

RAILTEL CORPORATION OF INDIA LIMITED

(A Govt. of India Undertaking)

Expression of Interest for selection of suitable partner from Empaneled Business Associate
for Exclusive Pre-Bid teaming arrangement

For

“Selection of BA for Hiring of IT Firm for providing Human Resources for Integration, Maintenance &
Management of Health Applications & Portals”
for National Health Systems Resource Centre
under Ministry of Health & Family Welfare (MoHFW)

EOI No: RailTel/EOI/COMKTG/BD/NHSRC/2024-25 dated 30th May 2025

EOI NOTICE

Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023

EOI Notice No: RailTel/EOI/COMKTG/BD/NHSRC /2024-25 dated 30th May 2025

RailTel Corporation of India Ltd., (here after referred to as “RailTel”) invites EOIs from RailTel's Empaneled Partners for the selection of suitable partner as Exclusive pre bid teaming arrangement for “Selection of BA for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals.”

The details are as under:

1	Last date for submission of Technical Packet against EOI by bidders	04.06.2025 at 17:00 Hrs
2	Opening of Technical Bid of EOI.	04.06.2025 at 17:30 Hrs
3	Number of copies to be submitted for scope of work	One
4	Bid Cover	Single packet Single Cover
5	EOI fees (Non-refundable)	Not applicable
6	Token EOI EMD	a) Rs. 5,00,000/- (Five Lakhs Only) to be submitted along with EOI (To be submitted via online bank transfer only). For Online Transfer: RailTel Bank Details: Union Bank of India Account No.: 340601010050446 IFSC Code: UBIN0534064. b) Balance EMD to be submitted by selected Business Associate, in the form of BG/online transfer before submission of final bid to the end customer of the remaining value equivalent to 1% of BA bid value. For Bank Guarantee as EMD: BG as EMD validity: Bid validity period (180 days from the customer bid opening date) + 3 months and claim period of 1 year from BG expiry period. OR 3 months beyond customer's bid validity (whichever is higher) (SFMS report guidelines: - BG advising message – IFN 760COV/ IFN 767COV via SFMS

		• To mandatorily send the Cover message at the time of BG issuance. • IFSC Code of ICICI Bank to be used (ICIC0000007). • Mention the unique reference (RAILTEL6103) in field 7037)
6	Customer RFP Details	Request for Expression of Interest (EOI) for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals dated 30.04.2025 Link for Customer RFP: 1. https://nhsrcindia.org/sites/default/files/2025-04/EOI%20for%20Hiring%20of%20IT%20Firm%20for%20IT%20Div%20NHSRC_0.pdf 2. https://nhsrcindia.org/sites/default/files/2025-05/Corrigendum%20for%20EOI_Hiring%20IT%20Firm-%2020%20May%202025.pdf 3. https://nhsrcindia.org/sites/default/files/2025-05/Corrigendum%20and%20Minutes%20of%20Prebid%20Meeting%20held%20on%2006th%20%26%2007th%20May%202025_0.pdf 4. https://nhsrcindia.org/tenders

The EMD should be in favor of RailTel Corporation of India Limited payable at Delhi through online bank transfer or EMD can be submitted as PBG in favor of RailTel Corporation of India Limited. Partner needs to share the online payment transfer details like UTR No., date and Bank along with the proposal.

Eligible Business Associates are required to direct all communications related to this Invitation for EOI document, through the following Nominated Point of Contact persons:

Level 1: Yogesh Sen

Contact: 9717644183

Designation: AGM/CC

Email: yogeshsen@railtel.com

Level 2: Arya Vrat Sharma

Contact: 9717644155

Designation: Jt GM/EB

Email: aryavrat@railtelindia.com

Level 3: Alok V Agnihotri

Contact: 9717644886

Designation: GM/BD

Email: avagnihotri@railtelindia.com

Note:

1. Empanelled partners are required to submit the EOI response on e-Nivida (<https://railtel.enivida.com/>) portal, duly signed by Authorized Signatories with Company seal and stamp.
2. The EOI response is invited from eligible **Empaneled Partners of RailTel only**.
3. All the documents must be submitted with **proper indexing** and **page no**.
4. This is an **exclusive pre-bid partnership arrangement with an empaneled business associate of RailTel for participating in the end customer RFP** (<https://nhsrcindia.org/tenders>). The selected partner's authorized signatory must give an undertaking for not submitting directly or indirectly their bids and techno-commercial solution/association with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to the end customer organization by RailTel). This undertaking must be given with this EOI Response.
5. **Transfer and Sub-letting**. The Business Associate has no right to give, bargain, sell, assign, or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.
6. Any technical and eligibility criteria sought from the bidder in the customer RFP may or may not be required as the criteria to be qualified by the participant business associate in this EOI. However, compliance with OEM criteria as sought in customer RFP must be provided by participant BA in the EOI.
7. The selected bidder shall support RailTel to submit invoices to end customer on time by providing completion certificates for its scope of work.
8. Bidder/selected partner understands that if he so selected will be treated as Bidder and not vendor in any manner. It is categorically agreed without any doubt that provision related to MSME shall not be applicable to the selected partner and payment terms shall be governed in accordance with the definitive agreement entered with the bidder.
9. Railtel shall raise the invoices to end customer as per project milestones. Successful bidder must ensure that project milestones are met so that invoicing can be done in time bound manner.
All terms and conditions are applicable on back-to-back basis on selected bidder as per customer RFP (Request for Expression of Interest (EOI) for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals dated 30.04.2025). Link for RFP is: <https://nhsrcindia.org/tenders>. No advance payment is applicable.
10. Variation of the requirement will be on back-to-back basis as per customer RFP.
11. Price schedule to be submitted as per customer RFP.

1. Introduction about RailTel

RailTel Corporation of India Limited (RailTel), an ISO-9001:2000 organization is a Navratna Government of India undertaking under the Ministry of Railways. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999. RailTel is a wholly owned subsidiary of Indian Railways.

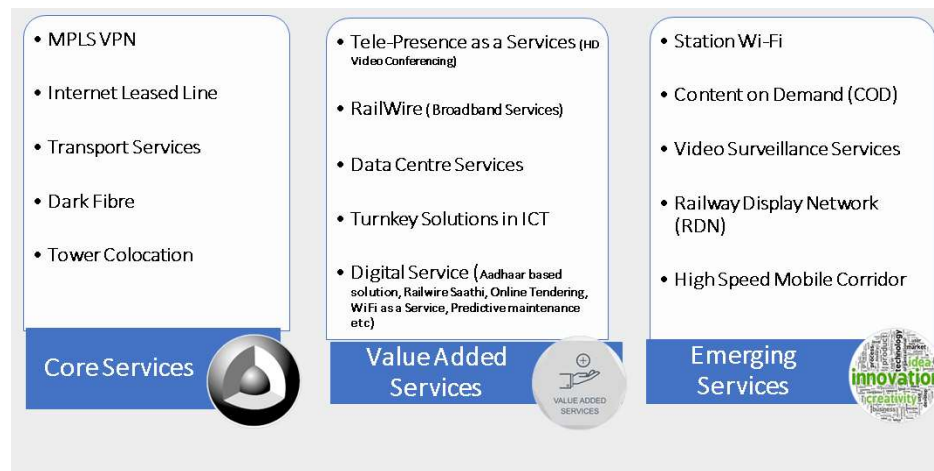
RailTel has approximately 61000 kms of OFC along the protected Railway tracks. The transport network is built on high-capacity DWDM and an IP/ MPLS network over it to support mission critical communication requirements of Indian Railways and other customers. RailTel has Tier-III Data Center in Gurgaon and Secunderabad hosting / co-locating critical applications. RailTel is also providing Telepresence as a Service (TPaaS), where a High-Definition Video Conference facility bundled with required BW is provided as a Service.

For ensuring efficient administration across India, country has been divided into four regions namely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. These regions are further divided into territories for efficient working. RailTel has territorial offices at Guwahati, & Bhubaneswar in East, Chandigarh, Jaipur, Lucknow in North, Chennai & Bangalore in South, Bhopal, and Pune & Ahmedabad in West. Various other territorial offices across the country are proposed to be created shortly.

RailTel's business service lines can be categorized into three heads namely B2G/B2B (Business to Government and Business to Business) and B2C (Business to customers):

Licenses & Service portfolio:

Presently, RailTel holds Infrastructure Provider -1, National Long-Distance Operator, International Long Distance Operator and Internet Service Provider (Class-A) licenses under which the following services are being offered to various customers:



a) Carrier Services

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

b) Enterprise Services

- Managed Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
- MPLS VPN: Layer-2 & Layer-3 VPN available for granularities from 2 Mbps & above
- Dedicated Internet Bandwidth: Experience the "Always ON" internet connectivity at your fingertips in granularities 2 Mbps to several Gbps

c) **DATA CENTER** Infrastructure as a service (IaaS), Hosting as Services, Security operation Centre as a Service (SOCaaS): RailTel has MeitY empaneled two Tier-III data centers in Gurgaon & Secunderabad. Presently RailTel is hosting critical applications of Indian Railways, Central & State government/ PSUs applications. RailTel will facilitate Government's applications / hosting services including smooth transition to secured state owned RailTel's Data Centers and Disaster Recovery Centers. RailTel also offers SOC as a Service 'SOCaaS'. In addition, RailTel offers VPN client services so that employees can seamlessly access government's intranet, and applications securely from anywhere without compromising security.

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

d) **High-Definition Video Conference:** RailTel has unique service model of providing high-definition video conference bundled with Video Conference equipment, bandwidth and FMS services to provide end to end seamless services on OPEX model connecting HQ with other critical offices. RailTel also offers application-based video conference solution for employees to be productive specially during this pandemic situation.

e) Retail Services – Rail Wire

Rail Wire: Triple Play Broadband Services for the Masses. RailTel has unique model of delivering broadband services, wherein local entrepreneurs are engaged in delivering & maintaining broadband

services and up to 66% of the total revenues earned are shared to these local entrepreneurs in the state, generating jobs and revitalizing local economies. On date RailTel is serving approx. 5,00,000 subscribers on PAN Indian basis. RailTel can provide broadband service across– Government PSU or any organization's officers colonies and residences.

2. Project Background and Objective of EOI

RailTel intends to participate in RFP floated by end Customer organization, RailTel invites Eols from RailTel's Empaneled Partners for the selection of suitable partner for participating in the below mentioned work for the agreed scope of work. The empaneled partner is expected to have excellent execution capabilities and good understanding of customer local environment.

3. Scope of Work:

- This Expression of Interest (hereinafter referred to as 'EOI') is being floated for hiring of an IT Firm for engaging Human Resources to manage the below requirements of maintenance, management & integration of various Health IT Applications and portals.
- The Government of India is committed on Digitalization of the Public Services & Ministry of Health & Family Welfare sets various policies, strategies and actions plans for Information Technology for Health under NHM. A large pool of Health IT applications are functional & expanding under the digital health ecosystem of the National Health Mission. The NHSRC IT Division provides essential thrust in driving the NHM through core Information Technology and digital initiatives, thus unlocking the levers to strengthen the Mission. The division undertakes integration of various portals and applications within and across ministries & States, supports Ministry campaigns through digital enablement, and also maintains, manages & supports various health applications including National NCD Portal, HMIS Portal, Sashakt, NHInP, Ayushman Shivirs, MMU Portal, AAM portal, SaQsham application and others covering areas under Comprehensive Primary Healthcare, Secondary & Tertiary Healthcare, Referral transport, Public Health Administration, Quality & Patient safety, Knowledge Management, Training & Learning, Innovations. Deliverables against these programmatic requirement includes, inter-alia;

Selection of BA for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals of below mentioned works related IT services Related IT Manpower at NHSRC

- Technical advisory and advocacy for the solutions provided on behalf of the Ministry across stakeholders at various levels
- Holistically adopt Develop, Measure, Analyze, Improve & Control, over all the Technology related delivery initiatives.
- Evaluation of Technology & Solution architecture for the Health IT Applications/ Portals in conjunction with cross divisional program needs
- Design, Development, Testing, Release, Implementation, Management & Maintenance of Health IT Portals, Applications, Mobile Apps to be used across all the States and UTs.
- Integration of National Health Applications, with various Disease Portals, Reporting Portals, Transactional Portals, State based Portals, Line Ministries and National Initiatives for seamless data flow and interchange.
- Align implementation of all portals with ABDM guidelines and applicable laws, implement data standardization frameworks & provision interoperability at all the levels.
- Feature enhancement, new module inclusion, new reporting requirements, modification of process and reports.
- Developing Analytics Solutions for quality, modular, granular, real time, aggregate and line listed reports including but not limited to AI/ML based tools and solutions.

- Regular Security Audits of Application and submission of compliance reports, fixation of finding within stipulated times
- Field testing, trials, PoC and coordination with State Teams for implementations and filed outcomes.
- Cloud hosting of the Applications and regular reviews over performance management of Cloud infrastructure and its scalability.
- Knowledge Transfer, Orientation & IT Training to the States including field orientations as needed.

This EoI is required to provide the Manpower as follows:

No.	Position	No. of Manpower
1	Project Manager/Delivery Manager	1
2	Android Developer	1
3	Quality Engineer	1
4	Devops Engineer	1
5	Jr Database Developer	1
6	Sr Database Developer	1
7	Business Analyst	2
8	Java Developer (with Spring Boot)	1
9	Quality Engineer Functional Lead	1
10	Frontend Developer	1
11	Lead Architect	1
12	Product Lead - Business Analysis	1
13	Technical Lead Developer/Scrum Master	1
14	Java Developer	2
15	Sr Java Developer	1
16	Jr. Android Developer	1
17	Elastic & Greenplum Engineer	1
18	Sr Frontend Developer	1
19	Technical Project Manager	1
20	Product Manager	1
21	Senior Consultant Engineering	1
22	Sr. Lead Business Engineering	1
23	Full Stack Developer	1
24	Full Stack Developer	1
25	Quality Engineer	1
26	DevOps	1
27	DBA	1
28	Cloud Architect	1
29	UI Developer	1
30	UI/UX Designer	1
31	Hybrid Mobile Developer	3
32	Analytics Engineer	1
33	React Developer	2
34	GIS Developer	1
35	Full Stack Developer	1

Detailed ToRs for the positions at **Annexure 13**

Note: All the above-mentioned resources can be used in other IT projects of NHSRC as well, whenever required. Eligibility criteria(s) may be relaxed by NHSRC in case of exceptional candidates.

