

Tender Item Details

Date : 09-10-2024

Tender Details:

Tender Number	RailTel/Tender/ST/CO/TP/2024-25/AMCofContactCentreSolution/01
Tender Type	Single Tender
Tender Cover	Cover One
Item ID	RailTel/Tender/ST/CO/TP/2024-25/AMCofContactCentreSolution/01
Title	AMC for Software of Contact Centre Solution for RailTel NOCs and Federated Help Desks of RailWire MSPs against tender no. 402
Tender Category	Services
Procurement Category	Information Technology/Telecom
Description	AMC for Software of Contact Centre Solution for RailTel NOCs and Federated Help Desks of RailWire MSPs against tender no. 402
Tender Cum Auction Required	No

Tender Cost

ECV Tender	Yes
Estimated Cost.(Rs)	5,400,000.00
EMD.(Rs)	108,000.00
Form Fee.(Rs)	0.00
Processing Fee.(Rs)	6,372.00

Tender Date Details:

Published Date & Time	09-10-2024 16:05
Pre-Bid Meeting Closing Date & Time	
Tender Closing Date & Time	28-10-2024 15:00
Cover One Opening Date & Time	28-10-2024 15:30

Tender Covers

Tender Cover One Details:

Tender Cover	Cover One
Tender Opening Officer	Raj Kumar Vishwakarma
Alternate Tender Opening Officer	Rajeev Kumar
Display Competitor Bids to Bidders	Yes

Tender Limited Bidder Selection:

Bidder Name	VERACITY POWERTRONICS PRIVATE LIMITED
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Tender Document Summary:

SI No	Description	Document Name	Publicity Type
1	Single tender document	Final AMC Tender Contact Centre 8-10-24.pdf	Bidders

Bid Document Summary: