



रेलटेल
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रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड
(भारत सरकार का उपक्रम, रेल मंत्रालय)

सूचीबद्ध व्यावसायिक सहयोगियों या **OEM** या **OEM** द्वारा अधिकृत भागीदार/वितरक में से भागीदार के चयन के लिए रुचि की अभिव्यक्ति

“मोबाइल ऐप और वेब पोर्टल के डेवलपमेंट और इम्प्लीमेंटेशन के लिए व्यावसायिक साझेदार का चयन।”

ईओआई नंबर: रेलटेल/डब्ल्यूआर/बीपीएल/एमपी-बीएसई/2025-26/08 दिनांक: 17 फरवरी 2025

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प्लॉट नंबर 17, पहली मंजिल, रघुनाथ नगर, शाहपुरा पुलिस स्टेशन के पास,
भोपाल एमपी-462039

“रुचि की अभिव्यक्ति (ईओआई) सूचना”
रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड,
प्लॉट नंबर 17, प्रथम तल,
रघुनाथ नगर, (शाहपुरा पुलिस स्टेशन के पास)
भोपाल एमपी - 462039

ईओआई नंबर: रेलटेल/डब्ल्यूआर/बीपीएल/एमपी-बीएसई/2025-26/08 दिनांक: 17 फरवरी 2025

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, (जिसे आगे "रेलटेल" कहा जाएगा) "मोबाइल ऐप और वेब पोर्टल के डेवलपमेंट और इम्प्लीमेंटेशन के लिए व्यावसायिक साझेदार का चयन।" के लिए रुचि की अभिव्यक्ति में भागीदारी हेतु दस्तावेज जारी कर रहा है।

जो की रेलटेल के सूचीबद्ध भागीदारों या ओईएम या ओईएम के अधिकृत भागीदार/वितरक के लिए वैध है।

विवरण निम्नानुसार है:

1	बोलीदाताओं द्वारा ईओआई के विरुद्ध बोली प्रतिक्रिया पैकेट प्रस्तुत करने की अंतिम तिथि	19 फरवरी 2026 को 16:00 बजे
2	ईओआई के बोली प्रतिक्रिया पैकेट का उद्घाटन	19 फरवरी 2026 को 16:30 बजे
3	कार्य के दायरे के लिए प्रस्तुत की जाने वाली प्रतियों की संख्या	एक
4	ईएमडी राशि	Rs. 1,00,000/- (एक लाख)
5	टेन्डर/प्रोसेसिंग फीस+GST 18%	Rs. 6,248/- (छ: हजार दो सौ अड़तालीस)

ईएमडी रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड के पक्ष में होनी चाहिए और मुंबई में ऑनलाइन बैंक ट्रांसफर के माध्यम से देय होगी। पार्टनर को प्रस्ताव के साथ ऑनलाइन भुगतान हस्तांतरण विवरण जैसे यूटीआर नंबर, तारीख और बैंक को साझा करना होगा।

रेलटेल बैंक विवरण:

भारतीय स्टेट बैंक,

खाता संख्या - 00000044105657722,

IFSC कोड - SBIN0004079,

शाखा का नाम – कमर्शियल ब्रांच गुड़गाँव, 6th फ्लोर पाल्म कोर्ट बिल्डिंग

योग्य व्यावसायिक सहयोगी/ओईएम/ओईएम के अधिकृत साझेदार या वितरक को ईओआई दस्तावेज के लिए इस आमंत्रण से संबंधित सभी संचार निम्नलिखित नामित संपर्क व्यक्तियों के माध्यम से निर्देशित करना आवश्यक है:

स्तर:1 संपर्क: श्रीमति सोनिया साहू
पद: वरिष्ठ प्रबंधक/विपणन
ईमेल: sonia.sahu@railtelindia.com
संपर्क: +91- [9004444159](tel:9004444159)

स्तर:2 संपर्क: श्री आनन्द कुमार
पद: संयुक्त महाप्रबंधक/विपणन
ईमेल: anandnkn@railtelindia.com
संपर्क: +91- [9004444107](tel:9004444107)

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Note:

1. Empaneled partners/OEMs/authorized partner or distributor of OEMs are required to submit soft copy (password protected PDF) of bid response packet (separate for Technical bid and Financial Bid) through an e-mail at bpltooffice@railtelindia.com duly signed by Authorized Signatories with Company seal and stamp. **The size of both the files should not exceed 20 Mb.**
2. **The OEMs need not be prior empaneled Business Associates, given their proven technical prowess. However, The EOI response is invited from eligible Empaneled Partners of RailTel only in case of participation by Business Associates.**
3. The password will be sought at the time of opening of the bid response packet.
4. All the documents must be submitted with proper indexing and page no.
5. This is an **exclusive arrangement with empaneled business associate/OEMs/ authorized partner or distributor of OEM of RailTel for fulfilling the end customer requirements.** Selected partner's authorized signatory has to give an undertaking they will not submit directly or indirectly their bids and techno-commercial solution/association with any other organization once selected through this EOI (before and after submission of bid to prospective organization by RailTel). This undertaking has to be given with this EOI Response.

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1. Introduction about RailTel

RailTel Corporation of India Limited (RailTel), an ISO-9001:2000 organization is a “Navratna” company under Ministry of Railways, Government of India. The Corporation was formed in Sept 2000 with the objectives to create nationwide Broadband Telecom and Multimedia Network in all parts of the country, to modernize Train Control Operation and Safety System of Indian Railways and to contribute to realization of goals and objective of national telecom policy 1999. RailTel is a wholly owned subsidiary of Indian Railways.

RailTel has approximately 70000 kms of OFC along the protected Railway tracks. The transport network is built on high capacity DWDM and an IP/ MPLS network over it to support mission critical communication requirements of Indian Railways and other customers. RailTel has Tier-III Data Center in Gurgaon and Secunderabad hosting / collocating critical applications. RailTel is also providing Telepresence as a Service (TPaaS), where a High- Definition Video Conference facility bundled with required BW is provided as a Service.

For ensuring efficient administration across India, country has been divided into four regions namely, Eastern, Northern, Southern & Western each headed by Executive Director and Headquartered at Kolkata, New Delhi, Secunderabad & Mumbai respectively. These regions are further divided into territories for efficient working. RailTel has territorial offices at Guwahati, & Bhubaneswar in East, Chandigarh, Jaipur, Lucknow in North, Chennai & Bangalore in South, Bhopal, and Pune & Ahmedabad in West. Various other territorial offices across the country are proposed to be created shortly.

RailTel’s business service lines can be categorized into three heads namely B2G/B2B (Business to Government and Business to Business) and B2C (Business to customers):

Licenses & Service portfolio:

Presently, RailTel holds Infrastructure Provider -1, National Long-Distance Operator, International Long-Distance Operator and Internet Service Provider (Class-A) licenses under which the following services are being offered to various customers:



a) Carrier Services

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

b) Enterprise Services

- Managed Lease Line Services: Available for granularities from E1, DS-3, STM-1 & above
- MPLS VPN: Layer-2 & Layer-3 VPN available for granularities from 2 Mbps & above
- Dedicated Internet Bandwidth: Experience the "Always ON" internet connectivity at your fingertips in granularities 2 Mbps to several Gbps

c) DATA CENTER Infrastructure as a service (IaaS), Hosting as Services, Security operation Centre as a Service (SOCaaS): RailTel has MeitY empaneled two Tier-III data centres in Gurgaon & Secunderabad. Presently RailTel is hosting critical applications of Indian Railways, Central & State government/ PSUs applications. RailTel will facilitate Government's applications / Hosting services including smooth transition to secured state owned RailTel's Data Centers and Disaster Recovery Centres. RailTel also offers SOC as a Service 'SOCaaS'. In addition, RailTel offers VPN client services so that employees can seamlessly access government's intranet, applications securely from anywhere without compromising security.

- National Long Distance: Carriage of Inter & Intra -circle Voice Traffic across India using state of the art NGN based network through its Interconnection with all leading Telecom Operators
- Lease Line Services: Available for granularities from E1 to multiple of Gigabit bandwidth & above
- Dark Fiber/Lambda: Leasing to MSOs/Telco's along secured Right of Way of Railway tracks
- Co-location Services: Leasing of Space and 1000+ Towers for collocation of MSC/BSC/BTS of Telco's

d) High-Definition Video Conference: RailTel has unique service model of providing high-definition video conference bundled with Video Conference equipment, bandwidth and FMS services to provide end to end seamless services on OPEX model connecting HQ with other critical offices. RailTel also offers application-based video conference solution for employees to be productive specially during this pandemic situation.

e) Retail Services – Rail-Wire

Rail-Wire: Triple Play Broadband Services for the Masses. RailTel has unique model of delivering broadband services, wherein local entrepreneurs are engaged in delivering &

maintaining broadband services and up-to 66% of the total revenues earned are shared to these local entrepreneurs in the state, generating jobs and revitalizing local economies. On date RailTel is serving approx. 4,00,000 subscribers on PAN Indian basis. RailTel can provide broadband service across— Government PSU or any organization's officers colonies and residences.

2. Project Background and Scope of Work

RailTel is floating EOI for **“Selection of Business Partner for Development and implementation of Mobile App and web based administrative Portal for Evaluation of Board Examination for MPBSE, Bhopal.”**

RailTel invites EOIs from RailTel's Empaneled Partners/OEMs/authorized partner or distributor of OEMs for the selection of suitable partner for participating in above mentioned work for the agreed scope work. The empaneled partner/OEMs/authorized partner or distributor of OEMs is expected to have excellent execution capability and good understanding customer local environment.

The scope of work is to **“Development and implementation of Mobile App and web based administrative Portal for Evaluation of Board Examination for MPBSE, Bhopal.”** as per there requirement. The above scope of work is indicative, and the detailed scope of work will be shared after the completion of the EOI process.

In case of any discrepancy or ambiguity in any clause/specification pertaining to the scope of work area, the decision of the end customer organization shall supersede and will be considered sacrosanct. (All associated clarifications, response to queries, revisions, addendum and corrigendum, associated prime service agreement (PSA)/MSA/SLA also included.)

