

Response for the Queries received against GEM Bid No. GEM/2024/B/4854150 dt. 10.04.2024 for "Supply of TDM over IP Solution, Servers, Switches, SFP and Virtual Route Reflector".

SN	Document name	Clause	PAGE No.	Existing Clause Description	Bidder/ OEM Query	Under Corrigendum	Under Clarification
1	Specs document	Annexure-1 (viii)	23	The offered products for router and switched should be registered on Trusted Telecom Portal (Authority: DOT notification No. 20-1263/2021-As-1 Dated: 30.03.2021, https://trustedtelecom.gov.in) and should have MTCTE (Mandatory Testing and Certification of Telecom Equipments) certificate at the time of delivery. (Authority: DOT circular No. 5-2/2021-T/TEC/112 dated 31.01.2022, https://www.rntcte.tec.gov.in).	Kindly allow the products with MTCTE certificate and their registration at Trusted telecom portal is under renewal at the time of bidding.		Already mentioned for MTCTE certificate and both are required at the time of delivery as per ATC.
2	Specs document	Annexure-1 (viii)	23	If any brand / products are found unsuitable as per requirement of Tender, Bidder can replace the product with better products during contract period with the approval of competent authority in RailTel, meeting the tender requirements, without any change in commercial bid	We suggest to delete this clause if equipment is already MTCTE certified.		No any change required.
3	Specs document	3.1 SOR ITEM-I 20	25	All interfaces shall support services like L2VPN, L3VPN, VPLS and multicast for both IPv4 and IPv6	We suggest to delete Multicast requirement	Deleted. Kindly refer Corrigendum-I	
4	Specs document	3.1 SOR ITEM-I 32.i)	26	RFC 3590, Source Address Selection for Multicast Listener Discovery Protocol	We suggest to delete this requirement	Deleted. Kindly refer Corrigendum-I	
5	Specs document	3.1 SOR ITEM-I 38.a)	27	RFC 3569, Source Specific Multicast (SSM)	We suggest to delete this requirement	Deleted. Kindly refer Corrigendum-I	
6	Specs document	3.1 SOR ITEM-I 38.b)	27	RFC 3446, Anycast Rendezvous Point (RP) Mechanism using Protocol Independent Multicast (PIM)	We suggest to delete this requirement As per RFP requirement there is no use case of this feature, Request to kindly remove the clause.	Deleted. Kindly refer Corrigendum-I	
7	Specs document	3.1 SOR ITEM-I 41.a)	27	The Router/Metro Ethernet Equipment should support BGP link-state (BGP-LS), RFC 4655	We suggest to delete RFC 4655 requirement	The Router/Metro Ethernet Equipment should support BGP link-state (BGP-LS). Kindly refer Corrigendum-I	
8	Specs document	3.1 SOR ITEM-I 58. i)	29	Segment Routing: i) Traffic Steering of SR policies with Autroute Include and Segment Routing TLFA SRLG Protection	We suggest to delete this requirement As per RFP requirement there is no use case of this feature, Request to kindly remove the clause.	Deleted. Kindly refer Corrigendum-I	
9	SOR	Annexure-1 2 (A.1)	24	Supply of Router/Metro Ethernet Equipment (minimum 4x10G SFP+ & 8x1G SFP Ports), including legacy TDM traffic (Channelized STM-1) over MPLS using Smart SFP transceivers as per technical specifications defined in annexure-I	We understand that offered product should support 4x10G + 8x1G ports and should be equipped with 2x10G SFP+ and 1xSTM-1 smart SFP on day1 In Router technical compliance the port requirement is 4x 1G SFP or electrical instead of 8 x1G. Request to kindly amend the clause to 4x10G SFP+ & 4x1G SFP or electrical instead of 4x 10G SFP+ & 8x1G SFP.	Kindly refer Corrigendum-I: Supply of Router/Metro Ethernet Equipment (minimum 4x10G SFP+ & 4x1G SFP or Electrical Ports), including legacy TDM traffic (Channelized STM-1) over MPLS using Smart SFP transceivers as per technical specifications defined in annexure-I.	Also please refer para 3.1 (1) under SOR ITEM-I (page-25).



