

## **RailTel's Bid Specific Additional Terms & Conditions**

### **Information to Bidder for the "Supply, Installation, configuration, implementation and testing of Identity and Access Management (IAM) Solution at RailTel DC and DR"**

**Ref: GeM Bid No.** GEM/2026/B/7270068 dated 27.02.206

The item/items in this bid should be quoted as per the technical specifications. *The details of the specifications along with consignee/site details.*

1. In the specification wherever support for a feature has been asked for, it will mean that the feature should be available from **day1** without RailTel requiring any other hardware/software/licenses. Thus, all hardware/software/licenses required for enabling the support/feature shall be included in the offer. The technical specifications are mentioned in **Annexure-I**.
2. OEM or Authorized distributor/Partner of OEM should have a registered office in India to provide sales and 24x7 support in India. **The certificate to this effect should be submitted.** The bidder should be either OEM or his authorized dealer/distributor.
3. In case of the authorized distributor/partner certificate from the OEM to this effect should be submitted in the format given with Information to **Bidder** as **Form No.-4**.
4. Software/licenses offered shall have complete data sheets and detailed description on OEM web sites. Bidder shall provide the complete details in their bid.
5. **Bidder shall submit the detailed BOM of the offered software/licenses duly verified and certified by the respective OEM. The HSN/SAC Code of the item must be mentioned.**
6. **GSTIN ID of vendor should be provided from where goods will be supplied.**
7. **Earnest Money Deposit (EMD): All the Bidders are required to deposit EMD amount of Rs. 2,51,000/- as "Earnest Money" through RTGS/Internet Banking.**

The EMD may be forfeited if a bidder withdraws his offer or modifies the terms and conditions of the offer during validity period and in the case of a successful bidder, if the bidder fails to accept the Purchase order/LOA and fails to furnish performance bank guarantee (security deposit).

**7.1 Offers without complete amount of Earnest Money shall be summarily rejected.**

7.2 Earnest Money of the unsuccessful bidder will be discharged/ returned as promptly as possible.

7.3 The successful bidder's EMD will be discharged upon the bidder's acceptance of the LOA/PO and submission of PBG.

7.4 Bank Details for RTGS/Internet Banking is given below:

Account Number	44105658238
IFSC	SBIN0004079
Bank & Branch	State Bank of India, Commercial Branch, Gurgaon (04079)
Account holder Name	RailTel Corporation of India Limited

7.5 Bidder to indicate bid no. and name of bidding entity in the transaction details field at the time of online transfer. **Bidder has to upload scanned copy/proof of the online payment transfer along with bid.**

## 8. Delivery Period, Consignee Details and inspection:

8.1 **Delivery Period:** The supplier will have to complete supply, installation, configuration, implementation, and testing of the IAM solution as per the technical specification given in Annexure-I **within 90 days from the date of issue of confirmed PO**. If not completed within the approved delivery period, then penalty of 0.5% of the contract value per week and the maximum up to the 10% of the contract value will be levied. For items that cannot be installed for want of site readiness or as per the decision of the Executive Director/ITP, the same have to be returned to RailTel stores by the Tenderer.

8.2 **Consignee Details:** Material shall be delivered at the Data Center site of RailTel i.e., Gurgaon. The supplier shall ship the material to the respective consignee without any additional cost to RailTel. Breakup of qty. for supply shall be given in the PO.

SN	Description	UoM	Qty	Delivery Location
1.	IAM (Identity and Access Management) - on Prim Solution, Includes - Premium OEM Support and subscription for 1 Year - Implementation and integration by OEM Team - SAML integration with applications such as e-Office & Mail - Integration with PAM	Nos.	10,000	Gurugram

8.3 **Consignee Inspection:** The products shall be accepted on the basis of bidder's internal test report, guarantee, fitment certificate and complete the detailed inspection of supplied items at RailTel Data Center. In case material fails during inspection, a fresh lot of material shall be offered without any extra cost, by the bidder.

**Note:** Consignee ID and Zip code mentioned in BOQ and consignee details given in GeM bid document are indicative. Above clause 8.2 should be considered by bidder while quoting.

## 9. Eligibility Criteria:

9.1 **Eligibility Criteria for Bidder:** The Bidder participated in the tender may be a sole Bidder / OEM.

SN	Basic Requirement	Eligibility Criteria Requirements	Supporting Document Required
1.	Legal Entity	The bidder should be a Company registered in India under the Companies Act (India) with their registered office in India should have been operating for the last three years.	Certificate of Incorporation / Registration  or  Memorandum of Association (MoA)
2.	Financial Capability	The bidder should have received a minimum cumulative contract amount of Rs. <b>1.87</b> Cr. from the operations in the last three financial years plus current year up to the date of opening of tender. i) For Startups* (recognized by Department of Industrial policy and promotion, Ministry of Commerce and Industry) only 1/3 of minimum cumulative contract amount.	Certificates to this effect which may be an attested Certificate from the concerned department / client or Audited Balance Sheet duly certified by the Chartered Accountant / Certificate from Chartered Accountant duly supported by Audited Balance Sheet.  For Start-up, in addition to above, Certificate of Startup issued by Department of Industries Policy and promotions, Ministry of Commerce and Industries shall also be required
3.	Technical Capability	The tenderer must have successfully completed any of the following during last 07 (seven) years, ending last day of month previous to the one in which tender is invited:  <b>(i) Single order of at least 35% of estimated bid value i.e. Rs. 43.77 lacs; or</b>  <b>(ii) Two orders of at least 20% each of estimated bid value i.e. Rs. 25.01 lacs; or</b>  <b>(iii) Three orders of at least 15% each of estimated bid value i.e. Rs. 18.76 lacs.</b>  # Similar Work: Projects of Supply and installation of Data Center Hardware/Software items in Government / PSUs / Telecom Service Providers network/ISP Network/ Public listed company.	<ul style="list-style-type: none"> <li>• Completion certificates with Satisfactory working and value of the work completed from the User Organizations is required to be submitted.</li> <li>• The copy of Purchase Order is mandatorily required as supporting document.</li> <li>• Bidder should submit self-certificate with proper contact detail of clients along with PO reference and amount supplied (Firm Name, Contact person, Designation, Telephone Number, Fax, Official mail id etc.). The same should be issued by authorized signatory.</li> </ul>

SN	Basic Requirement	Eligibility Criteria Requirements	Supporting Document Required
4.	No Black Listing	The bidder should not have been black-listed currently by Central Govt./State Govt./CPSU/any reputed Telecom service provider in India or anywhere globally by Government for the supply of material / security reasons.	Self-Declaration by the Bidder on Company's letter head
5.	Bidder Type	The Bidder or their promoters having equity stake or operating partnership in bidder, should not be holding valid License for Telecom service provider/ISP/NLD, Services License of Government of India for Telecom Operation.	Undertaking to be submitted by the Bidder
6.	MAF	Bidder should have authorization specific to this tender from respective OEM as per Form no. 4.	MAF as per Form no. 4.
7.	Bill of Material	The bidder should submit OEM vetted Bill of Material (BOM).	OEM vetted BOM.

**Note:**

**Credentials if submitted in foreign currency shall be converted into Indian currency i.e., Indian Rupee as under:**

The conversion rate of US Dollars into Rupees shall be the daily representative exchange rates published by the Reserve Bank of India for the relevant date. Where, relevant date shall be as on the last day of month previous to the one in which tender is invited. In case of any other currency, the same shall first be converted to US Dollars as on the last day of month previous to the one in which tender is invited, and the amount so derived in US Dollars shall be converted into Rupees at the aforesaid rate. The conversion rate of such currencies shall be the daily representative exchange rates published by the International Monetary Fund for the relevant date.

**9.2 Eligibility Criteria Requirements for OEM's:**

OEM's whose products are proposed to be used in this deployment should meet following criteria:

SN	Eligibility Criteria Requirements	Supporting Document Required
1.	<b>Experience Criteria:</b> The product of same or similar category should have been satisfactorily working in Government/PSUs/Public Listed Company for at least 12 months. Satisfactory Working Performance by the end user is required to be submitted and it should be issued during	Satisfactory Working Performance by the end user is required to be submitted and it should be issued during last one year from the date of opening of Tender.

SN	Eligibility Criteria Requirements	Supporting Document Required
	last one year from the date of opening of Tender	
2.	<p><b>Past Performance:</b> The OEM {themselves or through reseller(s)} should have supplied same or similar category products for <b>40% of tendered quantity (i.e., 4000)</b>, during last preceding 3 financial years (i.e. current year and three previous financial years) before the bid opening date to any Government/ PSU/ Public Listed Company. OEM should submit self-certificate with proper contact detail of clients along with PO reference and amount supplied (Firm Name, Contact person, Designation, Telephone Number, Fax, Official mail id etc.). The same should be issued by authorized signatory. Copies of relevant contracts to be submitted along with bid in support of quantity supplied during above period.</p>	<ul style="list-style-type: none"> <li>• OEM should submit self-certificate with proper contact detail of clients along with PO reference, Quantity and amount supplied (Firm Name, Contact person, Designation, Telephone Number, Fax, Official mail id etc.). The same should be issued by authorized signatory.</li> <li>• Copies of relevant contracts to be submitted along with bid in support of quantity supplied during above period.</li> </ul>
3.	<p>Undertaking by OEM on their respective letter Heads -</p> <p>a) OEM should have proven facilities for Engineering, manufacture, assembly, integration, testing and basic facilities with respect to space, Engineering, Personnel, Test Item, Manufacture, Training, Logistic Supports for at least past three years in the country from where the proposed Item are planned to be supplied. In case OEM is located outside India, it should have training, repair and service center facilities in India also (<b>Point-A of form no. 5</b>).</p> <p>b) OEM should not have been black-listed currently by Central Govt./State Govt./CPSU in India or anywhere globally by Government for security reasons (<b>Point-B of form no. 5</b>).</p> <p>c) Hardware and Software supplied by OEM should not have any malicious code (<b>Point-C of form no. 5</b>).</p>	<p>Self- Declaration by the OEMs on Company's letter head for <b>Point- A, B, C &amp; D of Form no. 5</b>.</p>

SN	Eligibility Criteria Requirements	Supporting Document Required
	<p>d) The OEM shall ensure that Intellectual Property Rights of Hardware (including MAC address) and Source Code and of Software must not reside in any Country that shares a Land Border with India. Moreover, OEM must ensure that they are not getting 3rd party manufacturing from any Country that shares a Land Border with India.</p> <p>Note: OEM's from country that shares a Land Border with India are allowed to offer their products provided OEM's is registered with DPIIT (<b>Point-D of form no. 5</b>)</p>	

**Note:** Bidder/OEM shall submit proper contact detail of all the users (Firm Name, contact person, Designation, Telephone Number, Fax, Official mail id etc.) for all the certificates asked in the Qualification Criteria. The bidder is required to submit complete chain of credentials, e.g. purchase order (prices blanked out), showing relevant value of the PO and satisfactory working/implementation certificate issued by the user/customer. Purchase orders without relevant organization's confirmation through a credential letter will not be considered as implementation certificate from the client.

**10. RailTel reserves the right: -**

- a) To verify, if so desired, the correctness of documentary evidence furnished by the tenderer.
- b) To verify the successful operation and performance of qualifying projects and tenderer shall arrange permission for the same.
- c) To carry out capability assessment of the bidder(s) including referral to in-house information.
- d) RailTel shall not be responsible for any delay in the receipt of tenders and reserves the right to accept/reject any or all tenders without assigning any reason.

**11. Warranty:**

The software solution implemented are to be warranted for **01 (one) year** from date of complete implementation and Testing to the consignee site. The tenderer shall warrant that all software solutions implemented shall be with **01 (one) year** of subscription and on the name of "**RailTel Corporation of India Limited**". Software solution implemented shall have OEM Certificate for implementation architecture.

12. RailTel shall make payments after the submission of the invoice with required documents as per contract. Accounting/Bill passing unit for SOR for supplies is Corporate Office. All Bills shall be submitted to the **GM/P** for certifying and verification and onwards submission to Finance of RailTel Corporate Office for releasing the payment.