Special Note: RailTel may retain some portion of the work mentioned in the end organization RFP, where RailTel has competence so that overall proposal becomes most winnable proposal. Scope of Work and payment terms shall be on a back-to-back basis as per the end customer RFP.



3. Response to EOI guidelines

3.1 Language of Proposals

The proposal and all correspondence and documents shall be written in English in password protected PDF file through an email (size of email should not exceed 20Mb) to bpltooffice@railtelindia.com.

3.2 RailTel's Right to Accept/Reject responses

RailTel reserves the right to accept or reject any response and annul the bidding process or even reject all responses at any time prior to selecting the partner, without thereby incurring any liability to the affected bidder or Business Associate/OEM/authorized partner or distributor of OEM or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

3.3 EOI response Document

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed by the bidder including the closing page in token of his having studied the EOI document and should be submitted along with the bid.

3.4 Period of Validity of bids and Bid Currency

Bids shall remain valid for 180 days from the date of submission.

3.5 Bidding Process

The bidding process as defined in para 9.

3.6 Bid Earnest Money (EMD)

- 3.6.1 The Business Associate shall furnish a sum as given in EOI Notice via online transfer from any scheduled bank in India in favor of "RailTel Corporation of India Limited" along with the offer.
- 3.6.2 Offers not accompanied with valid EOI Earnest Money Deposit and Tender Fee shall be summarily rejected.

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- 3.6.3 EMD and Tender Fees will be deposited in the form of Online Bank Transfer.
- 3.6.4 The validity of such EMD shall be maintained till the finalization of end Customer RFP/Tender i.e. award of order and till submission of Performance Guarantee of requisite value required by end customer on back-to-back basis.
- 3.6.5 **Return of EMD for unsuccessful Business Associates:** Final EMD of the unsuccessful Business Associate shall be returned without interest after completion of EOI process (i.e. after pre-bid agreement is signed with the selected partner)
- 3.6.6 **Return of EMD for successful Business Associate:** Final Earnest Money Deposit if applicable of the successful bidder will be discharged / returned as promptly as possible after the receipt of RailTel's EMD/BG from the Customer and or on receipt of Security Deposit Performance Bank Guarantee as applicable (clause no. 4.7) from Business Associate whichever is later.
- 3.6.6.1 The EOI EMD may be forfeited and or penal action shall be initiated if a Business Associate withdraws his offer or modifies the terms and conditions of the offer during validity period.

3.7 Security Deposit / Performance Bank Guarantee (PBG)

- 3.7.1 In case the bid is successful, the PBG of requisite amount proportionate to the agreed scope of the work will have to be submitted to RailTel. (5% of the PO Value)
- 3.7.2 As per work share arrangements agreed between RailTel and Business Associate the PBG will be proportionately decided and submitted by the selected Business Associate.

3.8 Last date & time for Submission of EOI response

EOI response must be submitted to RailTel at the email address specified in the preamble not later than the specified date and time mentioned in the preamble.

3.9 Modification and/or Withdrawal of EOI response

EOI response once submitted will be treated, as final and no modification will be permitted except with the consent of the RailTel. No Business Associate shall be allowed to withdraw the response after the last date and time for submission.

The successful Business Associate will not be allowed to withdraw or back out from the response commitments. In case of withdrawal or back out by the successful business associate, the Earnest Money Deposit shall be forfeited, and all interests/claims of such Business Associate shall be deemed as foreclosed.

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3.10 Clarification of EOI Response

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the Business Associate for clarification. The response should be in writing and no change in the price or substance of the EOI response shall be sought, offered or permitted.

3.11 Period of Association/Validity of Agreement

RailTel will enter into agreement with selected bidder with detailed Terms and conditions.

4. Pre-Qualification Criteria for Bidding Business Partner of RailTel

S No.	Particulars	Criteria for Tender Package
1	Legal Entity: The bidder must be a registered company Act 1956/2013 or limited liability partnership (LLP) Registered under the LLP Act 2008. in India. (BA's LOA should not be expired on date of submission of proposal and should have at least 3 years of operations in India as on bid submission date.)	1. Certificate of Incorporation 2. Valid Empanelment letter issued by RCIL 3. GST Registration 4. PAN Card
2	Average Annual Financial turnover of the bidder during last 3 financial years, ending 31st March of previous financial year i.e. FY 2022-23, 2023-24, 2024-25 should be Rs.04 Cr.	Audited Financial Statements / CA Certificate
3	Net worth: Bidder must have Positive Net Worth as on bid submission date.	Audited Financial Statements / CA Certificate
4	Experience in IT related work. The bidder must have successfully completed at least one (1) ITES/ IT project during the last three i.e (2022-23,2023-24,2024-2025) years for Central/State Govt/listed company. The experience must include at least one (1) project involving location tracking, geo-fencing, and/or real-time monitoring feature,	PO copy and respective service completion certificate.
5	The bidder must have Minimum 10 in-house IT professionals (Developers, Project Managers, QA/Testers, DBAs). Expertise in Mobile Apps (Android/iOS), Web Apps, Geo-fencing, Cloud, Cybersecurity.	List of technical staff with experience and education details.
6	Blacklisting Declaration: The bidder should not have been blacklisted by any government agency in India on the bid submission date during last 3 years.	Undertaking on company's letter head
7	The bidder should have Valid ISO 9001:2015 certification. Preference: CMMI Level 3 or above, Bidder should have ISO 27001 for data security.	Copies of valid certificates
8	Local Office Presence: The bidder shall maintain a functional office / support center within the Madhya Pradesh, equipped with adequate technical and support manpower for the duration of the contract, including the O&M period.	Address proof or declaration with contact details, office address, lease agreement /ownership proof, electricity bill, GST registration, or any other relevant document

9	Support and Maintenance: The bidder shall maintain a 24x7 dedicated toll-free number for logging service calls. Landline or mobile numbers shall not be considered. An undertaking on the bidder's letterhead along with a self-attested copy of the latest bill for the toll-free number shall be submitted as proof.	Relevant Documents to be submitted.
10	Ticketing Tool: The bidder shall provide an online call logging/ticket management system through a website and/or software application for tracking service requests.	Self-declaration on company letterhead

S No.	Particulars	Criteria for Tender Package
		(Mandatory Compliance & Document Submission)
B)	Annexures	
1	Annexure 1	Covering Letter: Self-certification duly signed by authorized signatory on company letter head.
2	Annexure 2	The Bidder should agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted.
		Self-certification duly signed by authorized signatory on company letter head.
3	Annexure 3	An undertaking signed by the Authorized Signatory of the company to be provided on letter head. The Bidder should not have been blacklisted / debarred by any Governmental / Non-Governmental Organization in India as on bid submission date.
4	Annexure-4	Format for Affidavit to be uploaded by BA along with the tender documents.
5	Annexure-5	Non-disclosure agreement with RailTel.
6	Annexure-6	Complete Eoi Examination & Nil Deviation Certificate
7	Annexure-7	Back-to-Back Compliance Certificate.
8	Annexure-8	Performance Bank Guarantee Format
9	Annexure- 9	Tender Document/ BOQ
10	Additional Documents to be Submitted	Refer Annexure - (Tender/RFP document) BOQ of the RFP document. Price Bid Format to be submitted in separate password protected pdf. Technical & Commercial Proposal with overview of the project with strength of the Partner.

5. Bidder's Profile

The bidder shall provide the information in the below table:

S. No.	ITEM	Details
1.	Full name of bidder's firm	
2.	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office	
3.	Name, designation and full address of the Chief Executive Officer of the bidder's organization as a whole, including contact numbers and email Address	
4.	Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender	
5.	Name, designation and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile, Fax and email address	
6.	Bank Details (Bank Branch Name, IFSC Code, Account number)	
7.	GST Registration number	

6. Evaluation Criteria

- 6.1 The Business Associates are first evaluated on the basis of the Pre-Qualification Criteria as per clause 5 above.
- 6.2 The Business Associate who meets all the Pre-qualification criteria, their price bid will be evaluated. The Lowest (L1) price bidder will be selected and entered into agreement with for delivery of the work on back-to-back basis for the agreed scope of work.
- 6.3 RailTel reserves the right to further re-negotiate the prices with eligible L1 bidder. Selected bidder must ensure the best commercial offer to RailTel to offer the most winnable cost to customer.
- 6.4 RailTel also reserves the right to accept or reject the response against this EOI, without assigning any reasons. The decision of RailTel is final and binding on the participants. The RailTel evaluation committee will determine whether the proposal/ information is complete in all respects and the decision of the evaluation committee shall be final. RailTel may at its discretion assign lead factor to the Business associate as per RailTel policy for shortlisting partner against this EOI. RailTel also reserves the right to negotiate the price with the selected bidder.

- 6.5 All General requirement mentioned in the Technical Specifications are required to be complied. The solution proposed should be robust and scalable.

7. Payment terms

- 7.1 RailTel shall make payment to selected Business Associate after receiving payment from Customer for the agreed scope of work. In case of any penalty or deduction made by customer for the portion of work to be done by BA, same shall be passed on to Business Associate.
- 7.2 All payments by RailTel to the Partner will be made after the receipt of payment by RailTel from end Customer organization.

8. SLA

The selected bidder will be required to adhere to the SLA matrix if/as defined by the end Customer. SLA breach penalty will be applicable proportionately on the selected bidder, as specified by the end Customer. The SLA scoring and penalty deduction mechanism for in-scope of work area shall be followed as specified by the customer. All associated clarifications, responses to queries, revisions, addendum and corrigendum, associated Prime Services Agreement (PSA)/ MSA/ SLA also included. Any deduction by Customer from RailTel payments on account of SLA breach which is attributable to Partner will be passed on to the Partner proportionately based on its scope of work.

9. Other Terms and Conditions

Any other terms and conditions in relation to SLA, Payments, PBG etc. will be as per the PO/agreement/Work Order/RFP of the end customer.

Note: Depending on RailTel's business strategy RailTel may choose to work with Partner who is most likely to support in submitting a winning bid.



