



RAILTEL CORPORATION OF INDIA LIMITED
(A Govt. of India Undertaking)

Expression of Interest for Selection of Partners from Empaneled Business Associates

For

Pre bid teaming with Partners for “Participation against NISG’s RFP for Appointment of a Master System Integrator (MSI) for SL-UDI”

EOI No: RailTel/EOI/CO/MKTG/SB/2025-26/07 dated 8th Feb 2026

Disclaimer

RailTel Corporation of India Ltd. (herein after called the RailTel) has prepared this Expression of Interest (EOI) document solely to assist prospective bidders in making their decision of whether or not to bid.

While the RailTel has taken due care in the preparation of information contained herein and believes it to be accurate, neither the RailTel or any of its Authorities or Agencies nor any of their respective officers, employees, agents or advisors give any warranty or make any representations, express or implied as to the completeness or accuracy of the information contained in this document or any information which may be provided in association with it. This information is not intended to be exhaustive and interested parties are required to make their own inquiries and do site visits that it may require in order to submit the EOI. The information is provided on the basis that it is non-binding on RailTel, any of its authorities or agencies or any of their respective officers, employees, agents or advisors. The RailTel reserves the right not to proceed with the EOI process at any stage without assigning any reasons thereof, or to alter the timetable reflected in this document or to change the process or procedure to be applied. It also reserves the right to decline to discuss the EOI further with any party submitting an EOI. No reimbursement of cost of any type will be paid to persons or entities submitting the EOI.

EOI NOTICE**Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023****EOI No: RailTel/EOI/CO/MKTG/SB/2025-26/07 dated 08th Feb 2026**

RailTel Corporation of India Ltd., (here after referred to as “RailTel”) invites EOIs from RailTel’s Empaneled Partners for the selection of suitable system integrator for pre bid teaming before second stage (Techno-commercial bidding stage) for “Participation against NISG’s RFP for Appointment of a Master System Integrator (MSI) for SL-UDI”.

Important details and Schedule are as under:

SN	Particulars	Description
1	EOI Document Availability	EOI documents will be available on RailTel’s website https://www.railtel.in from 8 th Feb 2026.
2	Last date of submission of response to EOI Response	15:00 Hrs on 16-Feb-2026
3	Date & Time of Opening of EOI Response	15:30 Hrs on 16-Feb-2026
4	Mode of Submission of EOI Response	“Single stage” EOI with submission of bid through the designated email ID mentioned in the EOI.
5	EOI Fees	Rs 11,800/- (Eleven Thousand Eight Hundred only) to be transferred through online mode in RailTel’s Bank Account detailed as under: Account name: RailTel Corporation of India Ltd. Bank Name- Union Bank of India Bank Account no: 340601010050446 IFSC: UBIN0534064
6	EMD	Total EMD : INR 4,00,00,000 (Rupees Four Crores Only) to be submitted in two parts as below: 1. Part 1: INR 10,00,000/- (INR Ten Lakh) at the time of EOI bid submission through online mode in RailTel’s Bank Account detailed as under: Account name: RailTel Corporation of India Ltd. Bank Name- Union Bank of India Bank Account no: 340601010050446 IFSC: UBIN0534064

		2. Part 2: : Remaining amount i.e INR 3,90,00,000/- (Rs. Three Crore Ninety Lakhs) before signing the pre bid agreement between RailTel and successful bidder or pre-qualification bid submission by RailTel to end customer whichever is earlier. Submission will be done through online mode (i) in RailTel's Bank Account detailed as under: Account name: RailTel Corporation of India Ltd. Bank Name- Union Bank of India Bank Account no: 340601010050446 IFSC: UBIN0534064 OR (ii) In the form of Bank Guarantee: The BG validity would be for 150 days i.e. Bid validity period of 120 Days + 30 Days. SFMS report guidelines: - BG advising message – IFN 760COV/ IFN 767COV via SFMS • To mandatory send the Cover message at the time of BG issuance. • IFSC Code of ICICI Bank to be used (ICIC00000007). Mention the unique reference (RAILTEL6103) in field 7037.
7	Validity of Bid	120 Days from last date of submission of

Note:

- 1) RailTel reserves the right to change the above dates at its discretion.
- 2) EOI Notice and document are available on RailTel's website and can be downloaded from <https://www.railtel.in>.
- 3) All future information viz. corrigendum /addendum/ amendments etc. for this EOI shall be posted on RailTel's website only.
- 4) The Respondent shall bear all cost associated with preparation, submission/participation of the Expression of Interest. RailTel in no way will be responsible or liable for these costs regardless of the conduct or outcome of the bidding process.
- 5) Empanelled partners are required to submit soft copy of this EOI bid response through an e-mail at **eoι.sbco@railtelindia.com** duly signed by Authorized Signatories with Company seal and stamp.
- 6) Being a works EOI, no exemption from submission of EOI document cost and EMD is available for MSEs for this EOI.

- 7) All the documents must be submitted with **proper indexing** and **page no.**
- 8) **Transfer and Sub-letting.** The Business Associate has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.
- 9) Bidder has to facilitate RailTel in getting Manufacturer Authorization in favour of RailTel for Major IT/Non-IT items. The Manufacturer Authorizations which are required in the NISG RFP should be submitted by bidder along with the bid against this EOI.
- 10) Bidder must agree to comply with all scope of work and terms and conditions including special terms and condition, SLA and OEM technical, Provenness Criteria & Financial documentation including MAF, Technical certificates/others etc. as per requirement mentioned in this EOI & its corrigendum (if any).
- 11) For participation against this EOI, Business associates can participate as a sole bidder only. No consortium/ JV is allowed.