### 13. Payment Conditions:

- 13.1 80% payment of the value of the supply items would be made on receipt of material by the consignee duly inspected and on submission of the following documents subject to any deductions or recovery which RailTel may be entitled to make under the contract:
- (i) Original Tax Invoice.
  - (ii) Delivery Challan.
  - (iii) Original Consignee receipt.
  - (iv) Original Inspection Certificate.
  - (v) Warranty/Support Certificate of OEM.
  - (vi) Copy of Submitted Performance Bank Guarantee (PBG).
- 13.2 Balance 20% value of the part supply on successful installation & commissioning at Data Center (DC) based on SAT report issued by DC. In case installation and commissioning is delayed due to any reason beyond the control of the Contractor then 20% payment can be released after submission of a bank Guarantee of equal amount valid for a period of one year.
- 13.3 Accounting unit/bill passing unit for the supplies under SOR is Corporate Office. Bills to be submitted to the GM/P for passing for payment. The bidder will submit certifying receipt of material & services issued from consignee/regions, for passing for payment.
- 13.4 The breakup of taxes has to be furnished and same should be reflected in the bills so that any GST input/Tax credit can be availed by RailTel.

### 14. Security Deposit/Performance Bank Guarantee:

- 14.1 The successful bidder has to furnish security deposit in the form of Performance Bank guarantee @ **10% of issued PO/ LOA value**, the same should be submitted within 30 days of issue of LOA/PO, failing which a penal interest of 15% per annum shall be charged for the delay period i.e. beyond 30 (thirty) days from the date of issue of LOA/PO. **This PBG should be from a Scheduled Bank and should cover warranty period plus four months for lodging the claim.** The performance Bank Guarantee will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract. **The claim period for submitted PBG should be one year from the date of expiry.**
- 14.2 The earnest money shall be released on submission of PBG. The Performa for PBG is given in **Form No. 1**. If the delivery period gets extended, the PBG should also be extended appropriately.
- 14.3 The Performance Bank Guarantee (security deposit) will bear no interest.
- 14.4 This PBG would be released after satisfactory completion of contract including warranty period plus 4 months.

**14.5** A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in own interest of bidder to obtain RailTel's bank IFSC code, its branch and address and advise these particulars to the BG issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.

BG advising message – IFN 760COV/ IFN 767COV via SFMS  
To mandatorily send the Cover message at the time of BG issuance.  
IFSC Code of ICICI Bank to be used (ICIC0000007).  
Mention the unique reference (RAILTEL6103) in field 7037.

**Note: Any Performance security upto a value of Rs.5 Lakhs is to be submitted through online transfer only.**

## **15. Rates During Negotiation:**

The tenderer/s shall not increase his/their quoted rates in case the RailTel Administration negotiates for reduction of rates. Such negotiations shall not amount to cancellation of withdrawal of the original offer and the rates originally quoted will be binding on the tenderer/s.

## **16. Purchaser's Right to Vary Quantities**

**16.1 Variation:** The purchaser shall be at liberty to enhance or reduce the quantity mentioned in the purchase order without assigning any reasons. The bidder shall comply with such modifications unconditionally provided these are made before completion of the deliveries under the purchase order. Any such change in quantity shall have no impact on the rates mentioned in the purchase order for any such item.

### **16.2 Purchaser's Right to Vary Quantities:**

(A) Upto maximum extent of +/- 50% subject to following condition

- i.** Upto +25% with no rebate.
- ii.** From +25% to +40% with 2% rebate
- iii.** From +40% to +50% with 4% rebate.

(B) For variation beyond +50% of the quantity mentioned in the SOR may be done after proper negotiation with the selected bidder.

**16.3** Payment terms of this variation PO will be same as clause-13 above.

## **17. Issue of Purchase Order/Award of Contract:**

**RailTel will issue PO to the bidder for a period of one year that can be further extended for 2 more years in steps of one year up to total period of 3 years based on RailTel's requirement and performance of the bidder or short closed.** The decision for granting extension or short closure shall be the sole discretion of RailTel Corporation which shall be final and binding. RailTel shall consider placement of PO for those bidders whose offers have been found technically and commercially acceptable and are lowest.

**18. RailTel right to accept any Bid and to reject any or all Bids:**

RailTel reserves the right to accept or reject any Bid and to annul the bidding process and reject all bids, at any time prior to award of contract without any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders on the grounds for the RailTel action.

**19. Constitution of Firm and notarized Power of Attorney:**

**19.1** Any individual(s) signing the tender or other documents connected therewith should specify whether he is signing:

- a) As sole proprietor of the concern or as attorney of the sole Proprietor.
- b) As partner or partners of the firm.
- c) As a Director, Manager or Secretary in the case of Limited Company duly authorized by a resolution passed by Board of Directors or in pursuance of the authority conferred by Memorandum of Association.

**19.2** In the case of a firm not registered under the Indian Partnership Act, all the partners or the attorney duly authorized by all of them should sign the tender and all connected documents. The original Power of Attorney or other documents empowering the individual or individuals to sign should be furnished to the Purchaser for verification, if required.

**19.3** The RailTel will not be bound by Power of Attorney granted by the tenderer or by the changes in the composition of the firm made subsequent to the execution of the contract agreement.

**19.4** In case where Power of Attorney partnership deed has not been executed in English, the true and authenticated copies of the translation of the same by Advocate, authorized translators of Courts and licensed Petition Writers should be supplied by the contractor(s), while tendering of the work.

**The duly notarized Power of Attorney shall be submitted at the time of bid submission, and original copy shall be submitted at the time of issue of LOA/PO.**

**19.5 All the required forms of the ATC are to be submitted online at the time of bid submission, and Original copy shall be submitted at the time of issue of LOA/PO**

**Note:**

- i. The bidder is required to give acceptance of all the clauses of GeM bid, ATC and RailTel's Bid Specific ATC document. Any deviation / non-acceptance may lead to rejection of the bid.
- ii. Information to Bidder viz. corrigendum /addendum/ amendments etc. for this bid shall be posted on [www.railtelindia.com](http://www.railtelindia.com) and GeM only.
- iii. This bid is governed by the Specific Additional Terms & Conditions and General Terms & Conditions laid down by the GeM against GeM Bid No: GEM/2026/B/7270068 dated 27.02.2026.

**In case, If any contradiction between GeM Bid, Additional Terms & Conditions, RailTel's Bid Specific Additional Terms & Conditions and General Terms & Conditions, RailTel's Bid Specific Additional Terms & Conditions will prevails.**

**20. Online Submissions:**

The bidder is required to upload the required documents online before due date & time of bid. The due date & time for closing of the bid as per GeM Bid and the bid will be opened as per GeM Bid.