Annexure 1: Format for COVERING LETTER
COVERING LETTER (To be on company letter head)

EoI Reference No:

Date:

To,

RailTel Corporation of India Ltd.
Plot No. 17, First Floor,
Raghunath Nagar,
Near Shahpura Thana,
Bhopal, M.P. - 462039

Dear Sir,

SUB: Participation in the EoI process

Having examined the Invitation for EoI document bearing the ref. no. _____ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for EoI document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

We hereby Submit EMD amount of Rs. _____ issued vide _____ from Bank _____.

Authorized Signatory

Name

Designation

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Annexure 2: Format for Self-Certificate & Undertaking
Self-Certificate (To be on company letter head)

EoI Reference No:

Date:

To,

RailTel Corporation of India Ltd.
Plot No. 17, First Floor,
Raghunath Nagar,
Near Shahpura Thana,
Bhopal, M.P. - 462039

Dear Sir,

Sub: Self Certificate for Tender, Technical & other compliances

- 1) Having examined the Technical specifications mentioned in this EOI & end customer tender, we hereby confirm that we meet all specification.
- 2) We agree to abide by all the technical, commercial & financial conditions of the end customer RFP for which EOI is submitted (except pricing, termination & risk purchase rights of the RailTel). We understand and agree that RailTel shall release the payment to selected BA after the receipt of corresponding payment from end customer by RailTel. Further we understand that in case selected BA fails to execute assigned portion of work, then the same shall be executed by RailTel through third party or departmentally at the risk and cost of selected BA.
- 3) We agree to abide by all the technical, commercial & financial conditions of the end customer's RFP for the agreed scope of work for which this EOI is submitted.
- 4) We hereby agree to comply with all OEM technical & Financial documentation including MAF, Technical certificates/others as per end-to-end requirement mentioned in the end customer's RFP. We are hereby enclosing the arrangement of OEMs against each of the BOQ item quoted as mentioned end customer's RFP. We also undertake to submit MAF and other documents required in the end Customer organization tender in favour of RailTel against the proposed products.
- 5) We hereby undertake to work with RailTel as per end customer's RFP terms and conditions. We confirm to submit all the supporting documents constituting/ in compliance with the Criteria as

required in the end customer's RFP terms and conditions like technical certificates, OEM compliance documents.

- 6) We understand and agree that RailTel is intending to select a BA who is willing to accept all terms & conditions of end customer organization's RFP for the agreed scope of work. RailTel will strategies to retain scope of work where RailTel has competence.
- 7) We hereby agree to submit that in case of being selected by RailTel as BA for the proposed project (for which EOI is submitted), we will submit all the forms, appendix, relevant documents etc. to RailTel that is required and desired by end Customer well before the bid submission date by end customer and as and when required.
- 8) We hereby undertake to sign Pre-Bid Agreement and Non-Disclosure Agreement with RailTel on a non-judicial stamp paper of Rs. 100/- in the prescribed Format.

Authorized Signatory Name & Designation

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Annexure 3: Undertaking for not Being Blacklisted/Debarred

<On Company Letter Head>

To,

RailTel Corporation of India Ltd.
Plot No. 17, First Floor,
Raghunath Nagar,
Near Shahpura Thana,
Bhopal, M.P. - 462039

Subject: Undertaking for not Being Blacklisted/Debarred

We, Company Name, having its registered office at address
hereby declares that that the Company has not been blacklisted/debarred by any Governmental / Non-Governmental organization in India for past 3 Years as on bid submission date.

Date and Place

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Bidder's Company Seal:

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Annexure 4: Format of Affidavit

FORMAT FOR AFFIDAVIT TO BE UPLOADED BY BA ALONGWITH THE EOI DOCUMENTS

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-.

The paper has to be in the name of the BA) **

I..... (Name and designation) ** appointed as the attorney/authorized signatory of the BA (including its constituents),

M/s _____ (hereinafter called the BA) for the purpose of the EOI documents for the work of _____ as per the EOI No. _____ of (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the BA including its constituents as under:

1. I/we the BA (s), am/are signing this document after carefully reading the contents.
2. I/we the BA(s) also accept all the conditions of the EOI and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the EOI documents from RailTel website www.railtelindia.com. I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the EOI document. In case of any discrepancy noticed at any stage i.e. evaluation of EOI, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the EOI by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of EOI, it shall lead to forfeiture of the EOI EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the BA) ** _____ and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.

8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.

DEPONENT SEAL AND SIGNATURE
OF THE BA

VERIFICATION

I/We above named EOI do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT SEAL AND SIGNATURE
OF THE BA

Place:
Dated:

**The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by BA. Attestation before Magistrate/Notary Public.

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Annexure-5: Non-Disclosure Agreement (NDA) Format

NON-DISCLOSURE AGREEMENT

This Non-Disclosure Agreement (this “**Agreement**”) is made and entered into on this ____ day of ____, 2024 (the “**Effective Date**”) at _____. By and between

RailTel Corporation of India Limited, (CIN: L64202DL2000GOI107905), a Public Sector Undertaking under Ministry of Railways, Govt. of India, having its registered and corporate office at Plate-A, 6th Floor, Office Block, Tower -2, East Kidwai Nagar, New Delhi-110023, (hereinafter referred to as '**RailTel**'), which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of the ONE PART,

And

_____) (CIN: _____), a company duly incorporated under the provisions of Companies Act, _____ having its registered office at _____, (hereinafter referred to as '**_____**'),

which expression shall unless repugnant to the context or meaning thereof, deem to mean and include its successors and its permitted assignees of OTHER PART

RailTel and _____ shall be individually referred to as “Party” and jointly as “Parties”

WHEREAS, RailTel and _____, each possesses confidential and proprietary information related to its business activities, including, but not limited to, that information designated as confidential or proprietary under Section 2 of this Agreement, as well as technical and non-technical information, patents, copyrights, trade secrets, know-how, financial data, design details and specifications, engineering, business and marketing strategies and plans, forecasts or plans, pricing strategies, formulas, procurement requirements, vendor and customer lists, inventions, techniques, sketches, drawings, models, processes, apparatus, equipment, algorithms, software programs, software source documents, product designs and the like, and third party confidential information (collectively, the “**Information**”);

WHEREAS, the Parties have initiated discussions regarding a possible business relationship for _____.

WHEREAS, each Party accordingly desires to disclose certain Information (each Party, in such disclosing capacity, the “**Disclosing Party**”) to the other Party (each Party, in such receiving capacity, the “**Receiving Party**”) subject to the terms and conditions of this Agreement.

NOW THEREFORE, in consideration of the receipt of certain Information, and the mutual promises made in this Agreement, the Parties, intending to be legally bound, hereby agree as follows:

Permitted Use.

Receiving Party shall:

hold all Information received from Disclosing Party in confidence; use such Information for the purpose of evaluating the possibility of entering into a commercial arrangement between the Parties concerning such Information; and restrict disclosure of such Information to those of Receiving Party’s officers, directors, employees, affiliates, advisors, agents and consultants (collectively, the “**Representatives**”) who the Receiving Party, in its reasonable discretion, deems need to know such Information, and are bound by the terms and conditions of (1) this Agreement, or (2) an agreement with terms and conditions substantially similar to those set forth in this Agreement.

The restrictions on Receiving Party's use and disclosure of Information as set forth above shall not apply to any Information that Receiving Party can demonstrate: is wholly and independently developed by Receiving Party without the use of Information of Disclosing Party; at the time of disclosure to Receiving Party, was either (A) in the public domain, or (B) known to Receiving Party; is approved for release by written authorization of Disclosing Party; or is disclosed in response to a valid order of a court or other governmental body in the India or any political subdivision thereof, but only to the extent of, and for the purposes set forth in, such order; provided, however, that Receiving Party shall first and immediately notify Disclosing Party in writing of the order and permit Disclosing Party to seek an appropriate protective order.

(c) Both parties further agree to exercise the same degree of care that it exercises to protect its own Confidential Information of a like nature from unauthorized disclosure, but in no event shall a less than reasonable degree of care be exercised by either party.

Designation.

Information shall be deemed confidential and proprietary and subject to the restrictions of this Agreement if, when provided in:

written or other tangible form, such Information is clearly marked as proprietary or confidential when disclosed to Receiving Party; or oral or other intangible form, such Information is identified as confidential or proprietary at the time of disclosure.

Cooperation. Receiving Party will immediately give notice to Disclosing Party of any unauthorized use or disclosure of the Information of Disclosing Party.

Ownership of Information. All Information remains the property of Disclosing Party and no license or other rights to such Information is granted or implied hereby. Notwithstanding the foregoing, Disclosing Party understands that Receiving Party may currently or in the future be developing information internally, or receiving information from other parties that may be similar to Information of the Disclosing Party. Notwithstanding anything to the contrary, nothing in this Agreement will be construed as a representation or inference that Receiving Party will not develop products, or have products developed for it, that, without violation of this Agreement, compete with the products or systems contemplated by Disclosing Party's Information.

No Obligation. Neither this Agreement nor the disclosure or receipt of Information hereunder shall be construed as creating any obligation of a Party to furnish Information to the other Party or to enter into any agreement, venture or relationship with the other Party.

Return or Destruction of Information.

All Information shall remain the sole property of Disclosing Party and all materials containing any such Information (including all copies made by Receiving Party) and its Representatives shall be returned or destroyed by Receiving Party immediately upon the earlier of:

termination of this Agreement; expiration of this Agreement; or Receiving Party's determination that it no longer has a need for such Information.

Upon request of Disclosing Party, Receiving Party shall certify in writing that all Information received by Receiving Party (including all copies thereof) and all materials containing such Information (including all copies thereof) have been destroyed.

Injunctive Relief: Without prejudice to any other rights or remedies that a party may have, each party acknowledges and agrees that damages alone may not be an adequate remedy for any breach of this Agreement, and that a party shall be entitled to seek the remedies of injunction, specific performance and/or any other equitable relief for any threatened or actual breach of this Agreement

Notice.

