Government of Karnataka

REQUEST FOR PROPOSAL

SUPPLY, INSTALLATION, TESTING, COMMISSIONING OF LAN CABLING AND OFC EXTENSION ALONG WITH NETWORK COMPONENTS UNDER ICJS 2.0 PROJECT FOR KARNATAKA STATE POLICE

ICJS

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OFFICE OF THE
DIRECTOR GENERAL OF POLICE, COMPUTER WING, KARNATAKA STATE POLICE
Computer Wing, Karnataka State Police Gate-1, 7th Floor, M.S. Building,
Bengaluru-560001, email: dgppcw@ksp.gov.in, digpscrb@ksp.gov.in

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Note: Appendix from 2 to 4, relating the post award of the Contract are for reference only, and subject to modifications as necessary at the time of execution of the Contract keeping in view the interest of the procurement entity.

GLOSSARY OF TERMS

Sr. No.	Term	Full Form
1.	AOR	Area of responsibility
2.	BoQ	Bill of Quantities
3.	DSC	Digital Signature Certificate
4.	DD	Demand Draft
5.	EMD	Earnest Money Deposit
6.	GST	Goods and Services Tax
7.	GoK	Government of Karnataka
8.	GoI	Government of India
9.	INR	Indian Rupee
10.	ICT	Information and Communications Technology
11.	IP	Integrity Pact
12.	ISO	International Standards Organization
13.	LD	Liquidated Damages
14.	LOI	Letter of Intent
15.	KSP	Karnataka State Police
16.	MAF	Manufacturer's Authorization Form
17.	MSME	Micro Small and Medium Enterprises
18.	OEM	Original Equipment Manufacturer
19.	PAN	Permanent Account Number
20.	PCW	Police Computer Wing, 7th Floor in Building 1, MS Building, Bangalore
21.	PBG	Performance Bank Guarantee
22.	PHQ	Police Headquarters
23.	PoA	Power of Attorney
24.	RFP	Request of Proposal
25.	SLA	Service Level Agreement
26.	SM tool	Service Manager Tool is a Software application implemented at PCW for asset tracking.
27.	SCRB	State Crime Records Bureau, Karnataka
28.	TSC	Tender Scrutiny Committee
29.	TIA	Tender Inviting Authority
30.	UAT	User Acceptance Test
31.	PURCHASER	Office of Director General of Police, Police Computer Wing, Karnataka State Police.

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TENDER NOTIFICATION

SUPPLY, INSTALLATION, TESTING, COMMISSIONING OF LAN CABLING AND OFC EXTENSION ALONG WITH NETWORK COMPONENTS UNDER ICJS 2.0 PROJECT FOR KARNATAKA STATE POLICE

The Director General of Police, Computer Wing, Karnataka State Police, Bengaluru invites tender in two cover system for **Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components under ICJS 2.0 Project for Karnataka State Police** through Public Procurement Portal of Government of Karnataka (https://kppp.karnataka.gov.in). Prospective suppliers willing to participate in this tender shall necessarily register themselves with above mentioned Public Procurement Portal.

1	Tender Reference No and date	No: **KSP/2026-27/IND0618 Dt. 30/05/2026**
2	Date of Tender Publication	Dt. 30/05/2026
3	Last Date and Time for submitting Queries	Dt. 09/06/2026 17.00 HRS
4	Date and Time for Pre-bid meeting	Dt. 10/06/2026 11.30 HRS
5	Last date & Time for submission of Tender	Dt. 29/06/2026 17.00 HRS
6	Date & Time of opening of Technical bid	Dt. 30/06/2026 17.30 HRS
7	Tentative Date & Time of opening of Commercial bid	Dt. 10/07/2026 11.30 HRS

Prospective suppliers willing to participate in this tender can down load the bid documents with visiting the web site https://kppp.karnataka.gov.in.

The Bidder should submit tenders through e–Procurement portal only. Prospective bidders willing to participate in this tender can down load the bid documents with visiting the web site https://kppp.karnataka.gov.in. The bidder will be required to register themselves on https://kppp.karnataka.gov.in to participate in the bidding process and possess digital signature certificate. The details of the process of registration, obtaining the digital signature certificate, user manual and training materials are available on the website

Director General of Police,
Computer Wing, Karnataka State Police, Bengaluru
& Tender Inviting Authority

SECTION I – INFORMATION TO BIDDERS

1. SCHEDULE OF REQUIREMENT

Sl No.	Description of the Network cabling work	Number of Locations across the State
Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components		
1.	Executing Network Cable installation for **High Workload Police Stations** (with 23 Points/Nodes at each location as per BOM)	**483**
2.	Executing Network Cable installation for **Medium Workload Police Stations** (with 18 Points/Nodes at each location as per BOM)	**304**
3.	Executing **OFC Extension** for Police Department, Termination and Setup with all Hardware components and accessories(as per BOM)	**70**
4.	Executing Network Cable installation for **High Workload locations of Prosecution/Court** (with 16 Points/Nodes at each location as per BOM)	**14**
5.	Executing Network Cable installation for **Medium Workload locations of Prosecution/Court** (with 8 Points/Nodes at each location as per BOM)	**181**
6.	Executing Network Cable installation for **High Workload locations of Prisons** (with 20 Points/Nodes at each location as per BOM)	**11**
7.	Executing Network Cable installation for **Medium Workload locations of Prisons** (with 16 Points/Nodes at each location as per BOM)	**43**

2. FACT SHEET

Information	Details
EMD Amount	**Rs 14,00,000**
Item wise EMD Amount	No
EMD Exemption	The EMD for NSIC Registered units under single point registration system of the Government of India is exempted. The bidder shall select the relevant option in the portal against EMD payment clause and upload the NSIC registration certificate Bids claiming EMD exemption against certificate like Udyam / Udyog Adhaar and other provisions / means will be rejected at initial stage itself ***Important Note:*** *Bidders claiming EMD exemption shall be upload only the NSIC Registration Certificate in the provision provided at the initial stage of technical bid uploading.* *Certificate related to EMD Exemption shall not be uploaded under the provision provided for MSE price preference*
Evaluation of Financial Bids	The evaluation of Bids based on lowest total value (L1) of all the works as shown under schedule of requirement. The bidder shall quote for all the works as a package.

Price and Purchase Preference to State based MSE Manufacturers	*Not applicable*
Venue of pre-bid meeting, address for communication and	Office of the Director General of Police, Computer Wing, Karnataka State Police, Gate-1, 7th Floor, M.S. Building, Bengaluru-560001, email: dgppcw@ksp.gov.in,
eMail address for submission of pre-bid Queries	digpscrb@ksp.gov.in
Validity of the Bid	180 Days
Performance Guarantee	5% of the Contract value valid for a period of 3 Years + 3 Months
Performance. Guarantee shall be submitted within	7 Days from the date of LOI (Letter of Intent)
Warranty Period	3 Years from the date of satisfactory supplies
Payment Terms	100% of the contract value shall be paid within 60 days subject to successful completion of delivery
Deliveries shall be completed within	15 Weeks
Note: For more detailed information on the above, please refer Section-II, Standard Terms and Conditions.	

3. GENERAL

3.1. Director General of Police, PCW, Bengaluru shall be the final authority with respect to selection of a shortlisted vendor (Successful bidder,) through this Invitation of Bids through Karnataka Public Procurement Portal and Director General of Police, PCW, Bengaluru reserves the right to reject any or all the bids as per the provisions of the KTPP act and Rules. Director General of Police, PCW, and Bengaluru further reserves the right to negotiate with the selected agency to enhance the value through this project and to create a more amicable environment for the smooth execution of the project.

3.2. Participants declared by State Government / Central Government / State and Central Government undertakings to be ineligible to participate for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices shall not be eligible.

3.3. Breach of general or specific instructions for bidding, general and special conditions of contract with Karnataka State Police Department or any of its other constituent un its during the past 5 years may make a firm ineligible to participate in Invitation of Bids bidding process.

3.4. The last date and time for submission of tenders is as shown in Karnataka Public Procurement Portal. The opening of technical bid will be held at this office on the date as mentioned in Karnataka Public Procurement Portal. The commercial bids will be opened after completion of evaluation of the technical bids.

3.5. Failure to obtain the information necessary for preparing the bid and/or failure to perform activities that may be necessary for providing services before entering into contract will in no way relieve the successful bidder from performing any work in accordance with the tender documents.

3.6. It will be imperative for each bidder to fully inform themselves of all legal conditions and factors which may have any effect on the execution of the contract as described in the bidding documents.

3.7. It is the responsibility of the bidder that such factors have properly been investigated and considered while submitting the bid proposals and that no claim whatsoever, including those for financial adjustment to the contract awarded under the bidding documents, will be entertained by the Director General of Police, PCW, Bengaluru and that neither any change in the time schedule of the contract nor any financial adjustments arising thereof shall be permitted by the Director General of Police, PCW, Bengaluru on account of failure of the bidder to appraise themselves of local laws and site conditions.

3.8. For any clarification, the bidders are requested to raise their queries through Karnataka Public Procurement Portal as per the options given under the Portal.

4. PRE-BID MEETING

4.1 A pre-bid meeting with the prospective bidders will be held by the tender inviting authority at the office of Director General of Police, PCW, Bengaluru as indicated in the Karnataka Public Procurement Portal. The pre-bid queries shall be submitted to email address : digpscrb@ksp.gov.in well in advance within the date and time indicated in the public procurement portal.

4.2 Only one representative authorized by the company will be permitted to attend the meeting.

5. Code of integrity

No official of a procuring entity or a Bidder shall act in contravention of the codes which includes:

5.1. Prohibition of

a) Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.

b) Any omission, or misrepresentation that may mislead or attempt to mislead so that financial or other benefit may be obtained, or an obligation avoided.

c) Any collusion bid rigging or anticompetitive behavior that may impair the transparency, fairness and the progress of the procurement process.

d) Improper use of information provided by the procuring entity to the Bidder with an intent to gain unfair advantage in the procurement process or for personal gain.

e) Any financial or business transactions between the Bidder and any official of the procuring entity related to tender or execution process of Contract; which can affect the decision of the procuring entity directly or indirectly.

f) Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.

g) Obstruction of any investigation or auditing of a procurement process.

h) making false declaration or providing false information for participation in a bid

5.2. **Disclosure of conflict of interest**

In case of any reported violations, the procuring entity, after giving a reasonable opportunity of being heard, comes to the conclusion that a Bidder, as the case may be, has contravened the code of integrity, may take appropriate measures.

6. RESPONSE TO PRE-BID QUERIES AND AMENDMENT OF INVITATION OF BIDS DOCUMENT

6.1. Queries strictly relating to this Invitation of Bids will only be answered. Director General of Police, PCW, Bengaluru neither makes representation or guarantee as to the completeness of any response made in good faith, nor does Director General of Police, PCW, Bengaluru undertake to answer all the queries posted by the bidders.

6.2. At any time Director General of Police, PCW, Bengaluru may, for any reason, whether at own initiative or in response to a clarification requested by a prospective bidder, modify the bidding document by amendment. All the amendments made in the document would be published in the Karnataka Public Procurement Portal. The bidders are also advised to visit the aforementioned website on regular basis for checking necessary updates. Director General of Police, PCW, Bengaluru also reserves the right to amend the scheduled dates mentioned in this Invitation of Bids for bid process.

7. AUTHENTICATION OF BID

The "Bidder" as used in the Invitation of Bids shall mean the one who has registered supplier under Karnataka Public Procurement Portal and authorized to sign and submit the Bids through Karnataka Public Procurement Portal against this invitation of Bids. The Bidder may be either the Principal Officer or the duly Authorized Representative of the Bidder, in which case Bidder shall submit an Authorization Certificate. All certificates and documents (including any clarifications sought and any subsequent correspondences) received hereby, shall be furnished and signed by the authorized representative or the Principal.