The above scope of work is indicative, the detailed scope of work, financial format, and the end customer details are as per customer RFP (Request for Expression of Interest (EOI) for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals dated 30.04.2025).

In case of any discrepancy or ambiguity in any clause/specification pertaining to the scope of the work area, the RFP released by the end customer organization shall supersede and will be considered sacrosanct. (All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated prime service agreement (PSA)/MSA/SLA also included.)

Business associates can participate as sole bidders. **Bidding by consortium is not allowed.**

Special Note: RailTel may retain any portion of the work mentioned in the end organization RFP, where RailTel has competence so that the overall proposal becomes the most winnable bid.

4. Response to EOI guidelines

a. Language of Proposals

The proposal and all correspondence and documents shall be written in English language only.

b. RailTel's Right to Accept/Reject Responses

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time before selecting the partner, without thereby incurring any liability to the affected bidder or Business Associate or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

c. EOI Response Document

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed by the bidder including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

d. Period of Validity of Bids and Bid Currency

Bids shall remain valid up to (36 months + 3 months) from the bid opening date of End customer

RFP Or as per end customer requirement.

e. Bidding Process

The bidding process as defined in para 4 (j) & 5.

f. Bid Earnest Money (EMD)

The Business Associate shall furnish a sum as given in EOI Notice via online transfer from any scheduled bank in India in favor of "RailTel Corporation of India Limited" along with the offer. This will be called **EOI EMD. The EMD can also be submitted in the form of Bank Guarantee.**

BG as EMD validity: Bid validity period (180 days from the customer bid opening date) + 3 months and claim period of 1 year from BG expiry period OR 3 months beyond customer's bid validity (whichever is higher)

- i. Offers not accompanied by valid EOI Earnest Money Deposit shall be summarily rejected.
- ii. In case Bidder's offer is selected for bidding, the bidder has to furnish Earnest Money Deposit balance (EMD) in proportion to the quoted value/scope of work to RailTel before submission of the bid to the end customer as and if applicable as per details mentioned in Para-5 of EOI notice.
- iii. **Return of EMD for unsuccessful Business Associates:** EOI EMD of the unsuccessful Business Associate shall be returned without interest after completion of EOI process.
- iv. **Return of EMD for successful Business Associate:** EOI-EMD & Earnest Money Deposit (balance proportionate EMD), if applicable, of the successful bidder will be discharged / returned as promptly as possible after the receipt of RailTel's EMD/BG from the Customer and or on receipt of Security Deposit / Performance Bank Guarantee as applicable (clause no. 4 (g)) from Business Associate whichever is later.
- v. **Forfeiture of EOI EMD or EOI EMD & EMD (balance proportionate EMD) and/ or Penal action as per EMD Declaration:**
 1. The EOI EMD may be forfeited and/ or penal action shall be initiated if a Business Associate withdraws his offer or modifies the terms and conditions of the offer during the validity period.
 2. In case the Bidder fails to pay the balance EMD, the token Earnest Money Deposit shall be forfeited, and all interests/claims of such Business Associate shall be deemed as foreclosed.
 3. **Non-submission of SD and/ or PBG** (as per clause no. 4 (g)) leads to forfeiture of EOI EMD, EMD (balance proportionate EMD).

g. Security Deposit / Performance Bank Guarantee (PBG)

- i. In case the bid is successful, the PBG (percentage and validity as prescribed by customer) of the requisite amount proportionate to the agreed scope of the work will have to be submitted to RailTel.
- ii. As per the work share arrangements agreed between RailTel and Business Associate, the PBG will be proportionately decided and submitted by the selected Business Associate.

h. Last date & time for Submission of EOI response

EOI response must be submitted to RailTel at eNivida portal, not later than the specified date and time mentioned in the preamble.

i. Modification and/or Withdrawal of EOI response

EOI response once submitted will be treated as final and no modification will be permitted except with the consent of RailTel.

No Business Associate shall be allowed to withdraw the response after the last date and time for submission.

The successful Business Associate will not be allowed to withdraw or back out from the response commitments. In case of withdrawal or back out by the successful business associate, the Earnest Money Deposit shall be forfeited, and all interests/claims of such Business Associate shall be deemed as foreclosed.

j. Details of Financial bid for the above-referred tender

The final financial bid for the tender will be prepared jointly with the selected Business Associate so that the optimal bid can be put with a good chance of winning the Tender.

k. Clarification of EOI Response

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the Business Associate for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered, or permitted.

l. Period of Association/ Validity of Agreement

RailTel will enter into a pre-bid agreement with selected bidder with detailed Terms and conditions. The pre-bid agreement to have terms and conditions that is in line with end

customer RFP & mutually agreed upon.

5. Eligibility Criteria for Bidding Business Partner of RailTel

S.No.	Parameter	Qualifying Criteria	Documents to be provided
1	General	The company must have: I. a valid PAN card. II. been registered with GST. The bidder shall be registered in India under the Companies Act 1956/ 2013. III. The Registered Office of the firm based within Delhi-NCR region.	I. Copy of PAN Card. II. Copy of GST registration certificate. III. Certificate of Incorporation under the Companies Act, 1956 / 2013. IV. Copy of the original Income-Tax Return duly filed for current and previous Assessment Year V. Article or Memorandum of Association or partnership deed or proprietorship deed as the case may be.
2	Manpower Strength	The bidder should have at-least 180 or more full time employees in IT Man-Power services across India as on 31st March 2025	Self-Certification by the authorized signatory with clear declaration of staff-year wise, level/ designation wise.
3	Financial: Turnover from IT/ITeS	Average Annual Turnover of the bidder from IT/ITes during last three financial years, i.e. FY:2021-2022, 2022-2023 2023-2024 as per the last published audited balance sheet), should be at least Rs. 22.5 Crores.	CA Certificate/Balance Sheets. In case of CA certificate, provide CA's Registration Number, Signature & Seal
4	Financial: Net Worth	The net worth of the bidder, as on March 31st, 2024 (as per last published audited balance sheets) should be positive.	CA Certificate/Balance Sheets. In case of CA certificate, provide CA's Registration Number, Signature & Seal
5	Insolvency	Bidder should not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons: Not have, and their directors and officers not have, been convicted of any criminal offence related to their professional conduct or the Making of false statement or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;	A Self Certified letter signed by Authorized Signatory

		c) Comply with code of integrity as specified in the bidding document.	
6	Legal	There should not be any Pending Litigations with the Government.	Self certificate signed by Authorized Signatory
7	Penalty	There should not be any penalties imposed on the bidder by any agency for matters related with and incidental to Labour Laws.	Self certificate signed by Authorized Signatory
8a	Experience	Experience of providing IT manpower on large (including 25 and above IT personnel) projects involving software development, management, and maintenance in last 5 yrs.	1. PO with completion order OR 2. Incase of ongoing Projects: PO with ongoing order certificates In case of non-availability of PO: Bidder has to provide Letter of Award/Agreement provide authorized signatory's Customer Email with CA certified may be submitted. In case of non-availability of completion/ongoing certification: Bidder may please provide authorized signatory's Customer Email with CA certified may be submitted.
8b	Experience	IT Manpower provisioning done in Government of India/ States / UTs / PSUs / Autonomous Bodies of government of India.	1. PO with completion order OR 2. Incase of ongoing Projects: PO with ongoing order certificates In case of non-availability of PO: Bidder has to provide Letter of Award/Agreement provide authorized signatory's Customer Email with CA certified may be submitted. In case of non-availability of completion/ongoing certification: Bidder may please provide authorized signatory's Customer Email with CA certified may be submitted.
8c	Experience	Experience in Execution of Public Health projects	1. PO with completion order OR 2. Incase of ongoing Projects: PO with ongoing order certificates In case of non-availability of PO: Bidder has to provide Letter of Award/Agreement provide authorized signatory's Customer Email with CA certified may be submitted.

			In case of non-availability of completion/ongoing certification: Bidder may please provide authorized signatory's Customer Email with CA certified may be submitted.
8d	Experience	Understanding of the National Health Mission IT applications & Portals, Large project Integration and competent technology Manpower.	By Mode of Presentation
8e	Experience	Experience working with MOFH / Autonomous bodies / other ministries	1. PO with completion order OR 2. Incase of ongoing Projects: PO with ongoing order certificates In case of non-availability of PO: Bidder has to provide Letter of Award/Agreement provide authorized signatory's Customer Email with CA certified may be submitted. In case of non-availability of completion/ongoing certification: Bidder may please provide authorized signatory's Customer Email with CA certified may be submitted.
8f	Experience	Resources as desired in financial format with requisite qualification and profile.	Undertaking from HR for deployment of required profile within a month with probable listing of the resources name.
9	Empanelment	The bidder should be an empaneled partner of RailTel under BA model	Empanelment Letter issued by RailTel
10	Unconditional Acceptance of Scope of Work	Undertaking on letterhead duly signed and stamped by authorized signatory for unconditional Acceptance of the Scope of work and any Other/General Document.	Bidder must submit the unconditional acceptance of the scope of work as per the BIDs.
11	Unconditional acceptance of BID terms	BID's unconditional acceptance on company's letterhead	Bidder must submit the unconditional acceptance of the BID terms.
12	Annexure - 01	BID COVER LETTER	
13	Annexure - 02	Self-Certificate for Tender, Technical & other compliance	
14	Annexure - 03	Non-Blacklisting: Bidder should not be blacklisted by any State / Central Government Ministry / Department / Corporation / Autonomous Body on the last date of submission of BID	Bidder has to submit an undertaking on letterhead duly signed and stamped by authorized signatory for non-black listing (RailTel's Non-blacklisting format)

15	Annexure - 04	Format of Affidavit	On Rs 100 Non judicial stamp paper and notarised.
16	Annexure - 05	Integrity Pact	As per Railtel's EOI
17	Annexure – 06	Non-Disclosure Agreement	As per Railtel's EOI
18	Annexure – 07	EMD in BG Format	EMD/PBG Bank Guarantee Format
19	Annexure – 08	Bid Letter Form	As per customer RFP
20	Annexure – 09	Compliance to Rule 144 (xi) of GFR, 2017 including amendments till date	
21	Annexure – 10	Undertaking on Conflict of Interest	
22	Annexure – 11	Power of Attorney Format	On Rs 100 Non-judicial stamp paper and notarised
23	Annexure – 12	CHECKLIST OF DOCUMENTS FOR BID SUBMISSION	Bidder has to provide the filled list of checklist (As per Railtel EOI and Customer RFP both)
24	Annexure – 13	Detailed ToR	As per customer RFP
25	Annexure – 14	Self Certificate	As per customer RFP
26	Annexure – 15	Bid Security Declaration	As per customer RFP
27	Annexure – 16	Non Blacklisting	As per customer RFP
28	Annexure – 17	Certified copies of Work Order	As per customer RFP
29	Annexure – 18	PAN and Income Tax	As per customer RFP
30	Annexure – 19	Technical Bid Format	As per customer RFP
31	Annexure – 20	Application Form 1	As per customer RFP
32	Annexure – 21	Application Form 2	As per customer RFP
33	Annexure – 22	Price Schedule	As per customer RFP
34	Any other Document of OEM and SOR compliance as per customer RFP Unconditional Acceptance of Customer RFP.		

The bidder participating in the Bid must submit the following documents:

1. Certificate of Compliance as per conditions laid in the BID
2. Documents mentioning the following:
 - a. About the Company/bidder
 - b. Experience in the IT/ICT/Telecom.
 - c. Detailed Solution Document (if any, as per customer RFP)
 - d. Respective solution or bidder documents/formats mentioned in Customer RFP (<https://nhsrcindia.org/tenders> dated 30.04.2025) (whichever applicable)

6. Bidder's Profile

The bidder shall provide the information on the below table:

S.No.	ITEM	Details
1.	Full name of bidder's firm	

2.	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office	
3.	Name, designation, and full address of the Chief Executive Officer of the bidder's organization as a whole, including contact numbers and Email Address	
4.	Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender	
5.	Name, designation, and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile, Fax, and email address	
6.	Bank Details (Bank Branch Name, IFSC Code, Account number)	
7.	GST Registration number	

7. Evaluation Criteria

- a. The Business Associates are evaluated based on the Eligibility Criteria as per clause no. 5 above.
- b. RailTel reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants. The RailTel evaluation committee will determine whether the proposal/ information is complete in all respects and the decision of the evaluation committee shall be final. RailTel may at its discretion assign a lead factor to the Business associate as per RailTel policy for shortlisting partners against this EOI.
- c. All General requirements mentioned in the Technical Specifications are required to be complied with. The solution proposed should be robust and scalable.
- d. The selection of successful BA among the participant BAs in the EOI will be purely based on the compliance of eligibility as per clause no. 5 and L1 in price quotation.

8. Payment terms

8.1 RailTel shall make payment to selected Business Associate after receiving payment from Customer for the agreed scope of work. In case of any penalty or deduction made by customer for the portion of work to be done by BA, same shall be passed on to Business Associate.

8.2 All payments by RailTel to the Partner will be made after the receipt of payment by RailTel from end Customer organization. No advance payment will be done.