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10	Bid Eligibility Criteria			Received on GEM portal	In case of bunch bids, the category of primary product having highest value should meet the eligibility criteria & Past performance criteria. As Metro Ethernet Equipment is the primary product declared, will submitting the eligibility and Past performance documents of the Primary OEM suffice?		As per the attached ATC, related documents are to be submitted for all OEMs of offered products.
11	ATC	8.2 (i)	3	Offers without a complete amount of Earnest Money shall be summarily rejected.	Can we claim EMD exemption under MSE category as mentioned in page no 2 (EMD EXEMPTION) of GEM BID document?		As per GEM bid (page-2) under para-9, only OEMs are eligible for exemption from EMD under relevant MSE category. Traders are excluded from the purview of this policy.
12	ATC	20.3	18	Scan copy of Annexure-VI on non-judicial stamp is to be submitted online and original copy is to be submitted offline on or before 3 working days after the opening of tender. The absence of Annexure-VI which will form part of the agreement and may liable to be rejected.	Please reconfirm that Annexure-VI on stamp paper is required from bidder only & not the OEM.		As per para 20.1 & 20.2 and format of Annex-VI, only bidders are required to submit.
13	Specs document	Annexure-1 (i)	23	All Equipment should be with 3-year warranty & 5 years of Long-Term Maintenance Support.	Normally cables do not come with Warranty, is Warranty applicable for DAC cable also?		Cables are not covered under warranty.
14	ATC	22 (xii)	19	Compliance of GEM GTC clause 25 and undertaking from bidder	Is this GEM GTC clause 25 as mentioned in pg#10 of GEM bid document?		Compliance of clause 25 given in ATC (page-20) required.
15	ATC	6	1	GSTIN ID of vendor should be provided from where goods will be supplied.	Is it the GSTIN of bidder or OEM?		GSTIN of bidder required.
16	ATC	2	1	OEM or Authorized distributor/Partner of OEM should have a registered office in India to provide sales and 24x7 support in India. The certificate to this effect should be submitted. The bidder should be either OEM or his authorized dealer/distributor	24x7 Support. Need clarification as there are no SLA mentioned. Also need dedicated connectivity for Remote connection.		Remote support may be provided.
17	ATC	7.3.1	3	Inspection	Please clarify where testing will be conducted & support required by RailTel.		It is clearly mentioned at para 7.3.1.
18	ATC	7.3.2	3	Inspection	Need testing documents which all test to perform required by RailTel.		It is clearly mentioned at para 7.3.2.
19	ATC	7.3.6	3	Inspection	Need clarification on Comprehensive, what all includes or what are RailTel expectations.		It is clearly mentioned at para-15.
20	ATC	15	13	Warranty	Need clarification on Comprehensive, what all includes or what are RailTel expectations.		It is clearly mentioned at para-15.
21	ATC	16	13	Long Term Maintenance Support	Need clarification on Comprehensive, what all includes or what are RailTel expectations.		It is clearly mentioned at para-16.
22	ATC	16	13	Long Term Maintenance Support	Need clarification on Comprehensive, what all includes or what are RailTel expectations.		It is clearly mentioned at para-16.
23	ATC	17.2	15	Return	Unrepairable (this excludes damaged, spoiled, rusted or misused equipment/parts) exchange @TCC. It clause should be removed Warranty part		It should be as per para-17.2.
24	ATC	17.1.1.	14	To return the repaired equipment/module/card/SFP/part within stipulated time of 30 days from the date of receipt	Please clarify whether it is 30 calendar days or working day.		30 calendar days.
25	Specs document	3.3 SOR ITEM-3 (b)	29	It should be equipped with a 2x Ten core or higher Intel/AMD processor.	It should be equipped with a 2x Ten core or higher Intel/AMD processor. Server OEM must have listed SPEC benchmark score as afore mentioned in www.spec.org with the same system model or a model from the similar series, with same CPU configuration as offered in the bid.		It should be as per existing para.



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26	Specs document	3.3 SOR ITEM-3 (c)	29	It should have 256GB of DDR4 RAM working at 2400 Mhz or higher.	It should have 256GB of DDR5 RAM working at 2400 Mhz or higher. Total number of DIMMs slots must be 24 or more.	Kindly refer Corrigendum-1: It should have 256GB of DDR4 or higher RAM working at 2400 Mhz or higher.	
27	Specs document	3.3 SOR ITEM-3 (d)	30	It should have a minimum of 2xUSB 3.0 ports and shall support booting from the USB port. It should be equipped with 4x960GB SSD nvme enterprise disks suitable for working on a 24x7 basis. It should be supporting RAID 0/1 & 5. It should also be equipped with minimum 2x960GB enterprise disks suitable for working on a 24x7 basis with RAID 0/1.	It should have a minimum of 2xUSB 2.0 /3.0 ports and shall support booting from the USB port. It should be equipped with 4x960GB SSD nvme / SAS enterprise disks suitable for working on a 24x7 basis. It should be supporting RAID 0/1 & 5. It should also be equipped with minimum 2x960GB enterprise disks suitable for working on a 24x7 basis with RAID 0/1.	Kindly refer Corrigendum-1: It should have a minimum of 2xUSB 2.0 /3.0 ports and shall support booting from the USB port. It should be equipped with 4x960GB SSD nvme enterprise disks suitable for working on a 24x7 basis. It should be supporting RAID 0/1 & 5. It should also be equipped with minimum 2x960GB enterprise disks suitable for working on a 24x7 basis with RAID 0/1.	
28	Specs document	3.3 SOR ITEM-3 (e)	30	The server should support Ubuntu and Debian OS.	The server should support Ubuntu and Debian OS. Server Model must be Windows and RHEL or Ubuntu or SUSE OS Certified.	Kindly refer Corrigendum-1: The server should support Ubuntu, Debian and RHEL OS.	
29	Specs document	3.3 SOR ITEM-3 (g)	30	OEM should be ISO 9001:2015 and ISO 14001:2015 certified.	OEM should be ISO 9001:2015, ISO 14001:2015 and ISO 9296:2017 certified.		It should be as per existing para.
30	Specs document	3.3 SOR ITEM-3	30		Additional para: Offered Server's should be compliant with Notification No. 33(1)/2017-PIHW dated 14.09.2017 issued by MeitY.		Additional para is not required.
31	Specs document	3.6 SOR ITEM-7 (b)	33	It should be equipped with a 2x Eight core or higher Intel/AMD processor.	It should be equipped with a 2x Eight core or higher Intel/AMD processor. Server OEM must have listed SPEC benchmark score as store mentioned in www.spec.org with the same System model or a model from the similar series, with same CPU configuration as offered in the bid.		It should be as per existing para.
32	Specs document	3.6 SOR ITEM-7 (c)	33	It should have 64GB of DDR4 RAM working at 2400 Mhz or higher.	It should have 64GB of DDR5 RAM working at 2400 Mhz or higher. Total number of DIMMs slots must be 24 or more.	Kindly refer Corrigendum-1: It should have 64GB of DDR4 or higher RAM working at 2400 Mhz or higher.	



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33	Specs document	3.6 SOR ITEM-7 (e)	33	It should have a minimum of 2xUSB 3.0 ports and shall support booting from the USB port. It should be equipped with 2x960GB SSD nvme enterprise disks suitable for working on a 24x7 basis. It should be supporting RAID 0/1.	It should have a minimum of 2xUSB 2.0/3.0 ports and shall support booting from the USB port. It should be equipped with 2x960GB SSD nvme /SAS enterprise disks suitable for working on a 24x7 basis. It should be supporting RAID 0/1.	It should have a minimum of 2xUSB 2.0/3.0 ports and shall support booting from the USB port. It should be equipped with 2x960GB SSD nvme enterprise disks suitable for working on a 24x7 basis. It should be supporting RAID 0/1.	
34	Specs document	3.6 SOR ITEM-7 (f)	33	The server should support Ubuntu and Debian OS.	The server should support Ubuntu and Debian OS. Server Model must be Windows and RHEL or Ubuntu or SUSE OS Certified.	Kindly refer Corrigendum:- The server should support Ubuntu, Debian and RHEL OS.	
35	Specs document	3.6 SOR ITEM-7 (h)	33	OEM should be ISO 9001:2015 and ISO 14001:2015 certified.	OEM should be ISO 9001:2015 ISO 14001:2015 and ISO 9296 :2017 certified.		It should be as per existing para.
36	Specs document	3.3 SOR ITEM-3	33		Additional para: Offered Server's should be compliant with Notification No. 33(1)/2017-IPHW dated 14.09.2017 issued by MeitY.		Additional para is not required.

[Handwritten Signature]
20/11/24

(Himanshu Kumar)
General Manager/Technology Planning