Any notice required or permitted by this Agreement shall be in writing and shall be delivered as follows, with notice deemed given as indicated:

by personal delivery, when delivered personally; by overnight courier, upon written verification of receipt; or by certified or registered mail with return receipt requested, upon verification of receipt.

Notice shall be sent to the following addresses or such other address as either Party specifies in writing.

RailTel Corporation of India limited:

Attn: _____
Address: _____
Phone: _____
Email: _____

Attn: _____
Address: _____
Phone: _____
Email: _____

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Term, Termination and Survivability.

Unless terminated earlier in accordance with the provisions of this agreement, this Agreement shall be in full force and effect for a period of ____years from the effective date hereof.

Each party reserves the right in its sole and absolute discretion to terminate this Agreement by giving the other party not less than 30 days' written notice of such termination.

Notwithstanding the foregoing clause 9(a) and 9 (b), Receiving Party agrees that its obligations, shall:

In respect to Information provided to it during the Term of this agreement, shall survive and continue even after the expiry of the term or termination of this agreement; and not apply to any materials or information disclosed to it thereafter.

Governing Law and Jurisdiction. This Agreement shall be governed in all respects solely and exclusively by the laws of India without regard to its conflicts of law principles. The Parties hereto expressly consent and submit themselves to the jurisdiction of the courts of New Delhi.

Counterparts. This agreement is executed in duplicate, each of which shall be deemed to be the original and both when taken together shall be deemed to form a single agreement

No Definitive Transaction. The Parties hereto understand and agree that no contract or agreement with respect to any aspect of a potential transaction between the Parties shall be deemed to exist unless and until a definitive written agreement providing for such aspect of the transaction has been executed by a duly authorized representative of each Party and duly delivered to the other Party (a "**Final Agreement**"), and the Parties hereby waive, in advance, any claims in connection with a possible transaction unless and until the Parties have entered into a Final Agreement.

Settlement of Disputes:

The parties shall, at the first instance, attempt to resolve through good faith negotiation and consultation, any difference, conflict or question arising between the parties hereto relating to or concerning or arising out of or in connection with this agreement, and such negotiation or consultation shall begin promptly after a Party has delivered to another Party a written request for such consultation.

In the event of any dispute, difference, conflict or question arising between the parties hereto, relating to or concerning or arising out of or in connection with this agreement, is not settled through good faith negotiation or consultation, the same shall be referred to arbitration by a sole arbitrator.

The sole arbitrator shall be appointed by CMD/RailTel out of the panel of independent arbitrators maintained by RailTel, having expertise in their respective domains. The seat and the venue of arbitration shall be New Delhi. The arbitration proceedings shall be in accordance with the provision of the Arbitration and Conciliation Act 1996 and any other statutory amendments or modifications thereof. The decision of arbitrator shall be final and binding on both parties. The arbitration proceedings shall be conducted in English Language. The fees and cost of arbitration shall be borne equally between the parties.

CONFIDENTIALITY OF NEGOTIATIONS

Without the Disclosing Party's prior written consent, the Receiving Party shall not disclose to any Person who is not a Representative of the Receiving Party the fact that Confidential Information has been made available to the Receiving Party or that it has inspected any portion of the Confidential Information or that discussions between the Parties may be taking place.

REPRESENTATION

The Receiving Party acknowledges that the Disclosing Party makes no representation or warranty as to the accuracy or completeness of any of the Confidential Information furnished by or on its behalf. Nothing in this clause operates to limit or exclude any liability for fraudulent misrepresentation.

ASSIGNMENT

Neither this Agreement nor any of the rights, interests or obligations under this Agreement shall be assigned, in whole or in part, by operation of law or otherwise by any of the Parties without the prior written consent of each of the other Parties. Any purported assignment without such consent shall be void. Subject to the preceding sentences, this Agreement will be binding upon, inure to the benefit of, and be enforceable by, the Parties and their respective successors and assigns. its Affiliates to advise their Representatives, contractors, subcontractors and licensees, of the obligations of confidentiality and non-use under this Agreement, and shall be responsible for ensuring compliance by its and its Affiliates' Representatives, contractors, subcontractors and licensees with such obligations. In addition, each Party shall require all persons and entities who are not employees of a Party and who are provided access to the Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions no less stringent than those set forth in this Agreement. Each Party shall promptly notify the other Party in writing upon learning of any unauthorized disclosure or use of the Confidential Information by such persons or entities.

NO LICENSE

Nothing in this Agreement is intended to grant any rights to under any patent, copyright, or other intellectual property right of the Disclosing Party, nor will this Agreement grant the Receiving Party any rights in or to the Confidential Information of the Disclosing Party, except as expressly set forth in this Agreement.

RELATIONSHIP BETWEEN PARTIES:

Nothing in this Agreement or in any matter or any arrangement contemplated by it is intended to constitute a partnership, association, joint venture, fiduciary relationship or other cooperative entity between the parties for any purpose whatsoever. Neither party has any power or authority to bind the other party or impose any obligations on it and neither party shall purport to do so or hold itself out as capable of doing so.

20: UNPULISHED PRICE SENSITIVE INFORMATION (UPSI)

_____ agrees and acknowledges that _____, its Partners, employees, representatives etc., by virtue of being associated with RailTel and being in frequent communication with RailTel and its employees, shall be deemed to be "Connected Persons" within the meaning of SEBI (Prohibition of Insider Trading) Regulations, 2015 and shall be bound by the said regulations while dealing with any confidential and/ or price sensitive information of RailTel. _____ shall always and at all times comply with the obligations and restrictions contained in the said regulations. In terms of the said regulations, _____ shall abide by the restriction on communication, providing or allowing access to any Unpublished Price Sensitive Information (UPSI) relating to RailTel as well as restriction on trading of its stock while holding such Unpublished Price Sensitive Information relating to RailTel

MISCELLANEOUS. This Agreement constitutes the entire understanding among the Parties as to the Information and supersedes all prior discussions between them relating thereto. No amendment or modification of this Agreement shall be valid or binding on the Parties unless made in writing and signed on behalf of each Party by its authorized representative. The failure or delay of any Party to enforce at any time any provision of this Agreement shall not constitute a waiver of such Party's right thereafter to enforce each and every provision of this Agreement. In the event that any of the terms, conditions or provisions of this Agreement are held to be illegal, unenforceable or invalid by any court of competent jurisdiction, the remaining terms, conditions or provisions hereof shall remain in full force and effect. The rights, remedies and obligations set forth herein are in addition to, and not in substitution of, any rights, remedies or obligations which may be granted or imposed under law or in equity. IN WITNESS WHEREOF, the Parties have executed this Agreement on the date set forth above.

_____:

RailTel Corporation of India Limited:

By _____

By _____

Name:
Title:

Name:
Title:

Witnesses

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Annexure 6: Complete EoI Examination & Nil Deviation Certificate

(To be submitted by Bidder)

To
RailTel Corporation of India Ltd
Plot No. 17, 1st Floor, Raghunath Nagar,
Near Shahpura Police station, Bhopal MP-
462039

Sub: Complete EoI Examination & Nil Deviation Certificate

Ref: EoI Number: _____ **Dated:** _____

Dear Sir,

We <Bidder Name> having completely examined the referred EoI, its corrigendum and any other documents/its addendums/corrigendum referred in this EoI, conclude that we have understood the Terms & Conditions of the EoI and its subsequent addendums & corrigendum (if any) and any other documents/its addendums/corrigendum referred in this EoI. We declare that we have sought all clarifications for the same from RailTel or its end customer for anything contained in this EoI & any other documents/its addendums/ corrigendum referred in this EoI and have been satisfied with the clarifications to the fullest extent and there are no terms, clauses, conditions, etc which are ambiguous.

We also declare that there is no deviation from adhering to anything that is contained in this EoI and any other documents/its addendums/corrigendum referred in this EoI and that any deviation later raised by us shall lead to forfeiture of the Bid/Contract at complete discretion of RailTel.

Signature of Authorized Signatory (with official seal)

Name :
Designation :
Address :
Telephone and Fax :
E-mail address :

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Annexure 7: Back-to-Back Compliance Certificate

(To be submitted by Bidder)

To
RailTel Corporation of India Ltd
Plot No. 17, 1st Floor, Raghunath Nagar,
Near Shahpura Police station, Bhopal MP-
462039

Sub: Complete back-to-back Compliance Certificate

Ref: 1) EoI Number: _____ Dated: _____

2) Bid Reference No.: 25001-A Bid Issue Date: 09/10/2025 and all of its addendums/
corrigendum's & published documents

Dear Sir,

Considering reference 1 & 2 we would like to declare that we have read and understood the EoI, its corrigendum and any other documents/its addendums/corrigendum referred in this EoI thoroughly. We would like to give you our back-to-back compliance for all the tender terms and conditions, clauses, timelines, deliverables and anything explicitly mentioned in the EoI, its corrigendum and any other documents/its addendums/corrigendum referred in this EoI.

Signature of Authorized Signatory (with official seal)

Name :
Designation :
Address :
Telephone and Fax :
E-mail address :

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Annexure 8: Performance Bank Guarantee Format

(For a sum of percentage of the value of the contract as per RailTel's end customer RFP/tender) (Stamp Duty to be confirmed by RailTel in co-ordination with RailTel's Legal Department) (Final Draft to be confirmed by RailTel Legal before BG issuance)

To
RailTel Corporation of India Ltd
Plot No. 17, 1st Floor, Raghunath Nagar,
Near Shahpura Police station, Bhopal MP-
462039

WHEREAS:

_____ name and address of Applicant] (hereinafter called "the Applicant") and RailTel (the "Authority") have entered into an agreement (the "Agreement") for..... subject to and in accordance with the provisions of the Agreement.

(A) The Agreement requires the Applicant to furnish a Performance Security for due and faithful performance of its obligations, under and in accordance with the Agreement, during the {Implementation Period/ Defects Liability Period and Maintenance Period} (as defined in the Agreement) in a sum of Rs ***** Cr.