8.3 Actual payment terms shall be as per agreement between RailTel and Customer and shall be confirmed at the time of PO issuance.

8.4. RailTel shall release the payment to selected bidder after receiving payment from Customer and on submission of Tax invoice by selected bidder on back-to-back basis.

8.5 Payment terms are on back-to-back basis on receipt of the payment from customer (No Advance payment).

9. SLA

The selected bidder will be required to adhere to the SLA matrix as defined in the end Customer organization tender for its scope of work and the SLA breach penalty will be applicable proportionately on the selected bidder, as specified in the end Customer organization Tender. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified in the Tender. All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated Prime Services Agreement (PSA)/ MSA/ SLA also included. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner proportionately based on its scope of work.

Note: Depending on RailTel's business strategy RailTel may choose to work with Partner who is most likely to support in submitting a winning bid.

10. Variation in Contract

+/- 50 % variation may be operated during the period of validity of agreement with the approval of competent authority with similar terms and procedure as specified in the agreement with customer or EOI.

11. Security Deposit / Performance Bank Guarantee (PBG)

In case RailTel submits BG to customer, successful bidder has to furnish security deposit in the form of Performance Bank guarantee @ 3% of issued PO/ LOA ([as per Customer pre-bid clarification](#)) value with tax of valid for 3 months beyond the date of completion of all contractual obligations

including warrantee obligations. The same should be submitted within 30 days of issue of LOA/PO, failing which a penal interest of 15% per annum shall be charged for the delay period i.e. beyond 30 (thirty) days from the date of issue of LOA/PO. This PBG should be from a Scheduled Bank and should cover warranty period plus three months for lodging the claim. The performance Bank Guarantee will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract.

11.1 The Performa for PBG is given in Form No. 1. If the delivery period gets extended, the PBG should also be extended appropriately. The security deposit/PBG shall be submitted to Corporate Office & will bear no interest.

11.2 A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in interest of bidder to obtain RailTel's Bank IFSC code, its branch and address and advise these particulars to the BG Issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.

11.3 The security deposit/Performance Bank Guarantee shall be released after successful completion of Contract, duly adjusting any dues recoverable from the successful tenderer. Security Deposit in the form of DD/Pay Order should be submitted in the favour of "RailTel Corporation of India Limited" payable at New Delhi Only.

Any performance security upto a value of Rs. 5 Lakhs is to be submitted through DD/Pay order / online transfer only.

11.4 The claim period of PBG shall be 1 year after date of PBG validity.

11.5 In case of any condition of customer RFP related to PBG, if on higher side, will remain applicable.

12. Penalty

Any penalty or deduction (LD) from customer shall be passed on to selected bidder on proportionate basis.

13. Billing Authority

Bill passing authority is JGM/EB/CO and Bill payment authority is DGM/Finance /CO or GM/Finance/CO.

14. Warranty

Warranty period will be applicable as per the customer RFP (Request for Expression of Interest (EOI) for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals dated 30.04.2025).

15. Delivery Period/Project Execution Timeline

Delivery period for the project will be applicable as per the customer RFP (Request for Expression of Interest (EOI) for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals dated 30.04.2025).

16. Limitation of Liability towards RailTel

16.1. The SELECTED BIDDER liability under the contract shall be determined as per the Law in force for the time being. The SELECTED BIDDER shall be liable to RailTel for loss or damage occurred or caused or likely to occur on account of any act of omission on the part of the SELECTED BIDDER and its employees (direct or indirect), including loss caused to RailTel on account of defect in goods or deficiency in services on the part of SELECTED BIDDER or his agents or any person / persons claiming through under said SELECTED BIDDER, However, such liability of the SELECTED BIDDER shall not exceed the total value of the contract.

16.2. This limit shall not apply to damages for bodily injury (including death) and damage to real estate property and tangible personal property for which the SELECTED BIDDER is legally liable.

17. Waiver

Except as otherwise specifically provided in the contract, no failure to exercise or delay in exercising, any right, power or privilege set forth in the contract will operate as a waiver of any right, power or privilege.

18. Insurance

The SELECTED BIDDER agrees to take insurances to cover all the elements of the project under this EOI including but not limited to Manpower, Hardware, Software.

19. Restrictions on 'Transfer of Agreement'

The SELECTED BIDDER shall not assign or transfer its right in any manner whatsoever under the contract/ agreement to a third party or enter into any agreement for sub-contracting and/or partnership relating to any subject matter of the contract / agreement to any third party either in whole or in any part i.e. no sub-contracting / partnership / third party interest shall be created.

20. Suspension, Revocation or Termination of Contract / Agreement

20.1. RailTel reserves the right to suspend the operation of the contract / agreement, at any time, due to change in its own license conditions or upon directions from the competent government authorities, in such a situation, RailTel shall not be responsible for any damage or loss caused or arisen out of aforesaid action. Further, the suspension of the contract / agreement will not be a cause or ground for extension of the period of the contract / agreement and suspension period will be taken as period spent.

During this period, no charges for the use of the facility of the SELECTED BIDDER shall be payable by RailTel.

20.2. RailTel may, without prejudice to any other remedy available for the breach of any conditions of agreements, by a written notice of Three (03) month issued to the SELECTED BIDDER, terminate/or suspend the contract / agreement under any of the following circumstances:

- a) The SELECTED BIDDER failing to perform any obligation(s) under the contract / agreement.
- b) The SELECTED BIDDER failing to rectify, within the time prescribed, any defect as may be pointed out by RailTel.
- c) Non-adherence to Service Level Agreements (SLA) which RailTel has committed to RAILTEL CUSTOMER for the pertinent tender.
- d) The SELECTED BIDDER going into liquidation or ordered to be wound up by competent authority.
- e) If the SELECTED BIDDER is wound up or goes into liquidation, it shall immediately (and not more than a week) inform about occurrence of such event to RailTel in writing. In that case, the written notice can be modified by RailTel as deemed fit under the circumstances. RailTel may either decide to issue a termination notice or to continue the agreement by suitable modifying the conditions, as it feels fit under the circumstances.
- f) It shall be the responsibility of the SELECTED BIDDER to maintain the agreed Quality of Service, even during the period when the notice for surrender/termination of contract / agreement is pending and if the Quality of Performance of Solution is not maintained, during the said notice period, it shall be treated as material breach liable for termination at risk and consequent of which SELECTED BIDDER's PBG related to contract / agreement along with PBG related to the Empanelment Agreement with RailTel shall be forfeited, without any further notice.
- g) Breach of non-fulfillment of contract / agreement conditions may come to the notice of RailTel through complaints or as a result of the regular monitoring. Wherever considered appropriate RailTel may conduct an inquiry either suo-moto or on complaint to determine whether there has been any breach in compliance of the terms and conditions of the agreement by the successful bidder or not. The SELECTED BIDDER shall extend all reasonable facilities and shall endeavor to remove the hindrance of every type upon such inquiry. In case of default by the SELECTED BIDDER in successful implementation and thereafter maintenance of services / works as per the conditions mentioned in this EOI document, the PBG(s) of SELECTED BIDDER available with RailTel will be forfeited.

21. Dispute Settlement

21.1. In case of any dispute concerning the contract / agreement, both the SELECTED BIDDER and RailTel shall try to settle the same amicably through mutual discussion / negotiations. Any unsettled dispute shall be settled in terms of Indian Act of Arbitration and Conciliation 1996 or any amendment thereof. Place of Arbitration shall be New Delhi.

21.2. The arbitral tribunal shall consist of the Sole Arbitrator. The arbitrator shall be appointed by the Chairman & Managing Director (CMD) of RailTel Corporation of India Ltd.

21.3 All arbitration proceedings shall be conducted in English.

22. Governing Laws

The contract shall be interpreted in accordance with the laws of India. The courts at New Delhi shall have exclusive jurisdiction to entertain and try all matters arising out of this contract.

23. Statutory Compliance

23.1. During the tenure of this Contract nothing shall be done by SELECTED BIDDER in contravention of any law, act and/ or rules/regulations, there under or any amendment thereof and shall keep RailTel indemnified in this regard.

23.2. The Bidder shall comply and ensure strict compliance by his/her employees and agents of all applicable Central, State, Municipal and Local laws and Regulations and undertake to indemnify RailTel, from and against all levies, damages, penalties and payments whatsoever as may be imposed by reason of any breach or violation of any law, rule, including but not limited to the claims against RailTel or its Customer under Employees Compensation Act, 1923, The Employees Provident Fund and Miscellaneous Provisions Act, 1952, The Contract Labour (Abolition and Regulation) Act 1970, Factories Act, 1948, Minimum Wages Act and Regulations, Shop and Establishment Act and Labour Laws which would be amended/modified or any new act if it comes in force whatsoever, and all actions claim and demand arising there from and/or related thereto.

24. Intellectual Property Rights

24.1. Each party i.e. RailTel and SELECTED BIDDER, acknowledges and agree that the other party retains exclusive ownership and rights in its trade secrets, inventions, copyrights, and other intellectual property and any hardware provided by such party in relation to this contract / agreement.

24.2. Neither party shall remove or misuse or modify any copyright, trade mark or any other proprietary right of the other party which is known by virtue of this EOI and subsequent contract in any circumstances.

25. Severability

In the event any provision of this EOI and subsequent contract with SELECTED BIDDER is held invalid or not enforceable by a court of competent jurisdiction, such provision shall be considered separately and such determination shall not invalidate the other provisions of the contract and Annexure/s which will be in full force and effect.

26. Force Majeure

26.1. If during the contract period, the performance in whole or in part, by other party, of any obligation under this is prevented or delayed by reason beyond the control of the parties including war, hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the parties), fire, floods, earthquakes, natural calamities or any act of GOD (hereinafter referred to as EVENT) , provided notice of happenings of any such event is given by the affected party to the other, within twenty one (21) days from the date of occurrence thereof, neither party shall have

any such claims for damages against the other, in respect of such non-performance or delay in performance. Provided service under this contract shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist.

26.2. In the event of a Force Majeure, the affected party will be excused from performance during the existence of the force Majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than sixty (60) days from the date of the notice stated above, the party injured by the inability of the other to perform shall have the right, upon written notice of thirty (30) days to the other party, to terminate this contract. Neither party shall be liable for any breach, claims, and damages against the other, in respect of non-performance or delay in performance as a result of Force Majeure leading to such termination.

27. Indemnity

27.1. The SELECTED BIDDER agrees to indemnify and hold harmless RailTel, its officers, employees and agents (each an "Indemnified Party") promptly upon demand at any time and from time to time, from and against any and all losses, claims, damages, liabilities, costs (including reasonable attorney's fees and disbursements) and expenses (collectively, "Losses") to which the Indemnified party may become subject, in so far as such losses directly arise out of, in any way relate to, or result from:

a) Any misstatement or any breach of any representation or warranty made by SELECTED BIDDER; or

b) The failure by the SELECTED BIDDER to fulfill any covenant or condition contained in this contract by any employee or agent of the Bidder. Against all losses or damages arising from claims by third Parties that any Deliverables (or the access, use or other rights thereto), created by SELECTED BIDDER pursuant to this contract, or any equipment, software, information, methods of operation or other intellectual property created by SELECTED BIDDER pursuant to this contract, or the SLAs (i) infringes a copyright, trade mark, trade design enforceable in India, (ii) infringes a patent issues in India, or (iii) constitutes misappropriation or unlawful disclosure or used of another Party's trade secrets under the laws of India (collectively, "Infringement Claims"); or

c) Any compensation / claim or proceeding by ECT or any third party against RailTel arising out of any act, deed or omission by the SELECTED BIDDER or

d) Claim filed by a workman or employee engaged by the SELECTED BIDDER for carrying out work related to this agreement. For the avoidance of doubt, indemnification of Losses pursuant to this section shall be made in an amount or amounts sufficient to restore each of the Indemnified Party to the financial position it would have been in had the losses not occurred.

27.2. Any payment made under this contract to an indemnity or claim for breach of any provision of this contract shall include applicable taxes.

28. Confidentiality cum Non-disclosure

28.1. The Receiving Party agrees that it will not disclose to third party/parties any information belonging to the Disclosing Party which is provided to it by the Disclosing Party before, during and after the execution of this contract. All such information belonging to the Disclosing Party and provided to the

Receiving Party shall be considered Confidential Information. Confidential Information includes prices, quotations, negotiated issues made before the execution of the contract, design and other related information. All information provided by Disclosing Party to the Receiving Party shall be considered confidential even if it is not conspicuously marked as confidential.

28.2. Notwithstanding the foregoing, neither Party shall have any obligations regarding non-use or non-disclosure of any confidential information which:

- a) Is already known to the receiving Party at the time of disclosure:
- b) Is or becomes part of the public domain without violation of the terms hereof;
- c) Is shown by conclusive documentary evidence to have been developed independently by the Receiving Party without violation of the terms hereof:
- d) Is received from a third party without similar restrictions and without violation of this or a similar contract.

28.3. The terms and conditions of this contract, and all annexes, attachments and amendments hereto and thereto shall be considered Confidential Information. No news release, public announcement, advertisement or publicity concerning this contract and/or its contents herein shall be made by either Party without the prior written approval of the other Party unless such disclosure or public announcement is required by applicable law.

28.4. Notwithstanding the above, information may be transmitted to governmental, judicial, regulatory authorities, if so, required by law. In such an event, the Disclosing Party shall inform the other party about the same within 30 (thirty) Days of such disclosure.

28.5. This Confidentiality and Non-disclosure clause shall survive even after the expiry or termination of this contract.