Eligible Business Associates are required to direct all communications related to this Invitation for EOI document, through the following Nominated Point of Contact persons:

Level:1 Contact: Mukund Hari Gautam
Designation: Deputy Manager/SB/CO
Email: mukund.gautam@railtelindia.com
Mob: +91- 7011380194

Level:2 Contact: Manish Gupta
Designation: Jt. GM/SB/CO
Email: manish_g@railtelindia.com
Mob: +91- 9717644062

Level:3 Contact: Parag Kumar Goyal
Designation: PED/EB
Email : parag@railtelindia.com

RailTel Corporation of India Limited (RailTel), an ISO-9001:2000 organization is a Nav Ratna Government of India undertaking under the Ministry of Railways. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999. RailTel is a wholly owned subsidiary of Indian Railways.

For ensuring efficient administration across India, country has been divided into four regionsnamely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. These regionsare further divided into territories for efficient working. RailTel has territorial offices atGuwahati, & Bhubaneswar in East, Chandigarh, Jaipur, Lucknow in North, Chennai &Bangalore in South, Bhopal, and Pune & Ahmedabad in West. Various other territorial officesacross the country are proposed to be created shortly.

Licenses & Service portfolio:

The diagram illustrates three categories of services offered by Railwire, each in a blue-bordered box with a corresponding icon below it.

- Core Services** (Icon: A stylized 'b' inside a circle):
 - MPLS VPN
 - Internet Leased Line
 - Transport Services
 - Dark Fibre
 - Tower Colocation
- Value Added Services** (Icon: A hand holding a plus sign, with 'VALUE ADDED SERVICES' text below):
 - Tele-Presence as a Services (HD Video Conferencing)
 - RailWire (Broadband Services)
 - Data Centre Services
 - Turnkey Solutions in ICT
 - Digital Service (Aadhaar based solution, Railwire Saathi, Online Tendering, WiFi as a Service, Predictive maintenance etc)
- Emerging Services** (Icon: A word cloud with 'innovation' and 'creativity' prominent):
 - Station Wi-Fi
 - Content on Demand (COD)
 - Video Surveillance Services
 - Railway Display Network (RDN)
 - High Speed Mobile Corridor

a) Carrier Services

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

b) Enterprise Services

- Managed Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
- MPLS VPN: Layer-2 & Layer-3 VPN available for granularities from 2 Mbps & above
- Dedicated Internet Bandwidth: Experience the "Always ON" internet connectivity at your fingertips in granularities 2 Mbps to several Gbps

c) DATA CENTER Infrastructure as a services (IaaS), Hosting as Services, Security operation Centre as a Service (SOCaaS): RailTel has MeitY empaneled two Tier-III data centres in Gurgaon & Secunderabad. Presently RailTel is hosting critical applications of Indian Railways, Central & State government/ PSUs applications. RailTel will facilitate Government's applications

/ hosting services including smooth transition to secured state owned RailTel's Data Centers and Disaster Recovery Centres. RailTel also offers SOC as a Service 'SOCaaS'. In addition, RailTel offers VPN client services so that employees can seamlessly access government's intranet, applications securely from anywhere without compromising security.

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

d) High-Definition Video Conference: RailTel has unique service model of providing high definition video conference bundled with Video Conference equipment, bandwidth and FMS services to provide end to end seamless services on OPEX model connecting HQ with other critical offices. RailTel also offers application-based video conference solution for employees to be productive specially during this pandemic situation.

e) Retail Services – RailWire

RailWire: Triple Play Broadband Services for the Masses. RailTel has unique model of delivering broadband services, wherein local entrepreneurs are engaged in delivering &

maintaining broadband services and up to 66% of the total revenues earned are shared to these local entrepreneurs in the state, generating jobs and revitalizing local economies. On date RailTel is serving approx. 5,00,000 subscribers on PAN Indian basis. RailTel can provide broadband service across-Government PSU or any organization's officers colonies and residences.

2. Project Background and Objective of EOI

The Democratic Socialist Republic of Sri Lanka (GoSL) has received financing from the Government of India (GoI). It intends to apply part of the proceeds toward payments under the contract for the appointment of a Master System Integrator (MSI) for Development, Implementation, and Maintenance of the “Unique Digital Identity (SL-UDI) Project” of the Government of Sri Lanka.

In this regard, National Institute for Smart Government (NISG), a Program Management Consultant (PMC), has invited bids against RFP No. **IFB No: NISG/SLUDI-2025** with title as below:

APPOINTMENT OF MASTER SYSTEM INTEGRATOR (MSI) FOR DEVELOPMENT, IMPLEMENTATION, AND MAINTENANCE OF THE “UNIQUE DIGITAL IDENTITY (SL-UDI) PROJECT” OF GOVERNMENT OF SRI LANKA.

RailTel Corporation of India Limited had participated against the said tender and declared qualified in Pre-qualification round. Now, to participate in the Second round of bidding i.e. techno-commercial round, RailTel intend to do pre-bid teaming arrangement with one System Integrator for various activities mentioned under scope of work in this EOI.

The NISG RFP and other associated documents like, specification, corrigendum, addendum, clarification etc. can be downloaded from their website <https://www.nisg.org>. In addition to these documents, few more RFP related documents are shared by NISG to all the qualified bidders which are also part of this EOI and are as below:

- (i) Response to queries
- (ii) RFP volumes 2 and 3
- (iii) Annexures to RFP volume-2

These additional documents are shared along with this EOI document. All These documents as available on NISG website and also those shared here with this EOI will be considered as part of NISG RFP and RailTel's EOI. However, all the future documents/Information/corrigendum /modification/addendum/clarification etc. issued by NISG will be considered as part of RFP and EOI.

Kindly Note: In the subsequent clauses, at some places the NISG RFP is referred as “RFP” or “Tender”, this EOI of RailTel is referred as “EOI” and NISG/MEA/GoSL is referred as “End Customer”.

3. Scope of Work: The Scope of work under this EOI is the related scope defined in the RFP for :

- (i) Supply, Implementation and maintenance of Information Technology Infrastructure, for the Data Center and Disaster Recovery Sites Includes connectivity to and between DC/DR sites.