(B) We, Through our branch at (The "Bank") have agreed to furnish this bank guarantee (hereinafter called the "Guarantee") by way of Performance Security. NOW, THEREFORE, the Bank hereby, unconditionally and irrevocably, guarantees and affirms as follows:

1. The Bank hereby unconditionally and irrevocably guarantees the due and faithful performance of the Applicant obligations during the {Implementation period /Defects Liability Period and maintenance period} under and in accordance with the Agreement, and agrees and undertakes to pay to the Authority, upon its mere first written demand, and without any demur, reservation, recourse, contest or protest, and without any reference to the Applicant, such sum or sums up to an aggregate sum of the Guarantee Amount as the Authority shall claim, without the Authority being required to prove or to show grounds or reasons for its demand and/or for the sum specified therein.

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2. A letter from the Authority, under the hand of an officer not below the rank of General Manager in RailTel that the Applicant has committed default in the due and faithful performance of all or any of its obligations under and in accordance with the Agreement shall be conclusive, final and binding on the Bank. The Bank further agrees that the Authority shall be the sole judge as to whether the Applicant is in default in due and faithful performance of its obligations during and under the Agreement and its decision that the Applicant is in default shall be final and binding on the Bank, notwithstanding any difference between the Authority and the Applicant, or any dispute between them pending before any court, tribunal, arbitrators or any other Authority or body, or by the discharge of the Applicant for any reason whatsoever.
3. In order to give effect to this Guarantee, the Authority shall be entitled to act as if the Bank were the principal debtor and any change in the constitution of the Applicant and/or the Bank, whether by their absorption with any other body or corporation or otherwise, shall not in any way or manner affect the liability or obligation of the Bank under this Guarantee.
4. It shall not be necessary, and the Bank hereby waives any necessity, for the Authority to proceed against the Applicant before presenting to the Bank its demand under this Guarantee.
5. The Authority shall have the liberty, without affecting in any manner the liability of the Bank under this Guarantee, to vary at any time, the terms and conditions of the Agreement or to extend the time or period for the compliance with, fulfilment and/or performance of all or any of the obligations of the Applicant contained in the Agreement or to postpone for any time, and from time to time, any of the rights and powers exercisable by the Authority against the Applicant, and either to enforce or forbear from enforcing any of the terms and conditions contained in the Agreement and/or the securities available to the Authority, and the Bank shall not be released from its liability and obligation under these presents by any exercise by the Authority of the liberty with reference to the matters aforesaid or by reason of time being given to the Applicant or any other forbearance, indulgence, act or omission on the part of the Authority or of any other matter or thing whatsoever which under any law relating to sureties and guarantors would but for this provision have the effect of releasing the Bank from its liability and obligation under this Guarantee and the Bank hereby waives all of its rights under any such law.
6. This Guarantee is in addition to and not in substitution of any other guarantee or security now or which may hereafter be held by the Authority in respect of or relating to the Agreement or for the fulfilment, compliance and/or performance of all or any of the obligations of the Applicant under the Agreement.
7. Notwithstanding anything contained hereinbefore, the liability of the Bank under this Guarantee is restricted to the guaranteed amount and this Guarantee will remain in force for the period specified in paragraph 8 below and unless a demand or claim in writing is made by the Authority on the Bank under this Guarantee all rights of the Authority under this Guarantee shall be forfeited and the Bank shall be relieved from its liabilities hereunder.

8. The Guarantee shall cease to be in force and effect on ****\$ unless a demand or claim under this Guarantee is made in writing before expiry of the Guarantee, the Bank shall be discharged from its liabilities hereunder.
9. The Bank undertakes not to revoke this Guarantee during its currency, except with the previous express consent of the Authority in writing and declares and warrants that it has the power to issue this Guarantee and the undersigned has full powers to do so on behalf of the Bank.
10. Any notice by way of request, demand or otherwise hereunder may be sent by post addressed to the Bank at its above referred branch, which shall be deemed to have been duly authorized to receive such notice and to effect payment thereof forthwith, and if sent by post it shall be deemed to have been given at the time when it ought to have been delivered in due course of post and in proving such notice, when given by post, it shall be sufficient to prove that the envelope containing the notice was posted and a certificate signed by an officer of the Authority that the envelope was so posted shall be conclusive.
11. This Guarantee shall come into force with immediate effect and shall remain in force and effect for up to the date specified in paragraph 8 above or until it is released earlier by the Authority pursuant to the provisions of the Agreement.

Signed and sealed this day of 20..... at SIGNED, SEALED AND DELIVERED For and on behalf of the Bank by:

(Signature) (Name) (Designation) (Code Number) (Address)

NOTES:

- a. The bank guarantee should contain the name, designation and code number of the officer(s) signing the guarantee.

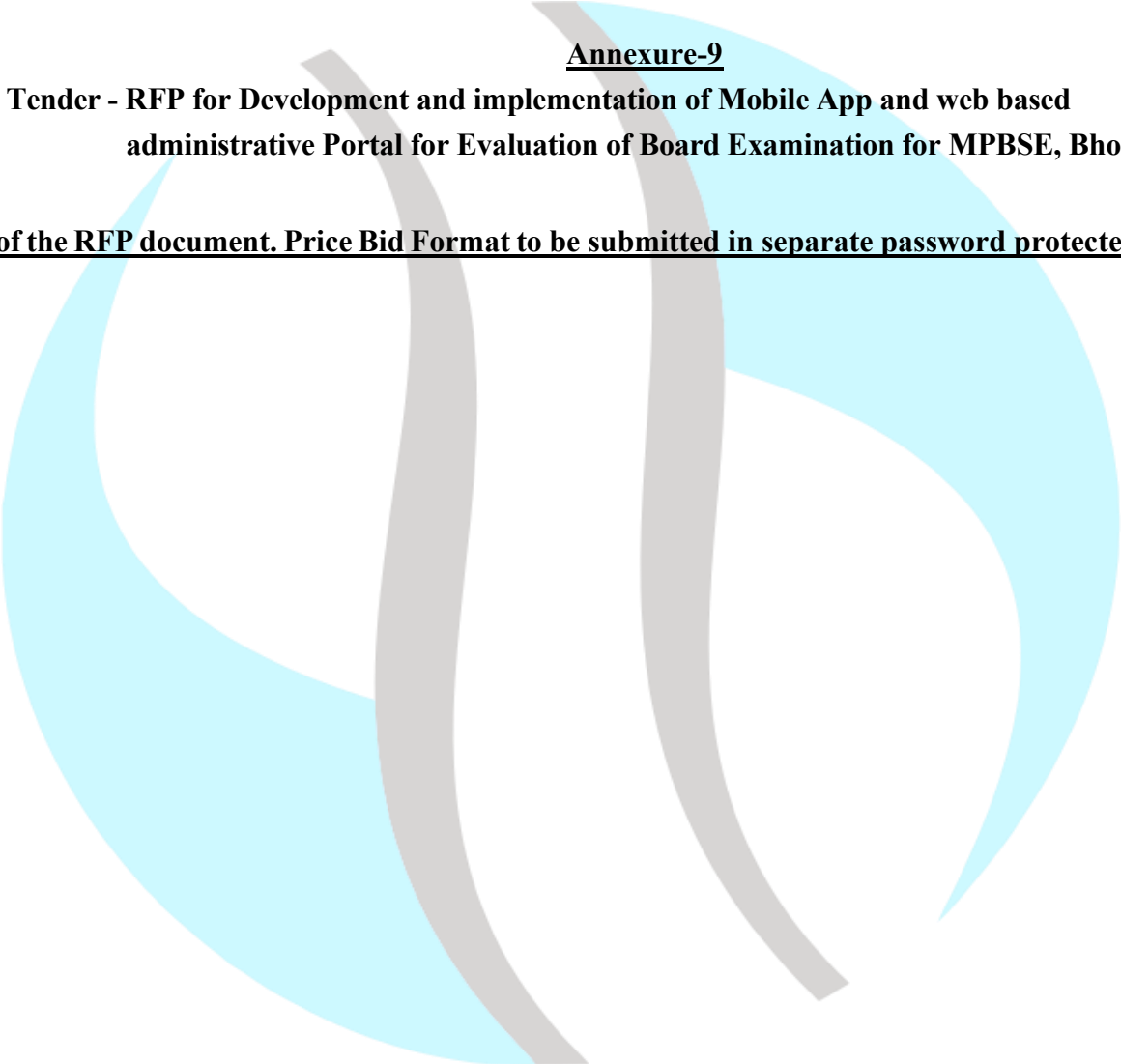
The address, telephone number and other details of the head office of the Bank as well as of issuing branch should be mentioned on the covering letter of issuing.

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Annexure-9

Tender - RFP for Development and implementation of Mobile App and web based administrative Portal for Evaluation of Board Examination for MPBSE, Bhopal.

BOQ of the RFP document. Price Bid Format to be submitted in separate password protected pdf.