8. PROPOSAL PREPARATION COSTS

The bidder is responsible for all costs incurred in connection with participation in this process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by Director General of Police, PCW, Bengaluru to facilitate the evaluation process, and in negotiating a definitive Service Agreement and all such activities related to the bid process.

9. LANGUAGE OF BIDS

The bids prepared by the Bidder and all correspondence and documents relating to the bids exchanged by the Bidder and Director General of Police, PCW, Bengaluru, shall be written in the English language, provided that any printed literature furnished by the Bidder may be written in another language so long the same is accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

10. VALIDATION OF INTERLINEATIONS IN BID

The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be attested by the person or persons signing the bid.

11. ELIGIBILITY CRITERIA

SI	CRITERIA	MANDATORY SUPPORTING DOCUMENTS
1	Bidders with minimum 3 years' experience in supply and installation of Local Area Network or Carrying out LAN cabling work to any Government Department/Organizations in India, are eligible to participate	a) Company/Establishment/Firm Registration certificate b) Copy of Work orders along with satisfactory completion certificate or the GST Invoice copies to establish years of experience in supply and installation of Local Area Network or Carrying out LAN cabling work for 3 years or more to any Government Department /Organizations in India c) Details of the Bidder shall be submitted as per Annexure A
2	The bidder in case of Authorized Dealer/Distributor should have minimum average annual turnover of **Rs. 7 Crores**, during preceding 3 financial years i.e., 2022-23, 2023-24 and 2024-25 *(can submit 2023-24,2024-25 and 2025-26 in case the Auditing of Annual accounts for the year 2025-26 is completed and the IT Returns are submitted)*	All the documents below for 3 years: a) Audited Statement of Accounts viz.. Balance Sheet, Trading/Profit and Loss Account b) IT Returns c) Certificate issued by the CA as per **Annexure B**
3	**Net Worth:** - The Bidder should have positive net worth preceding 3 financial years i.e., 2022-23, 2023-24 and 2024-25 *(can submit 2023-24,2024-25 and 2025-26 in case the Auditing of Annual accounts for the year 2025-26 is completed and the IT Returns are submitted)*	Certificate issued by the CA as per **Annexure B**
4.	Should have executed supply and installation of Local Area Network or Carrying out LAN cabling work **for a value not less than Rs. 4 Crores** in terms of Value in a single or Multiple work orders to any of the State/Central Government Departments, Government organization in India, during any one year, out 2022-23, 2023-24 and 2024-25 and as on the date of tender submission	All the documents below: a) Copies of the Purchase/work orders b) Satisfactory completion certificate issued by the Client Or GST Invoices (Must tally with the work orders furnished) c) Furnish the details as per format in Annexure C.
5	**Local Presence:** As on the last day of bid submission the Bidder should have a registered office AND a fully functional Service/Support centre in	a) Copy of the GST/VAT/ Service Tax/Sales Tax registration Certificate, or any other valid document/registration certificate issued by the Central/State Govt.

SI	CRITERIA	MANDATORY SUPPORTING DOCUMENTS
	Karnataka (preferably in Bengaluru) with GST/VAT/Service Tax/Sales Tax Registration.	department/ organization proof of having the registered office in Karnataka b) List of fully functional Service/Support **Centers in Karnataka** and Complete escalation Matrix and Response time as per **Annexure D**
6	The Bidder should furnish an undertaking in the form of an affidavit stating that the System/Software supplied by the vendor is genuine and does not contain used or any refurbished parts and Malicious Code.	Affidavit as per format in **Annexure-E**
7	The bidder should furnish copy of latest certificates of a) ISO 9015:2015 b) ISO/IEC 11801:2017 **OR** 27001: 2022	Copy of the ISO Certificates issued in the name of Bidder
8	The bidder should not have been debarred/blacklisted by any State Government, Central Government, Central & State Govt. Undertakings/ enterprises/ Organizations and by any other Quasi Government bodies/ Organizations, World Bank / Govt E-marketing portal or any major Enterprise / Organization in India for non-satisfactory performance, corrupt & Fraudulent or any other unethical business practices, not meeting critical conditions/security clearance etc during the past 3 years, as on the date of Tender submission. Delisted/ barred by the Government e-Procurement/GeM/Purchaser for the reasons of not fulfilling tender terms, or penalized to the maximum extent for delay in supplies beyond the allowed penalty period or breach of terms of the tender/Portal in the past three years, as on the date of Tender submission.	Should provide an undertaking in the form of an Affidavit as per **Annexure E**
9	The bidder should agree for comprehensive Warranty for a minimum period of 3 years for all the works executed and installed cables, components & accessories against Manufacturing Defects and functionalities. The Warranty should carry replacement/ service/maintenance of equipment/accessories free of cost and provide adequate spares and service support	Should provide an undertaking in the form of an Affidavit as per **Annexure E**

SI	CRITERIA	MANDATORY SUPPORTING DOCUMENTS
	during the period of Warranty	
10	As per the recent directions of the State Government vide GO No. HD 58 EFS 2020 Bengaluru Dt. 16/07/2020, the bidder should avoid supply and installation of the network components and accessories which are manufactured in China.	An undertaking to this effect, stating the Country of the manufacturing of the products being used in the Network cabling work hall be submitted In the form of an Affidavit as per **Annexure E**
11	The Network cabling works offered by the bidder shall meet the specification as per **Appendix I** of the Bid Document.	Submit the following document for each of the Network cabling work they have offered. a) **Detailed description** of the essential technical and performance characteristics of the Product/hardware/software being offered. b) Parameter wise **compliance statement** of the technical specifications mentioned in the tender document **Appendix I** vis-à-vis technical specifications of the Product/hardware/software proposed to be supplied by the tenderer, along with the certifications if any required in addition to the certificates indicated at (a) above.
12	The bidder from such countries sharing a land border with India will be eligible to participate only if the bidder is registered with the Competent Authority as per the Directions of the Ministry of Finance Government of India.	If the bidder is sharing a Land border with India then Registration Certificate and Model Certificate issued by the Competent Authority to be obtained as specified vide Office Memorandum No. F.No.6/18/2019 - PPD issued by Ministry of Finance, GOI dt.23rd July 2020 and GO of GoK vide No. FD 455 Exp-12 2020 Bengaluru Dated:25.08.2020. A declaration has to be submitted in Compliance regarding restrictions on public procurements from bidders of countries which shares a Land Border with India, in the form of Affidavit as per **Annexure E**
13	Consortiums are not allowed to participate in the Tender	Should comply

12. **SUBMISSION OF TENDER**

12.1. The name of the Bidding entity and authorized signatory of the tender shall be as registered in the Karnataka Public Procurement Portal of the Government of India and shall be uniform/same across all the supporting documents submitted by the bidder. The supporting documents submitted towards various eligibility criteria like turnover, past performance, licenses, registration certificates etc., having different names(such as variation in spellings, words, names of sister/associated companies or group of companies) will not be considered for evaluation and the such bids will be subject to disqualification. In case of change in the name of the Bidding entity itself during the timeline due to management decisions, amalgamation, acquisition etc.., necessary amended documents as approved by the government authority shall be submitted along with technical documents. Otherwise, the bids are subject to rejection. In case of tender being signed by other than the authorized signatory registered on the e-procurement portal, the bidder shall submit necessary General Power of Attorney issued by the authorized signatory for signing of the tender documents and submission on his behalf.

12.2. The bidder under no circumstances will be allowed to update or amend or furnish additional documents in support of eligibility criteria or specification etc., after opening of the technical bids. Only the document submitted through Karnataka Public Procurement Portal will be considered for evaluation of the bids. However, the tender inviting authority reserves the right to seek clarifications/additional information/documents from the bidder for cross verification during the course of evaluation, if necessary as per the provisions under KTPP Act and Rules 2000.

13. TECHNICAL BID

13.1. In order to comply with the Eligibility Criteria at Clause (9), the bidder shall upload the documents under the Karnataka Public Procurement Portal as detailed under:

NOTE: Bidders are requested to separate their technical documents properly as detailed below and upload in the Karnataka Public Procurement Portal. Same document shall not be uploaded in duplicate under Multiple Titles.

Sl.	**Document towards**	**Documents to be uploaded in the Zip format**
1	Experience Criteria	a) **Annexure A** Bidders details b) **Proof of experience:** Copy of Work orders along with satisfactory completion certificate to establish years of experience in supply and installation of Local Area Network or Carrying out LAN cabling work for 5 years or more to any Government Department in India
2	Bidder Turnover and networth of Bidder	a) **Annexure B- T**urnover for all the 3 years duly signed by CA with UDIN No. b) Copies of the Audited Statement of Account of Bidder c) Copies of the IT Returns of Bidder
3	Past Performance	d) **Annexure C** details of past performance e) Copies of the Purchase Orders f) Copies of the Satisfactory completion/installation reports issued by the client or the GST Invoices for the corresponding purchase/work orders
4	Local presence	Copy of the GST/VAT/ Service Tax/Sales Tax registration Certificate, or any other valid document/registration certificate issued by the Central/State Govt. department/organisation as proof of having the: a) Office of the bidder for the last 5 years in Karnataka b) List of Service Centers in Karnataka and Complete escalation Matrix and Response time as per **Annexure D**
5	Undertaking	c) **Annexure E: Undertaking on Rs. 100 Stamp paper, duly notarized.**
6	ISO Registration	All ISO Registration Certificates

7	Company registration, GST and MSE Registration	a) Registration of Company under Companies Act 1956 b) MSME Udaym/NSIC SPRS Registration(If applicable). c) In case of Bidder being Manufacturer as MSE Unit, the registration documents related to Manufacturing Unit shall be uploaded GST Registration
8	Bidder compliance to BOQ Specification	a) **Detailed description** of the essential technical and performance characteristics of the Product/hardware/software being offered. Parameter wise **compliance statement** of the technical specifications mentioned in the tender document **Appendix I** vis-à-vis technical specifications of the Product/hardware/software proposed to be supplied by the tenderer, along with the certifications if any required in addition to the certificates indicated at (a) above.
9		b)

13.2. The scanned copies of each page of the tender shall be signed and seal affixed by the authorized signatory of the tender.

13.3. The documents against each criterion shall be in the PDF/JPG format. The information contained in the documents shall be clear, legible and in printable form in the A4 size.

13.4. In case the documents under single criteria are having multiple pages/files; the same shall be compressed with ZIP/Win RAR format and be uploaded.

13.5. The tender inviting authority reserves the right to call for original copies of documents submitted against technical bid if necessary, for cross verification, like audited financial statements, certificates issued by chartered accountant/competent authorities, etc.

13.6. The bidder shall ensure that, content of the supporting documents such as Prices, Value, Nomenclature, Quantity etc… were not masked/erased/blurred, irrespective of whether such information are the part of the eligibility criteria or not.

13.7. **Earnest Money Deposit:**

11.8.1 Payment of EMD is to be submitted through any of the mode of payment available under the Karnataka Public Procurement Portal.

11.8.2 EMD Exemption will be given to MSME/ NSIC registered successful bidders (as per Govt. Circular No.AE 850 Exp-12-15, Dated: 29.12.2015 for Micro and Small Enterprises registered with NSIC under a single point successful bidder registration scheme).

11.8.3 Bids claiming EMD exemption against certificate like Udyam/Udyog Adhaar and other provisions/means will be rejected at initial stage itself

11.8.4 EMD will be refunded to all the participants once the tender is awarded to the Successful Bidder.

14. FINANCIAL BID

14.1. Prices shall be quoted only in Indian Rupees (INR).

14.2. The end price quoted shall include GST, cost of installation work at all the Locations across the State, components/sub-assemblies, transportation, onsite warranty period of 3 years as applicable and support during the Warranty period.

14.3. The price components furnished by the Bidder will be solely for the purpose of facilitating the comparison of bids by Director General of Police, PCW, Bengaluru and will not in any way limit the right of Director General of Police, PCW, Bengaluru to negotiate on any of the terms offered.

14.4. Prices quoted in the bid must be firm and final and shall not be subject to any upward modifications on any account whatsoever. However, Director General of Police, PCW and Bengaluru reserves the right to negotiate the prices quoted in the bid to effect downward modification.

14.5. The Bidder shall prepare the bid based on details provided in the Invitation of Bids. It must be clearly understood that the scope of work is intended to give the Bidder an idea about the order and magnitude of the work and is not in any way exhaustive and guaranteed by the Director General of Police, PCW, Bengaluru. The Bidder shall carry out all the tasks in accordance with the requirement of the Invitation of Bids and it shall be the responsibility of the Bidder to fully meet all the requirements of the RFP.

14.6. The contract price shall be the only payment payable by Director General of Police, PCW, Bengaluru to the successful Bidder for completion of the contractual obligations under the contract, subject to the terms of payment specified in the contract. The price would be inclusive of all applicable taxes, duties, charges and levies, unless specified otherwise.

14.7. The prices, once offered, must remain fixed and must not be subject to escalation for any reason whatsoever within the period of contract. A proposal submitted with an adjustable price quotation or conditional proposal may be rejected as non-responsive.

14.8. Prices in any form or by any reason should not be revealed by the Bidder or their representatives before opening the commercial bid, failing which the offer shall be liable to be rejected.

15. MODIFICATION AND WITHDRAWAL OF BIDS

15.1. No bid may be altered or modified subsequent to the closing time and date for receipt of bids. Unsolicited correspondences from Bidders will not be considered.

15.2. No bid may be withdrawn in the interval between the last date for receipt of bids and the expiry of the bid validity period as specified in the RFP. If withdrawal of a bid during this interval is sought, the Director General of Police, PCW, Bengaluru may initiate additional punitive measures including but not restricted to blacklisting of the bidder

16. RIGHTS TO THE CONTENT OF THE PROPOSAL

All proposals and accompanying documentation of the technical proposal will become the property of Director General of Police, PCW, Bengaluru, and will not be returned after opening of the technical proposals. Director General of Police, PCW, Bengaluru is not restricted in its rights to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. Director General of Police, PCW, Bengaluru shall not be bound by any language in the proposal indicating the confidentiality of the proposal or any other restriction on its use or disclosure.

17. EVALUATION OF TECHNICAL BIDS

17.1. The technical bids are evaluated on the following basis:

17.1.1. Payment of EMD

17.1.2. Eligibility criteria specified and the documents furnished by the Bidder in technical bid (first cover) in support of meeting the eligibility criteria.

17.1.3. Compliance to Technical Specifications and scope of the work.

1.1. The technical bids shall not contain the financial part of the bid. In case the prices are disclosed at technical evaluation stage, the bid is liable for rejection as a whole.

1.2. **Verification of original documents:** The tender inviting authority reserve the right to verify the original documents, copies of which submitted through E-procurement Portal during the submission of tender. The bidder shall produce the Original Documents as and when requested by the Tender inviting authority. Failure on the part of the Bidder to produce original document on demand at any point of time may result in rejection of the bid.

1.3. **Submission of Original Documents:** It is mandatory that, the Successful bidder shall submit following documents in original with original seal and signature (of which the softcopies uploaded through eProcurement portal) within 7 days, from last date prescribed for submission of Technical Bids.

a) Forms of Annexure.
b) Forms of Specification/technical compliance
c) Affidavits/Declarations specific for the tender.
d) Documents/communications particularly addressed to Tender inviting authority/or limited to Current tender.

1.4. The Purchaser may waive any minor informality or non-conformity or irregularity in a supporting document being submitted against meeting the eligibility criteria, which does not constitute a material deviation from the eligibility criteria and technical/specification requirement prescribed, provided such a waiver does not prejudice or affect the relative ranking of any Tenderer. For this provision, the Tender Inviting authority or the Tender Accepting authority or the Tender Scrutiny Committee may seek bonafide clarifications from Tenderers during the evaluation of tenders under Rule 23(3) of Karnataka Transparency in public Procurement Rules. 2000.

1.5. The bids are evaluated strictly against the terms and conditions of the tender as a whole and any counter offer or conditional offer with regard to delivery period, payment, specification, scope of the work etc., will be ignored and deemed to be invalid unless it is specifically noted and accepted by the competent authority during the evaluation/acceptance of the bids. No claim of the bidder will be considered in such instances at later stage.

2. EVALUATION OF FINANCIAL BIDS :

2.1. Only, the financial bids (2nd cover) of the Bidders who are qualified in the technical evaluation will be opened.

2.2. The financial bids are evaluated based on the lowest quoted total value of the bid.

3. AWARDING OF THE CONTRACT AND RELEASE OF THE PURCHASE/WORK ORDER

3.1. The final selection of the Bidder will be based on the lowest quoted total value of the bid.

3.2. **Price Negotiation:** The Tender Accepting Authority may conduct price negotiation with the successful bidder to arrive at reasonable prices, as per provisions of Karnataka Transparency in Public Procurement (KTPP) Act 1999 and Rules 2000, in order to obtain competitive rates and in the best financial interest of the Government. The negotiation process will be carried through e-procurement portal. After formal Negotiation offline meeting, a request for confirmation of negotiated price/prices will be placed through e-procurement portal , which will appear on the Dash Board Tasks of e-procurement portal at Buyer Login. The supplier shall confirm final negotiated price including all taxes and levies, through the eProcurement portal within 24 Hours, excluding any holiday.

3.3. **Issue of Letter of Intent (LOI) -** Upon finalization of the price, Letter of Intent will be served to successful Supplier through E-procurement Portal along with the details of Performance Guarantee to be paid, which will appear on the Dash Board Tasks of e-procurement portal at Buyer Login. The supplier shall acknowledge the receipt of LOI through the eProcurement portal within 24 Hours excluding any holiday. Purchase/work order will be placed on receipt of acknowledgement

3.4. Under normal circumstances, the purchase/work order will be released immediately on acceptance of the Bids as per the quoted or negotiated prices as the case may be. However, the Tender inviting authority reserve the rights to place the purchase/work order in part or in phased manner with staggered schedule of implementation based on the availability of Funds and necessary Licenses. In such case the Tender inviting authority may seek extension of the validity of the financial quote as per provisions of KTPP Act/Rules.

4. APPEAL

As per the provisions of the Section 16 under Karnataka Transparency in Public Procurement Rules 2000, any tenderer aggrieved by an order passed by the Tender Accepting Authority other than the Government, may appeal to the prescribed authority within thirty days from the date of receipt of the order.

SECTION II - TERMS OF THE CONTRACT

1. **Prices:** The end price quoted shall include GST, cost of installation work at all the Locations across the State, components/sub-assemblies, transportation, onsite warranty period of 3 years as applicable . If there is a change in statutory levies in future, the same should be reflected in the landed price and the vendor shall intimate the Office of the Director General of Police, PCW, Bengaluru immediately. If the prices are revised downwards or if the vendor carried the similar job with similar scope of work to any organization, at a price lower than the quoted price, then the price would automatically stand revised to that lower price (refer fall clause 3 below).

2. The contract price will be firm during the course of execution of the contract and no-upward revision will be allowed, excluding GST. The rate of GST applicable as at the time of billing.

3. The successful bidder should enter into a Contract Agreement and Service Level agreement with the Purchaser **within 15 working days** from the date of issue LOA(Letter of Acceptance) or work order towards execution of the supplies and subsequent service/maintenance support. The agreement should also contain the following documents :

   3.1. Description of the deliverables and scope of the work.
   3.2. Name, address, mobile number and email address of the service center to be contacted in case of failure or complaint.
   3.3. Warranty obligation.

4. The final delivered Network cabling work are subject to acceptability test and performance watch by the receiver/competent authority to confirm quality. In case of discrepancies, the bidder shall resolve such issues free of cost within 7 days. On successful completion of inspection and acceptance of the delivered product/services, the acceptance certificate signed by the representative of purchaser will be issued. The date on which such certificate is signed shall be deemed to be the date of acceptances of the deliverables for the purpose of Payments, Warranty and other obligations to be met by both the supplier and purchaser.

5. **Delivery:** The work of Network cabling, testing and handing over shall be completed **within 15 Weeks** from the date of issue of Purchase order at all the Locations across the State.

6. **Post-execution inspection:** The Network cabling works carried at the locations are subject to preliminary inspection and performance watch by the receiver/competent authority to confirm quantity, quality. In case of discrepancies, the bidder shall resolve such issues/installations as per the standards and specifications free of cost within 7 days.

7. **3rd Party inspection:** The purchaser at any point of time during the execution of the contract may directly or through a 3rd party agency conduct random inspection of the Network cabling work delivered in order to ensure quality and performance of the Network cabling work executed. If the quality/performance found un-satisfactory or not as per the tender/SLA terms, the tender inviting authority reserve the rights to cancel the supply order and place order with next lowest Bidder apart from forfeiting the EMD/Security Deposit/Blacklisting. In such an eventuality, the defaulting firm/Bidder will be required to pay any loss which the PURCHASER may incur.

8. **Payment:**

   8.1. No advance payment towards costs of supplies will be made to the supplier.

8.2. 100% of the contract value shall be paid within 60 days against successful completion of delivery (subject pre-dispatch inspection conducted by a nominated third party inspection agency) of all the supplies/deliverables as listed in this RFP at project locations in full and good condition as per the work order and on submission of following documents certified by in charge of the purchaser at respective location.

a) Commercial invoice in triplicate.

b) Copy of receipted delivery Challan.

c) Bidder has to submit the copy of the delivery format issued by SCRB by obtaining signature of Data Centre in-charge for delivery of Servers in good condition.

d) Bidder has to submit Delivery list of Servers in Hard and Softcopy which should contain the serial number and location details.

e) Soft copy of the Delivery Challan should be provided in PDF format

f) Payment will be made after adjusting the penalty/dues if any.

9. **Validity of Commercial Bid:** The commercial bid should be valid for at least 180 days from the bid opening date.

10. **Security Deposit:** The successful bidder shall furnish performance security **within 15 days** from the date of issue LOA(Letter of Acceptance) at **5%** on contract value in the form of Bank Guarantee (from any Nationalized Bank) drawn in favor of the Director General of Police, PCW, Bengaluru having validity for the entire period of Warranty i.e., 3 years + 3 months from the date of issue of Work order.

11. The Performance Security will be discharged by the purchaser and returned to the supplier/service provider not later than 3 months after the validity period, without any interest accrued on it, following the date of completion of the supplier/service provider's performance obligations, including any warranty obligations.

12. **Specification:** The supplies should be executed as per standard specifications as specified in the Invitation of the Bid. Any discrepancy will entitle purchaser for rejection of goods/initiating penalty clause/blacklisting of the company, apart from the cancellation of the order.

13. **Warranty:** The bidder should agree for **minimum 3 years** comprehensive **warranty** for all the works executed and installed cables, components & accessories against Manufacturing Defects and functionalities. The warranty should carry free replacement of components/accessories/sub-assemblies. The bidder should provide adequate spares and service support during the period of Warranty. Service calls shall be attended and resolved within 24 hours.