**20.1** The bidder is required to give acceptance of all the clauses of GeM bid, Buyer added bid specific ITP, RailTel's bid specific ITP documents and all Corrigenda. Any deviation / non-acceptance may lead to rejection of the bid.

**20.2** Information to Bidder viz. corrigendum /addendum/ amendments etc. for this bid shall be posted on [www.railtelindia.com](http://www.railtelindia.com) and GeM only.

**20.3** This bid is governed by the Specific Additional Terms & Conditions and General Terms & Conditions laid down by the GeM against GeM Bid No: GEM/2026/B/7270068 dated 27.02.206.

**20.4** In case, If any contradiction between GeM Bid, RailTel's Bid Specific ATC will prevail.

**21. Preference to make in India:**

The provisions of the Public Procurement (Preference to Make in India) Order 2017 dated June 15, 2017 (or subsequent revisions, if any) by Department of Industrial Policy and Promotion, GoI shall apply to this tender to the extent feasible. Minimum Local Content for SOR items shall be 50% for purchase preference as per the Notification No. 18-10/2017-IP dated 29th August 2018 issued by Department of Telecommunications, Ministry of Communications or as per the latest notification. Bidder shall be required to give a self-certification in his bid that the item offered meets the local content and shall give details of the location(s) at which the local value addition is made. Bidder should submit Self Certification under preference to "MAKE IN INDIA" Policy as **Form No. 6**.

In case of any false declaration, action shall be taken in line with the provisions of the PPP-MII order.

**22. Bidders sharing a land border with India:**

Office Memorandum F.No.6/18/2019-PPD dated 23.07.2020 by Ministry of Finance, Department of Expenditure, Public Procurement Division shall also apply to this tender. A certificate as per Annexure-I shall be submitted by all the bidders regarding their compliance with this order. If such a certificate given by a bidder whose bid is accepted is found to be false, this would be a ground for immediate termination and further legal action in accordance with law. Registration should be valid at the time of submission of bids and at the time of acceptance of bids. In respect of supply otherwise than by tender, registration should be valid at the time of placement of order.

**23. System Performance Guarantee:**

**23.1** The tenderer shall give unqualified and unconditional guarantee that when the Item / material supplied by him is installed and commissioned at site, it shall achieve the desired objective and that in the event of performance of the system when installed not complying with the end objective or with the specifications, he shall provide further inputs to enable the RailTel to realize the end objectives with full compliance of the specifications contained in these documents. No additional payment will be made to the contractor for supply of any additional goods and service required in this regard.

**23.2** This certificate in the Proforma given in **Form No. 2**, shall accompany the final offer.

#### **24. Credential Verification:**

**24.1** The tenderer shall submit along with the tender document, documents in support of his/their claim to fulfill the eligibility criteria as mentioned in the tender document. Each page of the copy of documents/ certificates in support of credentials, submitted by the tenderer, shall be self-attested/digitally signed by the tenderer or authorized representative of the tendering firm. Self-attestation shall include signature, stamp and date (on each page). Only those documents which are declared explicitly by the tenderer as “documents supporting the claim of qualifying the laid down eligibility criteria”, will be considered for evaluating his/their tender.

**24.2** The tenderer shall submit a **notarized affidavit on a non-judicial stamp paper** stating that they are not liable to the disqualified and all their statements/documents submitted along with bid are true and factual. **Standard format of the affidavit to be submitted by the bidder is available in this tender document (Form No. 3)**. Non-submission of an affidavit by the bidder shall result in summary rejection of his/their bid and it shall be mandatory incumbents upon the tenderer to identify, state and submit the supporting documents duly self-attested by which they/he is qualifying the Qualification Criteria mentioned in the tender document. It will not be obligatory on the part of the RailTel to scrutinize beyond the submitted document of tenderer as far as his qualification for the tender is concerned.

- a. The RailTel reserves the right to verify all statements, information and documents submitted by the bidder in his tender offer, and the bidder shall, when so required by the RailTel, make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification, by the RailTel shall not relieve the bidder of its obligations or liabilities here under nor will it affect any rights of the RailTel thereunder.
- b. In case of any wrong information submitted by the tenderer, the contract shall be terminated, Earnest Money Deposit (EMD), Performance Guarantee (PG) and Security Deposit (SD) of contract forfeited and agency barred for doing business on entire RailTel for 5 (five) years.

#### **25. The For Micro and Small Enterprises (MSEs):**

**25.1** Eligible MSEs are exempted from cost of tender document. However, MSEs are required to meet the eligibility criteria as specified in clause 9.1 and 9.2 above as the case may be. The policy is meant for procurement of only goods produced and services rendered by MSEs.

**Traders/ distributors/ Sole agent/ Work Contracts are excluded from the purview of the Public procurement policy for MSEs order 2012. They have to submit EMD. Offers without EMD shall be Summarily Rejected.**

- 25.2** MSEs who are interested in availing themselves of above benefits will enclose with their offer the proof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME.
- 25.3** The MSEs should submit valid Udyam certificate (UAM No.) along with the Bid. Failing 23.1 and 23.2 above, such offers will not be liable for consideration of benefits detailed in the notification of Government of India.
- 25.4** RailTel is registered with four TReDS aggregator's as follows:
- a). Receivables Exchange of India Limited (RXIL)
  - b). Mynd Solutions (M1xchange)
  - c). TReDS Ltd (Invoicemart)
  - d). C2FO Factoring Solutions Private Limited (C2FO)

The bidder is mandatorily required to submit its TReDS registration number and GRN (Goods/Service Receipt Note) Number (as provided by RailTel on delivery of Goods/Service) while submitting the invoices if requires to avail TReDS facility.