- (ii) Implement and operationalize the operations and support centers – Contact Center, IT Help Desk, Network Operations Center, Security Operations Center.
- (iii) Supply, Implement and maintain Commercial off-the-shelf (COTs) Products.
- (iv) Supply and maintain enrolment devices for fingerprint, dual iris scanner, face including device management server together with microphone, speakers and signature pads.
- (v) Operational support and maintain the above supplies and solutions for 3-Years.

For understating the detailed scope and compliance requirement for the above-mentioned key components of the scope, it is advised to please study the complete RFP document issued by NISG.

In case of any discrepancy or ambiguity in any clause / specification/ Scope etc., the RFP released by end customer organization i.e. NISG shall supersede and will be considered sacrosanct. (All associated clarifications, response to queries, revisions, addendum and corrigendum also included.)

For participation against this EOI, Business associates can participate as a sole bidder only. No consortium/JV is allowed.

Special Note: RailTel may retain any portion of the work mentioned in the end organization RFP and this EOI, where RailTel has competence so that overall proposal becomes most winnable proposal and in compliance of the end customer RFP condition.

4. Response to EOI guidelines

4.1 Language Proposals

The proposal and all correspondence and documents shall be written in English in soft copy through an email.

4.2 RailTel's Right to Accept/Reject responses

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time prior to selecting the partner, without thereby incurring any liability to the affected bidder or Business Associate or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

4.3 EOI response Document

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed by the bidder including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

4.4 Period of Validity of bids

Bids shall remain valid for a period of **120 days** from the last date of submission of techno-commercial bids to end Customer organization. However, the bid validity may be asked for suitable extension in case the

same is required to provide bid validity extension to the end customer.

4.5 Bidding Process

The bidding process as defined in para 4.10 & 7.

4.6 Bid Earnest Money (EMD)

4.6.1 As mentioned in the EOI Notice

4.6.2 Offers not accompanied by valid EOI Earnest Money Deposit shall be summarily rejected.

4.6.3 Not used.

4.6.4 Return of EMD for unsuccessful Bidders: EOI EMD of the unsuccessful Bidders shall be returned without interest after completion of EOI process.

4.6.5 Return of EMD for successful Bidders: EOI-EMD of the successful bidder will be returned on receipt of Security Deposit Performance Bank Guarantee as applicable (clause no. 4.7) from Business Associate.

4.6.6 Forfeiture of EOI EMD:

4.6.6.1 The EOI EMD may be forfeited if a Business Associate withdraws his offer or modifies the terms and conditions of the offer during validity period.

4.6.6.2 In case of non-submission of SD/PBG (as per clause no. 4.7) lead to forfeiture of EOI EMD .

4.7 Security Deposit / Performance Bank Guarantee (PBG)

4.7.1 In case the bid is successful, the PBG of requisite amount proportionate to the agreed scope of the work will have to be submitted to RailTel.

4.7.2 As per work share arrangements agreed between RailTel and Business Associate, the PBG will be proportionately decided and submitted by the selected Business Associate.

4.7.3 Any other securities like security against advance (if applicable) as decided by end client or RailTel.

4.8 Last date & time for Submission of EOI response

EOI response must be submitted to RailTel at the email address specified in the preamble not later than the specified date and time mentioned in the preamble.

4.9 Modification and/or Withdrawal of EOI response

EOI response once submitted will be treated as final and no modification will be permitted except with the consent of the RailTel.

No Business Associate shall be allowed to withdraw the response after the last date and time for submission.

The successful Business Associate will not be allowed to withdraw or back out from the response commitments. In case of withdrawal or back out by the successful business associate, the Earnest Money Deposit shall be forfeited, and all interests/claims of such Business Associate shall be deemed as foreclosed.

4.10 Details of Financial bid for the above referred tender

The bidder is required to submit its financial bid through email in password protected document. Business Associate meeting eligibility criteria will be selected for financial bid opening.

Based on the Evaluation criteria defined in this EOI documents the Business Associate will be selected for exclusive pre-bid arrangement for optimizing technical and commercial solution so that most winnable solution is submitted to end customer.

The final bid for the tender will be prepared jointly with the selected Business Associate so that the optimal bid can be put with a good chance of winning the Tender.

4.11 Clarification of EOI Response

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the Business Associate for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered or permitted.

4.12 Period of Association/Validity of Agreement

RailTel will enter into an agreement with selected bidder with detailed Terms and conditions.

5. Eligibility Criteria and other submissions for Bidding Business Partner of RailTel

S N	Eligibility Particulars	Document Required
1	Conflict of Interest No- conflict of interest as described in ITB 3.3 of RFP	Form 4.3.10 of RFP with attachments if required
2	Debarment Not having been declared ineligible as described in ITB 3.4 of RFP.	Form 4.3.1.2 of RFP with attachments if required
3	Non-Performance - Non-performance of a Contract did not occur within the last Five (5) years before the deadline for Bid submission. Non-performance must be based on fully settled disputes or litigation. The Dispute Resolution Mechanism has resolved a fully settled dispute or litigation under the respective Contract and where all appeal instances available to the Bidder have been exhausted.	Form 4.3.2 of RFP with attachments if required
4	Financial Capability - Submission of audited financial statements acceptable to the Employer for the preceding 3 years ending on March 2025.	Form 4.3.3 of RFP with attachments