Annexure 1: Format for BID COVER LETTER

COVERING LETTER (To be on company letterhead)

To,

RailTel Corporation of India Ltd.
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023

Dear Sir,

SUB: Participation in the EoI process

Having examined the Invitation for EoI document bearing the reference number _____ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for EoI document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

We hereby Submit EMD amount of Rs. _____ issued vide _____ from Bank _____.

Authorized Signatory
Name
Designation

Annexure 2: Format for Self-Certificate & Undertaking

Self-Certificate (To be on company letter head)

EOI Reference No:

Date:

To,

RailTel Corporation of India Ltd.
Plate-A, 6th Floor, Office Tower-
2,
NBCC Building, East Kidwai Nagar, New Delhi-
110023

Dear Sir,

Subject: Self-Certificate for Tender, Technical & other compliance

- 1) Having examined the Technical Specifications mentioned in this EOI & end customer tender, we hereby confirm that we meet all specifications.
- 2) We_____agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted (except pricing, termination & risk purchase rights of RailTel). We understand and agree that RailTel shall release the payment to the selected sole partner/lead partner in case of consortium after the receipt of the corresponding payment from the end customer by RailTel. Further, we understand that in case the selected sole partner/lead partner in case of consortium fails to execute an assigned portion of work, then the same shall be executed by RailTel through a third party or departmentally at the risk and cost of the selected sole partner/lead partner in case of consortium.
- 3) We agree to abide by all the technical, commercial & financial conditions of the end customer's RFP for the agreed scope of work for which this EOI is submitted.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP. We are hereby enclosing the arrangement of OEMs against each of the BOQ item quoted as mentioned end customer's RFP. We also undertake to submit MAF and other documents required in the end Customer organization tender in favour of RailTel against the proposed products.

- 5) We hereby certify that any services, equipment and materials to be supplied are produced in eligible source country complying with OM/F. No. 6/18/2019 dated 23rd July 2020 issued by DoE, MoF.
- 6) We hereby undertake to work with RailTel as per end customer's RFP terms and conditions. We confirm to submit all the supporting documents constituting/ in compliance with the Criteria as required in the end customer's RFP terms and conditions like technical certificates, OEM compliance documents.
- 7) We understand and agree that RailTel is intending to select sole partner/ consortium who is willing to accept all terms & conditions of end customer organization's RFP for the agreed scope of work. RailTel will strategies to retain the scope of work where RailTel has competence.
- 8) We hereby agree to submit that in case of being selected by RailTel as the sole partner/ consortium for the proposed project (for which EOI is submitted), we will submit all the forms, appendix, relevant documents etc. to RailTel that are required and desired by end Customer well before the bid submission date and as and when required.
- 9) We hereby undertake to sign the Pre-Bid Agreement and Non-Disclosure Agreement with RailTel on a non-judicial stamp paper of Rs. 100/- in the prescribed Format.
- 10) We undertake that we will not submit directly or indirectly out bids and techno-commercial solutions/association with any other organization once selected in this EOI for pre-bid teaming arrangement (before and after submission of bid to end customer organization by RailTel)

Authorized

Signatory Name &

Designation

Annexure 3: Undertaking for not Being Blacklisted/Debarred

<On Company Letter Head>

To,

RailTel Corporation of India Ltd
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023

Subject: **Undertaking for not Being Blacklisted/Debarred**

We, Company Name, having its registered office at Address

hereby declares that the Company has not been blacklisted/debarred by any Governmental/ Non-Governmental organization in India for past 3 Years as on bid submission date.

Date and Place

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Bidder's Company Seal:

Annexure 4: Format of Affidavit

*(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-. The paper has to be in the name of the BA) ***

I..... (Name and designation)** appointed as the attorney/authorized signatory of the BA (including its constituents),
M/s.....(hereinafter called the BA) for the purpose of the EOI documents for the work of as per the EOI No. of (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the BA including its constituents as under:

1. I/we the BA (s), am/are signing this document after carefully reading the contents.
2. I/we the BA(s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website www.railtelindia.com. I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e. evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the BA)**.....and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.

DEPONENT
SEAL AND
SIGNATUR
E OF THE
BA

VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT

SEAL AND SIGNAURE
OF THE BA

Place:

Dated:

****The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by BA. Attestation before Magistrate/Notary Public.**

Annexure – 05 RailTel Integrity Pact

RailTel Corporation of India Limited, hereinafter referred to as “The Principal”. And
....., hereinafter referred to as “The Bidder/ Contractor”

1. Preamble

The Principal intends to award, under laid down organizational procedures, contract/s for

The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relations with its Bidder(s) and /or Contractor(s).

In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

2. Section 1- Commitments of the Principal

- 1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -
 - a) No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - b) The Principal will during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.
 - c) The Principal will exclude from the process all known prejudiced persons.
- 2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

3. Section 2- Commitments of the Bidder(s) / Contractor(s)

- 1) The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.
 - a. The Bidder(s)/contractor(s) will not, directly or through any other persons or firm, offer promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage during tender process or during the execution of the contract.
 - b. The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
 - c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s) /Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal

as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

- d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers" as annexed and marked as Annexure A.
 - e. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- 2) The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

4. Section 3: Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process & exclude him from future business dealings as per the existing provisions of GFR,2017,PC ACT 1988) or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings" and any other Financial Rules/Guidelines applicable to the Principal. Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annexure "B".

5. Section 4: Compensation for Damages

- 1.If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
- 2.If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to be terminated the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

6. Section 5: Previous Transgression

- 1.The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the anti- corruption approach or with any other public sector enterprise in India that could justify his exclusion from the tender process.
- 2.If the bidder makes incorrect statement on this subject, he can be disqualified from the tender process for action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

7. Section 6: Equal treatment of all Bidders / Contractors/Subcontractors.

- 1.The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a signed commitment in conformity with this Integrity Pact, and to submit it to the Principal before contract signing.
- 2.The Principal Contractor shall take the responsibility of the adoption of IP by the sub- contractors. It is to be ensured that all sub-contractors also sign the IP.
- 3.In case of a Joint Venture, all the partners of the Joint Venture should sign the Integrity pact.
- 4.The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions

8. Section 7: Criminal charges against violation by Bidder(s) / Contractor(s)

/ Sub contractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an

employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

9. Section 8: Independent External Monitor / Monitors

1. The Principal appoints competent & credible Independent External Monitors for this pact as nominated by the Central Vigilance Commission (CVC) Government of India, from the panel of IEMs maintained by it. The task of the Monitors is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the CMD, RailTel.

3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Contractor.

4. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s)/Subcontractor(s) with confidentiality.

5. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.

Note: However, the documents /records/information having National Security implications and those documents which have been classified as

Secret/Top Secret are not to be disclosed.

6. For ensuring the desired transparency and objectivity in dealing with the complaints arising out of any tendering process or during execution of contract, the matter should be examined by the full panel of IEMs jointly, who would look into the records, conduct an investigation, and submit their joint recommendations to the Management. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

The advice of the IEM panel is restricted to resolving issues raised by a bidder regarding any aspect of the tender which allegedly restricts competition or bias towards some bidders.

7. The panel of IEMs are expected to submit a joint written report to the CMD, RailTel within 30 days from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.

8. Monitor shall be entitled to compensation on the same terms as being extended to / provided to Independent Directors on the RailTel Board.

9. The IEMs would examine all complaints received by them and give their recommendations/views to the CMD, RailTel at the earliest. They may also send their report directly to the CVO in case of suspicion of serious irregularities requiring legal/administrative action. Only in case of very serious issue having a specific, verifiable vigilance angle, the matter should be reported directly to the Chief Vigilance Commission.

10. The word 'Monitor' would include both singular and plural.

11. In the event of any dispute between the management and the contractor relating to those contracts where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation before the panel of IEMs in a time bound manner. If required, the organizations may adopt any mediation rules for this purpose. In case, the dispute remains unresolved even after mediation by the panel of IEMs, the organization may take further action as per the terms & conditions of the contract. However, not more than five meetings shall be held for a particular dispute resolution. The fees/expenses on dispute resolution shall be equally shared by both the parties.

10. Section 9: Pact Duration

Integrity Pact, in respect of a particular contract, shall be operative from the date IP is signed by both the parties till the completion of contract. After award of work, the IEMs shall look into any issue relating to execution of contract, if specifically raised before them. However, the IEMs may suggest systemic

improvements to the management of the organization concerned, if considered necessary, to bring about transparency, equity and fairness in the system of procurement.

In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the contract has been awarded.

If any claim is made / lodged by either party during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by CMD of RailTel.

11. Section 10: Other Provisions

1.This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Principal, i.e., New Delhi.

2.Changes and supplements as well as termination notices need to be made in writing.

3.If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.

4.Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

5.The parties signing the IP shall not approach the Courts while representing the matters to the IEMs and he/she will await the decision in the matter.

6.Principal contractor shall take the responsibility of the adoption of IP by the sub-contractor

7.The Integrity pact shall be deemed to form a part of contract and parties shall be bound by its provision.

8.Issues like warranty/guarantee etc. should be outside the purview of IEMs. (For & on behalf of the Principal) (For & On behalf of Bidder/Contractor)

(Office Seal)

(Office Seal)

Place:

Date:

Witness 1:

Witness 1:

Address:

Address:

Witness 2:

Address:

Witness 2:

Address:

Annexure-6: Non-Disclosure Agreement (NDA) Format (RailTel)

NON-DISCLOSURE AGREEMENT

This Non-Disclosure Agreement (this “**Agreement**”) is made and entered into on this ____ day of ____, 202x (the “**Effective Date**”) at _____.

By and between

RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905), a Public Sector Undertaking under Ministry of Railways, Govt. of India, having its registered and corporate office at Plate-A, 6th Floor, Office Block, Tower -2, East Kidwai Nagar, New Delhi-110023, (hereinafter referred to as '**RailTel**'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of the ONE PART,

And

_____) (CIN: _____), a company duly incorporated under the provisions of Companies Act, _____ having its registered office at _____, (hereinafter referred to as '**_____**'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of OTHER PART

RailTel and _____ shall be individually referred to as “Party” and jointly as “Parties”

WHEREAS, RailTel and _____, each possesses confidential and proprietary information related to its business activities, including, but not limited to, that information designated as confidential or proprietary under Section 2 of this Agreement, as well as technical and non-technical information, patents, copyrights, trade secrets, know-how, financial data, design details and specifications, engineering, business and marketing strategies and plans, forecasts or plans, pricing strategies, formulas, procurement requirements, vendor and customer lists, inventions, techniques, sketches, drawings, models, processes, apparatus, equipment, algorithms, software programs, software source documents, product designs and the like, and third party confidential information (collectively, the “**Information**”);

WHEREAS, the Parties have initiated discussions regarding a possible business relationship for _____.

WHEREAS, each Party accordingly desires to disclose certain Information (each Party, in such disclosing capacity, the “**Disclosing Party**”) to the other Party (each Party, in such receiving capacity, the “**Receiving Party**”) subject to the terms and conditions of this Agreement.

NOW THEREFORE, in consideration of the receipt of certain Information, and the mutual promises made in this Agreement, the Parties, intending to be legally bound, hereby agree as follows:

2. Permitted Use.

(a) Receiving Party shall:

- (i) hold all Information received from Disclosing Party in confidence;
- (ii) use such Information for the purpose of evaluating the possibility of entering into a commercial arrangement between the Parties concerning such Information; and
- (iii) restrict disclosure of such Information to those of Receiving Party's officers, directors, employees, affiliates, advisors, agents and consultants (collectively, the “**Representatives**”) who the Receiving Party, in its reasonable discretion, deems need to know such Information, and are

bound by the terms and conditions of (1) this Agreement, or (2) an agreement with terms and conditions substantially similar to those set forth in this Agreement.

(b) The restrictions on Receiving Party's use and disclosure of Information as set forth above shall not apply to any Information that Receiving Party can demonstrate:

(i) is wholly and independently developed by Receiving Party without the use of Information of Disclosing Party;

(ii) at the time of disclosure to Receiving Party, was either (A) in the public domain, or (B) known to Receiving Party;

(iii) is approved for release by written authorization of Disclosing Party; or

(iv) is disclosed in response to a valid order of a court or other governmental body in the India or any political subdivision thereof, but only to the extent of, and for the purposes set forth in, such order; provided, however, that Receiving Party shall first and immediately notify Disclosing Party in writing of the order and permit Disclosing Party to seek an appropriate protective order.

(c) Both parties further agree to exercise the same degree of care that it exercises to protect its own Confidential Information of a like nature from unauthorized disclosure, but in no event shall a less than reasonable degree of care be exercised by either party.

3. Designation.

(a) Information shall be deemed confidential and proprietary and subject to the restrictions of this Agreement if, when provided in:

(i) written or other tangible form, such Information is clearly marked as proprietary or confidential when disclosed to Receiving Party; or

(ii) oral or other intangible form, such Information is identified as confidential or proprietary at the time of disclosure.

4. Cooperation. Receiving Party will immediately give notice to Disclosing Party of any unauthorized use or disclosure of the Information of Disclosing Party.

5. Ownership of Information. All Information remains the property of Disclosing Party and no license or other rights to such Information is granted or implied hereby. Notwithstanding the foregoing, Disclosing Party understands that Receiving Party may currently or in the future be developing information internally, or receiving information from other parties that may be similar to Information of the Disclosing Party. Notwithstanding anything to the contrary, nothing in this Agreement will be construed as a representation or inference that Receiving Party will not develop products, or have products developed for it, that, without violation of this Agreement, compete with the products or systems contemplated by Disclosing Party's Information.

6. No Obligation. Neither this Agreement nor the disclosure or receipt of Information hereunder shall be construed as creating any obligation of a Party to furnish Information to the other Party or to enter into any agreement, venture or relationship with the other Party.