- 25.5** MSE Vendor will bear all costs relating to availing the facility of discounting on TReDS platform including but not limited to Registration charges, Transaction charges for financing, Discounting Charges, Interest on financing, or any other charges known by any name shall be borne by MSE Vendor.
- 25.6** MSE Vendor hereby agrees to indemnify, hold harmless and keep RailTel and its affiliates, Directors, officers, representatives, agents and employees indemnified, from any and all damages, losses, claims and liabilities (including legal costs) which may arise from Sellers submission, posting or display, participation, in any manner, on the TReDS Platform or from the use of Services or from the Buyer's breach of any of the terms and conditions of the Usage Terms or of this Agreement and any Applicable Law on a full indemnity basis.
- 25.7** RailTel shall not be liable for any special, indirect, punitive, incidental or consequential damages or any damages whatsoever (including but not limited to damages for loss of profits or savings, business interruption, loss of information), whether in contract, tort, equity or otherwise or any other damages resulting from using TReDS platform for discounting their (MSE Vendor's) invoices.

**Note: The traders/ distributors/ sole agent/ Works Contract are excluded from the purview of Public Procurement Policy for MSEs Order,2012.**

**26. Support to Start-up Enterprises:**

The Government of India has ordered the following support to Start-ups (as defined by the Department of Promotion of Industrial and Internal Trade - DPIIT).

**27. SITE ACCEPTANCE CERTIFICATE (SAT):**

On installation, testing, commissioning and integration of equipment, Site Acceptance Testing (SAT) report shall be issued duly certified by authorized representative of Data Center.

**28. Technical proposal of tenderer in conformity with system design:**

Bidder has to submit the technical solution document including design, architecture, flow, virtual machine requirement, software's, license, OS etc. RailTel shall provide required virtual machines at DC and DR to deploy the solution however bidder has to provide all software's, licenses, Operating Systems etc. required to implement the proposed Cloud Solution at both DC and DR without any additional cost to RailTel.

**29. TESTING AND BENCHMARKING:** RailTel reserves the right to demonstrate the offered solution by the bidder, if required. The tenderer shall make available the offered products/Solution during technical evaluation of offered solution for testing and benchmarking to RailTel at Data Center Gurgaon as decided by RailTel or Lab of OEM in India.

## **Annexure-I**

### **Scope of Work & Technical Requirement**

#### **1. Project Background**

RailTel Corporation of India Ltd. (hereinafter referred to as “RailTel”) is a Government of India enterprise providing nationwide telecom and information technology infrastructure services to Central Government Ministries, State Government Departments, Public Sector Undertakings, and various institutional and enterprise customers.

RailTel currently offers Data Centre Services, Cloud Services, MPLS and Network Connectivity Services, Public Wi-Fi Services, Cyber Security Services, and Managed IT Services across India. With the continuous expansion of RailTel’s Cloud offerings and the onboarding of multiple Government and enterprise customers, RailTel has identified the need to establish a centralized, secure, scalable, and policy-driven Identity and Access Management (IDAM) framework.

To ensure secure, controlled, and compliant access to applications and services hosted on RailTel Cloud infrastructure, RailTel proposes to implement an enterprise-grade Identity and Access Management solution. The proposed IDAM system is intended to strengthen RailTel’s overall information security posture, ensure compliance with statutory and regulatory requirements, support Zero Trust security principles, enable centralized identity governance, and facilitate secure and seamless onboarding of customers onto the RailTel Cloud platform.

#### **2. Objectives**

The objective of this RFP is to select a competent and experienced bidder for the design, supply, installation, configuration, integration, testing, commissioning, and maintenance of an enterprise-class Identity and Access Management (IDAM) solution for RailTel.

The selected bidder shall implement a comprehensive IDAM solution that centralizes identity lifecycle management for RailTel and its customer tenants hosted on RailTel Cloud infrastructure. The solution shall provide Single Sign-On (SSO) capabilities across cloud-based and on-premises applications, implement robust Multi-Factor Authentication (MFA) mechanisms, and enforce Role-Based Access Control (RBAC) policies.

The solution shall automate user provisioning and de-provisioning processes, enable structured approval workflows, generate detailed audit logs, and provide compliance reporting mechanisms. Furthermore, the solution shall support a secure multi-tenant architecture to ensure logical segregation of customer identities and controlled access to cloud resources.

#### **3. Scope of Work**

##### **3.1 Solution Design and Architecture**

The selected bidder shall undertake a detailed assessment of RailTel’s existing IT infrastructure, identity repositories, and application landscape. The bidder shall conduct requirement-gathering workshops with designated RailTel officials and document the functional and technical requirements.

Based on the assessment, the bidder shall prepare and submit High-Level Design (HLD) and Low-Level Design (LLD) documents for review and approval by RailTel. The proposed architecture shall be scalable, secure, modular, and capable of supporting a multi-tenant cloud environment.

The solution shall be designed with appropriate High Availability (HA) and Disaster Recovery (DR) mechanisms to ensure business continuity and minimal service disruption. The architecture shall support deployment in on-premise on RailTel cloud.

The solution shall integrate seamlessly with existing Active Directory (AD), LDAP services, and other identity repositories deployed within RailTel's environment. The bidder shall submit detailed architecture diagrams, security design documentation, capacity sizing reports, performance benchmarks, and a comprehensive implementation and rollout plan.

RailTel will provide all necessary VMs, network, and other infrastructure-related requirements to host the IDAM solution.

### **3.2 Identity Lifecycle Management (ILM)**

The proposed IDAM solution shall provide comprehensive Identity Lifecycle Management capabilities covering user creation, modification, suspension, and deletion. The system shall support automated provisioning and de-provisioning based on defined policies and workflows.

The solution shall implement Joiner-Mover-Leaver (JML) processes to ensure timely assignment, modification, and revocation of access rights in accordance with organizational policies. The system shall provide bulk onboarding capabilities for customer users and support delegated administration to enable controlled tenant-level management, subject to RailTel's governance framework.

The solution shall provide self-service password reset functionality and structured access request and approval workflows with complete audit trails. The IDAM system shall integrate with HRMS systems, ERP platforms, email systems, RailTel Cloud services, and customer applications hosted on RailTel infrastructure.

The system shall ensure strict logical segregation of identities and access controls across multiple customer tenants within the shared cloud environment.

### **3.3 Access Management**

The proposed solution shall provide comprehensive access management capabilities across RailTel's IT ecosystem. The system shall enable Single Sign-On (SSO) for web-based, enterprise, and cloud-hosted applications.

The solution shall support industry-standard federation and authentication protocols, including SAML 2.0, OAuth 2.0, and OpenID Connect. The system shall provide secure API authentication and authorization mechanisms for application-to-application communication.

