole partner/ consortium in the second stage for the given scope of the work and Sole partner/ consortium with overall lowest (L1) offer will be selected for exclusive pre bid arrangement for optimizing technical and commercial solution.
- 7.5 RailTel reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants. The RailTel evaluation committee will determine whether the proposal/ information is complete in all respects and the decision of the evaluation committee shall be final. RailTel may at its discretion assign lead factor to the Business associate as per RailTel policy for shortlisting partner against this EOI.
- 7.6 All General requirement mentioned in the Technical Specifications are required to be complied. The solution proposed should be robust and scalable.

## 8. Payment terms

- 8.1 RailTel shall make payment to selected Business Associate after receiving payment from Customer for the agreed scope of work. In case of any penalty or deduction made by customer for the portion of work to be done by BA, same shall be passed on to Business Associate.
- 8.2 All payments by RailTel to the Partner will be made after the receipt of payment by RailTel from end customer organization.

## 9 SLA

The selected bidder will be required to adhere to the SLA matrix as defined in the end Customer organization tender for his scope of work and the SLA breach penalty will be applicable proportionately on the selected bidder, as specified in the end Customer organization Tender. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified in the Tender. All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated Prime Services Agreement (PSA)/ MSA/ SLA also included. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner proportionately based on its scope of work.

**Note: Depending on RailTel's business strategy RailTel may choose to work with Partner who is most likely to support in submitting a winning bid**

## Annexure-A

All eligible empaneled business partners who fulfil the minimum eligibility conditions of the EOI shall be further evaluated on a total score of 100. The evaluation matrix consisting of the following parameters for each indicated vertical:

### A) Evaluation Criteria: (100 Marks)

| S. No | Criteria / Category        | Evaluation Criteria Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Max Marks | Required Supporting Documents                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | Turnover / Bidders Profile | <p>Cumulative annual turnover from the Sole partner/ consortium over the last three financial years.</p> <p>Marks shall be allotted as given below:</p> <ul style="list-style-type: none"> <li>• More than Rs. 550 Cr. = 15 marks</li> <li>• 500 Cr to 550 Cr = 10 marks</li> <li>• 450 Crores upto 500 Crores= 5 marks</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 15        | Turnover Certificate issued by the Chartered Accountant. Certificate should contain UDIN no. issued by ICAI                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 2     |                            | <p>Sole Bidder/Any member of the Consortium should have experience in implementing minimum three (3) Analytics/ Data Management Projects.</p> <p>1) If the number of projects in Analytics/ Data Management are: <b>(max 5 marks)</b></p> <p>3 Projects: 1 Mark<br/>4 Projects: 3 Marks<br/>5 Projects: 5 Marks</p> <p>2) If, value of the any claimed single project* for Analytics/ Data Management is: <b>(max 10 marks)</b></p> <p>(*Value of the any 1 single claimed project without hardware, System software &amp; cloud cost is)</p> <p>&gt;=5 Crores to &lt; 15 Crores: 3 Marks<br/>&gt;=15 Crores to &lt; 25 Crores: 5 Marks<br/>&gt;=25 Crores: 10 Marks</p> <p>3) Apart from the projects claimed above, If the Sole Bidder/Any member of the Consortium claims an additional project that is similar to the proposed solution and the value of the same is exceeding 20 Crores - <b>Additional 5 marks</b></p> <p>(The claimed project should have been implemented for any Govt body and should involve collation of data from multiple existing databases and creation of a golden</p> | 20        | <ul style="list-style-type: none"> <li>• Work Order + Completion Certificates from the client OR</li> </ul> <p>Work order + Self certificate of completion (Certified by authorized signatory);</p> <p>OR</p> <ul style="list-style-type: none"> <li>• Work Order + Phase Completion Certificate from the client OR self-certified by authorized signatory</li> </ul> <p>NOTE:</p> <p>1. Completion / Phase Completion Certificate / Work Order shall include the Scope of Work and value of work that has been executed.</p> <p>2. Bidder shall highlight the same in their documentation submitted as part of the Bid.</p> |