7. Return or Destruction of Information.

(a) All Information shall remain the sole property of Disclosing Party and all materials containing any such Information (including all copies made by Receiving Party) and its Representatives shall be returned or destroyed by Receiving Party immediately upon the earlier of:

(i) termination of this Agreement;

(ii) expiration of this Agreement; or

(iii) Receiving Party's determination that it no longer has a need for such Information.

(b) Upon request of Disclosing Party, Receiving Party shall certify in writing that all Information received by Receiving Party (including all copies thereof) and all materials containing such Information (including all copies thereof) have been destroyed.

8. **Injunctive Relief:** Without prejudice to any other rights or remedies that a party may have, each party acknowledges and agrees that damages alone may not be an adequate remedy for any breach of this Agreement, and that a party shall be entitled to seek the remedies of injunction, specific performance and/or any other equitable relief for any threatened or actual breach of this Agreement

9. Notice.

(a) Any notice required or permitted by this Agreement shall be in writing and shall be delivered as follows, with notice deemed given as indicated:

- (i) by personal delivery, when delivered personally;
- (ii) by overnight courier, upon written verification of receipt; or
- (iii) by certified or registered mail with return receipt requested, upon verification of receipt.

(b) Notice shall be sent to the following addresses or such other address as either Party specifies in writing.

RailTel Corporation of India limited:

Attn:
Address:
Phone:
Email.

_____:

Attn:
Address:
Phone:
Email:

10. Term, Termination and Survivability.

(a) Unless terminated earlier in accordance with the provisions of this agreement, this Agreement shall be in full force and effect for a period of _____ years from the effective date hereof.

(b) Each party reserves the right in its sole and absolute discretion to terminate this Agreement by giving the other party not less than 30 days' written notice of such termination.

(c) Notwithstanding the foregoing clause 9(a) and 9 (b), Receiving Party agrees that its obligations, shall:

(i) In respect to Information provided to it during the Term of this agreement, shall survive and continue even after the expiry of the term or termination of this agreement; and

(ii) not apply to any materials or information disclosed to it thereafter.

11. Governing Law and Jurisdiction. This Agreement shall be governed in all respects solely and exclusively by the laws of India without regard to its conflicts of law principles. The Parties hereto expressly consent and submit themselves to the jurisdiction of the courts of New Delhi.

12. Counterparts. This agreement is executed in duplicate, each of which shall be deemed to be the original and both when taken together shall be deemed to form a single agreement

13. No Definitive Transaction. The Parties hereto understand and agree that no contract or agreement with respect to any aspect of a potential transaction between the Parties shall be deemed to exist unless and until a definitive written agreement providing for such aspect of the transaction has been executed by a duly authorized representative of each Party and duly delivered to the other Party (a "**Final Agreement**"), and the Parties hereby waive, in advance, any claims in connection with a possible transaction unless and until the Parties have entered into a Final Agreement.

14. Settlement of Disputes:

- a) The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating to or concerning or arising out of or in connection with this agreement, and such negotiation or consultation shall begin promptly after a Party has delivered to another Party a written request for such consultation.
- b) In the event of any dispute, difference, conflict or question arising between the parties hereto, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator.
- c) The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordance with the provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitration shall be borne equally between the parties.

15. CONFIDENTIALITY OF NEGOTIATIONS

Without the Disclosing Party's prior written consent, the Receiving Party shall not disclose to any Person who is not a Representative of the Receiving Party the fact that Confidential Information has been made available to the Receiving Party or that it has inspected any portion of the Confidential Information or that discussions between the Parties may be taking place.

16. REPRESENTATION

The Receiving Party acknowledges that the Disclosing Party makes no representation or warranty as to the accuracy or completeness of any of the Confidential Information furnished by or on its behalf. Nothing in this clause operates to limit or exclude any liability for fraudulent misrepresentation.

17. ASSIGNMENT

Neither this Agreement nor any of the rights, interests or obligations under this Agreement shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this Agreement will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns.

18. EMPLOYEES AND OTHERS

Each Party shall advise its Representatives, contractors, subcontractors and licensees, and shall require its Affiliates to advise their Representatives, contractors, subcontractors and licensees, of the obligations of confidentiality and non-use under this Agreement, and shall be responsible for ensuring compliance by its and its Affiliates' Representatives, contractors, subcontractors and licensees with such obligations. In addition, each Party shall require all persons and entities who are not employees of a Party and who are provided access to the Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions no less stringent than those set forth in this Agreement. Each Party shall promptly notify the other Party in writing upon learning of any unauthorized disclosure or use of the Confidential Information by such persons or entities.

19. NO LICENSE

Nothing in this Agreement is intended to grant any rights to under any patent, copyright, or other intellectual property right of the Disclosing Party, nor will this Agreement grant the Receiving Party any rights in or to the Confidential Information of the Disclosing Party, except as expressly set forth in this Agreement.

20. RELATIONSHIP BETWEEN PARTIES:

Nothing in this Agreement or in any matter or any arrangement contemplated by it is intended to constitute a partnership, association, joint venture, fiduciary relationship or other cooperative entity between the parties for any purpose whatsoever. Neither party has any power or authority to bind the other party or impose any obligations on it and neither party shall purport to do so or hold itself out as capable of doing so.

20. UNPUBLISHED PRICE SENSITIVE INFORMATION (UPSI)

_____ agrees and acknowledges that _____, its Partners, employees, representatives etc., by virtue of being associated with RailTel and being in frequent communication with RailTel and its employees, shall be deemed to be "Connected Persons" within the meaning of SEBI (Prohibition of Insider Trading) Regulations, 2015 and shall be bound by the said regulations while dealing with any confidential and/ or price sensitive information of RailTel. _____ shall always and at all times comply with the obligations and restrictions contained in the said regulations. In terms of the said regulations, _____ shall abide by the restriction on communication, providing or allowing access to any Unpublished Price Sensitive Information (UPSI) relating to RailTel as well as restriction on trading of its stock while holding such Unpublished Price Sensitive Information relating to RailTel

21 MISCELLANEOUS. This Agreement constitutes the entire understanding among the Parties as to the Information and supersedes all prior discussions between them relating thereto. No amendment or modification of this Agreement shall be valid or binding on the Parties unless made in writing and signed on behalf of each Party by its authorized representative. The failure or delay of any Party to enforce at any time any provision of this Agreement shall not constitute a waiver of such Party's right thereafter to enforce each and every provision of this Agreement. In the event that any of the terms, conditions or provisions of this Agreement are held to be illegal, unenforceable or invalid by any court of competent jurisdiction, the remaining terms, conditions or provisions hereof shall remain in full force and effect. The rights, remedies and obligations set forth herein are in addition to, and not in substitution of, any rights, remedies or obligations which may be granted or imposed under law or in equity.

IN WITNESS WHEREOF, the Parties have executed this Agreement on the date set forth above.

_____:

RailTel Corporation of India Limited:

By_____

Name:

Title:

By_____

Name:

Title:

Witnesses

Annexure-7:

EMD (as PBG) Format

BG NO :
ISSUANCE DATE : DD-MM-YYYY
BG AMOUNT : Rs xxxxxxxx /-
EXPIRY DATE : DD-MM-YYYY
CLAIM EXPIRY DATE : DD-MM-YYYY

In consideration of the **RailTel Corporation of India Limited**, (CIN: L64202DL2000GOI107905) having its registered office at Plate-A, 6th Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi - 110023 (Here in after called RailTel) having agreed to exempt ~~Partner Name (CIN:-)~~ having its registered office at ~~Partner's address-~~ (Here in after called "the said Contractor(s)") from the demand, under the terms and conditions of **EOI NO.** made between **RailTel Corporation of India Limited** and ~~Partner Name-~~ for (here in after called "the said Agreement") of security deposit for the due fulfilment by the said contractor (s) of the terms and conditions contained in the said Agreement, or production of a Bank Guarantee for **Rs. /- (In Words)**.

We, ~~Bank Name~~ a banking company incorporated under the Companies Act, 1956 and carrying on Banking Business under The Banking Regulation Act, 1949 and having its Registered Office at **Bank's Address** and its Central office at ~~Bank's Corporate Office Address~~ (indicate the name of the Bank) here in after referred to as "the Bank") at the request of ~~Partner's Name~~ Contractor(s) do hereby undertake to pay the **RailTel** an amount not exceeding **Rs /- (In Words)** .. against any loss or damage caused to or suffered or would be caused to or suffered by the **RailTel** by reason of any breach by said Contractor(s) of any of the terms or conditions contained in the said Agreement.

We, ~~Bank Name~~ do here by undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the **RailTel** stating that the amount as claimed is due by way of loss or damage caused to or would be caused to or suffered by the **RailTel** by reason of breach by the said Contractor(s) of any terms and conditions contained in the said Agreement or by the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding **Rs. /- (In Words)**.

We, ~~Bank's Name~~ undertake to pay to the **RailTel** any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) / Supplier(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s)/ Supplier(s) shall have no claim against us for making such payment.

We, ~~Bank's Name~~ further agree that the Guarantee here in contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be

enforceable till all the dues of the **RailTel** under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till **RailTel** certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharge this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the **DD-MM-YYYY (Claim Expiry Date.)** We shall be discharged from all liability under this Guarantee thereafter.

We, ~~Bank's Name~~ further agree with the **RailTel** that the **RailTel** shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time or to postpone for any time or from time to time any of the powers exercisable by the **RailTel** against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s) or for any forbearance, act or omission on the part of **RailTel** or any indulgence by the **RailTel** to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the bank or the Contractor(s) Supplier(s).

~~Bank's Name~~ lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the **RailTel** in writing.

Date : DD-MM-YYYY

Place :

Annexure-08: Bid Letter Form as per Customer RFP (Request for Expression of Interest (EOI) for Hiring of IT Firm for providing Human Resources for Integration, Maintenance & Management of Health Applications & Portals dated 30.04.2025)

Annexure-9

Compliance to Rule 144 (xi) of GFR, 2017 including amendments till date

(On Organization Letter Head)

Bid Ref No.:

Date:

To,

RailTel Corporation of India Ltd
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023.

Ref: RailTel/EOI/COMKTG/BD/NHSRC/2024-25 dated 30th May 2025

Dear Sir,

I, the undersigned, on behalf of M/s , have read the clause/para regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries.

(a) I certify that M/s is not from such a country and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I also certify that M/s..... will not offer any products / services of entity from such countries unless such entity is registered with the Competent Authority.

OR (Strikeout either (a) or (b), whichever is not applicable)

(b) I certify that M/s is from such a country and has been registered with the Competent Authority. I also certify that M/s has product/services of entity from such countries and these entity /entities are also registered with the Competent Authority.

(Where applicable, evidence of valid registration by the Competent Authority is to be attached with the bid.)

I hereby certify that M/s fulfills all requirements in this regard and is eligible to be considered.

I hereby acknowledge that in the event of acceptance of my bid on above certificate and if the certificate is found to be false at any stage, the false certificate would be a ground for immediate termination of contract and further legal action in accordance with the Law.

Signature of Authorised Signatory
Name
Designation

Annexure-10: Undertaking on Conflict of Interest

<On Company Letter Head>

To,

RailTel Corporation of India Ltd
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-

110023 Subject: **Undertaking on Conflict of Interest**

We, Company Name, having its registered office at Address hereby declares that We, the Bidder shall not have a conflict of interest. All Bidders found to have a conflict of interest shall be disqualified.

A Bidder may be considered to have a conflict of interest with one or more parties in this bidding process, if:

- (a) they have a controlling partner in common; or
- (b) they receive or have received any direct or indirect subsidy from any of them; or
- (c) they have the same legal representative for purposes of this bid; or
- (d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the bid of another Bidder, or influence the decisions of the Employer regarding this bidding process; or
- (e) a Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the Plant and Installation Services that are the subject of the bid; or
- (f) A Bidder or any of its affiliates has been hired (or is proposed to be hired) by the Employer as Project Manager for the contract.
- (h) The Bidder, directly or indirectly shall not be a dependent agency of the Employer.

Date and Place

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Bidder's Company Seal:

Annexure-11: Power of Attorney* Format

*(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-
.The paper must be in the name of the BA)*

AUTHORIZATION

We, _____ ((CIN: _____), having its registered and Corporate Office at _____ India, do hereby constitute, appoint and authorize _____, who is presently employed with us and holding the position of _____ and whose signature is given below, as our Attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to submission of our Bid in response to the EOI by **RailTel Corporation of India** for *“their Customer Bid Number _____ and for RCIL EOI no. _____* including signing and submission of the bid and all documents specified in the bid, including, undertakings, letters, certificates, acceptances, clarifications, guarantees, etc., participating in the meetings, responding to the queries, submission of information or documents and generally to represent us in all the dealings with **RailTel and Customer of RailTel**, in all matters in connection with our bid response for the said Project.

Dated –

Place –

Name

Designation

For and on the behalf of

Accepted:

Signature of Attorney

Name:

Designation:

Company name:

***Note:** Chain of attorney should be attached herewith.

Annexure – 12 CHECKLIST OF DOCUMENTS FOR BID SUBMISSION

Bidder must provide the filled checklists (as per both Railtel EOI and Customer RFP)

ANNEXURE-13

Detailed ToRs for IT Manpower

#	Position	Qualification/Skills/Scope of Work/Experience
1	Project Manager/ Delivery Manager	Qualifications: B.E./ B. Tech./ MCA/ M.E./ M. Tech Required Experience: 20 years or more Desirable: SAFe/PMP/ Prince certification, experience in Govt Health IT Projects Skills/Scope of Work: • Strong project management Skills, including the ability to prioritize work and meet deadlines. • Preparing project proposals and discussing potential projects with clients and stakeholders • Facilitating project initiation by defining project scope and requirements, and preparing the necessary documents and requirements • Developing project plans and timelines to ensure the timely submission of project deliverables • Managing project budgets and resources to ensure the timely completion of milestones • Tracking and documenting progress and communicating project status updates to key stakeholders • Identifying and managing project risks • Facilitating team meetings and collaboration • Liaising for changes and negotiations with relevant stakeholders • Experience in open-source production applications and tools • Extensive experience with Project management tools and technologies • Strong understanding of the Software Development Life Cycle (SDLC), Agile, and SAFe methodologies required. • Proven experience in building complex, large scale internet- based systems. • Hands-on coding experience with popular languages and web stacks.
2	Android Developer	Qualifications: B.E./ B. Tech./ MCA/ M.E./ M. Tech Required Experience: 9 years or more Desirable: Experience in Govt. IT Projects / Govt. Health IT Projects Skills/Scope of Work: • Professional experience in Android technologies • Strong technical aptitude. • Ability to solve complex problem with innovative design/solutions. • Should be able to anticipate the problems upfront and propose a feasible solution. • Analyze different frameworks and libraries and develop POC to validate technology. • Lead technical a software engineering team and deliver software components. • Experience in the development lifecycle of at least one large-scale app deployment. • Person will be responsible to design, develop and implement medium/large complex applications. • Design and develop key complex modules. • Troubleshoot production issues and provide timely resolution. • Write concise yet comprehensive technical documentation. • Knowledge of Public Health domain knowledge is advantage.

3	Quality Engineer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required</u> <u>Experience:</u> 8 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Strong knowledge of software QA methodologies, tools and processes • Hands-on experience with automated testing tools Solid knowledge of SQL and scripting • Knowledge in Java, J2EE, JavaScript, Web Services REST API • Experience working in an Agile/Scrum development process • Proficiency in Java test frameworks such as JUnit, Selenium, etc. • Experience with web-based application testing • Experience in writing clear, concise and comprehensive test plans and test cases • Previous experience working as a QA automation engineer • Advanced programming Skills/Scope of Work including automation systems and databases
4	Devops Engineer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required</u> <u>Experience:</u> 10 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Rich experience in analyzing enterprise application performance, determining roots cause, and optimizing resources up and down the stack • Scaling Application Workloads in Linux VMware • Demonstrates Technical Qualification Administering and utilizing Jenkins / Gitlab CI at scale for build managementand continuous integration • Very Strong in Kubernetes, Envoy, Consul, Service mesh, API gateway. • Substantial Knowledge of Monitoring tools like Zipkin, Kibana, Grafana, Prometheus, SonarQube. • Strong in CI/CD experience. • Relevant Experience in any cloud platform • Creating Docker images and managing Docker Containers Scripting for configuration management. • Experience in airflow ELK, dataflow for ETL. • Good to have Infrastructure-as-code secrets management, deployment strategies, cloud networking. • Familiarity with primitives like deployment and cron job. • Scripting experience • Supporting highly available open-source production applications and tools
5	Jr Database Developer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required</u> <u>Experience:</u> 5 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Extended experience in database development, management and administration • Responsible for the backend development of Application modules & registries • Strong understanding of RDBMS, MySQL, Greenplum, Postgres, Distributed Persistence, Kubernetes Operators. Redis cache • Experience of working on SQL Queries and database scripting • Experience in deployment of SQL DDL/DML code in multiple environments (Dev/QA/PROD) • Strong experience of APIs development

6	Sr Database Developer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required Experience:</u> 8 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Extended experience in database development, management and administration • Responsible for the backend development of Application modules & registries • Strong understanding of RDBMS, MySQL, Greenplum, Postgres, Distributed Persistence, Kubernetes Operators. Redis cache • Experience of working on SQL Queries and database scripting (procedures, functions, jobs, physical data model creation) • Experience in deployment of SQL DDL/DML code in multiple environments (Dev/QA/PROD) • Strong experience of APIs development • Experience with any ETL tool • Back-end: Core PHP, PHP MVC (CI, YII, Zend and Laravel,
7	Business Analyst	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required Experience:</u> 3 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Partner with stakeholders across business units (ex: sales, finance, security, compliance) to develop analyses and documentation in a collaborative way, communicating effectively and efficiently with production, managerial, and executive teams • Evaluate, analyze, and communicate systems requirements on a continuing basis, and maintain systems processes, including the delivery of monthly status reports to all appropriate parties • Author and update internal and external documentation, and formally initiate and deliver requirements and documentation • Conduct daily systems analytics to maximize effectiveness and troubleshoot problems • Develop meaningful and lasting relationships with partners for optimized systems integration, and respond to questions and concerns from managers and executives with supporting research and recommendations
8	Java Developer (with Spring Boot)	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required Experience:</u> 6 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Hands-on experience in spring boot & microservices • Knowledge of consuming and providing rest apis • Excellent knowledge of j2ee architecture/design patterns, object-oriented design methodologies, SOA, data modeling techniques, and soap • Experience in using j2ee apis like jpa, jta, jms, jdbc etc. • Experience in design patterns, design principles & memory management • Strong experience in spring framework including dependency injection, ioc, spring boot, etc. experience in containerization, api gateways is a plus

9	Quality Engineer Functional Lead	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required Experience:</u> 10 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Estimate, prioritize, plan and coordinate testing activities. • Leading and managing the QA team to ensure efficient testing processes. • Developing and implementing QA processes, standards, and methodologies. • Design, implement, and maintain robust testing frameworks. • Guide the QA team in creating detailed, comprehensive, and well- structured test plans and test cases. • Perform hands-on testing and review complex test scenarios and outcomes. • Drive the adoption of best practices in code quality, testing, and maintenance within the team. • Analyze test results, troubleshoot issues, and track software defects to resolution. • Stay abreast of the latest industry trends in QA automation and recommend tools and processes to enhance testing efficiency. • Manage and report on test activities, including test results, test case coverage, and required resources. • Experience with software development practices and tools, including Git, JIRA, and Jenkins. • Knowledge of SQL and relational databases to support complex test scenarios. • Familiarity with performance and security testing is advantageous. • In-depth understanding of various testing methodologies and tools. • Collaborating with cross-functional teams to identify and resolve quality issues. • Identifying and documenting defects and working with the development team for resolution. • Work on monitoring the quality of the products and provide insights on the issues raised. • Track quality assurance metrics, like defect densities and open defect counts. • Proven experience in QA with leadership responsibilities. • Strong analytical and problem-solving skills. • Excellent communication and team collaboration abilities. • Knowledge of testing tools, methodologies, and best practices. • Create detailed, comprehensive, and well-structured test plans and test cases.
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10	Frontend Developer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required Experience:</u> 10 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Design and develop high-performing and responsive web applications using Angular JS best practices. • Write clean and efficient JavaScript, CSS, and HTML codes. • Conduct product analysis tasks. • Connect with other team members, such as UX designers, project managers, and back-developers to deliver quality work. • Analyze and resolve debugging issues in the application code to maintain the sustainability of the application. • Proficiency in JavaScript, TypeScript, Angular (v6 and above), HTML, and CSS. • Manage all code compliance with respect to the standards set by the company. • Coordinate with the backend team to create, test and execute code that merges with live streams and API endpoints. • Create system configuration functions using a component-based architecture. • Perform troubleshooting bugs and issue resolution.
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		• Hands-on experience in developing modularized or template-based implementation. • Create User Interface for Modern Rich Internet Applications. • Perform product analysis and development tasks that may require extensive research and analysis. • Build application performance through JavaScript profiling and code optimization.
11	Lead Architect	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Required Experience:</u> 15 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Proven track record of success in a senior technology leadership role, with at least 12 years of experience in software product development. • Deep expertise in software architecture, design, development, and deployment, with proficiency in modern programming languages, frameworks, and tools. • Strong strategic thinking and business acumen, with the ability to translate business requirements into technology solutions. • Excellent leadership and communication skills, with the ability to inspire and motivate teams to achieve their full potential. • Demonstrated experience in driving innovation, managing

		change, and delivering results in a fast paced, dynamic environment. • Knowledge of industry best practices, standards, and regulations related to software development, cybersecurity, and data privacy.
12	Product Lead - Business Analysis	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. <u>Tech Required Experience:</u> 12 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Minimum 10 years of relevant experience crafting technology strategies for digital tools and leading small to medium sized software development teams. • Ability to navigate relationships with government stakeholders in both technical and non technical settings. • Hands on experience in creating and delivering modern software. • Strong experience in either product management, design, user research, engineering, or nation scale deployment. • Experience in building digital technology products from scratch for national scale deployment.
13	Technical Lead Developer/Scrum Master	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. <u>Tech Required Experience:</u> 15 years or more <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Determining project requirements and developing work schedules for the team. • Delegating tasks and achieving daily, weekly, and monthly goals. • Liaising with team members, management, and clients to ensure projects are completed to standard. • Identifying risks and forming contingency plans as soon as possible. • Analyzing existing operations and scheduling training sessions and meetings to discuss improvements. • Keeping up-to-date with industry trends and developments. • Updating work schedules and performing troubleshooting as required. • Motivating staff and creating a space where they can ask questions and voice their concerns. • Being transparent with the team about challenges, failures, and successes. • Writing progress reports and delivering presentations to the relevant stakeholders.

14	Java Developer (2 in nos)	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Tech Required Experience:</u> 8+ years <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Design, implement and maintain Java-based applications that can be high- volume and low-latency • Analyze user requirements to define business objectives • Envisioning system features and functionality • Define application objectives and functionality • Ensure application designs conform with business goals • Develop and test software • Identify and resolve any technical issues arising • Create detailed design documentation • Propose changes to current Java infrastructure • Develop technical designs for application development
15	Sr Java Developer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. Tech <u>Tech Required Experience:</u> 12+ years <u>Desirable:</u> Experience in Govt. IT Projects / Govt. Health IT Projects <u>Skills/Scope of Work:</u> • Design, develop, and implement Java-based applications that meet business requirements and provide optimal user experiences. • Work closely with stakeholders, project managers, and front-end and back- end developers to create effective software solutions. • Identify and resolve technical issues that impact functionality and performance, ensuring seamless application development. • Conduct comprehensive unit testing to validate the functionality of each application module, adhering to software development lifecycle best practices. • Ensure Java code quality by following best practices and utilizing object- oriented programming principles to build scalable applications. • Leverage Java frameworks such as Spring, Hibernate, and Java EE to expedite development while maintaining high standards. • Develop and manage APIs to facilitate smooth communication between applications and web services. • Participate in code reviews to ensure code quality, maintain consistency, and share insights on design patterns. • Utilize tools like Git, Maven, Docker, and AWS to manage project dependencies and streamline deployment. • Implement security best practices in Java-based applications to protect data and meet compliance standards.

16	Jr. Android Developer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. <u>Tech Required Experience:</u> 5+ years <u>Desirable:</u> Experience large scale IT Projects <u>Skills/Scope of Work:</u> • Develop and test software • Identify and resolve any technical issues arising • Create detailed design documentation • Propose changes to current Java infrastructure • Develop technical designs for application development • Develop multimedia applications • Write well designed, testable code • Conducting software analysis, programming, testing, and debugging • Manage Java and Java EE application development • Develop documentation to help users
17	Elastic Greenplum Engineer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. <u>Tech Required Experience:</u> 12+ years <u>Desirable:</u> Experience large scale IT Projects <u>Skills/Scope of Work:</u> • Design, implement, and manage ELK stack solutions for various data ingestion and visualization needs. • Develop and maintain efficient pipelines for log processing and data enrichment using Logstash. • Create and maintain Kibana dashboards to provide meaningful insights and visualization. • Ensure high availability, performance, and security of ELK stack solutions. • Monitor and troubleshoot issues within the ELK environment to ensure optimal operation. • Collaborate with development, DevOps, and security teams to integrate ELK stack processes within the CI/CD pipeline. • Provide training and support to internal teams on ELK stack usage and best practices.
18	Sr Frontend Developer	<u>Qualifications:</u> B.E./ B. Tech./ MCA/ M.E./ M. <u>Tech Required Experience:</u> 10+ years <u>Desirable:</u> Experience large scale IT Projects <u>Skills/Scope of Work:</u> • Design and develop high-performing and responsive web applications using Angular JS best practices. • Write clean and efficient JavaScript, CSS, and HTML codes. • Conduct product analysis tasks. • Connect with other team members, such as UX designers, project managers, and back-developers to deliver quality work. • Analyze and resolve debugging issues in the application code to maintain the sustainability of the application. • Proficiency in JavaScript, TypeScript, Angular (v6 and above), HTML, and CSS. • Manage all code compliance with respect to the standards set by the company. • Coordinate with the backend team to create, test and execute code that merges with live streams and API endpoints.

19	Technical Project Manager	<u>Qualifications:</u> The resource should have at least MCA / B.E / B. Tech from a recognized university or institution <u>Required Experience:</u> 15 years or more <u>Desirable:</u> The resource should have at least 2 years of experience working in the Govt. Health IT projects at National level. <u>Skills/ Scope of Work:</u> • Extensive experience with Solution and Technology Architecture and technical projects handling. • Conceptualize and design the software architecture for different Application & portals. Lead the Solution Design process, collaborating with technical architects and business stakeholders to define the overall architecture and technical solution. Ensure that the designed solutions meet business needs, are scalable, cost-effective, and are built on modern technologies and best practices • Assist the development team in understanding new requirements and developments for these portals • Support the design of software architecture for new requirements as per the Client need. • Guide development teams to adhere to best practices and ensure quality implementation. Lead, motivate, and mentor cross-functional teams (including developers, designers, QA, and other technical staff) to achieve project goals. • Address security, scalability, and performance concerns in portal integrations • Create and maintain architectural documents and provide regular updates • Gather and understand business and technical requirements from stakeholders, particularly for portals like aggregator health portal • Work closely with internal teams, vendors, and third-party providers wherever required to ensure the solution meets business needs and technical goals.
		• Participate in meetings and workshops to understand business requirements and translate them into effective technical solutions. • Oversee project timelines, deliverables, and resource allocation, ensuring alignment with business objectives and expectations. Manage risks and resolve issues proactively, ensuring smooth execution of technical solutions. • Ensure timely delivery of the solution while maintaining high standards of quality and compliance with industry regulations.