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Tenders Madhya Pradesh

The Madhya Pradesh Government eProcurement System



17-Feb-2026

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Tender Details

Basic Details

Organisation Chain	Board of Secondary Education		
Tender Reference Number	Sr./682/gopniya-samanvay/2026 Bhopal Dated 04/02/2026		
Tender ID	2026_MPBSE_480369_1	Withdrawal Allowed	Yes
Tender Type	Open Tender	Form Of Contract	Item Wise
Tender Category	Services	No. of Covers	2
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Online	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Payment Instruments

Online Bankers	S.No	Bank Name
	1	INDUSIND BANK
	2	INDUSIND NEFT/RTGS

Covers Information, No. Of Covers - 2

Cover No	Cover Type	Description	Document Type
1	Fee/PreQual/Technical	As per Tender Documents	.pdf
2	Finance	As per Tender Documents	.xls

Tender Fee Details, [Total Fee in ₹ - 5,295]

Tender Fee in ₹	5,000		
Processing Fee in ₹ (18.00% GST Incl.)	295		
Fee Payable To	Nil	Fee Payable At	Nil
Tender Fee Exemption Allowed	No		

EMD Fee Details

EMD Amount in ₹	1,00,000	EMD Exemption Allowed	No
EMD Fee Type	fixed	EMD Percentage	NA
EMD Payable To	Nil	EMD Payable At	Nil

Work Item Details

Title	RFP for Development and implementation of Mobile App and Web Portal				
Work Description	RFP for Development and implementation of Mobile App and web based administrative Portal for Evaluation of Board Examination for MPBSE, Bhopal				
NDA/Pre Qualification	Please refer Tender documents.				
Independent External Monitor/Remarks	NA				
Tender Value in ₹	NA	Product Category	Info. Tech. Services	Sub category	NA
Contract Type	Tender	Bid Validity(Days)	180	Period Of Work(Days)	365
Location	MPBSE, Link Road No. 1, Shivaji Nagar, Bhopal	Pincode	462011	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	Meeting Hall, 1st floor, MPBSE, Bhopal
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates

Published Date	05-Feb-2026 05:30 PM	Bid Opening Date	21-Feb-2026 04:00 PM
Document Download / Sale Start Date	06-Feb-2026 05:30 PM	Document Download / Sale End Date	20-Feb-2026 03:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	06-Feb-2026 05:30 PM	Bid Submission End Date	20-Feb-2026 03:00 PM

Tenders Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)	
	1	Tendernotice_1.pdf 	NIT	478.92	
	 Download as zip file				
Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)

1	Tender Documents	tenderdoc.pdf	Tender Documents	4825.34
2	BOQ	BOQ_564546.xls	Price Bid	345.50

Tender Inviting Authority	
Name	Secretary, MPBSE, Bhopal
Address	MPBSE, Link Road No. 1, Shivaji Nagar, Bhopal

Back

Visitor No:3708751

Contents owned and maintained by concerned Departments of Govt. of Madhya Pradesh

कृ/682/गोपनीय-समन्वय/2026¹

भोपाल, दिनांक-04/02/2026

**M. P. BOARD OF SECONDARY EDUCATION,
BHOPAL**



RFP for

**“Development and Implementation of a Mobile Application and Web-Based Administrative Portal for Evaluation of Board Examination for
Madhya Pradesh Board of Secondary Education”**

Registered Office: Madhya Pradesh Board of Secondary Education, M.P. Nagar Square,
Shivaji Nagar, Bhopal 462011(M.P.)

Phone: 0755-2556792

Website: <https://mpbse.nic.in>

Disclaimer

The information contained in this Notice Inviting Tender (NIT) is issued for the purpose of inviting bids and shall not be deemed to constitute any form of commitment or representation by the Madhya Pradesh Board of Secondary Education (MPBSE). MPBSE reserves the right to accept or reject any or all bids, annul the bidding process, or modify, amend, or cancel the NIT, in whole or in part, at any stage, without assigning any reason thereof and without incurring any liability to any bidder.

The detailed scope of work, eligibility criteria, terms and conditions, and other requirements are provided in the Request for Proposal (RFP) document available on the MP Tender portal (<https://mptenders.gov.in/>). All corrigenda, addenda, clarifications, and amendments, if any, shall be notified only through the MP Tender portal. No separate communication shall be issued in this regard.

This RFP is neither an agreement nor an offer or invitation by MPBSE to prospective bidders or any other person. The purpose of this RFP is to provide interested bidders with information that may be useful in the formulation of their proposals.

All costs associated with the preparation and submission of proposals, including but not limited to documentation, presentations, demonstrations, and any other expenses, shall be borne solely by the bidder. MPBSE shall not be liable in any manner whatsoever for such costs, regardless of the outcome of the bidding process.

Bidders are advised to regularly visit the MP Tender portal for updates. Participation in the bidding process shall be deemed to be acceptance of all terms and conditions mentioned in the NIT and the RFP document.

M. P. Board Of Secondary Education
Bhopal, Madhya Pradesh

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List of Abbreviations:

Abbreviation	Full Form / Description
MPBSE	Madhya Pradesh Board of Secondary Education
BG	Bank Guarantee
DSC	Digital Signature Certificate
EMD	Earnest Money Deposit
GoI	Government of India
GoMP	Government of Madhya Pradesh
GPS	Global Positioning System
GST	Goods and Services Tax
IT	Information Technology
JPG	Joint Photographic Experts Group (Image File Format)
JV	Joint Venture
QCBS	Quality and Cost-Based Selection
LAN	Local Area Network
LLP	Limited Liability Partnership
NOC	No Objection Certificate
OEM	Original Equipment Manufacturer
PAN	Permanent Account Number
PBG	Performance Bank Guarantee
PDF	Portable Document Format
PO	Purchase Order
PQ	Pre-Qualification
RAR	RAR Compressed File Archive Format
RC	Registration Certificate
RFP	Request for Proposal
SI	System Integrator
SLA	Service Level Agreement
SMS	Short Message Service
TDS	Tax Deducted at Source
TPA	Third Party Audit
UDIN	Unique Document Identification Number
WO	Work Order
XLS	Microsoft Excel Spreadsheet Format

Key Information / RFP Summary

S. No.	Particulars	Description
1	Nature of Work	Development and Implementation of a Mobile Application and Web-Based Administrative Portal for Evaluation of Board Examination for Madhya Pradesh Board of Secondary Education
2	Proposals Invited By	Madhya Pradesh Board of Secondary Education
3	Date of Issue of RFP Document	05/ 02/ 2026 at 05:30 PM
4	Start Date of Submission of Bids	06/ 02 / 2026 from 05:30 PM onwards
5	Last Date of Submission of Bids	20/ 02 / 2026 till 03:00 PM
6	Date of Opening of Technical Bids	21/ 02 / 2026 at 4:00 PM at office of Madhya Pradesh Board of Secondary Education
7	Date of Opening of Financial Bids	To be communicated to the shortlisted bidders
8	Website for Downloading RFP Document, Corrigendum & Addendum	https://mptenders.gov.in
9	Cost of RFP Document	Rs. 5,000/- (Rupees Five Thousand only) <i>To be paid online through the e-procurement portal</i>
10	Earnest Money Deposit (EMD)	Rs. 1,00,000/- (Rupees One Lakh only) <i>To be paid online through MP Tender portal</i>
11	Validity of Proposal	Proposals must remain valid for 180 days from the Bid Submission Date
12	Performance Guarantee Value	Rs. 6,00,000/- Rupees Six Lakh only)
13	Performance Guarantee Validity Period	2 months beyond the contract period

Note

- The Madhya Pradesh Board of Secondary Education (MPBSE) reserves the right to modify or change any schedule of the bidding process at any stage, without assigning any reason.
- The mode of submission of bids shall be online only through the MP Tender portal (<https://mptenders.gov.in/>). No physical submission of bids shall be accepted under any circumstances.
- Any corrigendum, addendum, clarification, or information related to this RFP shall be published only on the MP Tender portal.
- Bidders are advised to regularly visit the MP Tender portal for updates and notifications.
- Bidders seeking any clarification regarding the RFP may submit their queries to MPBSE through the designated email IDs within three (3) days from the date of issue of the RFP. The contact details, if any, shall be as specified in the RFP document.

1. Letter of Invitation

The Madhya Pradesh Board of Secondary Education (MPBSE) invites proposals from eligible, competent, and experienced bidders for the **supply, customization, deployment, and implementation of a ready-to-use Mobile Application and Web-Based Administrative Portal** for the evaluation of Board Examinations, in accordance with the terms and conditions set forth in this Request for Proposal (RFP).

- The bidder shall provide a **pre-developed, proven, and operational solution**, which will be **customized and configured** to meet the specific functional, operational, and regulatory requirements of MPBSE. The scope of work includes necessary customization, configuration, integration, deployment, user training, and support services as required by the Board.

The objective of this project is to introduce a **secure, transparent, and technology-enabled evaluation system** that enables effective monitoring and control of the examination evaluation process.

The proposed solution is expected to significantly enhance **operational efficiency, accuracy, data security, accountability, and overall governance** of the Board Examination evaluation process, while ensuring scalability and future adaptability.

Interested bidders who meet the eligibility criteria specified in this RFP are invited to submit their proposals through the MP Tender portal (<https://mptenders.gov.in/>), as per the prescribed schedule and submission guidelines. The bidding process shall be conducted entirely through the MP Tender portal, and no physical submissions shall be accepted. The items to be uploaded on the portal would include all the related documents mentioned in this RFP, such as:

- Tender Details
- EMD
- Technical Proposal
- Financial proposal

However, each of the above documents must be uploaded in the format specified for this purpose and as per the specified folder structure in the MP Tender.

All the pages of the Proposal document must be sequentially numbered and must contain the list of contents with page numbers. Any deficiency in the documentation may result in the rejection of the Bidder's Proposal.

Bidders are advised to carefully study the RFP document, including the scope of work, technical requirements, eligibility conditions, evaluation criteria, and other applicable terms and conditions, before submitting their proposals.

All clarifications, corrigendum, or amendments related to this RFP shall be published only on the MP Tender portal.

MPBSE reserves the right to accept or reject any or all proposals, annul the bidding process, or modify the terms of the RFP, in whole or in part, at any stage, without assigning any reason and without incurring any liability to any bidder.

Initially, tenders are invited for the academic session 2025-26. However, on the satisfactory performance it may be extended for four more academic years i.e. upto academic session 2029-2030. After academic year 2029-30 it may be further extended for three more academic years.

2. Objective of the Project

The objectives of this project are to adopt, customize, and deploy a ready-to-use, proven, and scalable digital valuation solution to strengthen governance, transparency, and efficiency in the Board Examination valuation process of the Madhya Pradesh Board of Secondary Education (MPBSE).

The key objectives of the proposed system are as follows:

- To deploy a pre-developed and operational Mobile Application and Web-Based Administrative Portal, customized to meet MPBSE's specific valuation workflows and regulatory requirements.
- To enable secure, geo-fenced and face-verified attendance tracking of officers and valuers, ensuring physical presence at designated valuation centers.
- To provide end-to-end, real-time tracking of answer books, from distribution to completion, with complete digital traceability and audit trails.
- To enable real-time monitoring of valuation progress at state, district, center, subject, and evaluator levels through role-based dashboards.
- To facilitate data-driven performance analysis for identifying high-performing and non-performing districts, valuation centers, and evaluators.
- To accelerate completion of the valuation process by enabling timely interventions, workload balancing, and resource reallocation based on system analytics.
- To ensure standardized, transparent, and accountable conduct of the valuation process across all districts and centers through configurable workflows and controls.
- To enhance data security, confidentiality, and compliance with Government of India IT policies and MPBSE regulations.

3. Eligibility Criteria

Sr. No	Criteria	Requirement	Documentary Evidence to be Submitted
1	Legal Entity	The bidder must be a company registered under the Companies Act, 1956/2013 or a Limited Liability Partnership (LLP) registered under the LLP Act, 2008. The bidder must possess a valid Goods and Services Tax (GST) registration and Permanent Account Number (PAN)	Certificate of Incorporation, GST, PAN copies
2	Experience in Software Development & Implementation/IT related work	The bidder must have successfully completed at least one (1) Software / Web / Mobile Application / ITES / IT project during the last three i.e (2022-23,2023-24,2024-2025) years for Central/State Govt. The experience must include at least one (1) project involving location tracking, geo-fencing, and/or real-time monitoring feature.	Work order /Work completion certificates / Client references

3	Financial Capability	The bidder should have an average annual turnover of at least ₹ 08 Crore from IT/ITES/ Software Services during the last three (3) financial years. i.e (2022-23,2023-24,2024-2025)	Audited balance sheets / CA certificate
4	Technical Resources	The bidder must have Minimum 20 in-house IT professionals (Developers, Project Managers, QA/Testers, DBAs). Expertise in Mobile Apps (Android/iOS), Web Apps, Geo-fencing, Cloud, Cybersecurity.	List of technical staff with experience and education details.
5	Local Presence	The bidder shall maintain a functional office / support center within the Madhya Pradesh, equipped with adequate technical and support manpower for the duration of the contract, including the O&M period.	office address, lease agreement/ownership proof, electricity bill, GST registration, or any other relevant document
6	Quality & Standards Compliance	The bidder should have Valid ISO 9001:2015 certification. Preference: CMMI Level 3 or above, Bidder should have ISO 27001 for data security.	Copies of valid certificates
7	Support & Maintenance	The bidder shall maintain a 24×7 dedicated toll-free number for logging service calls. Landline or mobile numbers shall not be considered. An undertaking on the bidder's letterhead along with a self-attested copy of the latest bill for the toll-free number shall be submitted as proof.	Relevant Documents to be submitted.
8	Ticketing Tool	The bidder shall provide an online call logging / ticket management system through a website and/or software application for tracking service requests.	Self-declaration on company letterhead
9	Blacklisting & Litigation	Bidder must not be blacklisted or under litigation with any Government/PSU during last 3 years	Self-declaration on company letterhead

4. Performance Guarantee

- The successful bidder shall, within 15 (fifteen) days from the date of issue of the Letter of Indent (LOI), submit a Performance Bank Guarantee (PBG) equivalent to 03 % of the total contract value. The PBG shall be valid for the entire contract period plus an additional 3 months claim period.
- The PBG shall be issued by a Nationalized / Scheduled Bank in favour of: Sectary , Madhya Pradesh Board of Secondary Education
- Non-submission of the PBG within the stipulated period shall result in Forfeiture of the Earnest Money Deposit (EMD), and Cancellation of the contract.
- The PBG may be invoked by the Department in the event of Non-performance or failure to meet the agreed Service Level Agreements (SLAs), Breach of any contract conditions, or Termination of the contract due to the bidder's fault.

5. Scope of Work:

The selected bidder shall provide a **ready-to-deploy, proven, and scalable Mobile Application and Web-Based Administrative Portal for Tracking, Monitoring, and Management of the Board Examination Valuation Process**, along with **customization, configuration, deployment, training, and support** as per the specific requirements of the **Madhya Pradesh Board of Secondary Education (MPBSE)**.

5.1 Solution Overview

- Ready and operational software solution
- Web-based centralized system for administrators
- Mobile application (Android & iOS) for officers and evaluators
- Configurable workflows, hierarchy, and rules
- Scalable to support state-wide valuation operations

5.2 Valuation Workflow & Copy Tracking

End-to-end digital tracking of answer books from **Strong Room to Final Evaluation**

Hierarchical workflow management up to **five or more levels**, including:

- MPBSE Head Office
- District / Regional Offices
- Valuation Centers
- Subject & Deputy Subject Heads
- Valuers (Teachers)

Real-time status of answer books:

- Distributed
- Under Valuation
- Checked
- Pending / Returned Unchecked
- Center-wise, district-wise, subject-wise, and user-wise visibility

5.3 User Roles & Functional Responsibilities

5.3.1 MPBSE Head Office (Head Control Officer)

- State-level centralized dashboard
- District-wise and subject-wise valuation monitoring
- Target vs achievement analysis
- Attendance overview of all officers and evaluators
- Performance analytics and trend analysis
- Downloadable MIS, summary, and exception reports

5.3.2 District Valuation Officer

- Receipt of answer sheets from Strong Room
- Entry of bundles based on class, subject, and bundle ID
- Digital assignment of copies to Deputy / Sub-District Officers
- Monitoring district-level valuation progress
- Attendance through mobile application

5.3.3 Deputy / Sub-District Valuation Officer

- Receipt and verification of answer sheets
- Assignment of copies to Subject Heads
- Subject-wise progress monitoring
- Attendance management and compliance tracking

5.3.4 Subject Head

- Receipt of copies from Deputy / Sub-District Officer
- Assignment to Deputy / Sub-Subject Heads
- Monitoring subject-level progress
- Ensuring adherence to valuation timelines

5.3.5 Deputy Subject Head / Sub-Subject Head

- Assignment of copies to Valuers (Teachers)
- Initial allocation of copies per evaluator (configurable, e.g., 45 copies/day)
- Additional allocation on request with justification
- Verification of evaluated copies
- Daily productivity and compliance monitoring

5.3.6 Valuator / Teacher

- Punch IN / Punch OUT through selfie-based attendance
- Geo-fenced attendance validation (within 100-meter radius)
- Evaluation of assigned answer sheets
- Submission of daily checked and unchecked copy count
- Ability to return partially or fully unchecked copies with system entry

5.4 Attendance, Authentication & Geo-Validation

- OTP-based authentication:
- Attendance through:
 - Live selfie capture / face verification
 - GPS / Geo-location tagging
 - Time-stamped records
- Device identification for attendance integrity
- Configurable punch-in and punch-out timings:
 - Officers
 - Evaluators / Teachers
- All attendance events to be location validated

5.5 Copy Movement & Traceability

The system shall digitally track each answer book through the hierarchy:

Strong Room → District Officer → Deputy Officer → Subject Head → Deputy Subject Head → Valuator

Each handover shall be digitally acknowledged with:

- Date and time
- Role
- Quantity of copies
- Status (Checked / Pending)

A complete audit trail shall be maintained.

5.6 Dashboards, Reports & Analytics

The system shall provide:

- Role-based real-time dashboards
- Daily valuation progress reports
- Attendance and absenteeism reports
- District-wise, subject-wise, center-wise, and evaluator-wise analytics
- Identification of:
 - Non-performing districts / centers
 - Low productivity trends
 - Delays and bottlenecks
- Export options in PDF and Excel formats

5.7 Alerts & Notifications

- Automated alerts for:
 - Delayed valuation
 - Absenteeism
 - Low productivity

- Notifications through:
 - System alerts
 - SMS
 - Email (as configured)

5.8 Training, Handholding & Support

- Comprehensive training for all stakeholders including:
 - Board administrators
 - District & Deputy Officers
 - Subject Heads
 - Deputy Subject Heads
 - Valuers
- Classroom / on-site training at designated locations
- Online training sessions where required
- Training manuals, user guides, and video tutorials
- Handholding support during initial valuation cycles
- Dedicated helpdesk during examination and valuation periods
- Refresher training on demand or during system upgrades

5.9 Data Ownership, Security & Confidentiality

- All data generated under this project shall be the exclusive property of MPBSE
- Bidder shall not claim ownership of data
- Board shall have a perpetual, irrevocable, royalty-free license to use and extend the system
- Data security measures shall include:
 - Encrypted data storage
 - Role-based access
 - Complete audit logs
 - Secure hosting on State Data Center / Government Cloud
- Compliance with Government of India IT policies and cybersecurity guidelines
- Strict confidentiality obligations for bidder and its personnel
- Immediate reporting and remediation of any data breach at bidder's cost

6. Reporting & Dashboards

The system shall provide:

- Real-time dashboards
- Daily evaluation progress reports
- Attendance and absentee reports
- District-wise, subject-wise, and teacher-wise analytics
- Export options (PDF / Excel)

7. Application Hosting on MeitY-Approved Cloud

- The application shall be hosted and deployed exclusively on a cloud infrastructure approved and empanelled by the Ministry of Electronics and Information Technology (MeitY), Government of India.

- The selected bidder shall ensure that the proposed cloud service provider complies with all applicable Government of India guidelines, including MeitY Cloud Service Provider (CSP) empanelment norms, CERT-In advisories, and prevailing cybersecurity and data protection regulations.
- All application data, logs, backups, and disaster recovery instances shall reside within the geographical boundaries of India. No data shall be stored, processed, or transferred outside India without prior written approval from the competent authority.
- The bidder shall submit valid documentary evidence of MeitY empanelment of the proposed cloud service provider at the time of bid submission and shall ensure continuous compliance throughout the contract period, including the O&M phase.
- Any change in cloud service provider or hosting architecture during the contract period shall require prior written approval from the department.

8. Deployment & Go-Live Timeline

- To ensure **time-bound rollout and operationalization** of the ready solution, the successful bidder shall **deploy, configure, and make the system fully operational across all districts and valuation centers of the State within 10 (Ten) days from the date of contract generation**, including user configuration, workflow setup, and go-live support.
- Please note that Mobile Application shall be placed on Google Play Store and all authorized users shall download Mobile Application from Play Store only.

