

TENDER NOTICE



RailTel Corporation of India Ltd.
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar,
New Delhi-110023.

Tender No.: RCIL/LT/COMKTG/VAB/26-27/Cor-ICT-Comm/01/E-51534 Dated
07.04.2026

To,

All Eligible RailTel's Empaneled Business Partner

On behalf of Customer of RailTel, RailTel Corporation of India Ltd., Corporate office, Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023 invites Tender for “Supply installation testing and commissioning of IT Infrastructure at customer location and its comprehensive Maintenance for a period of 5 years”

S. No.	Item	Description
1.	Tender Number	RCIL/LT/COMKTG/VAB/26-27/Cor-ICT-Comm/01/E-51534
2.	Tender Type	Limited Tender
3.	Bidding System	Single Stage-Two Packet Tender System
4.	Tender Release date	07-04-2026
5.	Estimated Cost of the Tender	₹ 13,17,53,561/- (With Tax)
6.	Tender Fee (Non-Refundable)	₹ 11,800/- (With Tax)
7.	Earnest Money Deposit (EMD)	Rs. 13,17,540/- (Rupees Thirteen Lakh Seventeen Thousand Five Hundred Forty only) to be submitted along with bid via online bank transfer Bank details for EMD via online transfer: RailTel Corporation of India Ltd Union Bank of India, Account No. 340601010050446, IFSC Code - UBIN0534064.

		Bidder need to share the online payment transfer details like UTR No. date and Bank along with the proposal.
8.	Implementation Period	90 Days from the date of LOA/PO
9.	Contract Duration	5 Year from the date of successful installation and commissioning (Go-Live)
10.	Warranty Period	5 Year warranty from the date of successful installation and commissioning (Go-Live)
11.	Comprehensive Maintenance Support for Network	5 Year from the date of successful installation and commissioning (Go-Live)
12.	Performance Bank Guarantee/Insurance Surety Bond	5% of the cost of the LOA/PO for the period of 3 month beyond the contract period.
13.	Last Date of bid submission	[21-04-2026, 15:00 HRS]
14.	Date of opening of Bid	[21-04-2026 15:30 HRS]
15.	Bid validity	Bids shall remain valid for 90 (Ninety) days after the date of bid opening prescribed by RailTel.
16.	Currency	Indian Rupees only
17.	Address for Correspondence	RailTel Corporation of India Ltd Plate-A, 6 th Floor Office Block -2, East Kidwai Nagar, New Delhi -110023
18.	Name of the officer	Level-1 Sh. Rajnish Verma Asst. General Manager (VAB) Email: rajnish.verma@railtelindia.com Level-2 Sh. Anand Singh Chandel General Manager (VAB) Email: a.chandel@railtelindia.com
19.	Method of Selection	Least Cost base selection
20.	Bid Submission Mode:	Physical submission Only The bid is to be submitted in sealed envelopes duly super scribed with Tender Subject & mention our tender reference No. with date and Due date on the top of the sealed envelope and be addressed to the Sh. Anand Singh Chandel General Manager (VAB) RailTel Corporation of India Ltd Plate-A, 6 th Floor Office Block -2, East Kidwai Nagar, New Delhi -110023 Bid will be accepted by INDIA POST/COURIER SERVICE/DROP BOX only. Bid sent by FAX/E-Mail will not be considered.

Note:

1. **Issue of Tender Document**

The detailed Tender Document shall be issued only to interested and eligible Empanelled Partners upon submission of the following:

(a) Non-Disclosure Agreement (NDA) / Confidentiality Undertaking

A duly signed and stamped Non-Disclosure Agreement/Undertaking on the letterhead of the Empanelled Partner, confirming that:

- All project-related information, technical specifications, drawings, customer details, commercial information, and any other documents shared by RailTel shall be treated as strictly confidential;
- Such information shall not be disclosed to any third party without prior written consent of RailTel;
- The information shall be used solely for the purpose of submission of bid and execution of work, if awarded.

(b) Tender Fee:

- Interested bidder has to pay the tender fee payable by Bank Draft in favor of **RailTel Corporation of India Limited Payable at New Delhi** from any scheduled bank (Non-Refundable) or can pay the tender fee on line in RailTel back account.

Account Name: RailTel Corporation of India Ltd

Bank Name: Union Bank of India

Account No. 340601010050446,

IFSC Code - UBIN0534064

(c) Empanelment Letter

Bidder has to provide the empanelment letter along with the request letter for issuance of tender Document.

The Tender Document shall not be issued unless the following document are submitted to RailTel office:

- Non-Disclosure Undertaking**
- Tender fee**
- RailTel Empanelment letter**

The request for issuance of the Tender Document must be submitted on or before **15.04.2026 upto 17:00 Hrs.**

AGM/VAB
for RailTel Corporation of India Ltd./CO

Non-Disclosure Undertaking

(To be executed in presence of Public notary on non-judicial stamp paper of the value of Rs. 100/-. This Non-Disclosure Undertaking should be signed by the authorized signatory along with a copy of resolution/authorization. The stamp paper has to be in the name of the bidder.

To,

General Manager-Value Added Business

RAILTEL CORPORATION OF INDIA LIMITED (A Govt. of India Undertaking)

Plate-A, 6th Floor, Office Tower-2, NBCC Building,

East Kidwai Nagar, New Delhi-110023

We hereby acknowledge receipt of a complete set of Limited Tender Document with subject "Supply installation testing and commissioning of Passive Infrastructure at customer location and its comprehensive Maintenance for a period of 5 years".

We understand that the Tender contains details and information of RailTel that are considered confidential. We thus agree to:

- a) hold such information in confidence with the same degree of care with which we protect our own confidential and proprietary information
- b) restrict disclosure of the information solely to our employees, agents and contractors with a need to know such information and advise those persons of their obligations hereunder with respect to such information
- c) use the information only as needed for the purpose of bidding for the tender.
- d) except for the purpose of bidding for the tender, no copy or otherwise duplicate such information or knowingly allow anyone else to copy or otherwise duplicate such information and
- e) undertake to document the number of copies we make on completion of the bidding process and in case unsuccessful, promptly return to the RailTel, all information in a tangible form or certify to RailTel that it has destroyed such information.

We shall have no obligation to preserve the confidential or proprietary nature of any information which:

- a) was previously known to us free of any obligation to keep it confidential at the time of its disclosure as evidenced by the our written records prepared prior to such disclosure
- b) is or becomes publicly known through no wrongful act on our part; or
- c) is independently developed by our employee, agent or contractor not associated

with the tender and who did not have any direct or indirect access to the information.

This shall apply to all information relating to the Tender disclosed by RailTel to us.

We guarantee that the contents of the above said Tender Document will be kept confidential within our organization and text of the said documents shall remain the property of RailTel.

Our address for further correspondence on this tender will be as under:

Address

Tel: _____

Fax: _____

Email: _____

Yours faithfully,

(Signature & Seal)