5	Legal Entity: The Bidder should be registered under the relevant corporate laws in India such as Companies Act 1956 or 2013 or LLP Act / Partnership Act 1932 and should be in continuous operation for at least 5 years as on 31.03.2025. Registered with the Income Tax (PAN) and GST (GSTN) Authorities in India with active status.	1. Copy of Certificate of Incorporation 2. GST Registration Certificate 3. PAN Card
6	Turnover: The bidder should have a minimum Average Annual Turnover of INR 300 Crore (INR Three hundred Crores) in the last three financial years (FY 2022-23, 2023-24 and 2024-25).	Copy of Audited Balance sheet alongwith CA certificate with valid UDIN of the last three financial years (FY 2022-23, 2023-24 and 2024-25). <i>Note: If FY 2024-25 is not audited, CA certificate with provisional statement of profit or loss and balance sheet should be submitted/ proof from GSTN Portal.</i>
7	Net Worth: Bidder should have positive net worth as on 31.03.2025	Certificate from CA/ statutory auditor
8	EOI EMD	Submit the Transaction Detail.
9	Blacklisting: The bidder should not have been blacklisted by any of the State/ Central Government or organizations of the State/ Central Government in India in the past three years.	Self- Declaration in Prescribed Format as Annexure-3 .
10	Insolvent/ Non- bankruptcy: The bidder must not have been declared insolvent/ bankrupt or should not have filed for insolvency/ bankruptcy or in the process of being declared bankrupt	Self-Declaration by the bidder not being bankrupt shall be submitted.
11	Power of Attorney: A power of attorney / Board resolution in the name of the person signing the bid.	Copy of Original Power of Attorney with Board resolution.
12	Preferred certificates : • CMMi Level 3 or above. • ISO 9001:2015 or latest • ISO 27001: 2013 or latest • ISO 20000:2011 or Latest	Copy of the valid Certificates. The Bidder will undertake to keep the validity of all certificates minimum upto validity of his bid.
13	Original Equipment Manufacturer Authorization Form (MAF) MAF of all the critical IT equipment and Biometric devices which are required as per the RFP.	Copy of MAF.
14	Experience 1: The Bidder shall be in IT/ITeS related operations for a period of at least Five years prior to the date of bid submission.	Proof Such as Customer PO, Completion Certificate acerating that the work is related to required experience and within

		the specified period. The Work claimed should not be older than Ten Years (commencement date)
15	Experience 2: Bidder must have completed atleast one project of Data Centre/ Data Recovery Center/ IT/ITeS for not less than Rs. 120 Cr. in last Five years prior to the date of bid submission.	Customer PO and Completion Certificate acerating that the work is related to required experience and within the specified period. The Work claimed should not be older than Five Years (commencement date)
16	Presence outside India: The Bidder must have atleast one office either Branch office or subsidiary in country other than India.	Copy of Registration Certificate and proof of Holding the overseas Branch Office or subsidiary by the bidder.
17	Local office in Sri Lanaka: Commitment for opening office (either Permanent establishment or Project office as the case may be required for the execution of Project in case RailTel wins the work and LOA is awarded to bidder. The Commitment must for opening the office within 30 days after issuance the LOA to bidder.	Affidavit duly signed by authorized signatory.

In addition to above, following Annexures/documents are required to be submitted alongwith the bid:

i)	Annexure 1	Covering Letter: Self-certification duly signed by authorized signatory on company letter head.
ii)	Annexure 2	The Partner should agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted.
		Self-certification duly signed by authorized signatory on company letter head.
iii)	Annexure 3	An undertaking signed by the Authorized Signatory of the company to be provided on letter head. The Bidder should not have been blacklisted/debarred by any Governmental/Non-Governmental Organization in India as on bid submission date.
iv)	Annexure-4	Format for Affidavit to be uploaded by sole partner/ all consortium partners along with the tender documents.
v)	Annexure-5	Non-disclosure agreement with RailTel.
vi)	Technical Proposal	Technical Proposal with overview of the project with strength of the Partner.
vii)	Annexure-6	EMD (as PBG) Format
viii)	Annexure-7	Price Bid Format (BOQ) (Financial Bid) with password protected PDF.
ix)	Annexure 8	No Deviation & Compliance Certificate

6. Bidder's Profile

The bidder shall provide the information in the below table:

S. No.	ITEM	Details
1.	Full name of bidder's firm	
2.	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office	
3.	Name, designation and full address of the Chief Executive Officer of the bidder's organization as a whole, including contact numbers and email address	
4.	Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender	
5.	Name, designation and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile and email address	
6.	Bank Details (Bank Branch Name, IFSC Code, Account number)	
7.	GST Registration number	

7. Evaluation Criteria

- 7.1 The bidders are first evaluated on the basis of the Eligibility Criteria as per clause 5 above.
- 7.2 The Bidder who qualifies the eligibility criteria will be called for presentation and a committee will evaluate the solution presentation. The decision of the committee will be final and binding to all the bidders.
- 7.3 RailTel reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants. The RailTel evaluation committee will determine whether the proposal/ information is complete in all respects and the decision of the evaluation committee shall be final.
- 7.4 All General requirements mentioned in the Technical Specifications are required to be complied. The solution proposed should be robust and scalable.
- 7.5 The selection of the partner will be done based on technical and financial score. The scoring method is as below:
- (i) Technical Score (TS) = $100 \times (\text{Bidders Technical Marks} / \text{Marks of bid with Highest Technical Marks})$
 - (ii) Financial Score (FS) = $100 \times (\text{Lowest Financial Bid} / \text{Bidder's Financial Bid})$
 - (iii) Composite Final Score = $\{(\text{TS} \times 0.70) + (\text{FS} \times 0.30)\}$
 - (iv) The bidder with highest composite score will be considered for final selection. In case, the two or more bidders got equal composite score, the bidder with highest Technical score among these bidders will be considered for final selection.

The technical evaluation shall be based on the following parameters and associated marks.