| S. No | Criteria / Category | Evaluation Criteria Details                                                                                                                                                                                                                                                                   | Max Marks | Required Supporting Documents                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       |                     | record after standardization, de-duplication etc.)                                                                                                                                                                                                                                            |           | 3. Phase completion certificate to indicate at least 50% of completion of scope of work.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 3     |                     | <p>Sole Bidder/Any member of the Consortium should have successfully completed projects involving Fund Management / Scheme Management with minimum 50,000 successful transactions with any of the Central/State Government organizations in the last 05 years</p> <p>&gt; = 1 project= 10</p> | 10        | <p>Work Order + Completion Certificates from the client<br/> <b>OR</b> Work order + Self certificate of completion (Certified by authorized signatory);<br/> <b>OR</b> Work Order + Phase Completion Certificate from the client OR self-certified by authorized signatory</p> <p>NOTE:</p> <ol style="list-style-type: none"> <li>1. Completion / Phase Completion Certificate / Work Order shall include the Scope of Work and value of work that has been executed.</li> <li>2. Bidder shall highlight the same in their documentation submitted as part of the Bid.</li> <li>3. Phase completion certificate to indicate at least 50% of completion of scope of work.</li> </ol> |
| 4     |                     | <p>CMMI Certification –Sole Bidder/Any member of the Consortium must have valid CMMI Level 3 or above Certification. If the Sole bidder/Any member of the Consortium has:</p> <p>Level 3 Certificate -3<br/> Level 4 Certificate -5<br/> Level 5 Certificate -10</p>                          | 10        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|       |                     |                                                                                                                                                                                                                                                                                               |           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |



| S. No | Criteria / Category | Evaluation Criteria Details                                                                                                                                                                                                                                                                                                                                                                                                                                   | Max Marks | Required Supporting Documents                                                                                                                                                                                                                                                                                                                                          |
|-------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       |                     | <b>OEM Parameters</b>                                                                                                                                                                                                                                                                                                                                                                                                                                         |           |                                                                                                                                                                                                                                                                                                                                                                        |
| 5     |                     | Proposed COTS (Commercial Off- the-Shelf) product to be supplied for this project shall have been implemented or be under implementation in at least one project with similar project requirements in one State in India in last 5 years.                                                                                                                                                                                                                     | 5         | <ul style="list-style-type: none"> <li>• Purchase Order Copies OR Agreement Copies OR Work Order specifying value of licenses OR OEM Self Certification by authorized signatory is to be provided</li> <li>• Scope of Work (from RFP or agreement or similar document).</li> </ul>                                                                                     |
| 6     |                     | <p>The proposed OEM COTS product should have minimum 3 orders (direct or through Authorized partner) from different Central Govt. departments/ State Govt. departments/ Urban Local Bodies /PSU's in India in which software license value in each order should be minimum 5 Crores or above in Data Management/Advanced Analytics in last 5 years from the date of submission of the RFP.</p> <p>3 Projects= 5<br/>4 Projects= 7<br/>&gt;=5 Projects= 10</p> | 10        | <ul style="list-style-type: none"> <li>• Purchase Order Copies OR Agreement Copies OR Work Order specifying value of licenses OR OEM Self Certification by authorized signatory is to be provided</li> </ul>                                                                                                                                                           |
| 7     |                     | <p>Proposed COTS product/(s) shall be featured as leader in the following latest Gartner/IDC/Forrester Market Research Report:</p> <p>2 tools: 0 marks<br/>3 tools: 2 Marks<br/>4 tools: 3 Marks<br/>5 tools: 5 Marks</p>                                                                                                                                                                                                                                     | 5         | <p>Undertaking from the OEM along with relevant supporting documents indicating fulfillment of the criterion.</p> <p><b>Note:</b> Ranking related to only below tools/solutions will be considered for evaluation:</p> <p>a) Data Quality Solutions<br/>b) Data Science and Machine Learning Platforms<br/>c) Data Integration Tools<br/>d) Analytics and Business</p> |