14. In case of failure of the successful Bidder to comply with the work order within the validity of the offer or lead period as specified in the Work order, or it is found that the bidder do not have the supply/service facilities at the locations as per the supporting documents furnished against technical evaluation criteria, the tender inviting authority reserves the rights to cancel the work order and place order with next lowest Bidder apart from forfeiting the Security Deposit/Blacklisting. In such an eventuality, the defaulting firm/Bidder will be required to pay any loss which the purchaser may incur.

15. **Non-Performance Penalty:**

15.1. **Levy of penalty towards non- execution**: In all the cases of failure on the part of the Supplier to deliver the goods or to perform the services within the period(s) specified in the contract plus penalty period of 10 Weeks, the Purchaser shall without prejudice to its other remedies under the contract, recover full amount of performance guarantee submitted, apart from termination of the contract and initiate action for debarment of the supplier for a period of not less than 3 years. In all such cases, the notice period for contract termination will be considered to begin from the date when the penalty period commences

15.2. **Levy of penalty for delay in executions of tendered services/works:**

a) In all the cases of delay on the part of the Supplier to deliver any or all the goods or to perform the services within the period(s) specified in the contract, the Purchaser shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% of the delivered price of the delayed goods or unperformed services for each week or part thereof until actual delivery or performance, up to a maximum deduction of 5% of the contract price (10 weeks). Once the 10 weeks penalty period is completed, the Purchaser may consider termination of the contract, pursuant to recovery of 5% of performance guarantee submitted.

b) However, based on the request by the supplier, the purchase may extend the delivery period with penalty for a further period of 10 weeks subject to furnishing of additional performance guarantee of 5% of the contract value. Once the maximum is reached, the Purchaser may consider termination of the contract, pursuant to recovery of performance guarantee submitted and initiate action for debarment of the supplier for a period of not less than 3 years.

15.3. **Levy of penalty for non-performance during Warranty period, delay in repair/maintenance/replacement:** As per SLA Terms.

16. **Risk Purchase Penal Clause:** If supplies/execution are not made as per the delivery schedule prescribed or the revised delivery schedule intimated by the consignee, if any, the consignee will purchase such requirements from any available source and this extra expenditure incurred thereof will be recovered from the supplier's Bills due for payment or from the Security Deposit. Further the default supplier has to reimburse all the liquidated damages/losses arising due to non-fulfillment of contractual obligations.

17. **Debarment/Blacklisting. :**

Unless otherwise specified in the forgoing clauses, the purchaser reserve the rights to Debar/Blacklist the bidder/supplier against specific products/services, for a period of not less than 3 years as per the guidelines issued by the Government of Karnataka under section 26(A)(B)(C) vide notification No NO:FD 884 Exp-12/2019, Bangalore Dated 7th May 2020, apart from cancellation of the Purchase order, forfeiture of EMD/Security Deposit, towards the lapses/defaults being reported/ found/ observed/ committed as detailed under:

17.1. Debarment/Blacklisting of the firm for a service/product

a) Non submission of Security deposit within the stipulated/extended time, leading to cancellation of LOI/ Purchase order.
b) Withdrawal of bid or non-execution of supplies within the stipulated/extended period.
c) Supply of spurious/inferior/substandard/Mis-branded/unsafe/refurbished product.
d) Violation and convictions if any under the laws/rules corresponding to supply/execution of product/work similar to tender product/work during the currency of contract period.

e) Non-adherence to Delivery schedules and agreed terms and conditions of the tender, including non-submission of the Performance Security leading the cancellation of the supply order.
f) Any other Corrupt/Fraudulent/unethical business practices

17.2. Debarment/Blacklisting of the firm as a whole

a) Submission of false/misleading/fabricated/invalid/void documents against the bid.
b) In case of a firm debarred/blacklisted by the purchaser for similar work within a period of one year either under the different Tenders/Purchase orders for any of the reasons stated above or committing similar offence in more than 3 instances, the purchaser reserves the right to Blacklist the firm as a whole for a period of not less than 3 years as per the provisions of the KTPP Act/Rules and guidelines issued by the Government of Karnataka under section 26(A)(B)(C) vide notification No NO:FD 884 Exp-12/2019, Bangalore Dated 7th May 2020, apart from cancellation of the Purchase order, forfeiture of EMD/Security Deposit
c) Any other Corrupt/Fraudulent/unethical business practices

17.3. The blacklisting of particular product /service or company/firm will be done without prejudice to other penalties which may be imposed as per the conditions of Tender documents and also to other actions which may be initiated under relevant Acts or any other law of Land. Purchaser will display names of such blacklisted product(s) /Service and company/firm on its website and also circulate the same among other state Government / Central Government and its procurement agencies.

17.4. The process of Debarment/Blacklisting and Resolution of Disputes:

The process of Debarment/blacklisting by purchaser will be carried in accordance with the provisions of the KTPP Act/Rules and guidelines issued by the Government of Karnataka under section 26(A)(B)(C) vide notification No NO:FD 884 Exp-12/2019, Bangalore Dated 7th May 2020 In case of a dispute or difference arising between the purchaser and the supplier relating to any matter arising out of or connected with the Debarment/Blacklisting, such dispute or difference shall be settled as per the provisions of the said Act/Rules and notifications.

18. **Corrupt or Fraudulent Practices**

The government requires that tenderer/supplier/service provider/contractors to observe the highest standard of ethics during the Karnataka Public Procurement Portal and execution of government financed contracts. In pursuance of this policy, the government defines, for the purposes of this provision, the terms set forth as follows:

18.1. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the Tender process or in contract execution;

18.2. "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the government, and includes collusive practice among tenderers (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive the government of the benefits of free and open competition;

18.3. will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;

18.4. will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a government financed contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing a government financed contract.

19. **Termination:**

19.1. The department may at any time terminate the contract by giving written notice to the tenderers/supplier/service provider/contractors, if they become bankrupt or otherwise insolvent. In this event, termination will be without compensation to the tenderers/supplier/service provider/contractor, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the department.

19.2. **Termination for default**: The department may, without prejudice to any other remedy for breach of contract by written notice of default sent to the tenderers/supplier/service provider/contractor, terminate the contract in whole or part:

i. if the tenderers/supplier/service provider/contractor fail to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the Purchaser or

ii. if the tenderers/supplier/service provider/contractor fail to perform any other obligation(s) under the contract.

20. The department reserves the right either to accept or reject or cancel the tender. The decision of the department will be final.

21. The complete tendering and evaluation process will be carried as per the provisions of the KTPP Act and subsequent amendments/circulars/guidelines. Tender Accepting Authority reserves the right to alter the quantity or to accept or reject or cancel the tender within the provisions of the KTPP Act and Rules. The decision of the Tender Inviting Authority will be final.

22. The Purchaser reserves the right at the time of contract award to increase or decrease by up to 25% of the quantity of goods and services originally specified in the schedule of requirement without any change in unit prices and other terms and condition.

23. Bidder should not sub contract the work to any other firm at any circumstances.

24. **Arbitration/Dispute resolution**:-

a) In case of dispute or difference arising between the Employer and the Contractor relating to any matter arising out of or connected with this agreement it shall be settled in accordance with the Arbitration and Conciliation Act 1996. *The disputes or differences shall be referred and settled under the Arbitration Center – Karnataka (Domestic & International) Rules 2012, by one or more Arbitrators appointed in accordance with its Rules.

b) *As per circular issued by Government of Karnataka vide No. LAW 273 L AC 2012(p) Dt 10/01/2014

c) Arbitration proceedings shall be held at Bengaluru, Karnataka, India

d) The cost and expenses of arbitration proceedings will be paid as determined by the Arbitrator. However the expenses incurred by each party in connection with the preparation, presentation, etc., shall be borne by each party itself.

e) Performance under the contract shall continue during the arbitration proceedings and payments due the Contractor by the Employer shall not be withheld, unless they are the subject matter of the arbitration proceedings

25. **Jurisdiction:** The Court at Bengaluru shall have jurisdiction to the exclusion of all other courts.

SECTION III – BID DOCUMENTS

Annexure –A

Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components under ICJS 2.0 Project for Karnataka State Police

Details of the Bidder

a	Name of the firm	
	Office Address	
	Telephone/ Mobile Phone and email	
b	Works/Service/Support center Address	
	Telephone/ Mobile Phone and email	
c	Name of the Authorized Signatory of the Tender Phone/ Mobile Phone No. Email ID	
d	Name of the Contact person Phone/ Mobile Phone No. Email ID	
e	Type of Bidding entity (such as Govt Organization/Undertaking, Public/Private Ltd Co/LLP/Partnership Firm/HUF/Sole Proprietor)	
f	Incorporation of Company, Registration Details	Incorporatinon/Registration No ………………… and Date………………
g	GST Registration	Bidder - No. ………… Service Center- No. …………
h	Details of ISO Certificate	No…………………..Date…………… Valid up to……………………..

Date: (Seal & Signature of the Authorized Signatory.)

Annexure -B

Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components under ICJS 2.0 Project for Karnataka State Police

Financial status of the Bidder

We hereby certify the Sales Turnover M/s……………………………. …………………………… is as below for the periods mentioned.

Sl. No.	Financial Years*	Annual Turnover (In Rs.)	Net worth at the end of Financial Year (in Rs.)
1	2022-23		
2	2023-24		
3	2024-25		

*(*can submit 2023-24,2024-25 and 2025-26 in case the Auditing of Annual accounts for the year 2025-26 is completed and the IT Returns are submitted)*

Seal and Signature of the Chartered Accountant
Membership number of CA :

UDIN generated for this certificate:

Note to bidders:

a) *Enclosing of supporting documents such as Audited Statement accounts and IT returns for all the three years is compulsory for qualifying in the Technical bid*
b) *Generating UDIN by the CA is Mandatory for this document.*

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Annexure -C

Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components under ICJS 2.0 Project for Karnataka State Police

Details of Network cabling works executed during preceding 3 years in support of Past performance

Sl. No.	Financial Year	Organization with full address, Name of the contact person and Phone Number	Purchase order No. and Date	Value of the supply and installation of Local Area Network or Carrying out LAN cabling work	Copy of the work order enclosed (Yes or no)	Copies of the Satisfactory completion/installation reports issued by the client or the GST Invoices for the corresponding purchase/work orders (Yes or no)
a	b	c	D	f	g	h

(Seal & Signature of the Authorized Signatory.)

Note:

a) In case the Orders executed are having multiple items, the bidder shall provide split up value of supply and installation of Local Area Network or Carrying out LAN cabling work in the above Table.

b) The bidder shall ensure that, content of the supporting documents such as Prices, Value, Nomenclature, Quantity etc... were not masked/erased/blurred. Supporting documents with masked content/prices/values will be totally ignored during the evaluation of bids, irrespective of whether such masked information are the part of the eligibility criteria or not

Annexure -D

Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components under ICJS 2.0 Project for Karnataka State Police

Service Centers in Karnataka

Sl. No.	Address	Name of the contact person and Phone Number	Services/Maintenance covering the area/regions	Total number of Expert service executives working
1				
2				
3				
4				

Details of Complaint Monitoring Process, Escalation of Matrix and Response time

(Seal & Signature of the Authorized Signatory)

Annexure – E

Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components under ICJS 2.0 Project for Karnataka State Police

(On Rs.100/- stamp paper, Notarized)

Undertaking

We hereby submitting our bid for Invitation of Bid for ……. *…………(Tendered work as indicated in schedule of requirement)…………………………* with necessary accessories at office of the Director General of Police, PCW, Bengaluru as per the tender specification, scope of the work.

