

Date: 07-01-2026

Corrigendum - IV

Sub: Tender for “Supply, Installation, Integration, & Commissioning of Internet Gateways including IT & Security equipment’s for RailTel ”

Ref: (i) RailTel/Tender/OT/CO/TP/2025-26/Internet Gateway & Security system/06 dated 12.11.25
(ii) Corrigendum-I dated 04.12.25.
(iii) Corrigendum-II dated 11.12.25.
(iv) Corrigendum-III dated 24.12.25.

In reference to the Tender for the “Supply, Installation, Integration, & Commissioning of Internet Gateways including IT & Security equipment’s for RailTel against E-Tender No RailTel/Tender/OT/CO/TP/2025-26/Internet Gateway & Security system/06 dated 12.11.2025, following is issued with the approval of competent authority:

1: Corrigendum-IV (Point 1-6)

2: Response to Pre-bid queries (Point 1-7)

3: Extension of Bid End Date/Time as mentioned below:

Present	Revised Tender closing/opening date and time
Bid End Date/Time 08-01-2026 15:00:00	Bid End Date/Time 16-01-2026 15:00:00
Bid Opening Date/Time 08-01-2026 15:30:00	Bid Opening Date/Time 16-01-2026 15:30:00

All other terms and conditions will remain unchanged.


7/01/26

(Himanshu Kumar)
GM/Technology Planning
(For and behalf of RailTel Corporation of India Ltd.)

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, भारत सरकार (रेल मंत्रालय) का उपक्रम
CIN : L64202DL2000GOI107905

Registered & Corporate Office : Plate-A, 6th Floor, Office Block, Tower-2, East Kidwai Nagar, New Delhi - 110023
T : +91 11 22900600, F +91 11 22900699 | Website : www.railtelindia.com

Corrigendum-IV Tender no. RailTel/Tender/OT/CO/TP/2025-26/ Internet Gateway & Security System/06

Dated: 12.11.2025

S.No.	Tender Clause No.	Sub-clause no./ Point no.	Original Clause	Modified clause
1	4.A.3.Long Term Maintenance Support	4.A.3.2	<p>Bidder/OEM shall be paid @10% (minimum) of supply cost of SOR-A (basic price excluding taxes, levies and all other charges) per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/card/assembly/subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Taxes will be as per actual at the time of execution of the AMC i.e. issue of AMC LOA.</p> <p>If the bidder quotes higher than 10%, he will be paid at his quoted rate per annum. Total AMC cost for five years will be taken for evaluation purpose. AMC would have to be valid for minimum period of 5 years after completion of warranty. This period of 5 year may be extended further with mutual consent of RailTel and Bidder/OEM.</p> <p>In case a bidder quotes AMC rates lower than 10% and if the bidder wins the contract, his cost against supply items will be reduced by differential (w.r.t. 10%) of AMC rates & he will be paid accordingly against the cost of supply. AMC charges to him, however, will be paid only @ 10% per annum.</p>	<p>Bidder/OEM shall be paid @5% (minimum) of supply cost of SOR-A (basic price excluding taxes, levies and all other charges) per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/card/assembly/subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Taxes will be as per actual at the time of execution of the AMC i.e. issue of AMC LOA.</p> <p>If the bidder quotes higher than 5% , he will be paid at his quoted rate per annum. Total AMC cost for five years will be taken for evaluation purpose. AMC would have to be valid for minimum period of 5 years after completion of warranty. This period of 5 year may be extended further with mutual consent of RailTel and Bidder/OEM.</p> <p>In case a bidder quotes AMC rates lower than 5% and if the bidder wins the contract, his cost against supply items will be reduced by differential (w.r.t. 5%) of AMC rates & he will be paid accordingly against the cost of supply. AMC charges to him, however, will be paid only @ 5% per annum.</p>
2	4.A.43.Integrity Pact Program	Para-(a)	<p>Only those vendors who have purchased the tender document and signed the IP document can send their grievances, if any, to the Independent External Monitors (IEMNs) through the nodal officer, i.e. Executive Director/ITP, RailTel.</p> <p>Name of IEMs and contact details: 1.Shri. Vinit Kumar JayaswalE-Mail: gkvinit@gmail.com 2.Shri. Punati SridharE-mail: poonatis@gmail.com 3.Shri. Bipin Bihari MallickE-mail: bipinmallick@gmail.com</p> <p>Name & contact details of Nodal Officer (IP) in RailTel: ED/ITP RailTel Corporation of India Ltd 6th Floor, Office Block Tower-2, NBCC Complex, East Kidwai Nagar, New Delhi-110023 E-Mail: ravi@railtelindia.com</p>	<p>Only those vendors who have purchased the tender document and signed the IP document can send their grievances, if any, to the Independent External Monitors (IEMNs) through the nodal officer, i.e. Executive Director/ITP, RailTel.</p> <p>Name of IEMs and contact details: 1.Shri. Dinesh Kumar BatraE-Mail: dineshbatra11@gmail.com 2.Shri. Mukesh MittalE-mail: mukeshmittal6045@gmail.com 3.Shri. Bipin Bihari MallickE-mail: bipinmallick@gmail.com</p> <p>Name & contact details of Nodal Officer (IP) in RailTel: ED/ITP RailTel Corporation of India Ltd 6th Floor, Office Block Tower-2, NBCC Complex, East Kidwai Nagar, New Delhi-110023 E-Mail: ravi@railtelindia.com</p>
3	3B- Technical specifications for schedule of supply (B)	3. Next Generation Firewall Sr. No. 3: IPv6 Support-	IPv6 ready & NIST USGv6/IPv6 certified from day one	IPv6 ready from day one
5	Clause 3.5 Chapter-3A, A.1 Technical Specifications for SDN Router (Tier-1,2,3&4)	SN-3 , Tier-3	Minimum Total throughput (Full duplex): 800Gbps	Minimum Total throughput (Full duplex): 700Gbps.
6	Clause 3.5 Chapter-3A, A.1 Technical Specifications for SDN Router (Tier-1,2,3&4)	Features Required - SN-14 (d)	Single Rate Three Color Policer RFC 2697	Single Rate Three Color Policer RFC 2697 or Single-rate two-color (1R2C) policer