| S. No | Criteria / Category | Evaluation Criteria Details                                                                                                                                                                    | Max Marks | Required Supporting Documents                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       |                     |                                                                                                                                                                                                |           | Intelligence Platforms<br>• e)Metadata Management Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 8     |                     | System proposed to be deployed as part of this project shall fulfill Functional Requirement Specifications provided to in the RFP.                                                             | 5         | <p>Response to Functional Requirement specifications provided to end customer RFP. These are provided in the “Technical Specifications” section of the end customer RFP</p> <p>NOTE:</p> <ol style="list-style-type: none"> <li>Each ‘Functional Requirement Specification’ shall be responded with either ‘Available’ or ‘Not available’ labels.</li> <li>Scoring for each ‘Minimum Technical Specification’ shall be as follows: <ol style="list-style-type: none"> <li>Available: 1 mark</li> <li>Not Available: 0 marks</li> </ol> </li> <li>The total score shall be normalized to 5 marks and be considered for further evaluation.</li> <li>Any of the requirements which has been answered in affirmative can be asked to be demonstrated during the technical presentation by end customer.</li> </ol> <p><b><i>For the purpose of this EOI evaluation, partner may submit self-undertaking for the maximum marks which can be obtained as per the proposed solution.</i></b></p> |
| 9     | Technical Manpower  | <p>Sole Bidder/Lead Bidder in case of Consortium, must have at the time of bidding at least 100 resources delivering IT / ITeS-related services on its payroll:</p> <p>Above 150– 10 Marks</p> | 10        | Self-Certification from authorized /HR Head of the organization.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

| S. No | Criteria / Category | Evaluation Criteria Details                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Max Marks | Required Supporting Documents                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       |                     | 126 to 150 – 7 Marks                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|       |                     | 100 to 125 - 5 Marks                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 10    |                     | <p><b>Lead Project Manager-</b><br/>15 yrs plus experience having handled 5 Government projects – <b>3 Marks</b></p> <p><b>Lead Solution Architect-</b><br/>15 yrs plus experience with relevant technology certification – <b>3 Marks</b></p> <p><b>Lead Data Architect -2 Marks</b><br/>(Degree/Certificate in relevant field of Data Science/ Data Analytics) - 1 Mark<br/><b>7 yrs plus experience – 1 Mark</b></p> <p><b>Lead Data Engineer – 2 Marks</b><br/>7 plus experience</p> | 10 Marks  | <p>• CVs submitted</p> <p><i>NOTE: 1. Bidder is expected to highlight the following in each CV submitted:</i><br/> <i>a. No. of years of relevant experience</i><br/> <i>Details of project and role presented as part of relevant experience</i></p> <p><i>2. Bidder is expected to submit only the exact no. of CVs that are required. In case, additional CVs are submitted, only the required no. of CVs in the order of submission shall be considered.</i></p> <p><i>3. The team members need to be on rolls of the bidder on the day of bid submission</i></p> |

**Annexure 1: Format for COVERING LETTER (to be submitted by sole partner/lead partner in case of consortium)**

COVERING LETTER (To be on company letter head)

To,

RailTel Corporation of India Ltd.  
Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023

Dear Sir,

SUB: Participation in the EoI process

Having examined the Invitation for EoI document bearing the reference number \_\_\_\_\_ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for EoI document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

We hereby Submit EMD amount of Rs. \_\_\_\_\_ issued vide \_\_\_\_\_ from Bank \_\_\_\_\_.

Authorized Signatory  
Name  
Designation

**Annexure 2: Format for Self-Certificate & Undertaking (to be submitted by sole partner/lead partner in case of consortium)**

Self-Certificate (To be on company letter head)

EOI Reference No:

Date:

To,

RailTel Corporation of India Ltd. Plate-  
A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023

Dear Sir,

**Sub: Self Certificate for Tender, Technical & other compliances**

- 1) Having examined the Technical specifications mentioned in this EOI & end customer tender, we hereby confirm that we meet all specification.
- 2) We\_\_\_\_\_agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted (except pricing, termination & risk purchase rights of the RailTel). We understand and agree that RailTel shall release the payment to selected sole partner/lead partner in case of consortium after the receipt of corresponding payment from end customer by RailTel. Further we understand that in case selected sole partner/lead partner in case of consortium fails to execute assigned portion of work, then the same shall be executed by RailTel through third party or departmentally at the risk and cost of selected sole partner/lead partner in case of consortium.
- 3) We agree to abide by all the technical, commercial & financial conditions of the end customer's RFP for the agreed scope of work for which this EOI is submitted.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end to end requirement mentioned in the end customer's RFP. We are hereby enclosing the arrangement of OEMs against each of the BOQ item quoted as mentioned end customer's RFP. We also undertake to submit MAF and other documents required in the end Customer organization tender in favour of RailTel against the proposed products.
- 5) We hereby certify that any services, equipment and materials to be supplied are produced in eligible source country complying with OM/F. No. 6/18/2019 dated 23rd July 2020 issued by DoE, MoF.
- 6) We hereby undertake to work with RailTel as per end customer's RFP terms and conditions. We confirm to submit all the supporting documents constituting/ in compliance with the Criteria as required in the end customer's RFP terms and conditions like technical certificates, OEM compliance

documents.

- 7) We understand and agree that RailTel is intending to select a sole partner/lead partner in case of consortium who is willing to accept all terms & conditions of end customer organization's RFP for the agreed scope of work. RailTel will strategies to retain scope of work where RailTel has competence.
- 8) We hereby agree to submit that in case of being selected by RailTel as sole partner/lead partner in case of consortium for the proposed project(for which EOI is submitted), we will submit all the forms, appendix, relevant documents etc. to RailTel that is required and desired by end Customer well before the bid submission date by end customer and as and when required.
- 9) We hereby undertake to sign Pre Bid Agreement, Pre-Contract Integrity Pact and Non-Disclosure Agreement with RailTel on a non-judicial stamp paper of Rs. 100/- in the prescribed Format.
- 10) We undertake that we will not submit directly or indirectly out bids and techno-commercial solution/association with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to end customer organization by RailTel)

Authorized

SignatoryName &

Designation

**Annexure 3: Undertaking for not Being Blacklisted/Debarred (to be submitted by sole partner/each of the consortium partners)**

<On Company Letter Head>

To,

RailTel Corporation of India Ltd  
Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023 Subject:

**Undertaking for not Being Blacklisted/Debarred**

We, Company Name, having its registered office at Address

hereby declares that that the Company has not been blacklisted/debarred by any

Governmental/ Non-Governmental organization in India for past 3 Years as on bid submission date.

Date and Place

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Bidder's Company Seal:

**Annexure 4: Format of Affidavit (to be submitted by sole partner/ each of the consortium partners)**

**FORMAT FOR AFFIDAVIT TO BE UPLOADED BY SOLE PARTNER/ALL CONSORTIUM PARTNERS)  
ALONGWITH THE EOI DOCUMENTS**

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-.The paper has to be in the name of the BA) \*\*

I..... (Name and designation)\*\* appointed as the attorney/authorized signatory of the BA (including its constituents),  
M/s.....(hereinafter called the BA) for the purpose of the EOI documents for the work of ..... as per the EOI No. .... of (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the BA including its constituents as under:

1. I/we the BA (s), am/are signing this document after carefully reading the contents.
2. I/we the BA(s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website [www.railtelindia.com](http://www.railtelindia.com). I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e. evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentialssubmitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the BA)\*\*..... and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.



DEPONENT  
SEAL AND SIGNATURE  
OF THE BA

#### VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our aboveaffidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT

Dated:  
SEAL AND SIGNAURE  
OF THE BA

Place:

**\*\*The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled insuitably by BA. Attestation before Magistrate/Notary Public.**

**Annexure-5: Non-Disclosure Agreement (NDA) Format (to be submitted by sole partner/each member in case of consortium)**

**NON-DISCLOSURE AGREEMENT**

This Non-Disclosure Agreement (this “**Agreement**”) is made and entered into on this \_\_\_\_ day of \_\_\_\_, 2021 (the “**Effective Date**”) at \_\_\_\_\_.

By and between

**RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905)**, a Public Sector Undertaking under Ministry of Railways, Govt. of India, having its registered and corporate office at Plate-A, 6th Floor, Office Block, Tower -2, East Kidwai Nagar, New Delhi-110023, (hereinafter referred to as '**RailTel**'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of the ONE PART,

And

\_\_\_\_\_) (CIN: \_\_\_\_\_), a company duly incorporated under the provisions of Companies Act, \_\_\_\_\_ having its registered office at \_\_\_\_\_, (hereinafter referred to as '**\_\_\_\_\_**'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of OTHER PART

RailTel and \_\_\_\_\_ shall be individually referred to as “Party” and jointly as “Parties”

WHEREAS, RailTel and \_\_\_\_\_, each possesses confidential and proprietary information related to its business activities, including, but not limited to, that information designated as confidential or proprietary under Section 2 of this Agreement, as well as technical and non-technical information, patents, copyrights, trade secrets, know-how, financial data, design details and specifications, engineering, business and marketing strategies and plans, forecasts or plans, pricing strategies, formulas, procurement requirements, vendor and customer lists, inventions, techniques, sketches, drawings, models, processes, apparatus, equipment, algorithms, software programs, software source documents, product designs and the like, and third party confidential information (collectively, the “**Information**”);

WHEREAS, the Parties have initiated discussions regarding a possible business relationship for \_\_\_\_\_.

WHEREAS, each Party accordingly desires to disclose certain Information (each Party, in such disclosing capacity, the “**Disclosing Party**”) to the other Party (each Party, in such receiving capacity, the “**Receiving Party**”) subject to the terms and conditions of this Agreement.

NOW THEREFORE, in consideration of the receipt of certain Information, and the mutual promises made in this Agreement, the Parties, intending to be legally bound, hereby agree as follows:

**1. Permitted Use.**

(a) Receiving Party shall:

(i) hold all Information received from Disclosing Party in confidence;

(ii) use such Information for the purpose of evaluating the possibility of entering into a commercial arrangement between the Parties concerning such Information; and

(iii) restrict disclosure of such Information to those of Receiving Party's officers, directors, employees, affiliates, advisors, agents and consultants (collectively, the "**Representatives**") who the Receiving Party, in its reasonable discretion, deems need to know such Information, and are bound by the terms and conditions of (1) this Agreement, or (2) an agreement with terms and conditions substantially similar to those set forth in this Agreement.

(b) The restrictions on Receiving Party's use and disclosure of Information as set forth above shall not apply to any Information that Receiving Party can demonstrate:

(i) is wholly and independently developed by Receiving Party without the use of Information of Disclosing Party;

(ii) at the time of disclosure to Receiving Party, was either (A) in the public domain, or (B) known to Receiving Party;

(iii) is approved for release by written authorization of Disclosing Party; or

(iv) is disclosed in response to a valid order of a court or other governmental body in the India or any political subdivision thereof, but only to the extent of, and for the purposes set forth in, such order; provided, however, that Receiving Party shall first and immediately notify Disclosing Party in writing of the order and permit Disclosing Party to seek an appropriate protective order.

(c) Both parties further agree to exercise the same degree of care that it exercises to protect its own Confidential Information of a like nature from unauthorised disclosure, but in no event shall a less than reasonable degree of care be exercised by either party.

## **2. Designation.**

(a) Information shall be deemed confidential and proprietary and subject to the restrictions of this Agreement if, when provided in:

(i) written or other tangible form, such Information is clearly marked as proprietary or confidential when disclosed to Receiving Party; or

(ii) oral or other intangible form, such Information is identified as confidential or proprietary at the time of disclosure.

**3. Cooperation.** Receiving Party will immediately give notice to Disclosing Party of any unauthorized use or disclosure of the Information of Disclosing Party.