SN	Evaluation Parameter	Max Marks	Supporting Documents
1	Experience of Data Centre Projects: Experience of Data Centre/ Data Recovery Center/ IT/ITeS Projects fulfilling all the conditions below: (i) The Projects must be in last 5 years. (ii) In case the bidder was JV/Consortium or Sub-contractor in the claimed work, the work on part of bidder must be of related to Data Centre/ Data Recovery Center/ IT/ITeS. a. Project with value $\geq$ R.120 Cr : 20 Marks b. Additional Project with value $\geq$ Rs. 60 Cr. : :Additional 5 Marks c. Additional Project with value $\geq$ Rs. 30 Cr. : : Additional 3 Marks	25	(i) Copy of Purchase order. (ii) Customer Completion Certificate or any other document acerating completion of Project.
2	Presence outside India: The Bidder must have atleast one branch office or subsidiary in country other than India. Presence in: (i) One country other than India: 10 Marks (ii) One or more countries other than India with at least one in Asian Continent: 20 Marks	20	Copy of Registration Certificate and proof of Holding the overseas Branch Office or subsidiary by the bidder
3	Average Annual Turnover: Average Annual Turnover of last 3 Financial Years (FY 22-23, 23-24 and 24-25): (i) $\geq$ 300 Cr. and $<$ 350 Cr. : 10 Marks (ii) $\geq$ 350 Cr.: 20 Marks	20	CA Certificate with valid UDIN
4	Solution Presentation	35	Solution Presentation including Methodology, Staffing plan and Manpower (CVs)

The marks will be awarded by RailTel as per their satisfaction and without assigning any reason

8. Payment terms

8.1 RailTel shall make payment to selected Bidders after receiving payment from Customer for the agreed scope of work within 5-7 working days. In case of any penalty or deduction made by customer for the portion of work to be done by BA, the same shall be passed on to Business Associate.

8.2 For claiming the payments from RailTel, following documents are required to be submitted:

- a. Tax Invoice for completed scope of work
- b. Certificate stating that the material /products are as per specification of the RFP of the customer and is NEW.
- c. Any other requisite documents for necessary to make payment.

9 SLA

The selected bidder will be required to adhere to the SLA matrix as defined in the end Customer organization tender for his scope of work and the SLA breach penalty will be applicable proportionately on the selected bidder, as specified in the end Customer organization Tender. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified in the Tender. All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated Prime Services Agreement (PSA)/ MSA/ SLA also included. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner proportionately based on its scope of work.

10 Agreement

In case, RailTel become successful against the RFP and work is awarded to RailTel by end customer, RailTel will sign an agreement with the successful bidder of this EOI. The detailed terms and conditions of the Agreement will be based on customer's work order/ Agreement and RailTel's standard practices.

Note: Depending on RailTel's business strategy RailTel may choose to work with Partner who is most likely to support in submitting a winning bid and also in compliance of the end customer RFP conditions.

Annexure 1: Format for COVERING LETTER

COVERING LETTER (To be on company letter head)

To,

RailTel Corporation of India Ltd. Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023

Dear Sir,

SUB: Participation in the EoI process

Having examined the Invitation for EoI document bearing the reference number _____ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for EoI document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

We hereby Submit EMD amount of Rs. _____ issued vide _____ from Bank _____.

Authorized Signatory Name
Designation

Annexure 2: Format for Self-Certificate & Undertaking

Self-Certificate (To be on company letter head)

EoI Reference No:

Date:

To,

RailTel Corporation of India Ltd. Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023

Dear Sir,

Sub: Self Certificate for Tender, Technical & other compliances

- 1) Having examined the Technical specifications mentioned in this EOI & end customer tender, we hereby confirm that we meet all specification.
- 2) We _____ agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted (except pricing, termination & risk purchase rights of the RailTel). We understand and agree that RailTel shall release the payment to selected partner after the receipt of corresponding payment from end customer by RailTel. Further we understand that in case selected partner fails to execute assigned portion of work, then the same shall be executed by RailTel through third party or departmentally at the risk and cost of selected partner.
- 3) We agree to abide by all the technical, commercial & financial conditions of the end customer's RFP for the agreed scope of work for which this EOI is submitted.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP. We are hereby enclosing the arrangement of OEMs against each of the BOQ item quoted as mentioned end customer's RFP. We also undertake to submit MAF/ Engagement document and other documents required in the end Customer organization tender in favour of RailTel against the proposed products.
- 5) We hereby certify that any services, equipment and materials to be supplied are in compliance with the NISG RFP.
- 6) We hereby undertake to work with RailTel as per end customer's RFP terms and conditions. We confirm to submit all the supporting documents constituting/ in compliance with the Criteria as required in the end customer's RFP terms and conditions like technical certificates, OEM compliance documents.
- 7) We understand and agree that RailTel is intending to select partner who is willing to accept all terms & conditions of end customer organization's RFP for the agreed scope of work. RailTel will strategies to retain scope of work where RailTel has competence.

- 8) We hereby agree to submit that in case of being selected by RailTel as partner for the proposed project (for which EOI is submitted), we will submit all the forms, appendix, relevant documents etc.to RailTel that is required and desired by end Customer as and when required.
- 9) We hereby undertake to sign Non-Disclosure Agreement with RailTel on a non-judicial stamp paper of Rs. 100/- in the prescribed Format.
- 10) We undertake that we will not submit directly or indirectly out bids and techno-commercial solution/association with any other organization once selected in this EOI for pre-bid teaming arrangement.

Authorized Signatory Name & Designation

Annexure 3: Undertaking for not Being Blacklisted/Debarred

<On Company Letter Head>

To,

RailTel Corporation of India Ltd
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar, New Delhi-110023 Subject: **Undertaking for not Being**

Blacklisted/Debarred

We, Company Name, having its registered office at Address

hereby declares that that the Company has not been blacklisted/debarred by any
Governmental/ Non-Governmental organization in India for past 3 Years as on bid submission date.

Date and Place

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Bidder's Company Seal:

Annexure 4: Format of Affidavit

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-. The paper has to be in the name of the BA) **

I..... (Name and designation)** appointed as the attorney/authorized signatory of the BA (including its constituents),

M/s _____ (hereinafter called the BA) for the purpose of the EOI documents
for the work of _____ as per the EOI
No. _____

_____ of (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the BA including its constituents as under:

1. I/we the BA (s), am/are signing this document after carefully reading the contents.
2. I/we the BA(s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website www.railtelindia.com. I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e. evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credential submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the BA)** _____ and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.