20	Product Manager	<u>Qualifications:</u> The resource should have done MBA & B.E / B. Tech from a recognized university or institution. <u>Required Experience:</u> 10 years or more <u>Desirable:</u> The resource should have at least 5 years of experience working in the Govt. Health IT projects at National level. <u>Skills/ Scope of Work:</u> • Responsible for managing & maintaining the Product Lifecycle. • Requirement gathering with Stakeholders on various Health related IT portals • Provide high quality, on-time input to client projects in the digital health field and be the bridge with the public health experts • Assignments range in complexity from basic analysis and problem solving to assisting in the development of more complex solutions • Coordinate with technology teams for Product features • Engage with clients to understand their Product needs, challenges, and goals. Provide tailored recommendations on Product features and functionality based on the assessment • Solution Development: Design, document, and present solutions, and proposals to clients. Collaborate with internal teams to create detailed product roadmaps. • Technical Support: Offer ongoing technical support to clients, addressing issues related to Products • Maintain accurate records of client interactions, product details, and IT solutions. Create comprehensive documentation for clients' reference. • Provide support related to IT solutions within the scope of the project requirements. Collaborate across divisions for discussion related to various programs needs on Product solutions.
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21	Senior Consultant Engineering	<u>Qualifications:</u> The resource should have at least MCA/ B.E/ B.Tech from a recognized university or institution <u>Required Experience:</u> 13 years or more <u>Desirable:</u> The resource should have at least 1 year of experience working in the Govt. health IT projects at National level. <u>Skills/ Scope of Work:</u> • Strong technical expertise and recommend for new technologies and frameworks. • Implement and maintain different pipelines to streamline deployment processes. • To develop and implement new features as per the requirement received from Client • Ensure project/tasks delivery meet quality and timeline constraints. • Identifying areas of modification in existing projects and subsequently developing these modifications. • Troubleshoot and resolve technical challenges. • Examine and identify database structural necessities • Monitor the system performance by performing regular tests, security guidelines & troubleshooting. • Addressing the issues faced by the users and provide technical solutions to resolve the issues. • To prepare reports, system architecture and documentations for new implementations as per the requirement. • Develop and maintain APIs to support application functionality. • Helping the program team to provide development support from backend
		• Responsible for helping team to streamline and optimize Reports

22	Sr. Lead Business Engineering	<u>Qualifications:</u> The resource should have done MBA & B.E/B.Tech from a recognized university or institution <u>Required Experience:</u> 12 years or more <u>Desirable:</u> The resource should have at least 6 years of experience working in the Govt. health projects at National level. The candidate should have at least 3 years of experience in drug procurement/logistics and supply chain management in national health programs <u>Skills/ Scope of Work:</u> • To understand business requirements for the upgrade of the existing IT portals and communicate the same to development team and ensure delivery within project timelines. • To assist business reengineering in processes and procedures in the IT Applications leading to optimum program outputs. • To liaise with various stakeholders of Client & their program division and understand the requirements for developing guidance to new Applications and communicate the same to the development team • To conduct feasibility study for integration of the existing portals with other portals at National/State level • To support on the creation of the project documents i.e. BRD (Business Requirement Document), FRS (Functional requirement specification) for various portals. • To ensure complete roll-out of web version and Pilot roll-out of mobile application for different projects • To provide regular update to the stakeholders via proper documentation (Reports/presentations) and meetings. • To provide support to program division on any information/data required from the various portals • To provide operational support to State/Districts regarding issues with various web portals and mobile application. • To provide training and capacity building to states/district stakeholders whenever required. • To provide leadership to the team, plan team activities and responsible for deliverables of required output. To understand the drug procurement/logistics and supply chain management in national health programs.
23	Full Stack Developer	<u>Qualifications:</u> The resource should have at least MCA/B.E./B.Tech from a recognized university or institution <u>Required Experience:</u> 8 years or more <u>Desirable:</u> The resource should have at least 4 years of experience working in the Govt. health projects at National level. <u>Skills/ Scope of Work:</u> • Develop, enhance, and maintain features for the various portals • Write clean, efficient, and well-documented PHP (CodeIgniter/Laravel) and React code • Ensure integration of APIs and third-party services for seamless data exchange between systems • Design and implement scalable, secure, and high-performance solutions for new features and enhancements • Ensure data integrity, security, and compliance with government IT standards • Debug and resolve software defects, security vulnerabilities, and performance bottlenecks • Manage code using Git/GitHub/GitLab and follow version control best practices • Implementation of IT software architecture as per project

		requirements • Work closely with developers, architects, and project managers to understand the project's vision Ensure the usage of best practices in software development, including modular design, reusable components, and performance optimizations • Ensure adherence to data security and privacy policies as per government IT standards • Design and manage databases (MySQL) including queries, indexing, and performance tuning
24	Full Stack Developer	Qualifications: The resource should have at least MCA/B.E./B. Tech from a recognized university or institution Required Experience: 7 years or more Desirable: The resource should have at least 2 years of experience working in the Govt. health projects at National level. Skills/ Scope of Work: • Develop & Maintain APIs: Build and optimize Restful APIs using PHP (Laravel / CodeIgniter) for seamless frontend-backend communication • Database Management: Design and manage databases (MySQL) including queries, indexing, and performance tuning • Server-Side Logic: Implement business logic, authentication (JWT, OAuth), security best practices (SQL injection, XSS protection) • Third-Party Integrations: Integrate third-party services like payment gateways (Stripe, PayPal), cloud storage (AWS, Firebase), or external APIs • Performance Optimization: Improve backend speed using caching (Redis, Memcached) and optimize PHP scripts for faster execution • Code Maintenance & Documentation: Write clean, reusable, and well- documented PHP code following MVC architecture and SOLID principles • Component Development & State Management: Develop reusable React components and manage state efficiently in React Development • API Integration & Data Handling: Integrate APIs and handle authentication, data fetching, and error handling in React • Performance Optimization & Debugging: Optimize performance, ensure security, and debug application issues in React • Deployment & Code Management: Manage version control, deployment, and maintain clean, scalable code

25	Quality Engineer	<u>Qualifications:</u> The resource should have at least MCA/B.E./B. Tech from a recognized university or institution <u>Required Experience:</u> 10 years or more <u>Desirable:</u> The resource should have at least 1.5 years of experience working in the Govt. health projects at National level. <u>Skills/ Scope of Work:</u> • Design, develop, and execute test plans for various portals • Ensure the quality and reliability of applications built on Web, Android, IOS and JavaScript (React) platforms by implementing robust testing strategies • Develop and maintain automated test scripts for functional, regression, and performance testing • Validate API integrations and third-party services to ensure seamless data exchange and compliance with system requirements • Conduct security and compliance testing to meet government IT standards and data integrity protocols • Identify, document, and track defects using issue-tracking tools, collaborating with developers for quick resolution • Optimize testing processes to enhance efficiency, scalability, and performance • Manage test cases and version control using Git/GitHub ensuring structured and traceable test execution • Ability to identify defects, analyze root causes, and collaborate with cross-functional teams to drive process improvements and enhance product quality.
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26	DevOps	<u>Qualifications:</u> The resource should have at least MCA/B.E/B.Tech from a recognized university or institution. <u>Required Experience:</u> 11 years or more <u>Desirable:</u> The resource should have at least 2 years of experience working in the Govt. health projects at National level. <u>Skills/ Scope of Work:</u> • Designing, deploying, and managing cloud/VMware infrastructure • Implementing Infrastructure as Code (IaC) using Terraform, CloudFormation, or ARM templates • Building and managing Continuous Integration/Continuous Deployment (CI/CD) pipelines and Using tools like Jenkins, GitHub Actions, GitLab CI/CD, and AWS/Azure/GCP DevOps • Deploying applications using Docker containers and managing containerized workloads with Kubernetes (EKS, AKS, GKE) and monitoring and scaling containerized applications efficiently • Setting up monitoring solutions like Prometheus, Grafana, CloudWatch and implementing log aggregation with ELK stack, ensuring system reliability through proactive monitoring and alerting • Implementing security best practices in cloud environments and managing identity and access control (IAM roles and Secrets Management) • Staying updated with the latest DevOps trends and cloud services and exploring new tools for automation, security, and performance optimization and adopting AI/ML in DevOps
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27	DBA	<u>Qualifications:</u> The resource should have at least MCA/B.E/B.Tech from a recognized university or institution <u>Required Experience:</u> 6 years or more <u>Desirable:</u> The resource should have at least 2 years of experience working in the Govt. health projects at National level. <u>Skills/ Scope of Work:</u> • To support the development team in understanding the new developments for the various portals to conceptualize and design database • Writing and optimizing complex SQL queries. • Create and manage triggers to enforce business rules at the database level and automate repetitive tasks (e.g., logging data changes, updating audit trails, or maintaining data integrity). • Database optimization to improve performance, security, and integration of applications • Seamless digitization and consolidation of data across various programs for better accessibility and efficiency • Ensuring secure, high-performance database structures to support real-time reporting, analytics, and decision-making • Strong skills in implementing data backup and recovery strategies, as well as ensuring database security and compliance with industry standards. • Expertise in database installation, configuration, performance tuning, and optimization to ensure high availability and efficient data storage. • Experience in setting up and managing MySQL replication (master-slave, master-master) and ensuring high availability using tools like MySQL Cluster or Galera Cluster. • Proficiency in planning and executing MySQL database migrations, upgrades, and version control to ensure smooth transitions and minimal downtime.
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28	Cloud Architect	<u>Qualifications:</u> The resource should have at least B.E. / B. Tech/ M.C.A from a recognized university or institution <u>Required Experience:</u> 8 years or more <u>Desirable:</u> The resource should have a minimum of 5 years of experience on implementing cloud architecture across large-scale projects <u>Skills/ Scope of Work:</u> • Design, implement, and optimize cloud infrastructure to support digital healthcare portals & applications. • Develop scalable, secure, and high-availability cloud architectures for all healthcare portals • Configure cloud services and ensure seamless API integrations across platforms • Implement security best practices, including data encryption, firewalls, and access controls in line with MoHFW standards • Monitor cloud resources, optimize costs, and enhance system performance • Establish robust backup and disaster recovery strategies Implement CI/CD pipelines for automated deployment and updates
29	UI Developer	<u>Qualifications:</u> The resource should have at least B.E / B. Tech / M.C.A from a recognized university or institution <u>Required Experience:</u> 8 years <u>Desirable:</u> The resource should have at least 2 years of experience working in the Govt. health projects at National level. <u>Skills/ Scope of Work:</u> • Develop and maintain responsive UI components using React.js, HTML, CSS, and JavaScript to ensure a seamless user experience. Responsible for designing user-friendly UI for all devices • Implement reusable React components to improve development efficiency and maintainability across multiple projects. Optimize the website speed and response time of UI • Optimize website performance, reducing load times and improving responsiveness through code-splitting, lazy loading, and efficient state management • Ensure cross-browser compatibility and mobile responsiveness to deliver a consistent experience across various devices and screen sizes • Integrate APIs and third-party services to enhance website functionality and data exchange • Collaborate with UX designers and backend developers to translate designs into functional web applications • Utilize modern CSS frameworks (Bootstrap, Tailwind CSS) and preprocessors (SCSS) to streamline styling and improve design consistency • Implement form validation and error handling to enhance user input accuracy and usability • Debug and resolve UX issues, ensuring a smooth and error-free user experience • Use version control systems (Git, GitHub) for efficient code collaboration and tracking

30	UI/UX Designer	<u>Qualifications:</u> The resource should have at least Bachelor's degree in Design, Human-Computer Interaction (HCI), Graphic Design, Computer Science, or a related field. <u>Required Experience:</u> 11 years or more <u>Desirable:</u> The resource should have at least 2 years of experience working in the Govt. health projects at National level. <u>Skills/ Scope of Work:</u> User Research & Analysis Information Architecture & User Flow Design • Organize content and features to create intuitive navigation structures • Design sitemaps and user flows for clear and efficient task completion • Ensure logical hierarchy and easy accessibility of information Wireframing & Prototyping • Create low-fidelity wireframes to outline basic layouts and interactions • Design interactive prototypes for user testing and stakeholder presentations • Low-fidelity wireframes showcasing layout and structure UI Design & Visual Elements • Design visually appealing user interfaces consistent with MoHFW guidelines • Develop design systems, including color schemes, typography, and component libraries • Create icons, graphics, and animations to enhance user experience Interaction Design • Design micro-interactions and animations to enhance user engagement • Prototype transitions and dynamic elements for better usability • Ensure consistent interaction patterns across platforms and devices Usability Testing & Feedback Analysis • Conduct usability testing sessions with target users • Collect and analyze feedback to identify usability issues • Iterate designs based on testing insights and stakeholder feedback • Usability testing reports with key findings and recommendations • Design iteration documentation and change logs • Improved prototypes based on user feedback Collaboration & Communication • Collaborate with product managers, developers, and stakeholders • Present design concepts and rationale to cross-functional teams Ensure design feasibility and implementation consistency with developers
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32	Hybrid Mobile Developer (3 in nos.)	<u>Qualifications:</u> The resource should have at least B.E / B. Tech / M.C.A from a recognized university or institution <u>Required Experience:</u> 8 years or more <u>Desirable:</u> The resource should have minimum 5 years of experience in hybrid mobile frameworks like Flutter, React Native <u>Skills/ Scope of Work:</u> • Write clean, efficient, and well-documented Flutter / React Native or relative code for Android and IOS as per the requirement • Ensure integration of APIs and third-party services for seamless data exchange between systems • Design and implement scalable, secure, and high-performance solutions for new features and enhancements • Ensure data integrity, security, and compliance with government IT standards • Debug and resolve software defects, security vulnerabilities, and performance bottlenecks Manage code using Git/GitHub/GitLab and follow version control best practices
32	Analytics Engineer	<u>Qualifications:</u> The resource should have at least B.E / B. Tech / M.C.A from a recognized university or institution <u>Required Experience:</u> 1 year or more <u>Desirable:</u> Quality analytics and new generation tools and understanding of AI/ML based products & experience in AI/ML <u>Skills/ Scope of Work:</u> • Data Engineering: Build real-time and batch data pipelines • AI/ML: Create comprehensive documentation for data pipelines, dashboards, AI/ML models, and processes • Build, train, and deploy models for predictive analytics (e.g., patient outcomes, resource optimization) • Visualization: Develop interactive dashboards using Power BI or Tableau • ETL Management: Design and manage data extraction, transformation, and loading workflows • Monitoring & Automation: Track data performance and automate processes • Data Integration: Collaborate with backend and cloud teams for seamless integration • Security & Compliance: Ensure adherence to data security and privacy protocols • Documentation: Maintain detailed records of data workflows • Work with the IT team, participate in agile ceremonies, and provide regular progress updates