**4. Ownership of Information.** All Information remains the property of Disclosing Party and no license or other rights to such Information is granted or implied hereby. Notwithstanding the foregoing, Disclosing Party understands that Receiving Party may currently or in the future be developing information internally, or receiving information from other parties that may be similar to Information of the Disclosing Party. Notwithstanding anything to the contrary, nothing in this Agreement will be construed as a representation or inference that Receiving Party will not develop products, or have products developed for it, that, without violation of this Agreement, compete with the products or systems contemplated by Disclosing Party's Information.

5. **No Obligation.** Neither this Agreement nor the disclosure or receipt of Information hereunder shall be construed as creating any obligation of a Party to furnish Information to the other Party or to enter into any agreement, venture or relationship with the other Party.

6. **Return or Destruction of Information.**

(a) All Information shall remain the sole property of Disclosing Party and all materials containing any such Information (including all copies made by Receiving Party) and its Representatives shall be returned or destroyed by Receiving Party immediately upon the earlier of:

- (i) termination of this Agreement;
- (ii) expiration of this Agreement; or
- (iii) Receiving Party's determination that it no longer has a need for such Information.

(b) Upon request of Disclosing Party, Receiving Party shall certify in writing that all Information received by Receiving Party (including all copies thereof) and all materials containing such Information (including all copies thereof) have been destroyed.

7. **Injunctive Relief:** Without prejudice to any other rights or remedies that a party may have, each party acknowledges and agrees that damages alone may not be an adequate remedy for any breach of this Agreement, and that a party shall be entitled to seek the remedies of injunction, specific performance and/or any other equitable relief for any threatened or actual breach of this Agreement

8. **Notice.**

(a) Any notice required or permitted by this Agreement shall be in writing and shall be delivered as follows, with notice deemed given as indicated:

- (i) by personal delivery, when delivered personally;
- (ii) by overnight courier, upon written verification of receipt; or
- (iii) by certified or registered mail with return receipt requested, upon verification of receipt.

(b) Notice shall be sent to the following addresses or such other address as either Party specifies in writing.

**RailTel Corporation of India limited:**

Attn: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

\_\_\_\_\_:

Attn: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

## **9. Term, Termination and Survivability.**

(a) Unless terminated earlier in accordance with the provisions of this agreement, this Agreement shall be in full force and effect for a period of \_\_\_\_\_ years from the effective date hereof.

(b) Each party reserves the right in its sole and absolute discretion to terminate this Agreement by giving the other party not less than 30 days' written notice of such termination.

(c) Notwithstanding the foregoing clause 9(a) and 9 (b) , Receiving Party agrees that its obligations, shall:

(i) In respect to Information provided to it during the Term of this agreement, shall survive and continue even after the expiry of the term or termination of this agreement; and

(ii) not apply to any materials or information disclosed to it thereafter.

**10. Governing Law and Jurisdiction.** This Agreement shall be governed in all respects solely and exclusively by the laws of India without regard to its conflicts of law principles. The Parties hereto expressly consent and submit themselves to the jurisdiction of the courts of New Delhi.

**11. Counterparts.** This agreement is executed in duplicate, each of which shall be deemed to be the original and both when taken together shall be deemed to form a single agreement

**12. No Definitive Transaction.** The Parties hereto understand and agree that no contract or agreement with respect to any aspect of a potential transaction between the Parties shall be deemed to exist unless and until a definitive written agreement providing for such aspect of the transaction has been executed by a duly authorized representative of each Party and duly delivered to the other Party (a "***Final Agreement***"), and the Parties hereby waive, in advance, any claims in connection with a possible transaction unless and until the Parties have entered into a Final Agreement.

## **13. Settlement of Disputes:**

- a) The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating to or concerning or arising out of or in connection with this agreement, and such negotiation or consultation shall begin promptly after a Party has delivered to another Party a written request for such consultation.
- b) In the event of any dispute, difference, conflict or question arising between the parties hereto, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator.
- c) The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordance with the provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitration shall be borne equally between the parties.