Response to PRE-BID QUERIES received against Tender no. RailTel/Tender/OT/CO/TP/2025-26/ Internet Gateway & Security System/06
Dated: 12.11.2025 after corrigendum-III

SN	Clause no. & Chapter no.	Page no.	Sub-clause no./ Point no.	Content of the clause requires clarification	Points of clarification required	Remarks	RailTel's Response
1	3.A.3 & Chapter no. 3A	19	3.5.1.A.A.1.1	Minimum Ports from day one. Tier-3: 8x100G QSFP28 & 24x10/25G SFP28	Request Railtel to modify the port requirements for Tier-3 SDN routers as "6x100G QSFP28 LR4 & 24x10/25G SFP28".	This is essential to ensure broader industry participation	Bidder can also offer a two-box solution, wherein each box shall be provisioned on Day-1 with a minimum of 4 × 100G QSFP28 ports and 24 × 10/25G SFP28 ports.
2	Corrigendum-1	3	7	Minimum Ports from day one. Tier-4: 2x40G QSFP+ & 8x10/25G SFP28	Request Railtel to modify the port requirements for Tier-4 SDN routers as "4x25G SFP28 LR4 & 16x1/10G SFP+" with LR optics for 25G and 10G interfaces.	This is essential to ensure broader industry participation	No change. May please refer Tender document & corrigendum issued.
3	3.A.3 & Chapter no. 3A	19	3.5.1.A.A.1.3	Minimum Total throughput (Full duplex) : Tier-3: 800 Gbps	Request Railtel to allow 2 box solution for Tier-3 locations with Minimum Total throughput (Full duplex) : Tier-3: 700 Gbps	This is essential to ensure broader industry participation	May please see corrigendum-IV
4	3.A.3 & Chapter no. 3A	30	3.5.1.A.A.2.16	Platform shall support CGNAT and logging to support minimum IMIX throughput. Type 1 - 300Gbps, Type 2 - 150Gbps	Request Railtel to modify the CGNAT throughput to Type 1: 1Tbps, Type 2: 700Gbps	The Tier 1 and Tier 2 routers at these locations are terabit scale routers and based on experience from other service providers in India, the NAT throughput required is around 40% of the router throughput. 40% of 2.4Tbps = 960Gbps and 40% of 1.6Tbps = ~640Gbps	No change. May please refer Tender document & corrigendum issued.
5	3.A.3 & Chapter no. 3A	34	3.5.1.B.3.3	Next Generation Firewall Sr. No. 3: IPv6 Support- Compliance - IPv6 ready & certified from day one	Request Railtel to modified the clause as "IPv6 ready from day one"	This is essential to ensure broader industry participation	May please see corrigendum-IV
6	4.A.3	49	4.A.3.2	Bidder/OEM shall be paid @10% (minimum) of supply cost of SOR-A (basic price excluding taxes, levies and all other charges) per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/card/assembly/subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Taxes will be as per actual at the time of execution of the AMC i.e. issue of AMC LOA. If the bidder quotes higher than 10%, he will be paid at his quoted rate per annum. Total AMC cost for five years will be taken for evaluation purpose. AMC would have to be valid for minimum period of 5 years after completion of warranty. This period of 5 year may be extended further with mutual consent of RailTel and Bidder/OEM. In case a bidder quotes AMC rates lower than 10% and if the bidder wins the contract, his cost against supply items will be reduced by differential (w.r.t. 10%) of AMC rates & he will be paid accordingly against the cost of supply. AMC charges to him, however, will be paid only @ 10% per annum.	Need clarity on the same	As per previous tenders AMC was at minimum 5% per annum.	May please see corrigendum-IV
7	A.1 Technical Specifications for SDN Router (Tier-1,2,3&4)		Point no. 14	Shall support following class of service features: d) Single Rate Three Color Policer RFC 2697	Shall support following class of service features: d) Single Rate Three Color Policer RFC 2697 or Single-rate two-color (1R2C) policer		May please see corrigendum-IV