Adaptive and conditional access policies shall be enforced based on user identity attributes, device compliance status, geographical location, time of access, and risk assessment parameters.

Where required, the solution shall also support secure federation and integration with Government applications and authorized third-party systems.

### **3.4 Multi-Factor Authentication (MFA)**

The proposed IDAM solution shall incorporate strong Multi-Factor Authentication mechanisms to enhance access security. The system shall support One-Time Password (OTP) delivery through SMS and email channels, software-based mobile authenticator applications, and push-based authentication methods.

The solution shall also support hardware token-based authentication where mandated by security policies. Risk-based authentication and step-up authentication mechanisms shall be implemented for privileged accounts, administrative users, and access to sensitive systems.

### **3.5 Role-Based Access Control (RBAC)**

The solution shall provide centralized role definition, modification, and management capabilities. The system shall support hierarchical role models aligned with organizational structures and may optionally support Attribute-Based Access Control (ABAC) mechanisms.

The solution shall enforce Segregation of Duties (SoD) controls to prevent conflicts of interest and unauthorized privilege escalation. The system shall facilitate periodic access reviews and certification processes in accordance with RailTel's governance policies.

The solution shall support role analytics and role mining features to optimize access models. It shall also enable customer-specific role configurations within a securely segregated multi-tenant environment.

### **3.6 Compliance and Audit**

The proposed IDAM solution shall provide robust audit and compliance management capabilities. The system shall maintain comprehensive and tamper-proof audit trails of all identity lifecycle events, authentication attempts, access requests, administrative actions, and policy changes.

The solution shall support real-time logging and monitoring and shall integrate with RailTel's existing Security Information and Event Management (SIEM) systems. The system shall provide predefined as well as customizable compliance reports to support internal audits and statutory requirements.

Log retention shall be maintained in accordance with RailTel's data retention policies and applicable regulatory mandates. The system shall support compliance with ISO 27001 standards, CERT-In advisories, MeitY guidelines, and other applicable Government of India information security and data protection regulations.

The solution shall also support forensic analysis and secure archival of logs for audit and investigative purposes.

## **4. Implementation Timeline**

The complete implementation of the IDAM solution shall be executed within 8 weeks from the date of issuance of the Letter of Acceptance (LoA). The bidder shall submit a detailed project plan with clearly defined milestones, timelines, resource allocation, and deliverables for approval by RailTel.

## **5. Warranty**

The IDAM solution supplied under this contract shall be covered under a comprehensive onsite warranty for a period of 12 months from the date of Go-Live or Final Acceptance, whichever is later.

During the warranty period, the bidder shall provide bug fixes, patches, security updates, minor version upgrades, technical support, and performance tuning at no additional cost to RailTel.

## 6. Training and Documentation

The bidder shall provide administrator-level and operational training to RailTel personnel. The bidder shall also submit High-Level Design and Low-Level Design documents, as-built documentation, user manuals, Standard Operating Procedures (SOPs), and Disaster Recovery drill documentation.

## 7. Exit Management

The bidder shall ensure a smooth transition and knowledge transfer in the event of contract termination or expiry. All configuration data, logs, documentation, and related materials shall be handed over to RailTel in a usable and accessible format.

## 8. Technical Specifications of IAM Solution:

	Technical Specifications	ANNEXURE-I
SN	Technical Requirements	Compliance (Yes/No)
1	The platform should provide comprehensive capabilities to define, manage, and enforce identity, role-based access, authentication, and authorization policies across the Department ecosystem	
2	The solution should have capability is to centrally maintain and govern user identities, roles, and permissions, ensuring consistent access control and compliance across all departmental applications and services.	
3	The IAM layer shall provide centralized logging and monitoring capabilities to ensure traceability, real-time visibility, and audit readiness for all access-related activities	
4	The platform must adopt a robust Zero Trust architecture, enforcing least-privilege access and continuous verification rather than implicit trust.	
5	The platform should have Advanced behavioral intelligence and continuous authentication mechanisms shall be leveraged to dynamically assess risk, detect anomalies, and proactively mitigate emerging threats.	
6	The proposed solution shall provide role-based dashboard views tailored to different user levels, ensuring appropriate visibility and access control. Dashboards shall support the following: Top Management View: A high-level, summarized overview of all departments, with drill-down capability for detailed departmental insights. Department Heads: Detailed dashboards restricted to their respective department(s). Access may extend to multiple departments where applicable.	

	System Administrator View: Dashboards limited to the systems and resources under the administrator's responsibility.	
7	The proposed solution should have single consoles for all features offerings: User life cycle management, Access request & Access Certification, Integration with Applications, Audit & Compliance Policy management & separation of duties.	
8	Solution should provide Single Sign On (SSO) with role based access control and risk bases access control driven by behavioural biometrics to users of application.	
9	Solution should support MFA and SSO capabilities including FIDO2/Web Authentication, OATH (TOTP/HOTP) for access management in IAM solution and Solution should also support federation protocols: SAML, Oauth, OpenID Connect, JWT Tokens etc	
10	The proposed solution should be able to seamlessly integrate with existing (eOffice, ERP, Mail, VPN, BTS etc.) and upcoming applications.	
11	Solution should be able to create , update and delete user accounts across the enterprise environment both manually and automatically.	
12	The solution shall integrate with multiple Active Directory domains/forests and heterogeneous LDAP directory services, with support for custom connector development for additional platforms. The solution shall also include a built-in directory capability and shall not be solely dependent on external LDAP or Active Directory for core identity operations.	
13	Should support provisioning /de-provisioning on joining/ movement of personnel on transfers and temporary assignment of roles.	
14	Solution should be able to define delegated administration by way of both administration(which users, which recourses) and capabilities(full account administration, password administration only, etc.).	
15	The proposed Identity and Access Management solution shall implement comprehensive Access Control Management to enforce secure and compliant access to all enterprise resources, including users, users, applications, devices , APIs, Users etc.	
16	The solution must support Converged Identity Compliance by unifying identity governance, identity discovery, authentication, access control, and threat detection into a centralized framework to ensure consistent enforcement of security policies across all identities, platforms, and environments.	
17	Solution must support web-based self-service in terms of changing passwords, resetting forgotten passwords retrieving forgotten user login etc.	
18	Solution must allow users to view their profile and the recourses and the corresponding entitlements they have got access to.	