1) We hereby undertake that,

   a) We agree for Comprehensive Warranty for a period of 3 years as per the terms and conditions of the tender from the date of satisfactory completion of the work. The Warranty will carry replacement/repair free of cost for any manufacturing /work defects.

   b) All the statements, documents, testimonials, certificates, etc., uploaded are genuine and the contents thereof are true.

   c) We hereby undertake that all the components/materials used in the Network cabling work are not refurbished/inferior/second hand products

   d) Any of our personnel, representatives, sub-consultants, sub-contractors, service providers and/or their employees will not directly or indirectly, engage in any activity that may intervene, interfere and/or influence the Tender process at any stage.

   e) Indemnify and compensate the purchaser from any penalties and costs that may be incurred due to lapse/s on our part including incorrect / misrepresented / forged document or statements.

   f) We have not been blacklisted/barred by any of the State Government, Central Government, Central & State Govt. Undertakings/enterprises/Organizations, Government E-marketing portal or any other Quasi Government bodies/ Organizations for non-satisfactory performance, corrupt & Fraudulent or any other unethical business practices, not meeting critical conditions/standards/security clearance etc..

   g) We hereby declare that we are not under liquidation; court receivership or similar proceedings and bankrupt.

   h) We have read the clauses regarding restrictions on procurement from a bidder of a country which shares a land border with India (GoI Letter No. F.No. 6/18/2019 - PPD dtd: 23.07.2020 Order (Public Procurement No. 1 and 2) dated 23.07.2020 & Order (Public Procurement No. 3) dated 24.07.2020 and GO of GoK vide No. FD 455 Exp-12 2020 Bengaluru Dated:25.08.2020.

      i. I/ We certify that, we are not from such a country which shares a land border with India and we are eligible to be considered.
      Or

      ii. I/ We declare that, we are from such a country or countries which shares a land border with India and we have been registered with the Competent Authority and certify that, we fulfill all requirements in this regard and are eligible to be considered. A copy of the valid registration by the Competent Authority is enclosed along with this declaration for Evidence

iii. We declare that, we will not sub-contract any work to a contractor from such country or countries which shares a land border with India unless such contractor is registered with the Competent Authority in case the work order is released on us. We fulfill all requirements in this regard and is eligible to be considered.(A copy of the valid registration issued by the Competent Authority to be enclosed if applicable)

iv. We are aware that, such registration with Competent Authority should be valid at the time of submission of bids and at the time of acceptance of bids.

i) We hereby undertake that, we will not sub-contract the award of the tender to any other firm

j) We hereby agree, In the event of any dispute related to the interpretation or rights or liabilities arising out of this, the same shall, at first instance, be amicably settled between the parties. If any dispute is not settled amicably, the same shall be referred to the arbitrator to be appointed by the Director General of Police, PCW, Bengaluru. The award given by the arbitrator shall be final and binding on the parties. The venue of arbitrator shall be office of the Director General of Police, PCW, Bengaluru.

If our Firm is found contravening this undertaking even after award of contract in our favor, we accept punitive/legal action by purchaser including rejection of our tender, annulment of contract and blacklisting.

Date: / / Authorized Person's
Signature Name & Designation with Seal

***Should be sworn before a Notary**

Annexure –G

Supply, installation, testing, commissioning of LAN Cabling and OFC Extension along with Network components under ICJS 2.0 Project for Karnataka State Police

(Only for reference not to be submitted in Hard copy. The bidder shall **enter unit cost per location at financial bid section of KPP Portal** as per Column 'e' below. The total value as per column 'f' will be calculated automatically in the KPP Portal**)**

COMMERCIAL BID FORMAT
Bill of Material with cost

Sl.	Nomenclature	Number of Locations	Unit Cost per Location in Rs.	GST in Rs.	Other Levies/ charges if any	Unit Cost per Location including GST etc., in Rs.	Total Value
		A	b	C	d	e = b+c+d	f = a x e
1.	Executing Network Cable installation **for High Workload Police Stations** which includes designing (Mapping out the building layout, identifying pathways for cables such as conduits, walls, ceilings), installing conduit pipes and drop boxes, laying of Cat6A Ethernet copper cable, building patch panels, mounting rack, testing the connections, Termination and Setup with all components and accessories (Except the Switch) as per Scope of the work, Tagging both ends of every cable and creating a map of the entire network. ***Consider 23 Points for High Workload Police stations***	483					
2.	Executing Network Cable installation **for Medium Workload Police Stations** which includes designing (Mapping out the building layout, identifying pathways for cables such as conduits, walls, ceilings), installing conduit pipes and drop boxes, laying of Cat6A Ethernet copper cable, building patch panels, mounting rack, testing the connections, Termination and Setup with all components and accessories (Except the Switch) as per Scope of the work, Tagging both ends of every cable and creating a map of the entire network. ***Consider 18 Points for Medium Workload Police stations***.	304					
3.	**Executing OFC Extension**, Termination and Setup with all Hardware components and accessories (Except the Switch) and Testing ***Consider 200 Mtr cable length per connection to arrive at financial quote. Billing will be in proportion based on Actual length of cables being laid per connection.***	70					
4.	Executing Network Cable installation **for High Workload Locations of Prosecution** which includes designing (Mapping out the building layout, identifying pathways for cables such as conduits, walls, ceilings), installing conduit pipes and drop boxes, laying of Cat6A Ethernet copper cable,	14					

	building patch panels, mounting rack, testing the connections, Termination and Setup with all components and accessories (Except the Switch) as per Scope of the work, Tagging both ends of every cable and creating a map of the entire network. ***Consider 16 Points for High Workload Locations of Prosecution***						
5.	Executing Network Cable installation **for Medium Workload Locations of Prosecution** which includes designing (Mapping out the building layout, identifying pathways for cables such as conduits, walls, ceilings), installing conduit pipes and drop boxes, laying of Cat6A Ethernet copper cable, building patch panels, mounting rack, testing the connections, Termination and Setup with all components and accessories (Except the Switch) as per Scope of the work, Tagging both ends of every cable and creating a map of the entire network. ***Consider 8 Points for Medium Workload Locations of Prosecution***	**181**					
6.	Executing Network Cable installation **for High Workload Locations of Prisons** which includes designing (Mapping out the building layout, identifying pathways for cables such as conduits, walls, ceilings), installing conduit pipes and drop boxes, laying of Cat6A Ethernet copper cable, building patch panels, mounting rack, testing the connections, Termination and Setup with all components and accessories (Except the Switch) as per Scope of the work, Tagging both ends of every cable and creating a map of the entire network. ***Consider 20 Points for High Workload Locations of Prisons***	**11**					
7.	Executing Network Cable installation **for Medium Workload Locations of Prisons** which includes designing (Mapping out the building layout, identifying pathways for cables such as conduits, walls, ceilings), installing conduit pipes and drop boxes, laying of Cat6A Ethernet copper cable, building patch panels, mounting rack, testing the connections, Termination and Setup with all components and accessories (Except the Switch) as per Scope of the work, Tagging both ends of every cable and creating a map of the entire network. ***Consider 16 Points for Medium Workload Locations of Prisons***	**43**					

Note: *The prices quoted above per location will be final and applicable in common.* ***No variation in billing is allowed irrespective of cables/accessories/components being used*** *at individual locations. In order to work out the financial proposals (per location); the bidders shall carry out a sample site survey of a minimum of 10 Police Stations across the State, including both Commissionerate and District setups. In addition, bidders shall also visit a minimum of 3 jails and 5 Prosecution offices within the State, before submitting their bids*

(Shall be digitally signed in the e-portal)

SECTION IV SPECIFICATIONS& TECHNICAL REQUIRMENTS

Appendix –1

*(**Note to bidders:** Separate tender process is initiated for procurement of 24 Port and 16 Port Layer 2 Managed Network Switches. Hence the Supply and installation of Switches is not a part of the deliverable/scope of the work of this tender).*

1. SPECIFICATIONS

1) General Scope

The bidder shall be responsible for supply, installation, testing, commissioning, and documentation of:

a) Structured LAN cabling (Cat6A)

b) Active/passive network components

c) Optical Fiber Cable (OFC) extension

d) Integration with existing network infrastructure

In order to work out the financial proposals (per location); the bidders shall carry out a sample site survey of a minimum of 10 Police Stations across the State, including both Commissionerate and District setups. In addition, bidders shall also visit a minimum of 3 jails and 5 Prosecution offices within the State, before submitting their bids.

a) Necessary permissions will be granted based on requests submitted by the bidders.

2) LAN Cabling Work

2.1) Supply & Installation

The bidder shall:

a) Supply and lay Cat6A cables from rack to user outlets.

b) Install Cat6A I/O outlets with back boxes at designated locations.

c) Provide and mount Cat6A patch panels in racks as per the specification.

d) Install horizontal cable managers for proper cable routing.

e) Supply patch cords (rack side & user side) as specified.

f) Install 6U wall-mounted rack with:

i. Fan tray

ii. PDU (Power Distribution Unit)

iii. Cable entry accessories

2.2) Cabling Infrastructure

a) Provide PVC/LSZH casing & capping or conduit for cable routing.

b) Ensure proper dressing, clamping, and segregation of cables.

c) Maintain minimum bend radius and cable standards.

d) Provide cable entry grommets/brush panels for dust protection.

2.3) LAN Points Deployment

a) Install LAN points as per requirement:

b) Points include locations like:

c) Police Department

3) OFC (Optical Fiber Cable) Extension Work

3.1) Supply & Laying

The bidder shall:

a) Supply and lay single-mode armored OFC (6-core, G.652.D).

b) Install OFC:

   i. Aerial/Duct-based as per site conditions

3.2) Fiber Termination

a) Install LIU (Fiber Termination Box) with splice tray.

b) Provide and terminate:

   i. LC pigtails (SM)

   ii. LC-LC patch cords

c) Perform fusion splicing with proper protection.

3.3) Media Conversion

a) Supply and install Ethernet-to-Fiber media converters.

b) Ensure connectivity between:

   i. Existing network switch

   ii. Extended LAN network via OFC

4) Testing & Commissioning

The bidder shall:

a) Test all LAN cables using Fluke or equivalent cable analyzer.

b) Conduct:

   i. Continuity testing

   ii. Performance certification (Cat6A compliance)

c) Perform OTDR testing for OFC links.

d) Ensure error-free data transmission.

5) Labeling & Identification

a) Provide structured labeling system:

   i. Patch panel ports

   ii. I/O outlets

   iii. OFC routes

b) Use:

   i. Self-laminating labels

   ii. Heat-shrink markers (for fiber)

c) Maintain proper port-to-user mapping.

6) Documentation

The bidder must submit:

a) As-built drawings

b) Cable routing diagrams

c) Port mapping details

d) Test reports (LAN & OFC)

e) O&M manuals

7) Integration & Commissioning

a) Integrate LAN and OFC network with existing infrastructure.

b) Ensure:

i. Connectivity to switches/routers

c) Provide end-to-end connectivity verification.

8) Safety & Compliance

a) Ensure:

i. Proper grounding of racks

b) Avoid damage to existing infrastructure.

9) Warranty & Support

a) Provide:

i. Minimum 1-year warranty (or as per tender)

b) Cover:

i. Materials

ii. Workmanship

c) Provide support for:

i. Fault rectification

ii. Performance issues

10) Completion Timeline

a) Complete all work within the stipulated time defined in the tender.

b) Follow phased or site-wise execution plan if required.

11) Acceptance Criteria

Work will be accepted only after:

a) Successful testing (LAN + OFC)

b) Submission of complete documentation

c) Approval by the concerned authority

i. Satisfactory report by SHO of the Police Station and with the overall work certificate from SP or CP of unit.

12) Responsibility Summary

The bidder is fully responsible for:

a) End-to-end execution

b) Material quality

c) Standards compliance

d) Functional network delivery

Police Department

Sl. No.	Points Description	No. of Points for High Workload Police Stations (HWPS)	No. of Points for Medium Workload

			Police Stations (MWPS)
1.	Police Inspector	1	1
2.	Police Sub-Inspectors	6	4
3.	Investigation Officer (IO) Assistants	3	2
4.	Station Writer	2	2
5.	Station House Officer (SHO)	1	1
6.	Reception	1	1
7.	Crime	1	1
8.	Court	1	1
9.	CCTV NVR	1	1
10.	Video Conference Room	1	1
11.	Network Printer	1	1
12.	Body Worn Camera Docking Station	1	
13.	Call Details Record (CDR)	1	
14.	Petition	1	1
15.	Digital Wireless	1	1
Total		**23**	**18**

SL NO	**KARNATAKA STATE POLICE UNIT**	**Total Units**	**High**	**Medium**	**OFC Connection Required**
-	Total No. of Police Units	787	483	304	70
SL NO	**District Name**	**Total Police Station**	**High**	**Medium**	**OFC Yes**
1	Bagalkote	23	20	3	2
2	Ballari	20	17	3	0
3	Bangalore District	21	15	6	2
4	Bangalore South Disitrct Ramanagar	23	5	18	5
5	Bengaluru City Central Division	1	1	0	1
6	Bengaluru City Northeast Division	3	3	0	3
7	Bengaluru City South Division	1	0	1	2
8	Bengaluru City Southeast Division	0	0	0	0
9	Belagavi City	12	11	1	0
10	Belagavi District	19	10	9	0
11	Bengaluru City DCP East DIVISION	1	1	0	1
12	Bengaluru City DCP NORTH DIVISION	15	13	2	3
13	Bidar	34	26	8	0
14	Chamarajanagar	18	13	5	0
15	Chikkaballapura	17	11	6	0
16	Chikkamagaluru	30	15	15	2
17	Chitradurga	24	16	8	0
18	DAKSHINA KANNADA	16	9	7	2
19	Bengaluru City TR NORTH DIVISION	11	6	5	7
20	Bengaluru City Traffic East Division	9	9	0	0
21	Bengaluru City Traffic West	9	0	9	6
22	Bengaluru City West Division	15	14	1	3
23	Dharwad District	11	10	1	1
24	Hassan	32	24	8	1
25	Haveri	23	11	12	0
26	Hubballi-Dharwad City	21	18	3	0

27	KALABURAGI	25	7	18	0
28	KALABURAGI CITY	14	9	5	1
29	Karnataka Railways	17	0	17	0
30	KGF	5	0	5	0
31	Kolar District	15	6	9	2
32	Koppal	16	6	10	4
33	Mandya	32	7	25	1
34	Mangaluru City	2	0	2	2
35	Mysuru City	20	13	7	3
36	Mysuru District	26	12	14	1
37	Bengaluru City North west	7	7	0	1
38	Raichur	28	14	14	0
39	Shivamogga	33	29	4	4
40	Bengaluru City South west	5	5	0	1
41	Tumakuru	41	29	12	1
42	Udupi	0	0	0	0
43	Uttara Kannada	28	22	6	4
44	Vijayanagara	23	9	14	0
45	Vijayapura District	28	22	6	2
46	YADAGIRI	13	8	5	2
	Total	**787**	**483**	**304**	**70**

Prosecution Department

Sl.No	Prosecution Units	Total Units	High	Medium
-	Total No. of Prosecution office	195	14	181
1	City Civil Court Complex, Bangalore	-	2	0
2	District Court Complex-Chikkaballapur	-	2	0
3	Law Court Complex, Mysuru	-	2	0
4	District Court Complex-Chikkamagalur	-	2	0
5	JMFC Court Complex-Karwar	-	2	0
6	District Court Complex-Davanagere	-	2	0
7	New Court Complex-Belagavi	-	2	0
8	CMM Court Complex, Bangalore	-	0	1
9	Mayo Hall Court Complex, Bangalore	-	0	1
10	Court Complex- Hosakote	-	0	1
11	City Civil Court Complex Bengaluru Rural	-	0	1
12	Court Complex- Anekal	-	0	1
13	Court Complex- Devanahalli	-	0	1
14	Court Complex- Doddaballapur	-	0	1
15	Court Complex- Nelamangala	-	0	1
16	JMFC Court Complex-Chintamani	-	0	1
17	Court Complex- Sidlaghatta	-	0	1
18	Court Complex-Bagepalli	-	0	1
19	Court Complex- Gowribidanur	-	0	1
20	COURT COMPLEX - GUDIBANDA	-	0	1

21	Court Complex-Bangarpet	-	0	1
22	Court Complex-Mulbagal	-	0	1
23	Court Complex-KGF	-	0	1
24	Court Complex-Malur	-	0	1
25	Court Complex-Srinivaspur	-	0	1
26	District Court Complex-Kolar	-	0	1
27	Court Complex- Chennapatna	-	0	1
28	District Court Complex Ramanagar	-	0	1
29	Court Complex- Kanakapura	-	0	1
30	Court Complex- Magadi	-	0	1
31	Court Complex- Gubbi	-	0	1
32	Court Complex- Koratagere	-	0	1
33	District Court Complex-Tumakuru	-	0	1
34	Court Complex- Madhugiri	-	0	1
35	Court Complex- C.N.Halli	-	0	1
36	Court Complex- Kunigal	-	0	1
37	Court Complex- Turuvekere	-	0	1
38	Court Complex- Pavagada	-	0	1
39	Court Complex- Sira	-	0	1
40	Court Complex Tiptur	-	0	1
41	Court Complex- Yelandur	-	0	1
42	Court Complex- Kollegal	-	0	1
43	Court Complex- Gundlupet	-	0	1
44	District Court Complex-Chamarajanagar	-	0	1
45	Court Complex-Belur	-	0	1
46	Court Complex-Channarayapatna	-	0	1
47	Court Complex-Holenarasipura	-	0	1
48	Court Complex-Arakalagudu	-	0	1
49	District Court Complex-Hassan	-	0	1
50	Court Complex-Alur	-	0	1
51	Court Complex-Arasikere	-	0	1
52	Court Complex- Sakaleshpur	-	0	1
53	COURT COMPLEX KUSHALNAGAR	-	0	1
54	Court Complex Ponnampet	-	0	1
55	Court Complex- Virajpet	-	0	1
56	District Court Complex-Kodagu	-	0	1
57	Court Complex- Somwarpet	-	0	1
58	Court Complex- Nagamangala	-	0	1
59	District Court Complex-Mandya	-	0	1
60	Court Complex- Maddur	-	0	1
61	Court Complex-Pandavapura	-	0	1
62	Court Complex-Malavalli	-	0	1
63	Court Complex- Srirangapatna	-	0	1
64	Court Complex- Krishnarajapet	-	0	1
65	Court Complex- Nanjangud	-	0	1
66	Court Complex- KrishnarajaNagar	-	0	1
67	Court Complex- T.Narasipura	-	0	1

68	Court Complex- Hunsur	-	0	1
69	Double Road Court Complex, Mysuru	-	0	1
70	Court Complex- Heggadadevankote	-	0	1
71	ADR COURT COMPLEX, MYSURU	-	0	1
72	Court Complex- Periyapatna	-	0	1
73	Court Complex-N.R.Pura	-	0	1
74	Court Complex-Kadur	-	0	1
75	Court Complex-Tarikere	-	0	1
76	Court Complex-Mudigere	-	0	1
77	Court Complex-Sringeri	-	0	1
78	Court Complex-Koppa	-	0	1
79	Court complex - Mudbidri	-	0	1
80	Court Complex-Belthanagady	-	0	1
81	District Court Complex-Dakshina Kannada	-	0	1
82	Court Complex- Bantwal	-	0	1
83	Court Complex-Puttur	-	0	1
84	Court Complex-Sullia	-	0	1
85	District Court Complex-Udupi	-	0	1
86	Court Complex- Karkala	-	0	1
87	Court Complex- Kundapur	-	0	1
88	COURT COMPLEX -BAINDURU	-	0	1
89	Court Complex- Honnavar	-	0	1
90	Court Complex- Dandeli	-	0	1
91	Court Complex- Siddapur	-	0	1
92	Court Complex- Haliyal	-	0	1
93	Court Complex- Kumta	-	0	1
94	Court Complex- Mundgod	-	0	1
95	Court Complex- Sirsi	-	0	1
96	Court Complex- Yellapur	-	0	1
97	Court Complex- Bhatkal	-	0	1
98	Court Complex- Ankola	-	0	1
99	District Court Complex-Karwar	-	0	1
100	Court Complex-Hiriyur	-	0	1
101	Court Complex-Molakalmuru	-	0	1
102	Court Complex-Challakere	-	0	1
103	Court Complex-Hosadurga	-	0	1
104	Court Complex Holalkere	-	0	1
105	District Court Complex-Chitradurga	-	0	1
106	Court Complex- Channagiri	-	0	1
107	Court Complex- Harihara	-	0	1
108	Court Complex- Jagalur	-	0	1
109	Court Complex-Honnali	-	0	1
110	Court Complex- Hanagal	-	0	1
111	District Court Complex-Haveri	-	0	1
112	Court Complex- Savanur	-	0	1
113	Court Complex- Shiggaon	-	0	1

114	Court Complex- Ranebennur	-	0	1
115	Court Complex- Hirekerur	-	0	1
116	Court Complex- Byadgi	-	0	1
117	Court Complex-Hosanagar	-	0	1
118	Court Complex- Sorab	-	0	1
119	Court Complex-Sagar	-	0	1
120	Court Complex-Bhadravati	-	0	1
121	Court Complex- Thirthahalli	-	0	1
122	Court Complex- Shikaripura	-	0	1
123	District Court Complex-Shimoga	-	0	1
124	Court Complex-Aland	-	0	1
125	District Court Complex-Kalaburagi	-	0	1
126	Court Complex-Chincholi	-	0	1
127	Court Complex-Sedam	-	0	1
128	Court Complex-Chittapur	-	0	1
129	Court Complex-Jevargi	-	0	1
130	Court Complex- Afzalpur	-	0	1
131	Court Complex Shahabad	-	0	1
132	District Court Complex-Yadgir	-	0	1
133	Court Complex-Shahapur	-	0	1
134	Court Complex Shorapur	-	0	1
135	Court Complex-Manvi	-	0	1
136	Court Complex-Devadurga	-	0	1
137	Court Complex-Sindhanur	-	0	1
138	Court Complex-Lingasugur	-	0	1
139	District Court Complex-Raichur	-	0	1
140	Court Complex-Aurad	-	0	1
141	District Court Complex-Bidar	-	0	1
142	Court Complex-Bhalki	-	0	1
143	Court Complex-Basavakalyan	-	0	1
144	Court Complex-Humnabad	-	0	1
145	Court Complex-Yelbarga	-	0	1
146	District Court Complex-Koppal	-	0	1
147	Court Complex-Kushtagi	-	0	1
148	Court Complex-Gangavathi	-	0	1
149	Court Complex- Kudligi	-	0	1
150	Court Complex- Hospet	-	0	1
151	Court Complex- Siruguppa	-	0	1
152	Court Complex Harapanahalli	-	0	1
153	Court Complex- Sandur	-	0	1
154	District Court Complex-Ballari	-	0	1
155	Court Complex- Hagaribommanahalli	-	0	1
156	District (Old) Court Complex-Belagavi	-	0	1
157	Court Complex- Raibag	-	0	1
158	Court Complex- Gokak	-	0	1
159	Court Complex- Nipani	-	0	1
160	Court Complex- Saundatti	-	0	1

161	Court Complex- sankeshwar	-	0	1
162	Court Complex-Athani	-	0	1
163	Court Complex- Hukkeri	-	0	1
164	Court Complex- Khanapur	-	0	1
165	Court Complex- Chikodi	-	0	1
166	Court Complex- Ramdurga	-	0	1
167	Court Complex-Bailhongal	-	0	1
168	District Court Complex-Dharwad	-	0	1
169	Court Complex-Hubli	-	0	1
170	Court Complex- Kundgol	-	0	1
171	Court Complex- Navalgund	-	0	1
172	Court Complex- Kalaghatgi	-	0	1
173	Court Complex- Nargund	-	0	1
174	District Court Complex-Gadag	-	0	1
175	Court Complex mundargi	-	0	1
176	Court Complex-Lakshmeshwar	-	0	1
177	Court Complex-Ron	-	0	1
178	Court Complex- Indi	-	0	1
179	Court complex muddebihal	-	0	1
180	District Court Complex-Vijayapur	-	0	1
181	Court Complex Bagewadi	-	0	1
182	Court Complex- Sindagi	-	0	1
183	Court Complex- Hungund	-	0	1
184	Court Complex Jamkhandi	-	0	1
185	Court Complex Mudhol	-	0	1
186	Court Complex Banhatti	-	0	1
187	District Court Complex Bagalkot	-	0	1
188	Court Complex Badami	-	0	1

Note: Out of 195 locations, 181 Locations need 8 LAN Points/Ports.
14 Locations (at 7 offices) need 16 LAN Points/Ports.

