

Clarification against tender no. RailTel/Tender/OT/CO/Project/2024-25/ Store Imprest/015 dated 25.09.2024

“Regarding SOR-1, it has been clarified that against clause 1-(iii) of Chapter 4, Chapter 3.8 of Chapter 3, and Form No.-04, In case of OEM support (Warranty + AMC) not available for period after 5 year, OEM/Bider can provide AMC on a best effort basis by keeping the necessary spare parts on RailTel premises (at least 8% of the order qty)”.