DEPONENT SEAL
AND SIGNATURE

OF THE BA

VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT
SEAL AND SIGNATURE OF THE BA

Place:

Dated:

**The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by BA. Attestation before Magistrate/Notary Public.

Annexure-5: Non-Disclosure Agreement (NDA) Format

NON-DISCLOSURE AGREEMENT

This Non-Disclosure Agreement (this “**Agreement**”) is made and entered into on this _____ day of _____, 2025 (the “**Effective Date**”) at _____.

By and between

RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905), a Public Sector Undertaking under Ministry of Railways, Govt. of India, having its registered and corporate office at Plate-A, 6th Floor, Office Block, Tower -2, East Kidwai Nagar, New Delhi-110023, (hereinafter referred to as '**RailTel**'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of the ONE PART,

And

_____ (CIN: _____), a company duly incorporated under the provisions of Companies Act, _____ having its registered office at _____, (hereinafter referred to as '**_____**'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of OTHER PART

RailTel and _____ shall be individually referred to as “Party” and jointly as “Parties”

WHEREAS, RailTel and _____, each possesses confidential and proprietary information related to its business activities, including, but not limited to, that information designated as confidential or proprietary under Section 2 of this Agreement, as well as technical and non-technical information, patents, copyrights, trade secrets, know-how, financial data, design details and specifications, engineering, business and marketing strategies and plans, forecasts or plans, pricing strategies, formulas, procurement requirements, vendor and customer lists, inventions, techniques, sketches, drawings, models, processes, apparatus, equipment, algorithms, software programs, software source documents, product designs and the like, and third party confidential information (collectively, the “**Information**”);

WHEREAS, the Parties have initiated discussions regarding a possible business relationship for _____.

WHEREAS, each Party accordingly desires to disclose certain Information (each Party, in such disclosing capacity, the “**Disclosing Party**”) to the other Party (each Party, in such receiving capacity, the “**Receiving Party**”) subject to the terms and conditions of this Agreement.

NOW THEREFORE, in consideration of the receipt of certain Information, and the mutual promises made in this Agreement, the Parties, intending to be legally bound, hereby agree as follows:

1. Permitted Use.

(a) Receiving Party shall:

(i) hold all Information received from Disclosing Party in confidence;

(ii) use such Information for the purpose of evaluating the possibility of entering a commercial arrangement between the Parties concerning such Information; and

restrict disclosure of such Information to those of Receiving Party's officers, directors, employees, affiliates, advisors, agents and consultants (collectively, the "***Representatives***") who the Receiving Party, in its reasonable direction, deems need to know such information, bound by the terms and conditions of (1) this Agreement, or (2) an agreement with terms and conditions substantially similar to those set forth in this Agreement.

(b) The restrictions on Receiving Party's use and disclosure of Information as set forth above shall not apply to any Information that Receiving Party can demonstrate:

(i) is wholly and independently developed by Receiving Party without the use of Information of Disclosing Party;

(ii) at the time of disclosure to Receiving Party, was either (A) in the public domain, or (B) known to Receiving Party;

(iii) is approved for release by written authorization of Disclosing Party; or

(iv) is disclosed in response to a valid order of a court or other governmental body in the India or any political subdivision thereof, but only to the extent of, and for the purposes set forth in, such order; provided, however, that Receiving Party shall first and immediately notify Disclosing Party in writing of the order and permit Disclosing Party to seek an appropriate protective order.

(c) Both parties further agree to exercise the same degree of care that it exercises to protect its own Confidential Information of a like nature from unauthorised disclosure, but in no event shall a less than reasonable degree of care be exercised by either party.

2. Designation.

(a) Information shall be deemed confidential and proprietary and subject to the restrictions of this Agreement if, when provided in:

(i) written or other tangible form, such Information is clearly marked as proprietary or confidential when disclosed to Receiving Party; or

(ii) oral or other intangible form, such Information is identified as confidential or proprietary at the time of disclosure.

3. Cooperation. Receiving Party will immediately give notice to Disclosing Party of any unauthorized use or disclosure of the Information of Disclosing Party.

4. Ownership of Information. All Information remains the property of Disclosing Party and no license or other rights to such Information is granted or implied hereby. Notwithstanding the foregoing, Disclosing Party understands that Receiving Party may currently or in the future be developing information internally, or receiving information from other parties that may be similar to Information of the Disclosing Party. Notwithstanding anything to the contrary, nothing in this Agreement will be construed as a representation or inference that Receiving Party will not develop products, or have products developed for it, that, without violation of this Agreement, compete with the products or systems contemplated by Disclosing Party's Information.

5. **No Obligation.** Neither this Agreement nor the disclosure or receipt of Information hereunder shall be construed as creating any obligation of a Party to furnish Information to the other Party or to enter into any agreement, venture or relationship with the other Party.

6. **Return or Destruction of Information.**

(a) All Information shall remain the sole property of Disclosing Party and all materials containing any such Information (including all copies made by Receiving Party) and its Representatives shall be returned or destroyed by Receiving Party immediately upon the earlier of:

- (i) termination of this Agreement;
- (ii) expiration of this Agreement; or
- (iii) Receiving Party's determination that it no longer has a need for such Information.

(b) Upon request of Disclosing Party, Receiving Party shall certify in writing that all Information received by Receiving Party (including all copies thereof) and all materials containing such Information (including all copies thereof) have been destroyed.