9. Training & Change Management

The bidder shall:

- Conduct role-based training sessions
- Provide user manuals and SOPs
- Provide on-site and remote handholding during initial rollout

10. Addition / Modification of Features & Modules

- The Department reserves the right to add, modify, or enhance any feature, functionality, or module within the existing application during the contract period.
- Any new requirement, feature, or functionality beyond the scope of work defined in this RFP shall be treated as a **new module or enhancement** and shall be charged **module-wise**, based on mutually agreed commercial terms.
- Such additions or enhancements shall be taken up only after written approval from the Department.

11. Operation & Maintenance (O&M)

- Minimum 3 years of O&M support
- Helpdesk and ticketing system
- Bug fixing and performance optimization
- Version upgrades and security patches

12.Deliverables

- Web Application
- Mobile Application (Android + iOS)
- Centralized Database
- Dashboards and MIS Reports
- Training Material

13.Payment Milestones

- 100% of the contract value shall be paid after successful delivery, installation, commissioning, Go-Live of the complete system, subject to submission of a valid invoice and issuance of the acceptance certificate by the competent authority.

14.Evaluation of Bid

- The evaluation of bids shall be carried out in three stages: Pre-Qualification Evaluation, Technical Evaluation, and Financial Evaluation.

15.Pre-Qualification (PQ) Evaluation

- Bidders must fulfill all the Pre-Qualification (PQ) criteria as specified in this RFP.
- Only those bidders who meet all the PQ requirements shall be considered eligible for Technical Evaluation.
- Any bid that does not comply with the PQ criteria shall be rejected outright and shall not be considered for further evaluation

16.Technical Evaluation

- The Technical Bids of bidders who qualify the Pre-Qualification (PQ) criteria shall be evaluated for compliance with the functional and technical requirements as specified in this RFP.

16.1 Submission of Working System Presentation

- Along with the proposal document, the bidder shall mandatorily submit a presentation of the proposed ready-to-deploy working system.
- The presentation shall clearly demonstrate:
 - Overall system architecture and modules
 - End-to-end valuation workflow
 - User roles and hierarchy
 - Attendance mechanism (face recognition & geo-fencing)
 - Answer book tracking and dashboards
 - Reports, analytics, and alerts
 - Configuration and customization capabilities for MPBSE
- The presentation must be based on the bidder's existing, operational solution and not on conceptual diagrams or proposed future development.

- Failure to submit the system presentation along with the bid document may lead to rejection of the proposal at the technical evaluation stage.

17. Financial Evaluation

- The Financial Bids of only those bidders who are found technically qualified shall be opened.
- The bidder quoting the lowest evaluated Financial Bid (L1) shall be considered for award of the contract, subject to compliance with all the terms and conditions of this RFP.

18. Financial Selection

- Only the technically qualified bidder quoting the lowest evaluated price (L1) shall be eligible for award of the contract.

19. Signing Of Contract:

- The successful bidder shall enter into and sign a formal Contract Agreement with the Madhya Pradesh Board of Secondary Education (MPBSE) within 07 (Seven) days from the date of issuance of the Letter of Award (LoA) for the Development and Implementation of a Mobile Application and Web-Based Administrative Portal for Evaluation of Board Examination for Madhya Pradesh Board of Secondary Education.
- All costs related to stamp duty, registration, legal vetting, and execution of the Contract Agreement shall be borne entirely by the successful bidder.
- The Contract Agreement shall come into force from the date of signing and shall remain valid for the contract period as specified in this RFP, unless terminated earlier in accordance with the terms and conditions of the Contract Agreement.

20. Penalty Clause:

- Since the project is highly time sensitive, penalty of Rs. 20,000/- per day, shall be imposed in case of any deviation from the project milestones.

21. Fraudulent And Corrupt Practices

- The bidder, shall observe the highest standards of ethics during the bidding process and throughout the execution of the contract. Any attempt to influence the tendering process, evaluation of bids, or execution of the contract through corrupt, fraudulent, collusive, coercive, or unethical practices shall result in immediate disqualification and may lead to blacklisting as per applicable rules.
- If the bidder is found to be engaged in any such practices during the execution of the contract, the Madhya Pradesh Board of Secondary Education (MPBSE) shall have the right to terminate the contract forthwith, and the Performance Security/Performance Bank Guarantee (PBG) shall be forfeited without prejudice to any other rights or remedies available to MPBSE.
- The decision of the Madhya Pradesh Board of Secondary Education (MPBSE) in this regard shall be final and binding on the bidder.

22. Dispute Resolution

- In the event of any dispute or difference arising between the parties in connection with or relating to the Contract, the same shall, in the first instance, be resolved amicably through mutual consultation and discussions.
- If the dispute remains unresolved, the matter shall be referred to the Secretary/Chairman, Madhya Pradesh Board of Secondary Education (MPBSE), Bhopal, whose decision shall be final and binding on both parties, subject to the provisions of arbitration as specified in this RFP/Contract Agreement.

23. Arbitration Clause:

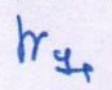
- All disputes or differences which are not resolved through mutual discussions shall be referred to arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time.
- The arbitration proceedings shall be conducted by a sole arbitrator appointed by the competent authority of the Madhya Pradesh Board of Secondary Education (MPBSE), Bhopal.
- The seat and venue of arbitration shall be Bhopal, Madhya Pradesh, and the arbitration proceedings shall be conducted in English or Hindi.
- The award passed by the arbitrator shall be final and binding on both parties.

24.Price Bid / BOQ Format

S. No.	Item Description	Details / Scope	Unit	Quantity	Unit Price (₹)	Total Price (₹)
A. One-Time Development Cost	Mobile Application Development	Design, development, testing, UAT, Go-Live, deployment on MeitY-approved cloud, including Android & iOS applications (as per RFP scope), security hardening, documentation, and training	Job	1		
	Web Application Development	Customize, development, testing, UAT, Go-Live, deployment on MeitY-approved cloud, including admin dashboard, role-based access, reports, APIs, security compliance, documentation, and training	Job	1		
B. Infrastructure & Support Cost	Cloud Infrastructure (MeitY-Approved)	Cloud hosting on MeitY-empanelled CSP including compute, storage, database, load balancer, security services, backup, monitoring, and bandwidth for the contract period	Job / Year	1		
	Operation & Maintenance (O&M)	Application support, cloud monitoring, upgrades, security patches, and technical support during O&M period (as specified in RFP)	Job / Year	1		
C. Addition / Modification of Features & Modules*	Addition / Modification	Addition / Modification of Features & Modules (Change Requests) – To be executed on approved CR basis	Job	As Required		

* L1 shall be decided on the basis of total of (A+B+C) components.

The cumulative cost of change requests shall not exceed **100% of the original contract value**, unless approved by the Competent Authority.


 Secretary
 Board of Secondary Education
 Bhopal, M.P.

1. Tender forms:

Form 1:

Madhya Pradesh Board of Secondary Education Bhopal

NIT No.:*****

Dated. **/**/2026

Details		Bidder's Remark
1	Tender Applied for	
2	Name and Full Address of the Firm / Company Submitting the Tender:	
3	Name of Contact Person:	
4	Phone / Mobile No. / Fax No.	
5	E-mail Address:	
6	Proof of Online Tender Fee Payment (Receipt No./UTR):	
7	GST Registration Number:	
8	Firm / Company Registration Number	
9	Proof of Online Earnest Money Deposit (EMD) Receipt attached with PQ Bid in favour of Madhya Pradesh Board of Secondary Education (MPBSE), Bhopal:	
10	Declaration: We hereby agree to abide by all the terms and conditions laid down in the NIT / RFP No.*****	
11	All pages of the Tender / RFP document have been duly signed as a token of acceptance of the terms and conditions mentioned in NIT / RFP No*****	

Date & Place:

Name

Designation

Name of the firm / Company

Seal / Stamp of the Firm

Form 2:

Madhya Pradesh Board of Secondary Education Bhopal

NIT No.: *****

Dated. **/**/2026

Declaration

I, _____ (Name of Managing Director / Proprietor / Authorized Signatory), son/daughter of _____, representing M/s _____, having its registered office at _____, hereby declare that I have carefully read and understood all the terms and conditions of this tender and the same are acceptable to me/us.

- i. The proof of online Earnest Money Deposit (EMD) of ₹, _____ (Rupees, _____ only) in favour of Madhya Pradesh Board of Secondary Education (MPBSE), Bhopal, payable at Bhopal, is enclosed herewith.
- ii. I/We certify that the firm is duly registered and possesses adequate experience to undertake the subject work and has been engaged in the said line of business since _____.
- iii. I/We further certify that the firm has not been blacklisted, debarred, or declared ineligible by any Central Government, State Government, Public Sector Undertaking (PSU), Autonomous Body, or Statutory Authority as on the date of submission of this bid.
- iv. I/We confirm that each page of the tender document has been duly signed and sealed by the authorized signatory as a token of acceptance of the terms and conditions contained therein.
- v. I/We undertake to adhere to the ethical standards, integrity requirements, and legal obligations as specified in this tender document and as mandated under applicable laws.
- vi. I/We hereby confirm that, irrespective of any arrangements or agreements between the bidder and its suppliers, subcontractors, or service personnel, the undersigned entity shall bear full and sole responsibility and accountability towards this bid and the purchaser, i.e., Madhya Pradesh Board of Secondary Education (MPBSE). The bidder shall ensure that execution of the contract does not suffer due to any internal disputes.
- vii. I/We further certify that this bid does not contain any offer that infringes upon any Indian laws relating to Intellectual Property Rights (IPR), copyrights, patents, or designs. I/We undertake to indemnify and hold harmless MPBSE against any loss, damages, or expenses incurred due to violation of any such laws.
- viii. I/We also certify that no statutory liabilities, taxes, dues, or other financial obligations are outstanding against the firm towards any Government Department, PSU, Autonomous Body, or Union Territory as on the date of submission of the bid.

Date & Place:

Name

Designation

Name of the firm / Company

Seal / Stamp of the Firm

***** End of Document *****