## **14. CONFIDENTIALITY OF NEGOTIATIONS**

Without the Disclosing Party's prior written consent, the Receiving Party shall not disclose to any Person who is not a Representative of the Receiving Party the fact that Confidential Information has been made available to the Receiving Party or that it has inspected any portion of the Confidential Information or that discussions between the Parties may be taking place.

## **15. REPRESENTATION**

The Receiving Party acknowledges that the Disclosing Party makes no representation or warranty as to the accuracy or completeness of any of the Confidential Information furnished by or on its behalf. Nothing in this clause operates to limit or exclude any liability for fraudulent misrepresentation.

## **16. ASSIGNMENT**

Neither this Agreement nor any of the rights, interests or obligations under this Agreement shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this Agreement will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns.

## **17. EMPLOYEES AND OTHERS**

Each Party shall advise its Representatives, contractors, subcontractors and licensees, and shall require its Affiliates to advise their Representatives, contractors, subcontractors and licensees, of the obligations of confidentiality and non-use under this Agreement, and shall be responsible for ensuring compliance by its and its Affiliates' Representatives, contractors, subcontractors and licensees with such obligations. In addition, each Party shall require all persons and entities who are not employees of a Party and who are provided access to the Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions no less stringent than those set forth in this Agreement. Each Party shall promptly notify the other Party in writing upon learning of any unauthorized disclosure or use of the Confidential Information by such persons or entities.

## **18. NO LICENSE**

Nothing in this Agreement is intended to grant any rights to under any patent, copyright, or other intellectual property right of the Disclosing Party, nor will this Agreement grant the Receiving Party any rights in or to the Confidential Information of the Disclosing Party, except as expressly set forth in this Agreement.

## **19. RELATIONSHIP BETWEEN PARTIES:**

Nothing in this Agreement or in any matter or any arrangement contemplated by it is intended to constitute a partnership, association, joint venture, fiduciary relationship or other cooperative entity between the parties for any purpose whatsoever. Neither party has any power or authority to bind the other party or impose any obligations on it and neither party shall purport to do so or hold itself out as capable of doing so.

## **20. UNPULISHED PRICE SENSITIVE INFORMATION (UPSI)**

\_\_\_\_\_ agrees and acknowledges that \_\_\_\_\_, its Partners, employees, representatives etc., by virtue of being associated with RailTel and being in frequent communication with RailTel and its employees, shall be deemed to be "Connected Persons" within the meaning of SEBI (Prohibition of

Insider Trading) Regulations, 2015 and shall be bound by the said regulations while dealing with any confidential and/ or price sensitive information of RailTel. \_\_\_\_\_ shall always and at all times comply with the obligations and restrictions contained in the said regulations. In terms of the said regulations, \_\_\_\_\_ shall abide by the restriction on communication, providing or allowing access to any Unpublished Price Sensitive Information (UPSI) relating to RailTel as well as restriction on trading of its stock while holding such Unpublished Price Sensitive Information relating to RailTel.

## 21. MISCELLANEOUS

This Agreement constitutes the entire understanding among the Parties as to the Information and supersedes all prior discussions between them relating thereto. No amendment or modification of this Agreement shall be valid or binding on the Parties unless made in writing and signed on behalf of each Party by its authorized representative. The failure or delay of any Party to enforce at any time any provision of this Agreement shall not constitute a waiver of such Party's right thereafter to enforce each and every provision of this Agreement. In the event that any of the terms, conditions or provisions of this Agreement are held to be illegal, unenforceable or invalid by any court of competent jurisdiction, the remaining terms, conditions or provisions hereof shall remain in full force and effect. The rights, remedies and obligations set forth herein are in addition to, and not in substitution of, any rights, remedies or obligations which may be granted or imposed under law or in equity.

IN WITNESS WHEREOF, the Parties have executed this Agreement on the date set forth above.

\_\_\_\_\_:

**RailTel Corporation of India Limited:**

By \_\_\_\_\_  
Name:  
Title:

By \_\_\_\_\_  
Name:  
Title:

Witnesses