7. **Injunctive Relief:** Without prejudice to any other rights or remedies that a party may have, each party acknowledges and agrees that damages alone may not be an adequate remedy for any breach of this Agreement, and that a party shall be entitled to seek the remedies of injunction, specific performance and/or any other equitable relief for any threatened or actual breach of this Agreement

8. **Notice.**

(a) Any notice required or permitted by this Agreement shall be in writing and shall be delivered as follows, with notice deemed given as indicated:

- (i) by personal delivery, when delivered personally;
- (ii) by overnight courier, upon written verification of receipt; or
- (iii) by certified or registered mail with return receipt requested, upon verification of receipt.

(b) Notice shall be sent to the following addresses or such other address as either Party specifies in writing.

RailTel Corporation of India limited:

Attn: _____ Address: _____
Phone: _____
Email: _____
_____:

Attn: _____
Address: _____
Phone: _____
Email: _____

9. Term, Termination and Survivability.

(a) Unless terminated earlier in accordance with the provisions of this agreement, this Agreement shall be in full force and effect for a period of _____ years from the effective date hereof.

(b) Each party reserves the right in its sole and absolute discretion to terminate this Agreement by giving the other party not less than 30 days' written notice of such termination.

(c) Notwithstanding the foregoing clause 9(a) and 9 (b) , Receiving Party agrees that its obligations, shall:

(i) In respect to Information provided to it during the Term of this agreement, shall survive and continue even after the expiry of the term or termination of this agreement; and

(ii) not apply to any materials or information disclosed to it thereafter.

10. Governing Law and Jurisdiction. This Agreement shall be governed in all respects solely and exclusively by the laws of India without regard to its conflicts of law principles. The Parties hereto expressly consent and submit themselves to the jurisdiction of the courts of New Delhi.

11. Counterparts. This agreement is executed in duplicate, each of which shall be deemed to be the original and both when taken together shall be deemed to form a single agreement

12. No Definitive Transaction. The Parties hereto understand and agree that no contract or agreement with respect to any aspect of a potential transaction between the Parties shall be deemed to exist unless and until a definitive written agreement providing for such aspect of the transaction has been executed by a duly authorized representative of each Party and duly delivered to the other Party (a "***Final Agreement***"), and the Parties hereby waive, in advance, any claims in connection with a possible transaction unless and until the Parties have entered into a Final Agreement.

13. Settlement of Disputes:

- a) The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating to or concerning or arising out of or in connection with this agreement, and such negotiation or consultation shall begin promptly after a Party has delivered to another Party a written request for such consultation.
- b) In the event of any dispute, difference, conflict or question arising between the parties hereto, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator.
- c) The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordance with the provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitrations shall be borne equally between the parties.

14. CONFIDENTIALITY OF NEGOTIATIONS

Without the Disclosing Party's prior written consent, the Receiving Party shall not disclose to any Person who is not a Representative of the Receiving Party the fact that Confidential Information has been made available to the Receiving Party or that it has inspected any portion of the Confidential Information or that discussions between the Parties may be taking place.

15. REPRESENTATION

The Receiving Party acknowledges that the Disclosing Party makes no representation or warranty as to the accuracy or completeness of any of the Confidential Information furnished by or on its behalf. Nothing in this clause operates to limit or exclude any liability for fraudulent misrepresentation.

16. ASSIGNMENT

Neither this Agreement nor any of the rights, interests or obligations under this Agreement shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this Agreement will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns.

17. EMPLOYEES AND OTHERS

Each Party shall advise its Representatives, contractors, subcontractors and licensees, and shall require its Affiliates to advise their Representatives, contractors, subcontractors and licensees, of the obligations of confidentiality and non-use under this Agreement, and shall be responsible for ensuring compliance by its and its Affiliates' Representatives, contractors, subcontractors and licensees with such obligations. In addition, each Party shall require all persons and entities who are not employees of a Party and who are provided access to the Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions no less stringent than those set forth in this Agreement. Each Party shall promptly notify the other Party in writing upon learning of any unauthorized disclosure or use of the Confidential Information by such persons or entities.

18. NO LICENSE

Nothing in this Agreement is intended to grant any rights to under any patent, copyright, or other intellectual property right of the Disclosing Party, nor will this Agreement grant the Receiving Party any rights in or to the Confidential Information of the Disclosing Party, except as expressly set forth in this Agreement.

19. RELATIONSHIP BETWEEN PARTIES:

Nothing in this Agreement or in any matter or any arrangement contemplated by it is intended to constitute a partnership, association, joint venture, fiduciary relationship or other cooperative entity between the parties for any purpose whatsoever. Neither party has any power or authority to bind the other party or impose any obligations on it and neither party shall purport to do so or hold itself out as capable of doing so.

20: UNPULISHED PRICE SENSITIVE INFORMATION (UPSI)

_____ agrees and acknowledges that _____, its Partners, employees, representatives etc., by virtue of being associated with RailTel and being in frequent communication with RailTel and its employees, shall be deemed to be "Connected Persons" within the meaning of SEBI (Prohibition of Insider

Trading) Regulations, 2015 and shall be bound by the said regulations while dealing with any confidential and/ or price sensitive information of RailTel. _____ shall always and at all times comply with the obligations and restrictions contained in the said regulations. In terms of the said regulations, shall abide by the restriction on communication, providing or allowing access to any Unpublished Price Sensitive Information (UPSI) relating to RailTel as well as restriction on trading of its stock while holding such Unpublished Price Sensitive Information relating to RailTel

21 MISCELLANEOUS. This Agreement constitutes the entire understanding among the Parties as to the Information and supersedes all prior discussions between them relating thereto. No amendment or modification of this Agreement shall be valid or binding on the Parties unless made in writing and signed on behalf of each Party by its authorized representative. The failure or delay of any Party to enforce at any time any provision of this Agreement shall not constitute a waiver of such Party's right thereafter to enforce each and every provision of this Agreement. In the event that any of the terms, conditions or provisions of this Agreement are held to be illegal, unenforceable or invalid by any court of competent jurisdiction, the remaining terms, conditions or provisions hereof shall remain in full force and effect. The rights, remedies and obligations set forth herein are in addition to, and not in substitution of, any rights, remedies or obligations which may be granted or imposed under law or in equity.

