

REPLY TO PRE-BID QUERRIES						
Augmentation of Storage capacity of servers commissioned for VSS work						
OPEN E- RailTel/Tender/CO/NTP/ 2020-21/Augmentation of storage /539 dt. 21.07.2020						
SN	Page No	Clause Ref	RFP Clause	Request clarification	Firm Name	Reply to bidders
1	7	3.3.2 Eligibility Criteria for Bidder:	# Similar Work- Supply, Installation, Testing and Commissioning of servers and/or storage and other work related with information technology, CCTV system for central government or any state government or semi/quasi-government entities or Public Sector Units or private enterprises.	Request you to kindly amend definition of Similar Work as below: # Similar Work- Supply, Installation, Testing and Commissioning of servers / storage / other work related with information technology / CCTV system for central government or any state government or semi/quasi-government entities or Public Sector Units or private enterprises.	Seamless Infotech	Please refer to corrigendum-I.
2	14	3.0 Scope of the work		Will the successful bidder in this case be solely responsible for warranty and AMC of your existing servers after augmenting these servers with items supplied as per this tender? Will Server OEM not owe any responsibility towards warranty , AMC of your servers once this addition of items is executed by successful bidder. Kindly help share information on the same , we will have to quote accordingly only.	INTRATEC H COMPUTE RS PVT. LTD M-13 DEEPAK BUILDING 13 NEHRU PLACE NEW DELHI- 110019 MOB- 9891791933	The complete warranty and AMC of the server including the earlier supplied as well as proposed in this tender to supply, install and commission material shall be the responsibility of the bidder selected through this tender from the day, a server is opened for the augmentation.
3	14	3.2 Delievery Period		We request to confirm the delivery period . We assume its 120 days as mentioned in tender- please clarify?	Netweb Technologies (I) Pvt Ltd Plot No. H- 1, Block - H, Pocket No - 9	As given in the chapter-2 para-5 (Page-6), Delivery period including complete I&C is 120 days.
4	23	3.19 Important Points		Scope of Work- You have mentioned that existing servers are in warranty , but after augmentation warranty will be owned by the bidder. As per interpretation existing warranty and AMC will stand Null and Void , since bidder has to now own the same. Kindly confirm is the understanding correct?		Tender clause is clear
5	21	3.14 Payment Terms		please clarify in case some sites are not ready and installation cannot be completed because of Railtel in that case – we need to submit PBG for an amount 20% of the order value – is this amount over and above the Order value?		Tender clause is clear
6				Which application is currently running on the 1TB hard drives and 6TB drives respectively in different servers mentioned in your bid? And please confirm which OS is in use?	Bharat Dodia (M): 9925047432 Decision Plus	The 4x1TB harddisk contain OS which is windows and 6TB contain video footage of the cameras installed at Railway stations.
7	14			On page 14- you have mentioned one slot is available , but need to populate 3 more drives for this do we need to shift 1 tb drives to vacate slots / space? Will there be any help available from Server OEM or we need to do it ourselves?	Systems inc Ahmedabad , India.	The OEMs help whatever required shall have to be arranged by the bidder only.

8	10 & 14			Referring page 10 its is mentioned 120 days delivery time , whereas on page 14 it is written 60 days please clarify. And we request to keep 120 days delivery time only	Same as item 3 above.
9				Since some of the sites are very far off , can we deliver material at those sites and take Railtel's onsite teams' help for the final installation by guiding them over remote?	Supply, install & Comm. Including carrying material to site is the exclusive responsibility of the bidder. RailTel engineer may be available for supervision only.