

Query response received against tender no. RailTel/Tender/ST/CO/Project/2024-25/Ciena DWDM/17 dated 20.11.2024

SN	Clause No	Page Number	Clause/ Content of Clause	Query/Suggestion	Proposed Change/Query response
1	CHAPTER-2 SOR	6	4. 6500 REL 12.61 NTK555NBSHELF PROCESSOR (SPAP-2 W/2XOSC FOR 6500-2/7TYPE 2) KIT	Ciena can supply SPAP-3 Shelf processor card for 6500-2 Slot chassis in lieu of SPAP-2 card asked in tender SOR because SPAP-2 card manufacturing is discontinued. SPAP 3 card is latest version card which provides better functionality compared to SPAP-2. Kindly confirm	Query response : firm may provide the upgraded version. It should be compatible with the existing network equipments.
2	CHAPTER-2 SOR	6	7. 6500 REL 12.6 SOFTWARE LICENSE	Ciena can supply with latest software release for 6500-2 Slot chassis which provides better functionality compared to R12.6. Kindly confirm	Query response : firm may provide the upgraded version. It should be compatible with the existing network equipments.
3	CHAPTER-2 Schedule-B: Services	7	Installation, Testing, Commissioning & Integration of materials supplied in Schedule-A above with the existing network of RailTel.	As there is no Traffic cards in BOQ., we understand stand-alone Node AT will be done and Link AT is not required. Kindly confirm	Query response : Firm has to Install, Test, Commission & Integrate the materials supplied in Schedule-A with the existing network of RailTel.Site Acceptance Test (SAT) report will be issued by concerned Region.
4	CHAPTER-2 Schedule-B: Services	7	Installation, Testing, Commissioning & Integration of materials supplied in Schedule-A above with the existing network of RailTel.	Do we need to supply racks as well for 8 sites with equipment asked as per SOR? In that case, we have considered 19" rack for ILA sites. Kindly confirm	Query response : Rack space will be provided by the RailTel.
5	CHAPTER-2 Schedule-B: Services	7	Installation, Testing, Commissioning & Integration of materials supplied in Schedule-A above with the existing network of RailTel.	The quantity of services = 8 Lot. But there is only one shelf in Schedule-A with 14 other cards. Does it mean that these 14 cards & 1 shelf will be installed in 8 different locations? In that case will the testing be limited to only these cards & shelf supplied under this tender?	May please Corrigendum-1
6	CHAPTER-4 A 4.A.3.2	11	In case a bidder quotes AMC rates lower than 3.5% and if the bidder wins the contract, his cost against supply items will be reduced by differential (w.r.t. 3.5%) of AMC rates & he will be paid accordingly against the cost of supply. AMC charges to him, however, will be paid only @ 3.5% per annum	Kindly reconfirm whether bidder would be quoted as per his quote for Schedule-C or is the AMC capped to 3.5%?	Query response : Bidder/OEM shall be paid @ 3.5% (minimum) of supply cost of SOR-A(basic price excluding taxes, levies and all other charges) per annum towards Long Term Maintenance Support after completion of warranty period, to undertake repairs/ replacements of all type of module/card/ assembly/subassembly and update/upgrade of software released during this period and /or which may fail in the network after the warranty. Taxes will be as per actual at the time of execution of the AMC i.e., issue of AMC LOA.