



शुद्धिपत्र संख्या -1, दिनांक 05.11.2024
CORRIGENDUM No. -1, Dated 05.11.2024

संदर्भ (Reference): Tender No. RailTel/Tender/OT/ER/HQ/2024-25/1545, Dt. 17.10.2024.

कार्य का नाम: रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, पूर्वी क्षेत्र और इसके सभी कार्यालयों के लिए विभिन्न सेवाओं/नौकरियों के लिए दो अनुभवी जनशक्ति सेवा प्रदाताओं की नियुक्ति।
Name of work: Engagement of Two Experienced Manpower Service Providers for various services/jobs for RailTel Corporation of India Limited, Eastern Region, and all its offices.

- अ. उपरोक्त निविदा के संदर्भ में, निम्नलिखित शुद्धिपत्र-1 सक्षम प्राधिकारी के अनुमोदन के बाद जारी किया जाता है:
- a. With reference to the above-mentioned Tender, the following corrigendum-1 is issued herewith after approval of competent authority:

खण्ड सं./ Clause No.	जैसा कि निविदा दस्तावेज/ निविदा सूचना में दिया गया है, जहां कहीं भी यह दिखाई दे/ As given in the Tender document/ Tender Notice, wherever it appears	ठीक करने के बाद इस रूप में पढ़ें: / To be corrected and read as:
Tender Notice	i. Closing date/time for Submission of e-Bids: 07.11.2024 up to 14:00 hrs. (Online) ii. Date/time of opening of e-Bids: 07.11.2024 at 14:30 hrs. (Online)	i. Closing date/time for Submission of e-Bids: 14.11.2024 up to 14:00 hrs. (Online) ii. Date/time of opening of e-Bids: 14.11.2024 at 14:30 hrs. (Online)

- ब. 03 (तीन) एजेंसियों से प्राप्त प्रश्नों के उत्तर अनुलग्नक-ए में दिए गए हैं।
b. Reply of queries received from 03 (three) agencies is given in Annexure-A.

अन्य सभी नियम और शर्तें अपरिवर्तित रहेंगी।
All other terms & conditions will remain unchanged.



पूरन सिंह
05/11/2024
मुख्य प्रबंधक (तकनीकी)/निविदा

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, पूर्वी क्षेत्र/कोलकाता के लिए
Chief Manager (Tech.)/Tender
for RailTel Corporation of India Ltd., Eastern Region/ Kolkata

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड (भारत सरकार का एक उपक्रम, रेल मंत्रालय)

पूर्वी क्षेत्र : 19वीं मंजिल, अरोरा वाटरफ्रंट बिल्डिंग, प्लॉट नंबर- 34/1, ब्लॉक - जी एन, सेक्टर V, साल्ट लेक सिटी, कोलकाता-700091, पश्चिम बंगाल
RailTel Corporation of India Limited (A Government of India Undertaking, Ministry of Railways)
Eastern Region : 19th Floor, Aurora Waterfront Building, Plot No. 34/1, Block - GN, Sector V, Salt Lake City, Kolkata-700091, West Bengal
Telephone No. : 033-4404 1499 • Website : www.railtelindia.com
कॉर्पोरेट एवं रजिस्टर्ड कार्यालय : प्लेट ए, 6तल, ऑफिस ब्लॉक, टावर 2, पूर्व किदवाई नगर, नई दिल्ली - 110023
Corporate & Registered Office : Plate A, 6th Floor, Office Block, Tower - 2, East Kidwai Nagar, New Delhi - 110 023
Telephone No. : +91 124 2714000 • Fax : +91 124 4236084 • E-mail : info@railtelindia.com
CIN : L64202DL2000GOI107905

S. No.	Clause No.	Page No.	Sub-clause No./ Point No.	Content of the clause requires Clarification	Points of clarification required	Remarks of the tenderer	Clarification of RailTel
1. SBC Exports Limited							
1	Note 2: Scope of Work Includes	16	1. Agency should take out and keep live Medical Insurance Policy of Rs 50,000/- for each employee 2. The Agency should take out and keep live Accident cum Death Insurance Policy of Rs 1,00,000/- for each employee	This cost will be should be bear RAILTEL or deployed Manpower	As per Govt. Norms below Rs. 21000/- ESIC are applicable. kindly clarify medical facility whom to provide its for all manpower or except below Rs. 21000/-	As per mentioned tender financial margin 1.8% and Medical cost will not cover under this margin.	This is specific requirement of RailTel. This will cover all employees and agency should bear the charges.
2	10.0 EVALUATION CRITERIA.	24	10.1 The handling/service charges will be maximum 1.8 % (including supervisory charges) of the remuneration payable to the personnel deployed. The eligible Bidder that agrees to total handling/service charges of maximum 1.8%, will be considered for shortlisting by RailTel.	maximum 1.8 % (including supervisory charges) of the remuneration payable to the personnel deployed	As per previous tender RAILTEL service charges should be not more than 5%	This cost include supervisory salaries/ compliances all & Inclusive GST. Kindly amend minimum 1.8% instead of maximum 1.8%	As per Tender Document
3	10.0 EVALUATION CRITERIA.	24	10.4 If same rate of handling/service charges are quoted by two or more bidders during financial evaluation, then a fresh financial offer in the reduction of rates will be called from the concerned bidders. During this bidding process, the bidders will not be allowed to increase the rates.	Service Charges reduce RA	This is suggestion kindly if you accept 5% margin reduction of rates will be called.	Please examine	As per Tender Document
4	Evaluation Criteria Parameters	39	Bidders have to score minimum 30 marks for being Technically Eligible.	30 Marks Eligible	Kindly clarify minimum qualification marks should be 70 marks instead of 30 marks	Please examine	As per Tender Document (Refer clause no. 6)

Ashish K. Chakrabarty
4/11/24

सहायक महा प्रबंधक / कार्मिक एवं प्रशासन
Asst. General Manager / Personnel & Administration
रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड
RailTel Corporation of India Limited
पूर्व क्षेत्र, कोलकाता
Eastern Region, Kolkata

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2. Netxcell Limited:							
1	6.0 PRE-QUALIFICATION CRITERIA FOR BIDDERS:	20	6.2	The Bidder should have a local Office at Kolkata, West Bengal	We request a relaxation on this point. We currently have offices in Hyderabad, Delhi, and Mumbai. We are also doing project for UCO Bank Kolkata, we have our employees there. We give a affidavit that If awarded this project, we will establish an office in Kolkata.		The clause will as per Tender Document.
2	6.6 Financial Eligibility Criteria:	21	6.6	The Bidder should have minimum cumulative turnover from operation in the previous three financial years and the current financial year, at least 150% of the advertised value of the tender i.e. Rs 50,72,82,000	As per government norms, our company qualifies as a Micro or Small Enterprise (MSE) with a turnover ₹25 crore. We request relaxation of the turnover requirement based on our MSE status.		Relaxation for Technical and Financial eligibility is applicable only for Startups.
3	General			General	We retain the same employees or do we need to hire new employees		Refer clause no. 13.10 and 13.12 of section-4 of the Tender document.

Pratibha
4/11/24

सहायक महा प्रबंधक / कर्मिक एवं प्रशासन
Asst. General Manager / Personnel & Administration
रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड
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3. Frontline Ex-Servicemen Bureau							
1	Annexure-I	38	S.No.-4	Services in terms of Man-months (outsourced personnel -support staff) during the Financial Years 2021-22, 2022-23 and 2023-24 & current financial year up to the date of inviting tender.	Please clarify whether the required number of man-month would be counted per month basis or yeraly basis. Suppose in Dec'23 month, there is 2000 man-month and in FY 2023-24 (April'23 to May'24) there is above 5000 man-month. Which One will be considered.		During the Financial Years 2021-22, 2022-23 and 2023-24 and the current financial year up to the date of inviting tender the total man-month would be 3000. Refer clause no. 6.1 of Section -4 of the Tender Document.

Abhishek Solay
4/11/24

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Asst. General Manager / Personnel & Administration
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