33	React Developer (2 in nos.)	<u>Qualifications:</u> The resource should have at least B.E / B. Tech / M.C.A from a recognized university or institution <u>Required Experience:</u> 8 years or more <u>Desirable:</u> Experience working in Govt IT Projects at National level <u>Skills/ Scope of Work:</u> • Build responsive interfaces and reusable components using React • Implement secure Single Sign-On (SSO) and integrate APIs for real-time data exchange • Manage state with Redux or Context API and optimize performance • Conduct testing with Jest and React Testing Library, and maintain technical documentation • Work with the IT team, participate in agile ceremonies, and provide regular progress updates • Ensure data integrity, security, and compliance with government IT standards • Debug and resolve software defects, security vulnerabilities, and performance bottlenecks Manage code using Git/GitHub/GitLab and follow version control best practices
34	GIS Developer	<u>Qualifications:</u> • The resource should have completed B.E/B. Tech in Computer Science, Geographical Information Systems (GIS), or a related field from a recognized university or institution. • The resource should have completed a Master's degree in Geospatial Technologies, Computer Science, or a related discipline (MBA or relevant advanced qualifications are desirable but not mandatory). • The resource should have a proven background in Java development, GeoServer management, and Leaflet integration. <u>Required Experience:</u> 5-7 years of experience in GIS development, including hands- on experience with GeoServer, Leaflet, Java, and GIS Data Management. <u>Desirable:</u> • The resource should have at least 3-5 years of experience working with GeoServer and web mapping technologies (such as Leaflet, WMS, WFS). • The resource should have experience working with PostGIS or other spatial databases in handling geospatial data.

	• Experience in developing GIS-based web applications and backend Java services will be an added advantage. • Knowledge of cloud-based GIS solutions <u>Skills/ Scope of Work:</u> GeoServer Integration and Management: • Set up and configure GeoServer to provide WMS, WFS, and WCS services for geospatial data. • Manage and optimize GeoServer for efficient delivery of geospatial data in a production environment. • Implement and maintain integration between GeoServer and external geospatial data sources (e.g., PostGIS). Web Mapping Application Development: • Develop interactive web maps using Leaflet and integrate GeoServer WMS/WFS layers to visualize geospatial data. • Customize Leaflet for specific functionalities such as search, draw tools, data filters, and data overlays. • Ensure the web maps are responsive and provide a seamless experience on mobile and desktop devices. Java Backend Development: • Design and implement RESTful APIs using Java (e.g., Spring Boot) to communicate with GeoServer and provide geospatial data to frontend applications. • Handle spatial data processing, analysis, and query optimization using PostGIS or spatial databases. • Ensure that backend services meet performance, scalability, and security requirements. Geospatial Data Management: • Manage geospatial datasets in various formats (GeoJSON, Shapefiles, KML, GML) and ensure their availability for GeoServer and web mapping applications. • Automate data ingestion processes and ensure the integrity and accuracy of spatial data. Stakeholder & Client Engagement: • Client Consultation: Engage with clients to understand their IT needs and geospatial challenges. Provide tailored GIS solutions based on the assessment. • Solution Development: Design, develop, and present GIS strategies, solutions, and proposals to clients. • Project Implementation: Oversee the implementation of GIS projects, ensuring adherence to timelines, budgets, and quality standards.
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		• Documentation: Maintain accurate records of client interactions, project details, and GIS solutions. Create comprehensive documentation for clients' reference. Collaboration & Team Management: • Collaborate with frontend developers, GIS specialists, and product managers to define functional requirements and implement features in GIS applications. • Lead the allocation of resources to ensure smooth operations and quality delivery of GIS solutions.
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UNDERTAKING

(To be submitted on Rs. 50/- stamp paper)

Declaration by the Bidder

I/We _____ hereby declare that:

- 1.) I/We am/are an IT Firm engaged in providing Human Resources/ manpower and duly recognized by the Govt. of India/State Govt./Any other reputed Public Institution/Body have examined the above- mentioned tender document including amendment/corrigendum (if any) the receipt of which is hereby confirmed.
- 2.) I/We do hereby offer to provide the aforesaid services at the prices and rates mentioned in the price bid.
- 3.) I/We agree to abide by my/our offer for a period of _____days from the date of opening of the tender.
- 4.) I/We have carefully read and understood all the Terms and Conditions of the tender and shall abide by them.
- 5.) I/We agree for the all clauses and payment terms & conditions of this tender enquiry. In case any condition put forth by us is against the terms & conditions of tender, the same shall be treated as to be having no affect whatsoever and that the tender terms and conditions shall only prevail upon such conditions, if any.
- 6.) I/We agree that in the event of any dispute or differences, the decision of the Executive Director, NHSRC New Delhi shall be final and binding on me/us.
- 7.) The tender document has been downloaded from the official website i.e. www.nhsrcindia.org and/or tender website in for bidding purpose and is a true copy of the original.
- 8.) I/we hereby undertake that none of my relative (s) as defined in Disclaimer Clause of Annexure I is/are employed in NHSRC.

Signature
of Bidder (Prop. / Partner/
Authorized Signatory) Name &
Address with Seal of the firm

Bid Security Declaration Form

Date: _____

Tender No. _____

To (insert complete name and address of the bidder) I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or

b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or reuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: (insert signature of person whose name and capacity are shown)
in the capacity of (insert legal capacity of person signing the Bid Securing

Declaration) Name: (insert complete name of person signing the Bid Securing

Declaration)

Duly authorized to sign the bid for and on behalf of (insert complete name of Bidder)

Dated on _____ day of _____ (insert date of signing) Corporate Seal (where appropriate)

ANNEXURE-16

SELF-DECLARATION – NO BLACKLISTING {to be filled by the bidder}

To,

{Tendering Authority},

_____ ,

_____ ,

In response to the Tender No. _____ dated _____ for
Empanelment of Publication Agencies on Agreed Financials, as an Owner/ Partner/
Director of

_____, I/ We hereby declare that presently our
Company/ firm _____, at the time of bidding, is having unblemished record and is not
declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular
period of time by any State/ Central government/ PSU. If this declaration is found to be
incorrect then without prejudice to any other action that may be taken and our bid, to the
extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date:

Place:

Certified copies of the work order

Proof of successfully providing of the similar services i.e., certified copies of the work order for providing similar services for any other Govt. Institutions or reputed private institutions in Delhi or NCR in the recent past (during last five years) along-with endorsement from the concerned Institution.

(a) Whether any work of Govt. or Semi Govt. Dept or Reputed Private Organization has been done in previous year Y/N

(b) It yes, furnish full details _____

**Signature of Bidder (Prop. / Partner/ Authorized
Signatory) Name & Address with Seal of the firm**

ANNEXURE-18
Income Tax Return & PAN Number

Self-Attested Copies of IT Return & PAN Number, as required by this Tender Enquiry is being submitted along with this tender as per details given below: -

Details	Remarks
Copies of Income Tax Returns for the Financial Years (for last three years)	
Copy of Permanent Account Number	
Copy of Service Tax Registration Number	
Copy of GST/ VAT/ Sales Tax Registration Number, if any	

Signature of Bidder (Prop. / Partner/ Authorized Signatory) Name & Address with Seal of the firm

TECHNICAL BID - Additional Information

(To be submitted in a sealed envelope to PAO, NHSRC, NIHFW Campus, Baba Gangnath Marg, New Delhi, so as to reach before the last date and time of the closing of the bid)

1. Name & Address of Bidder:
2. Permanent Income Tax A/c No. of the bidder:
3. Name & Address of Banker of the Bidder:
4. Business Name and constitution of the Bidder firm.

Also state if the firm is registered under:

- (i) The Indian Companies Act, 1956
- (ii) The Indian Partnership Act, 1932
- (iii) Any act, if not, who are the owners (Please give full Names and Address) (Attach copies)

5. For partnership firms state whether they are registered or not registered under Indian Partnership Act. 1932. Should the answer to this question by a partnership firm be in the affirmative, please state further:

(i) Whether by the partnership agreement authority to refer disputes concerning the business of the partnership to arbitration has been conferred on the Partner who has signed the tender.

(ii) If the answer to (i) is in the negative, whether there is any general power of attorney executed by all the partners of the firm authorizing the partner who has signed the tender to refer dispute concerning business of the partnership to arbitration.

6. State whether business dealing with you has been banned by any Central/ State Government Organization? If so, give details.

Signature of witness

Full Name and Address of Witness

Signature of Bidder

1. Full name & address of Person signing. (In BLOCK LETTER)

2. Whether signing as Proprietor/ Partner/ Constituted Attorney / duly authorized by company.

Application Form:

Note to fill the Application Form:

- 1. It is essential to fill all columns of the application.**
- 2. Each page of the application form to be signed by the authorized signatory.**
- 3. Attach separate sheets to fill the details, wherever required.**
- 4. The vendor should clearly specify the expertise for which he/she is applying for empanelment (like only for designing, only for printing, only for videography or for combination of two works or more or for all works)**

- **Work being applied for empanelment:**
- **Name of the Vendor:**
- **Office Address:**
- **Telephones Nos.:**
- **E-mail / Website:**
- **Fax Nos.:**
- **Mobile Nos.:**
- **Nature of ownership of firm (Sole/Partnership/otherwise)**
- **If Registered, Regn. No. with name of authority:**
- **Validity of registration:**
- **GST. No.:**
- **PAN No.:**
- **Is the firm, on the panel of any other govt. organization:**
- **Details of printing and designing works executed for the last 3 financial years (indicate year- wise) Please attach list**
 - **Details of turn over for the last 3 financial years (indicate year wise)**
 - **List of clients with telephone Nos. in respect of which works have been executed successfully:**
- **Sample of work (copy attached):**

(Signature of the Proprietor/Authorized Signatory) Rubber Seal of the firm

Place:

Date:

ANNEXURE-21

Application for Empanelment of Vendors

(To be typed & submitted in the Letter Head of the Company/Firm of vendor) Offer Reference

No.....

Dated:

To,
RailTel,
New Delhi

Dear Sir,

Sub: Submission of Application against EOI Ref No: -----

We wish to introduce ourselves as vendor and request you to consider our application for empanelment as a vendor IT Firm for engaging Human Resources to develop integration, management & maintenance of IT Applications & Portals as detailed in the EOI issued by RailTel, in accordance with the terms and conditions thereof.

I/We have carefully read the terms and conditions specified in EOI and also following listed documents connected with the EOI documents and agree to abide by the same.

1. Amendments/Clarifications/Corrigenda/Errata/etc. issued in respect of the EOI by RailTel (if any).
1. Notice Inviting Application.
2. Documents referred in EOI documents.

Authorized Representative of Applicant

ANNEXURE-22

Financial Bid

S. No.	DESCRIPTION (A)	Man Units (B)	Per Man Month Cost Quoted by Bidder (Per head) (C)	Total Cost Quoted by the Bidder / month (D=B*C)
		To be filled by the bidder		
1	Project Manager/Delivery Manager	1		
2	Android Developer	1		
3	Quality Engineer	1		
4	Devops Engineer	1		
5	Jr Database Developer	1		
6	Sr Database Developer	1		
7	Business Analyst	2		
8	Java Developer (with Spring Boot)	1		
9	Quality Engineer Functional Lead	1		
10	Frontend Developer	1		
11	Lead Architect	1		
12	Product Lead - Business Analysis	1		
13	Technical Lead Developer/Scrum Master	1		
14	Java Developer	2		
15	Sr Java Developer	1		
16	Jr. Android Developer	1		
17	Elastic & Greenplum Engineer	1		
18	Sr Frontend Developer	1		
19	Technical Project Manager	1		
20	Product Manager	1		
21	Senior Consultant Engineering	1		
22	Sr. Lead Business Engineering	1		
23	Full Stack Developer	1		
24	Full Stack Developer	1		
25	Quality Engineer	1		
26	DevOps	1		
27	DBA	1		
28	Cloud Architect	1		
29	UI Developer	1		
30	UI/UX Designer	1		
31	Hybrid Mobile Developer	3		
32	Analytics Engineer	1		
33	React Developer	2		
34	GIS Developer	1		
35	Full Stack Developer	1		
SubTotal				
GST				
Taxes				

Note#

- Amount quoted will be inclusive of salary of resource and campus expenses. No additional cost will be entertained post selection.
- Scoring will be done as per QCBS formula below (Revised as per Corrigendum-2):