Prisons Department

SL NO	PRISON UNIT	Total Units	High	Medium
-	Total No. of Prison office	54	11	43
SL NO	**PRISON UNIT**	**NA**	**High Total LAN Point/Ports Required**	**Medium Total LAN Point/Ports Required**
1	**CENTRAL PRISON, BENGALURU (UnderTrial WING)**	-	20	0
2	**CENTRAL PRISON, BENGALURU (Convict WING)**	-	20	0
3	**CENTRAL PRISON, BENGALURU (WOMEN WING)**	-	20	0
4	**CENTRAL PRISON, MYSURU**	-	20	0
5	**CENTRAL PRISON, SHIVAMOGGA**	-	20	0
6	**WOMEN CENTRAL PRISON, SHIVAMOGGA**	-	20	0
7	**CENTRAL PRISON, BELAGAVI**	-	20	0
8	**CENTRAL PRISON, DHARWAD**	-	20	0
9	**CENTRAL PRISON, VIJAYAPURA**	-	20	0

10	**CENTRAL PRISON, KALABURGI**	-	20	0
11	**CENTRAL PRISON, BALLARI**	-	20	0
12	Open Prison, Devanahalli	-	0	16
13	District Prison, Ramanagara	-	0	16
14	District Prison, Kolar	-	0	16
15	Taluka Prison, K.G.F.	-	0	12
16	District Prison, Tumakuru	-	0	16
17	Taluka Prison, Tiptur	-	0	12
18	District Prison, Chikkaballapura	-	0	16
19	Taluka Prison, Chinthamani	-	0	12
20	Taluka Prison, K.R. Nagar	-	0	12
21	Taluka Prison, Nanjangud	-	0	12
22	District Prison, Chamarajnagar	-	0	16
23	District Prison, Mandya	-	0	16
24	District Prison, Hassan	-	0	16
25	Taluka Prison, Sakaleshpur	-	0	12
26	District Prison, Madikeri	-	0	16
27	Taluka Prison, Sagara	-	0	12
28	District Prison, Mangaluru	-	0	16
29	District Prison, Chikkamagaluru	-	0	16
30	District Prison, Udupi	-	0	16
31	District Prison, Davangere	-	0	16
32	District Prison, Chitradurga	-	0	16
33	Taluka Prison, Gokak	-	0	12
34	Taluka Prison, Bailahongala	-	0	12
35	District Prison, Karwar	-	0	16
36	Taluka Prison, Haliyala	-	0	12
37	Taluka Prison, Hubballi	-	0	12
38	District Prison, Haveri	-	0	16
39	District Prison, Gadag	-	0	16
40	District Prison, Bagalkote	-	0	16
41	Taluka Prison, Jamkhandi	-	0	12
42	District Prison, Yadgiri	-	0	16
43	Taluka Prison, Shorapur	-	0	12
44	District Prison, Bidar	-	0	16
45	Taluka Prison, Aurad	-	0	12
46	Taluka Prison, Humnabad	-	0	12
47	Taluka Prison, Hosapete	-	0	12
48	Taluka Prison, Hadagali	-	0	12
49	Taluka Prison, Harappanahalli	-	0	12
50	District Prison, Raichur	-	0	16
51	Taluka Prison, Lingasugur	-	0	12
52	District Prison, Koppal	-	0	16
53	Taluka Prison, Sedam	-	0	12
54	Taluka Prison, Madhugiri	-	0	12
TOTAL LOCATIONS			**11**	**43**

2. ACCEPTANCE AND PERFORMANCE REVIEW

2.1. User Acceptance Test

a) For conducting the User Acceptance Testing, Procurement Entity shall identify the employees from respective divisions/units/verticals, who shall be responsible for day-to-day operations and functionalities of the network/equipment/hardware/software supplied and installed should necessarily satisfy the user acceptance testing process. The network being carries and executed by Successful Bidder shall be reviewed and verified, against the Functional & Technical Requirements signed-off between Procurement Entity and Successful Bidder. Any gaps, identified as severe or critical in nature, shall be addressed by Successful Bidder immediately prior to Go-live of the solution..

b) The preliminary inspection and testing shall be done on 100% supplies by the Vendor in presence of the users/certifying authority of the department.

c) The 3rd party inspection will be conducted on random for minimum 10% of the quantity of supplies. The cost 3rd party inspection shall be borne by the Department. The 3rd party agency will be appointed as per the provisions of the KTPP Act.

2.2. Performance Review

a) Performance is another key requirement for the project and Procurement Entity or any external agency appointed may review the performance of the deployed solution against certain key parameters defined in SLA. Such parameters include request-response time, work-flow processing time, concurrent sessions supported by the system, etc. The performance review also includes full load/ stress test using suitable simulation tools prior to Go Live once the test has been successfully completed.

b) The bidder shall make available the measuring equipment/software programs required for carrying out the acceptance tests at no cost to Procurement Entity, so as to complete the validation as per the specified time schedule in this document.

c) Procurement Entity or any external agency appointed by Procurement Entity may carry out all the tests detailed in the acceptance test schedule to confirm that the performance of the different features/modules, subsystems satisfies the specified requirement of specifications including service performance

d) Any deficiency found during validation in performance of the system as per the requirement shall be rectified by the bidder immediately at all the locations. Any components or modules failing during the acceptance tests or requiring alterations necessary to meet specification requirements shall be replaced at no extra cost to the Purchaser at site by the Selected Bidder in consultation with Procurement Entity . These shall be shipped within two weeks of the initial reports.

3. POST IMPLEMENTATION SERVICES

3.1. As part of the post implementation services, the bidder shall provide support for the work/equipment/hardware and other supplies provided as part of this RFP. Bidder shall provide comprehensive Warranty as per the terms and conditions of the tender for all the work/equipment/hardware supplied that includes

3.1.1. Warranty support

3.1.2. The services shall be rendered onsite at the premises as intimated by Procurement Entity.

3.2. As part of the warranty services bidder shall provide:

3.2.1. Bidder shall provide a comprehensive warranty for the Network cabling works supplied and installed as per the terms and conditions of tender. The warranty shall cover all the accessories and peripherals, licensed software and other accessories/components.

3.2.2. **Mean Time between Failures (MTBF):** If during contract period, network installation being carried/hardware/component/accessory failure it shall be resolved/replaced by the bidder at no cost to Procurement Entity. For any delay in resolving the issued or delay making available the replacement and repaired equipment the Procurement Entity reserve the right to charge a penalty as per the tender terms.

3.2.3. During the warranty period bidder shall maintain the network installed including cable and other items being supplied, repair / replace at the installed site, at no charge to Procurement Entity, all defective components that are brought to the bidder's notice.

3.2.4. Warranty should not become void, if Procurement Entity buys, any other supplemental accessory/hardware from a third party and installs it within these machines under intimation to the bidder

3.2.5. **Emergency Maintenance:** The supply shall carry emergency maintenance as and when break down calls received from time to time. The service provider should response within 6 hours after receiving the call and attends the preliminary test within 12 hours from the time of report/lodging of complaint. After inspection of the fault, if it is minor in nature (means that the equipment is working but needs some minor repairs), the equipment has to be repaired with available spare parts /to be attended in a period of minimum 24 Hours. The major faults shall be attended with in a period of maximum 7 days and any delay beyond the period will attract the Penalty. For this purpose, the repairs will be considered as minor in case the complaint can be resolved with the local service center with spares out of stock and local service engineers. The major repairs will be such that, the equipment needs service from the OEM engineers, spares/accessories to be sourced from the OEM or from abroad. However, the supplier/service provide shall report the required maximum time for such major repairs within 24 hours of reporting the fault. Time required for major repairs for more than 7 days shall be specifically approved by the competent authority of Consignee.

3.2.6. Apart from the regular and emergency maintenance services, the scope of services includes maintenance repairs/updates and any hardware/software/connectivity problems related to equipment

3.2.7. Bidder shall monitor warranties to check adherence to preventive and repair maintenance terms and conditions.

3.2.8. The bidder shall ensure that the warranty complies with the agreed Technical Standards, Security Requirements, Operating Procedures, and Recovery Procedures.

3.2.9. Bidder shall have to stock and provide adequate onsite and offsite spare parts and spare component to ensure that the uptime commitment as per SLA is met.

3.2.10. Any component that is reported to be down on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) within the time frame indicated in the Service Level Agreement (SLA).

4. The bidder’s technical support shall at a minimum include online technical support and telephone support during the Procurement Entity’s business hours (Business hours will be from 10:00hours to 17:30 hours on all days (Mon-Sun)) with access for Procurement Entity. Procurement Entity shall have access to the online support and tools provided by the manufacturer. Procurement Entity shall also have 24x7 accesses to a variety of technical resources including the manufacturer’s knowledge base with complete collections of technical articles.

SECTION V – REFERENCE DOCUMENTS

Appendix -2

SERVICE LEVEL AGREEMENT FORMAT

THIS AGREEMENT made on the day of **…………………………** BETWEEN **the ………***…(name of the successful purchaser)…***…………** (hereinafter called "the Purchaser") of the one part AND *……………(name of the successful bidder)……………………..* having its registered office at ……………(*full address of the successful bidder)*……………………..(hereinafter called "the Supplier") of the other part, *which expression shall, whoever the context so admits or requires, mean and include all its successors assigns and attorneys) of the second part for ……*(description of goods/service)*…… at ……………………..(Locations for supply) ………………… vide supply order No …………………………………… Dt. ………………………* during the warranty period as per the terms and conditions of tender.

1. This document together with any attachment here to affixed duly signed by *……………(name of the successful bidder)……………………..*as supplier for the maintenance of Network cabling work/s listed here after and the terms and conditions specified in this document.
2. The contract commences from the date of signing this agreement till the warranty period expires. There after this may be renewed for Annual Maintenance Contract or/and Software Maintenance support after the completion of warranty period as per tender terms.
3. **SCOPE AND SERVICES**
    3.1. The supplier shall maintain the equipment/software listed in Annexure-"A"(SLA) during the warranty period in accordance with post implementation scope of the work as described in the Appendix 1 of the Tender document.

    3.2. The Supplier shall assure 4 Hours response time from the time of lodging/reporting of complaint and 95% of the calls should be responded within Norms. This should be measured on a monthly basis.