IN WITNESS WHEREOF, the Parties have executed this Agreement on the date set forth above.

_____:

RailTel Corporation of India Limited:

By _____

By _____

— Name:
Title:

— Name:
Title:

Witnesses

Annexure-6: EMD (as PBG) Format

BG NO :
ISSUANCE DATE : DD-MM-YYYY
BG AMOUNT : Rs xxxxxxxx /-
EXPIRY DATE : DD-MM-YYYY CLAIM EXPIRY DATE : DD-MM-YYYY

In consideration of the **RailTel Corporation of India Limited**, (CIN: L64202DL2000GOI107905) having its registered office at Plate-A, 6th Floor, Office Block Tower-2, East Kidwai Nagar, New Delhi - 110023 (Here in after called RailTel) having agreed to exempt ~~Partner Name (CIN:-)~~ having its registered office at ~~Partner's address~~ (Here in after called "the said Contractor(s)") from the demand, under the terms and conditions of EOI NO. made between **RailTel Corporation of India Limited** and ~~Partner Name~~ for (here in after called "the said Agreement") of security deposit for the due fulfilment by the said contractor (s) of the terms and conditions contained in the said Agreement, or production of a Bank Guarantee for **Rs. /- (In Words)**.

We, ~~Bank Name~~ a banking company incorporated under the Companies Act, 1956 and carrying on Banking Business under The Banking Regulation Act, 1949 and having its Registered Office at ~~Bank's Address~~ and its Central office at ~~Bank's Corporate Office Address~~ (indicate the name of the Bank) here in after referred to as "the Bank") at the request of ~~Partner's Name~~ Contractor(s) do hereby undertake to pay the **RailTel** an amount not exceeding **Rs /- (In Words)** .. against any loss or damage caused to or suffered or would be caused to or suffered by the **RailTel** by reason of any breach by said Contractor(s) of any of the terms or conditions contained in the said Agreement.

We, ~~Bank Name~~ do here by undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the **RailTel** stating that the amount as claimed is due by way of loss or damage caused to or would be caused to or suffered by the **RailTel** by reason of breach by the said Contractor(s) of any terms and conditions contained in the said Agreement or by the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding **Rs. /- (In Words)**.

We, ~~Bank's Name~~ undertake to pay to the **RailTel** any money so demanded not with standing any dispute or disputes raised by the Contractor(s) / Supplier(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment thereunder and the Contractor(s)/ Supplier(s) shall have no claim against us for making such payment.

We, ~~Bank's Name~~ further agree that the Guarantee here in contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the **RailTel** under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till **RailTel** certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharge this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the **DD-MM-YYYY (Claim Expiry Date.)** We shall be discharged from all liability under this Guarantee thereafter.

We, ~~Bank's Name~~ further agree with the **RailTel** that the **RailTel** shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time or to postpone for any time or from time to time any of the powers exercisable by the **RailTel** against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s) or for any forbearance, act or omission on the part of **RailTel** or any indulgence by the **RailTel** to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the bank or the Contractor(s) Supplier(s).

Bank's Name lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the **RailTel** in writing.

Date : DD-MM-YYYY

Place :

Annexure-7: Price Bid Format (BOQ) (Financial Bid) with password protected PDF.

Bidder is required to provide their overall price (including all the Taxes and Duties) in the following format :

SN	Description	Total Price (in Rs.)
(i)	Supply, Implementation and maintenance of Information Technology Infrastructure, for the Data Center and Disaster Recovery Sites Includes connectivity to and between DC/DR sites. Operational support and maintain the above supplies and solutions.	
(ii)	Implement and operationalize the operations and support centers – Contact Center, IT Help Desk, Network Operations Center, Security Operations Center. Operational support and maintain the above supplies and solutions.	
(iii)	Supply, Implement and maintain Commercial off-the-shelf (COTs) Products. Operational support and maintain the above supplies and solutions.	
(iv)	Supply and maintain enrolment devices for fingerprint, dual iris scanner, face including device management server together with microphone, speakers and signature pads.	
(v)	Operational support and maintain the above supplies and solutions for 3 years.	
	Grand Total (i to v)	

The detailed Price bid is required to submit against para 4.12 (BID SUBMISSION FORMS – PRICE BID) of Volume-1 of RFP. The Bill of Material and make / Model details is also required to submit against each item. In case there is any change in Bill of Material as per the need to fulfil the scope, the bidder will be responsible to complete the work as per Terms of the RFP without any additional cost.

Note: -

- All the price would be in INR only.
- Any tax / Duties, either in India or Srilanka which will be applicable on these supplies/Services must be included in the Bid. No tax/duties other than the declared tax/duties here will be considered and the same will be borne by the bidder.
- The change in rate of declared taxes/duties will be borne by the bidder.
- The prices are CIP destination to Srilanka up to the customer site(s)
- The bid price should include all taxes and levies in India and Srilanka.

Annexure 8: No Deviation & Compliance Certificate (To be on company letter head)

BA Name _____
[Address and Contact Details]
Date.....

To,

RailTel Corporation of India Ltd.
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar,
New Delhi-110023

Ref: EOI No.

Subject: No Deviation & Compliance Certificate

With reference to our Bid submitted against the above referred EOI no....., we hereby confirm that we comply with all terms, conditions and specifications of the end customer Tender Documents read in conjunction with Amendment(s)/Corrigendum(s) / Clarification(s) (if any) issued by end customer prior to last date of submission of bids and the same has been taken into consideration while submitting our bid and we declare that we have not taken any deviation in this regard and Confirm NIL deviation with respect to it and shall comply with all Commercial/technical specifications and scope given in the EOI in toto.

Date and Place

Authorized Signatory’s Signature:

Authorized Signatory’s Name and Designation:

Bidder’s Company Seal:
