

Date: 15-01-2026

Corrigendum - V

Sub: Tender for “Supply, Installation, Integration, & Commissioning of Internet Gateways including IT & Security equipment’s for RailTel ”

Ref: (i) RailTel/Tender/OT/CO/TP/2025-26/Internet Gateway & Security system/06 dated 12.11.25
(ii) Corrigendum-I dated 04.12.25.
(iii) Corrigendum-II dated 11.12.25.
(iv) Corrigendum-III dated 24.12.25.
(v) Corrigendum-IV dated 07.01.26.

In reference to the Tender for the “Supply, Installation, Integration, & Commissioning of Internet Gateways including IT & Security equipment’s for RailTel against E-Tender No RailTel/Tender/OT/CO/TP/2025-26/Internet Gateway & Security system/06 dated 12.11.2025, following is issued with the approval of competent authority:

1: Corrigendum-V (Point 1-2)

2: Extension of Bid End Date/Time as mentioned below:

Present	Revised Tender closing/opening date and time
Bid End Date/Time 16-01-2026 15:00:00	Bid End Date/Time 21-01-2026 15:00:00
Bid Opening Date/Time 16-01-2026 15:30:00	Bid Opening Date/Time 21-01-2026 15:30:00

All other terms and conditions will remain unchanged.



15/01/26

(Himanshu Kumar)
GM/Technology Planning
(For and behalf of RailTel Corporation of India Ltd.)

Corrigendum-V of Tender no. RailTel/Tender/OT/CO/TP/2025-26/ Internet Gateway & Security System/06

Dated: 12.11.2025

S.N	Tender Clause No.	Sub-clause no./ Point no.	Original Clause	Modified clause
1	4.A.3. Long Term Maintenance Support	4.A.3.1	<p>Bidder/OEM shall provide maintenance support after successful completion of the warranty obligations for a minimum period of 3 Years. The long term maintenance support shall be comprehensive and include all hardware and software equipment supplied against this contract. RailTel should be extended the benefits of software update/up-grades made by OEM on the system from time to time to improve performance. During this period the scope of work as mentioned in clause 4.A.2 above & its sub clauses will be applicable.</p>	<p>Bidder/OEM shall provide maintenance support after successful completion of the warranty obligations for a minimum period of 5 Years. The long term maintenance support shall be comprehensive and include all hardware and software equipment supplied against this contract. RailTel should be extended the benefits of software update/up-grades made by OEM on the system from time to time to improve performance. During this period the scope of work as mentioned in clause 4.A.2 above & its sub clauses will be applicable.</p>
2	4.A.3. Long Term Maintenance Support	4.A.3.2	<p>Bidder/OEM shall be paid @5% (minimum) of supply cost of SOR-A (basic price excluding taxes, levies and all other charges) per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/card/assembly/subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Taxes will be as per actual at the time of execution of the AMC i.e. issue of AMC LOA. If the bidder quotes higher than 5%, he will be paid at his quoted rate per annum. Total AMC cost for five years will be taken for evaluation purpose. AMC would have to be valid for minimum period of 5 years after completion of warranty. This period of 5 year may be extended further with mutual consent of RailTel and Bidder/OEM. In case a bidder quotes AMC rates lower than 5% and if the bidder wins the contract, his cost against supply items will be reduced by differential (w.r.t. 5%) of AMC rates & he will be paid accordingly against the cost of supply. AMC charges to him, however, will be paid only @ 5% per annum.</p>	<p>Bidder/OEM shall be paid @5% (minimum) of supply cost of Schedule A & B (basic price excluding taxes, levies and all other charges) per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/replacements of all type of module/card/assembly/subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Taxes will be as per actual at the time of execution of the AMC i.e. issue of AMC LOA. If the bidder quotes higher than 5%, he will be paid at his quoted rate per annum. Total AMC cost for five years will be taken for evaluation purpose. AMC would have to be valid for minimum period of 5 years after completion of warranty. This period of 5 year may be extended further with mutual consent of RailTel and Bidder/OEM. In case a bidder quotes AMC rates lower than 5% and if the bidder wins the contract, his cost against supply items will be reduced by differential (w.r.t. 5%) of AMC rates & he will be paid accordingly against the cost of supply. AMC charges to him, however, will be paid only @ 5% per annum.</p>


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