19	Should have capability to allow administrators to define and enforce global password policy that includes password composition rules like - minimum length --minimum password age- warn after expires, disallow past passwords etc.	
20	Should have ability to synchronize passwords for multiple systems to the same value to reduce the multiple systems to the same value to reduce the number of different passwords to be remembered by the user.	
21	Solution should provide a web based front-end for help-desk administrator to use.	
22	Solution should provide support Role based Access Control (RBAC) and AI powered risk bases access control driven behavioural intelligence for dynamically enforced Risk bases adaptive access control driven by behavioural intelligence.	
23	The solution must include advanced Identity Threat Protection capabilities to detect, prevent, and respond to identity-based threats in real time such as Anomaly Detection, Session Hijacking Prevention, Cookie Harvesting Mitigation etc.	
24	Should support reports related to access policy, request certification, approval, role, organization, password, resource & entitlement, user.	
25	Should support SSL/TLS digital certificate based secure encrypted communication.	
26	Secure token and password management with hybrid encryption, solution should also have the functionality for secure vault and Tokenization for password and key management	
27	The solution shall mandatorily support PKI-based Digital Certificates to provide legal non-repudiation and accountability for all critical transactions and user activities	
28	The proposed solution should support biometric, facial authentication and Advanced Authentication with Mobile PKI for digital signature certificate-based login so that there should be no dependency on OTP.	
29	Must give administrators complete visibility and control over real-time user session data including ability to search for and terminate specific sessions.	
30	The solution must support Granular Authorization capabilities to enforce precise, context-aware access control decisions across all Users, systems, applications, and APIs,	
31	The IAM solution must support strong Authentication and Device Binding mechanisms to ensure only authorized users and trusted devices can access protected resources	
32	The solution must provide a complete audit trail of all user activities, including backend modifications, with full traceability based on assigned roles and responsibilities. Audit logs shall be retrievable and analyzable to support issue investigation, compliance, and application-related grievance redressal.	

33	The solution must ensure continuous compliance with industry regulations such as DPD, HIPAA, and ISO 27001 by enforcing consistent identity governance and access control policies. Also, must provide centralized dashboards and compliance analytics to help security teams identify policy violations and remediate risks promptly.	
34	The proposed solution must be duly authorized by the Government of India through MeitY and UIDAI to deliver trusted identity services, including issuance of user certificates and secure user authentication mechanisms.	
35	The OEM of the solution shall be certified for ISO 20000, ISO 9001, and ISO 27018, with valid certifications issued by an authorized independent third-party auditing body.	
36	The proposed solution must be deployed completely on premise in the RailTel environment.	
37	The proposed Solution must be linux based deployment	
38	RailTel may require the bidder to conduct a Proof of Concept (PoC) for the above-mentioned features to demonstrate compliance with the specified technical requirements. The PoC, if demanded, shall be completed within a maximum timeframe of 15 days.	
39	Bidder need to provide IAM as a solution. RailTel will only provide necessary VM to host the application, all other necessary software/licenses must be provided by bidder as a part of solution if required. Bidder has to provide VM requirement at the time of solution submission.	
40	Proposed solution must be with 1 year of OEM premium support for atleast 10000 users.	
41	Bidder to arrange necessary training and knowledge transfer to atleast 5 employess of RailTel for smooth operations of proposed solution.	

**Form No. 1**

**PROFORMA FOR PERFORMANCE BANK GUARANTEE BOND**

**(On Stamp Paper of Rs one hundred)**

**(To be used by approved Scheduled Banks)**

1. In consideration of the RailTel Corporation of India Limited, having its registered office at Plate-A, 6th Floor, Office Tower-2, NBCC Building, East Kidwai Nagar, New Delhi-110023 (Herein after called RailTel) having agreed to exempt .....(Hereinafter called “the said Contractor(s)”) from the demand, under the terms and conditions of an Purchase Order No.....dated.....made between.....and..... for (hereinafter called “ the said Agreement”) of security deposit for the due fulfillment by the said Contractor (s) of the terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs. ....(Rs ..... only). We ..... (indicate the name of the Bank) hereinafter referred to as “the Bank”) at the request of ..... Contractor(s) do hereby undertake to pay the RailTel an amount not exceeding Rs. .... against any loss or damage caused to or suffered or would be caused to or suffered by the RailTel by reason of any breach by the said Contractor(s) of any of the terms or conditions contained in the said Agreement.
2. We, ..... Bank do hereby undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount is claimed is due by way of loss or damage caused to or would be caused to or suffered by the RailTel by reason of breach by the said Contractor(s) of any of terms or conditions contained in the said Agreement or by reason of the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs . .....
3. We, ..... bank undertake to pay to the RailTel any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) / Tenderer(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s) / Tenderer(s) shall have no claim against us for making such payment.
4. We, ..... Bank further agree that the Guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till RailTel certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the ..... We shall be discharged from all liability under this Guarantee thereafter.



**Form No. 2**

**PROFORMA FOR THE SYSTEM PERFORMANCE GUARANTEE  
(On Stamp Paper of Rs. One hundred)**

The Director,  
RailTel Corporation of India Limited

I / We ..... hereby guarantee that the design on the basis of which we have submitted our tender no. .... has been carefully made to conform to the end objectives in the tender documents and to technical specification therein. We further guarantee that in the event of the performance of the system, when installed, not complying with the end objectives or with the specifications contained in the tender documents, we shall provide further inputs to enable the RailTel to realize the end objectives contained in these documents without any additional payment for any additional item which may be required in this regard. We further guarantee that all the expenses for providing the additional inputs under the System Guarantee will be borne by us. We further guarantee that these additional inputs will be provided by us to make the system workable within 1 month from the date on which this guarantee is invoked by the Purchaser. The guarantee is valid for a period of one year from the date of commissioning of the system.

(Signature of Firm's Authorized Officer)  
Seal

Signature of witness:

1. ....

2. ....

