

RailTel Corporation of India Ltd
(A Government of India Enterprise)

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No: RailTel/Tender/LT/NR/Mktg/BW in J&K/2020-21/12

Dated: 08.12.2020

CORRIGENDUM-I

Sub: Limited tender for hiring of Point to Point 1Gbps Ethernet leased lines from Service Providers in J&K”

Ref: RailTel/Tender/LT/NR/Mktg/BW in J&K/2020-21/12 Dated: 24-11-2020

In reference to the above referred tender and subsequent corrigendum, the following amendments mentioned below are issued in the Tender Document. The bids may be submitted in consideration to these amendments:

1. Clause 2B.5.4 may be read as under :-

The following penalties will be imposed in case of violation of SLA:

Table

Service Parameter	Service Level/Availability	Penalties
Link availability	>= 99%	NIL
	Between 98.5% and 99%	1%
	Between 98.5% and 98%	2%
	Between 98% to 90%	2% additional deduction for each 1% additional downtime
	< 90%	No Payment
Packet Loss	0 or < 1%	NIL
	1 to < 2%, Continuously for two hours or more.	1%
	2 to < 5%, Continuously for two hours or more.	2%
	5 to < 8%, Continuously for two hours or more.	4%

	8 to < 10%, Continuously for two hours or more.	6%
	> 10%, Continuously for two hours or more.	2% additional deduction for each 1% additional packet loss

2. Clause 2B.7.8 may be read as under :-

Any scheduled maintenance activity required to be carried in the network which would affect RailTel's services would be intimated 3 working days in advance and must be carried out between **00:00** to 06:00 hrs window of Indian Standard Time (IST).

3. Clause 4.17 may be read as under :-

Monitoring Reports

The bidder shall provide reports that should provide availability & utilization of delivered links. The bidders must also provide the method for verifying the other SLAs parameters like availability & packet drop etc.

4. The Para “* 1Gbps is equal to 1024Mbps” under clause 1 of chapter 2.A may be read as deleted.

**5. Clause 2B.4 may be read as under :-
Throughput**

The leased circuit must have assured bandwidth of 1 Gbps (full duplex) on **1G/10G** interface on 24*7 basis. The guaranteed throughput on the **1G/10G** port should be indicated.

**6. Clause 4.6 may be read as under :-
Delivery Period**

Link(s) are required to be delivered by the supplier at the POP location within **12 weeks** from the date of issue of Purchase order.

7. Date of Opening of E-Bids :-

a)	Closing Date for Submission of E-Bids	Upto 15:00 Hrs. of 14.12.2020 (online)
b)	Date of opening of E-Bids	From 15:30 Hrs. of 14.12.2020 (online)

All other terms and conditions will remain unchanged.

(Vivek Porwal)
General Manager/Mktg/NR
(For and behalf of RailTel Corporation of India Ltd.)