    3.3. endeavors to resolve the issues/problems and put back the network under working condition **within 24 hours for the minor and 3 days for Major repairs from the date and time of report.** For this purpose, the repairs will be considered as minor in case the complaint can be resolved with the local service center with spares and local service engineers. The major repairs will be such that, the equipment needs service from the OEM engineers, spares/accessories to be sourced from the OEM or from abroad.

    3.4. Whenever the supplier's engineer visits a location to attend the hardware/ software problems reported he shall also carryout preventive maintenance of the equipment covered under the SLA. He should carry all the necessary test/diagnose/measuring tools/hardware/software to the site during his visit.

    3.5. The supplier shall maintain necessary spares (including imported products/spares), facilities and service/support executives at their service center so as to facilitate to resolve the services/repairs within the prescribed time.
4. **HOURS OF SERVICE**

    Provision for maintenance of service will be confirmed to the supplier or its service agents on normal working hours i.e. 10 AM to 6PM including Sundays and General holidays.
5. **LIMITS OF USE**
    5.1. The Purchaser (all units wherever the hardware/ software is installed) will keep a record of the service call report of the company (Annexure-"B"(SLA)). The supplier and may tally the said records once in two months.

    5.2. Supplier will register all complaints in the call center & mention complaint numbers in all transactions.

6. **CARE OF THE PRODUCT**

6.1. The Purchaser shall allow the entry and access of the service engineer of the Supplier to carry out the maintenance tasks. The service engineers may enter and access the facilities even beyond the working hours as per the maintenance needs by prior approval of the unit officer concerned.

6.2. The Purchaser will take care of the Network cabling work, and follow such instructions on these and observe operating instructions as given the supplier from time to time.

6.3. No alternation may be, no attachment fitted or repairs or adjustments done except by the supplier or with the written consent by Director General of Police, PCW, Bengaluru.

7. **EXEMPTION**

The supplier shall not be liable for failure to perform any of its obligations arising out of this agreement, if such failures results from any force majeure, act of God, Fire, Storm, Earthquake, Explosion, Accidents, Strikes, Lockout, industrial Dispute, Labor Trouble, Transportation, Embargo, Imminence or the existence of any state of emergency, war like condition, civil - commotion, riot, mobility to obtain any material, refusal of license or imposition of sanctions and/or any measures taken by the Government whatsoever which renders it impossible or impracticable for the supplier liability to perform obligation under this contract.

8. **PROCEDURE FOR RECORDING THE PERFORMANCE OF THE SERVICE OF THE COMPANY**

8.1. A dedicated line should be provided to Purchaser for registering all complaints in the call center number & mention the complaint number in all transactions.

8.2. All locations wherever hardware/ software is installed will maintain a service call register as per Annexure-"B"(SLA). The in charge officer of the locations will record and maintenance particulars and send the details (as per Annexure-"B"(SLA)) clearly indicating the details of penalty to be imposed in case of nonperformance by the company engineers to the concerned unit officer before 3rd of every month. The unit officers will consolidate and send the details as per Annexure-"C"(SLA) to the Director General of Police, PCW, Bengaluru every month for necessary action.

9. **NON PERFORMANCE PENALTY**

9.1. The supplier shall resolve the problem/s within the stipulated period for each equipment from the date and time of report as at clause 3.2 above, in case of delay beyond the allowed period/time, penalty will be levied as under:

Sl. No.	Equipment	Penalty for not meeting response per day per unit in ₹, beyond the permitted period/time

9.2. The penalty will be for the calls which are not resolved within prescribed time.

10. **PAYMENT TERMS**

There is no payment/charges applicable for maintenance of the software/systems and for the replacement of spares and sub-assemblies of the Network cabling work during warranty period.

11. **ASSIGNMENT**

The supplier shall not re-assign this agreement or any part without written consent of Purchaser

12. **TERMINATION**

If the Supplier commits any breach of this agreement, the Purchaser may be written notice terminate this agreement, upon termination under this clause the Supplier will forthwith give up site kits, equipment and maintenance spares if any. Upon expiration of termination of this agreement all rights and benefits granted by this agreement shall revert, to the respective parties and the Purchaser shall pay all amounts due to supplier upon the effective date of termination after making necessary adjustments/deductions towards non-performance penalty, liquidated damages if any.

13. ARBITRATION

All disputes, differences and question whatsoever which shall arise between the parties hereto during the continuance of agreement or afterwards touching any clause or matter herein contained or the rights, duties and liabilities or either party in connection there with, shall be referred to sole arbitrator to be jointly appointed by both parties. All such arbitration proceedings shall be held in Bengaluru and shall be in accordance with and subject to provision of the Indian Arbitration Act 1996 or any statutory modification reenactment thereof for the time being in force. The language of arbitration shall be in English.

14. GOVERNING LAW

This agreement shall be governed in all respect by Indian Law.

15. JURISDICTION

The court at Bengaluru have jurisdiction to the exclusion of all other courts.

16. LIMITATION OF LIABILITY

Notwithstanding anything to the contrary in the agreement neither party shall, in any event, be liable for any indirect or speculative or consequential or loss or profit or punitive damages. nor be liable for any third party claims. The maximum amount of liability direct is limited to the value of service component of the contract.

IN WITNESS WHEREOF the parties hereto by representative duly authorized, have executed the contract on the day, month, year and place written above.

Signed, Sealed and Delivered by the said:

In the presence of:
....

………………
(For the Purchaser)

Signed, Sealed and Delivered by the said:

In the presence of:
....

(Name and designation authorized signatory)
(name of the successful bidder)
(For the Supplier)

<u>Annexure- "A"(SLA)</u>
Supply order No...

S. No.	Equipment/Software description	Qty.	Warranty/AMC/Maintenance support period (Duration from...........to...........

<u>Annexure- "B"(SLA)</u>
(Service Call Register)
(To be maintained by all units/Consignee)

S. No.	Nature of Proble m	Date & Time of the repor t	Mode of reporting (Phone, Fax, e-mail, Helpdesk , Letter etc)	To who reported (Name & Designatio n of the person who received the complaint)	Docket No. of the complain t	Date & time of rectificatio n	Proble m rectified or not (Y/N) if N reasons	Penalty imposed if any (Specify the amount)
1	2	3	4	5	6	7	8	9

<u>Annexure- "C"(SLA)</u>
(Penalty recommended for nonperformance by...)
Supply order No...

Equipment Name: Unit/Consignee:

Sl. No.	Equipment/Software	Penalty Amount	Remarks
1			
2			

Total penalty Amount.. for the month of.................................. to be imposed on ....company.

Date: Signature of the Unit officer.

Appendix -3

CONTRACT FORM

THIS AGREEMENT made on the ....day of................................., 20... Between .... *(Name of purchaser)* of .... (Country of Purchaser) (hereinafter called "the Purchaser") of the one part and .... *(Name of supplier/service provider)* of .... (City and Country of supplier/service provider) (hereinafter called "the supplier/service provider") of the other part :

WHEREAS the Purchaser is desirous for procurement of ………………………………*(Details of the goods/services)* for Director General of Police, PCW, Bengaluru and has accepted a tender of the bidder for execution of the supplies in the sum of .... *(Contract Price in Words and Figures)* (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:

    (a) the Tender Form and the Price Schedule submitted by the Tenderer;
    (b) the Schedule of Requirements;
    (c) the Technical Specifications;
    (d) the General Conditions of Contract;
    (e) the Special Conditions of Contract; and
    (f) the Purchaser's Notification of Award.

3. In consideration of the payments to be made by the Purchaser to the supplier/service provider as hereinafter mentioned, the supplier/service provider hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Purchaser hereby covenants to pay the supplier/service provider in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

    Brief particulars of the goods and services which shall be supplied/provided by the supplier/service provider are as under:

S. No.	Brief Description of Job	Quantity to be executed	Unit Price	Total Price	Delivery terms

TOTAL VALUE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the said	Signed, Sealed and Delivered by the said ....
(For the Purchaser)	**(For the supplier/service provider)**
in the presence of:......................................	in the presence of:......................................

Appendix -4

PERFORMANCE SECURITY BANK GUARANTEE FORM

To,

Director General of Police,
Computer Wing, Karnataka State Police,
Gate-1, 7th Floor, M.S. Building,
Bengaluru-560001

01	GUARANTEE NO :	
02	AMOUNT OF THE GUARANTEE :	**Rs. …**
03	GUARANTEE COVERS FROM :	**Dt. ….**
04	LAST DATE FOR LODGMENT OF CLAIM :	**Dt. ….**

1. This deed of guarantee executed by the ….***Name of the Banker***….(hereinafter referred to as the Bank) in favour of the Director General of Police, Computer Wing, Karnataka State Police Gate-1, 7th Floor, M.S. Building, Bengaluru-560001 (hereinafter referred to as the Beneficiary) for an amount not exceeding Rs. ….***Value of Guarantee*** …. (**Rupees in Words…………**)at the request of ….***Name of the Vendor*** ….(hereinafter referred to as The Contractor).
2. This guarantee is limited to a maximum of Rs ….***Value of Guarantee*** …. (**Rupees in Words…………**)and the guarantee shall remain in force up to **………………**and cannot be invoked otherwise than by a written demand on or before the day of **……………….** In consideration by the Beneficiary under the term and conditions of an agreement of dated **………………**made between the Beneficiary and the contractor for ….***description of supplies/services***…. for Computer Wing, Karnataka State Police Gate-1, 7th Floor, M.S. Building, Bengaluru-560001 under reference **LOI/Purchase Order no.**……………………..Dated **…………………**
3. We ….***Name of the Banker*** ….do here by undertake to pay the amounts due and payable under this guarantee without any demur merely on a demand from the Beneficiary stating that the amount claimed in due by way of loss or damage caused to or would be caused or suffered by the Beneficiary by reason of breach by the said contractor (S) of any of the terms and conditions contained in the said agreement. However our liability under this guarantee shall be restricted to an amount not exceeding Rs. ….***Value of Guarantee*** …. (**Rupees in Words…………**)
4. We,….***Name of the Banker*** ….further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and shall continue to be enforcement of the said agreement and shall continue to be enforceable till all the dues of Beneficiary under or by virtue of the said, agreement have been fully paid and its claims satisfied or discharged or till Beneficiary certified that the terms and conditions of the said agreement have been fully and properly carried out by the said contractor and accordingly discharge the guarantee. Unless a demand or claim under this guarantee is made on us in writing before the **Dt. ………………**we shall be discharged from all liability under this guarantee thereafter.
5. We, ….***Name of the Banker*** ….further agree with the Beneficiary have the fullest liberty without our consent and without effecting in any manner our obligations hereunder vary any of the terms and conditions of the said contractor from time to time or to postpone for any time or from time to time any of the powers exercisable by the Beneficiary, against he said contractor and to forbear or enforce any of the terms and conditions relating to the said agreement and we shall not be

relieved from our liability by reason of any such variation or extension being allowed to the said contractor or for any forbearance, act or commission on the part of the department or any indulgence by the department of the said contractor or any such matter or thing what so ever/whichever under the law relating to surety would but for this provision have effect of so relieving us, until the day of **Dt. ………………**, when the liability of the Bank will cease.

6. We,….***Name of the Banker*** ….lastly undertaken not to revoke this guarantee during its currency except with the previous consent of the Beneficiary in writing.

7. Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. ….***Value of Guarantee*** …. (**Rupees in Words…………**) Our guarantee shall remain in force until **Dt. ………………** unless a claim in writing is presented to us and if unpaid a suit or action to enforce such claim is filed against us within three months from the above date, all your rights under the said guarantee shall be forfeited and we shall be released and discharged from all liability thereafter.

DATED : FOR:

Signature and Seal of Guarantors

………………………………………

………………………………………

Address: ……………………………

………………………………………..

………………………………………..