**Form No. 3**

**FORMAT FOR AFFIDAVIT TO BE UPLOADED BY TENDERER ALONGWITH THE TENDER DOCUMENTS**

(To be executed in presence of **Public notary on non-judicial stamp paper of the value of Rs. 100/-**

The paper has to be in the name of the tenderer) \*\*

I..... (Name and designation)\*\* appointed as the attorney/authorized signatory of the tenderer (including its constituents),

M/s \_\_\_\_\_ (hereinafter called the tenderer) for the purpose of the Tender documents for the work of \_\_\_\_\_ as per the tender No. \_\_\_\_\_ of (RailTel Corporation of India Ltd.), do hereby solemnly affirm and state on the behalf of the tenderer including its constituents as under:

1. I/we the tenderer (s), am/are signing this document after carefully reading the contents.
2. I/we the tenderer(s) also accept all the conditions of the tender and have signed all the pages in confirmation thereof.
3. I/we hereby declare that I/we have downloaded the tender documents from RailTel website [www.railtelindia.com](http://www.railtelindia.com), <https://railtel.enivida.com/>, I/we have verified the content of the document from the website and there is no addition, no deletion or no alternation to be content of the tender document. In case of any discrepancy noticed at any stage i.e. evaluation of tenders, execution of work or final payment of the contract, the master copy available with the RailTel Administration shall be final and binding upon me/us.
4. I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5. I/we also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6. I/we declare that the information and documents submitted along with the tender by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted by us.
7. I/we undersigned that if the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of tenders, it shall lead to forfeiture of the tender EMD besides banning of business for five years on entire RailTel. Further, I/we (insert name of the tenderer)\*\* \_\_\_\_\_ and all my/our constituents understand that my/our constituents understand that my/our offer shall be summarily rejected.
8. I/we also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract,

along with forfeiture of EMD/SD and Performance guarantee besides any other action provided in the contract including banning of business for five years on entire RailTel.

DEPONENT  
SEAL AND SIGNATURE  
OF THE TENDERER

#### VERIFICATION

I/We above named tender do hereby solemnly affirm and verify that the contents of my/our above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT

SEAL AND SIGNATURE  
OF THE TENDERER

Place:

Dated:

*\*\*The contents in Italics are only for guidance purpose. Details as appropriate, are to be filled in suitably by tenderer. Attestation before Magistrate/Notary Public.*

**Form No.: 4**

**Performa for Manufacturer Authorization Form**

**Director,  
RailTel Corporation of India Ltd.**

**Dated: .....**

.....  
.....  
.....

**Subject: Manufacturer Authorization form (MAF) to M/s ..... for .....**

Ref: Tender No.....dated.....

Dear Sir,

We, M/s....., are established and reputed manufacturer and service provider of .....(Product details), having our registered office at .....

We hereby authorize M/s ..... (bidder name), Office ..... to participate in bid and subsequently upon award of the bid to execute the supply and Installation & Commissioning of our range of products against your above said bid.

We further extend our warranty for ..... years for our range of products offered by M/s ..... against the above-said bid.

Thanking you,  
Best regards,

**Authorized Signatory**

Form No. 5

**OEM Undertaking on Letter Head  
(To be signed by the OEM)**

**Director,  
RailTel Corporation of India Ltd.**

**Dated: .....**

.....  
.....  
.....

**Sub: OEM Undertaking**

Ref: Tender No.....dated.....

Dear Sir,

Over and above all our earlier conformations and submissions as per your requirements of the RFP, we confirm that,

A. We undertake/Certify that

“We have proven facilities at ..... (Complete Address along with Pin Code) for Engineering, manufacture, assembly, integration, testing and basic facilities with respect to space, Engineering, Personnel, Test Item, Manufacture, Training, Logistic Supports for at least past three years in the country from where the proposed Item are planned to be supplied.”

“In case OEM is located outside India, we have training, repair and service center facilities in India at .....(Complete Address along with Pin Code) also.”

B. I/We have not been black-listed or debarred currently by Central Govt./State Govt./CPSU in India or anywhere globally by Government for security reasons either in Individual capacity or as a member of partnership firm/LLP/JV/Society/Trust.

C. We Certify that,

(i) All proposed hardware and software components in scope of supplies (Cameras, Switches, UPS) when shipped by \_\_\_\_\_, does not contain embedded malicious code that would activate procedures to:-

- a. Inhibit the desired and designed function of the Item.
- b. Cause physical damage to the user or Item during the exploitation.
- c. Tap information resident or transient in the Item/networks.

(ii) We, \_\_\_\_\_ will be considered to be in breach in case physical damage or malfunctioning is caused due to activation of any such malicious code in embedded software and thus be liable to repair, replace or refund the price of the infected software if reported

(or, upon request, return) to the party supplying the software to Customer, if different than

\_\_\_\_\_

- (iii) Security breach or damages to system, if any, so caused by any embedded malicious code or otherwise, due to the act of either OEM or bidder or both, the OEM as well as the bidder would be considered liable jointly or severally and shall be banned for conducting any business with RailTel. Also the present contract, may liable to be terminated by the purchaser.

D. We certify that our offered products are genuine, have our own manufacturing setups and IPR for the hardware(s)/software(s), and not have 3rd party manufacturing from any company blacklisted in India or abroad (due to proven backdoor access and data vulnerability) or any company sharing land border with India. The Intellectual Property Rights (IPR) of all offered product and source code of all offered software including camera firmware, switch firmware etc. are not residing in countries sharing land borders with India. Proof of IPR & source code will be provided by the OEM.

or

IPR of offered products and source code of offered software including camera firmware, switch firmware etc. are residing in .....country (Please mention the country name) and OEM has been registered with the Competent Authority of Govt. of India and are eligible to be considered(evidence of valid registration by the competent authority is enclosed)

In case any breach or false declaration is found at any stage, immediate strict penal action can be taken by RailTel.

Seal and signature of the authorized representative of OEM

Place:

Date:

**Form No. 6**

**Self Certification under Preference to “MAKE IN INDIA” Policy**

**CERTIFICATE**

In line with Government Public Procurement Order No. P-45021/2/2017-BE-II dt. 15.06.2017, as amended from time to time and as applicable on the date of submission of tender, we hereby certify that we M/s .....(supplier name) are local supplier meeting the requirement of minimum Local content (50%) as defined in above orders for the material against Tender No .....

Local Content of SOR item :.....%

Details of location at which local value addition will be made is as follows:

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We also understand, false declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rule for which for which a bidder or its successors can be debarred for upto two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.

Seal and Signature of Authorized Signatory

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**(END of Tender Document)**